



T.E. (Computer) (Sem. – V) (RC) Examination, Nov./Dec. 2010
ORGANIZATIONAL BEHAVIOUR AND CYBER LAW

Duration: 3 Hours

Total Marks: 100

Instructions : 1) Answer five questions by selecting at least one from each Module.

2) Make suitable assumptions if required.

MODULE – 1

1. a) With a neat diagram, explain the four forces affecting organizations. 5
- b) Differentiate between upward and downward communication. 4
- c) Explain the Path-Goal Model of Leadership with a neat diagram. 8
- d) Describe Theory X. 3
2. a) Explain the Autocratic and Collegial models of organization behaviour. 8
- b) "A happy employee is a productive employee". Considering the various employee attitudes, how true is the above statement. performance - satisfaction - effort loop 7
- c) Write a short note explaining grapevine and its features. 5

MODULE – 2

3. a) Explain Maslow's Hierarchy of Needs with a neat diagram. 6
- b) Explain the 360-degree feedback system present in most organizations. 5
- c) Explain the process of Organizational Development (OD). 6
- d) State and explain the law of effect. 3
4. a) Explain transactional analysis along with any one application of TA. 10
- b) List and explain the phases of culture shock. Elaborate on any one technique of overcoming the barriers to cultural adaptation. 7
- c) Explain the following terms : 3
 - i) Ethnocentrism
 - ii) Confronting
 - iii) Stroking.

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MODULE – 3

5. a) Explain the problems with Section 80 of the Information Technology Act, 2000. 6
- b) Explain the concept of 'dualism'. What makes cyber pornography a rampant industry ? 7
- c) Differentiate between shrink wrap and click wrap contracts. 4
- d) Explain cyberstalking. 3
6. a) Explain the various clauses stipulated in the Terms and Conditions of a contract. 10
- b) Define and explain exclusion clauses. How are exclusion clauses abused ? 6
- c) What care must be taken while formulating click wrap agreements ? 4

MODULE – 4

7. a) Explain the concept of domain name. How is it related to the crime of cyber squatting ? What are the ways in which cyber squatting can be committed ? 12
- b) Explain the various functions of a signature. Define digital signature according to section 3 of the Information Technology Act, 2000. 8
8. a) Distinguish between primary and secondary evidence. Explain section 65 of the Law of evidence explaining in which cases secondary evidence may be given. 5
- b) Mr. Shah bought an electronic equipment from xyzg.com. On what conditions, can he complain according to the Consumer Protection Act, 1986. 5
- c) Explain the concepts of relevancy and admissibility of an electronic record. 10