P.T.O.

S.E. (Comp.) (Semester – IV) Examination, November 2010 SYSTEM ANALYSIS AND DESIGN (Revised 2007-08)

Total Marks: 100 Duration: 3 Hours Instruction: Attempt any five questions with at least one from each Module. MODULE - 1 a) What are the elements of a system? Can you have a viable system without 6 feedback? Explain. b) You have heard people discuss systems. What is a system? What is systems analysis? c) How would an analysis determine the user's needs for a system? Explain. d) Distinguish between initial investigation and feasibility study. In what way are they related? 2. a) Elaborate on the technical and interpersonal skills required of systems analysts. When is one skill favoured over the other? Why? 10 b) What academic qualifications are important for systems work? What about the personal attributes? Explain. c) Distinguish between the following: i) Project-oriented and pool-oriented arrangements. ii) Pool approach and team approach in programming. iii) Jobs of manager and systems analyst. 6 MODULE – 2 3. a) Why is it so critical to manage system development? Explain. b) Describe the data analysis method. How does it differ from the decision analysis method? Elaborate on the pros and cons of each method. 6 c) What is the difference between managerial and operational MIS planning? 6 Discuss. d) Why is it important that the analyst learns about an organization's policies and objectives?

4.	a) Explain and give an example of each variety of closed questions:	
	i) Fill-in-the-blanks questions	
	ii) Dichotomous questions	
	iii) Ranking scales questions	
	iv) Multiple choice questions	
	v) Rating scales questions.	5
	b) Discuss the pros and cons of the traditional approach to systems analysis.	5
	c) List and illustrate the primary uses and elements of a decision table.	6
	d) Distinguish between the following:	•
	i) Opportunity and sunk costs	
	ii) Direct and indirect costs.	4
	MODULE – 3	
5.	a) Distinguish between the following:	
	i) Logical and physical design	
	ii) HIPO and IPO	
	iii) Coupling and cohesion.	6
	b) What are some of the advantages of top-down design? Elaborate.	4
	c) What is the goal of input design? Output design?	4
	d) What are the abbreviations of the following captions:	
	i) Accumulate	
	ii) Insurance	
	iii) Manufacturing	
	iv) Purchase order	
	v) Reference	
	vi) Weight.	6



6.	a)	Explain briefly three approaches for data entry.	6
	b)	What is a form? Summarise the characteristics of different categories of form.	6
	c)	What is chaining? How does it relate to indexed-sequential file organization? Illustrate.	4
	d)	How does hierarchical structuring differ from network structuring?	2
	e)	What features does a relational DBMS offer?	2
		MODULE – 4	
7.	a)	What design specifications are considered in preparing a test plan? Explain.	6
	b)	List and briefly describe the factors that affect the quality of a system.	6
	c)	Explain the major activities in conversion. Which activity is the most important? Why?	4
	d)	Review the primary activities of a maintenance procedure.	4
8.	a)	Distinguish between the following: i) Hardware and service suppliers	
		ii) Concurrence of operation and multiplexed operation	
		iii) RFP and vendor proposal	
		iv) Portability and understandability.	8
	b)	There are three methods of acquisition. What are they? Elaborate on the pros and cons of each method.	6
	c)	What is a Gantt chart? How would you develop one? How does it differ from a PERT chart? Explain.	6