



## COMP 5-1 (RC)

### T.E. (Comp.) Semester V Examination, Nov./Dec. 2009 ORGANISATIONAL BEHAVIOR AND CYBER LAW

Duration : 3 Hours

Total Marks : 100

**Instructions :** 1) Answer five questions by selecting at least one from each Module.

2) Figures to the right indicate marks.

3) Make suitable assumptions if required.

#### MODULE – 1

1. a) Differentiate between Mc Gregor's theory X and theory Y. 4  
b) Mr. Andrews sends an SMS to his secretary and she sends back a reply.  
Explain the above scenario through a two way communication process. 8  
c) Attitudes are good predictors of behaviors. List and explain any three effects of negative employee attitudes within an organisation. 6  
d) Explain the following terms : 2  
i) Autocratic leadership  
ii) Grapevine.
2. a) What are the various barriers to effective communication ? 6  
b) Explain with a neat diagram the various skills that a leader possesses/should possess. 7  
c) How are absenteeism and tardiness related to job satisfaction ? 5  
d) Write a short note on rumour. 2

#### MODULE – 2

3. a) Explain Herzberg's two factor model with the help of a neat diagram. 5  
b) What is the significance of money as a means of rewarding employees. 6  
c) Explain any four conflict resolution strategies. 4  
d) State the various ego states in transition analysis. 3  
e) Write a short note explaining management by objectives (MBO). 2

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4. a) Ms. Lisa is going to France on an overseas assignment through her organisation "XYZ Pvt. Ltd". Please elaborate on the economic, social and political conditions she needs to be aware of. 9
- b) Draw and explain the Reward pyramid. 6
- c) Explain any five factors used to gain political power in an organisation. 5

MODULE - 3

5. a) Differentiate between cognisable and non cognisable offences. 4
- b) What is hacking ? What are the different classes of hackers ? In terms of motivation, explain the four types of hacking. 7
- c) What is the significance of non disclosure clauses in the terms and conditions of a contract. 4
- d) Explain any two problems/limitations of IT Act 2000. 5
6. a) Explain the different categories of jurisdiction of civil courts in India. 6
- b) Differentiate between shrink wrap and click wrap contracts. 2
- c) Write a short note on cyber pornography and how can it be eliminated. 8
- d) Explain section 80 of the IT Act 2000. 4

MODULE - 4

7. a) Explain the concept of a domain name and its significance to cyber squatting. State examples of cyber squatting. 10
- b) Write a short note on any one system of authentication recognised by ITACT 2000. 6
- c) Explain the problems of software piracy. 4
8. a) Mrs. Naina bought goods through an online site feebay. com. Explain her rights as a cyber consumer as per the Consumer Protection Act, 1986. 8
- b) Explain the concept of evidence as per IT Act 2000. 6
- c) Differentiate between goods and services. 4
- d) Specify instances of any two unfair trade practices. 2