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# Roei Sarid

## WORK EXPERIENCE

08/2024 – Present     **IT & Operations Analyst | NOC & Systems Monitoring, Hot Mobile**

- Monitor and analyze complex IT and network systems to ensure performance and reliability.
- Support data-driven decision-making through process analysis , dashboard creation, monitoring and reporting
- Collaborate across departments (IT, Operations, and Product) to improve workflows and service quality
- Develop internal web-based dashboards and automation tools using HTML, CSS, JavaScript, python and ASP.NET Core
- Utilize analytical and management tools such as Linux, SQL, Excel, and internal ERP/CRM systems

## SKILLS

- **Front-End Development:** HTML, CSS, JavaScript,
- **Backend development:** C#, ASP.NET Core, REST API / Web API, SQL, NoSQL
- **Systems, Monitoring & Tools:** Linux, Git & GitHub, Grafana, Elastic (Kibana), Oracle ERP, Excel, Jira
- **Soft Skills:** Leadership, communication, problem-solving, multitasking

## EDUCATION

**B.Sc. Industrial and Management Engineering, Ruppin Academic Center — Expected Graduation: 2026**

Specialization: Information Systems | Dean's List (GPA: 88)

## Military Service

**Sergeant & Combat Medic, Israeli Navy (2017–2020)**

- Leadership, responsibility under pressure, teamwork, and operational coordination.