



COMP 5 – 1 (RC)

T.E. (Comp.) Sem. – V Examination, May 2010 ORGANISATIONAL BEHAVIOR AND CYBER LAW (RC)

Duration : 3 Hours

Total Marks : 100

Instructions : 1) Answer five questions by selecting at least one from each Module.

2) Figures to the right indicate marks.

MODULE – 1

1. a) Explain the four models of organisation behaviour. 8
- b) Differentiate between open ended and close ended questions. 4
- c) Explain with a neat diagram, what are the four key forces that affect the nature of organizations. 8
2. a) A manager once told a subordinate "To be a good leader, you must become a good follower". Explain what it means to be a good follower. 6
- b) Differentiate between upward and downward communication. 4
- c) Mr. Law intends to conduct a job satisfaction survey among his subordinates. Explain how he should conduct the survey and what benefits would he obtain. 7
- d) Explain any two negative effects of employee attitudes within an organisation. 3

MODULE – 2

3. a) Explain the following terms : 6
 - i) Ethnocentrism
 - ii) 360 degree feedback
 - iii) Stroking.
- b) Explain the training multiplier effect with a neat diagram. 4
- c) Define conflict. Identify sources of conflict within an organization. 5
- d) Explain the three stages of change. 5

COMP 5 – 1 (RC)



4. a) Why is performance appraisal an important part of company initiatives ? 6
b) Differentiate between complementary and crossed transactions. 2
c) Mr. Raju is going to London on an overseas work assignment. Please elaborate on the individual differences he needs to be aware of. 8
d) Explain achievement and competence motivation drives. 4

MODULE – 3

5. a) Explain the classification of cyber crimes. 6
b) What factors prevent immediate arrest in case of cyber crimes ? 6
c) What is a software product license ? Explain with an example. 5
d) How can exclusion clauses in contracts be abused ? 3
6. a) What is the procedure for investigating cognisable offences ? 5
b) Explain the cyber crime of viruses and its transmission. Explain its significance to 'mischief' as per Indian Penal Code. 6
c) What care must be taken while formulating click wrap agreements ? 5
d) Explain territorial jurisdiction by stating where suits can be filed for any two different types of cases. 4

MODULE – 4

7. a) Explain the concept of Napster and its significance to copyright violation. 10
b) List and explain the main functions of a signature. 5
c) List any five strategies adopted by India to reduce software piracy. 5
8. a) Differentiate between goods and services. 4
b) Specify at least five examples of unfair trade practices. 10
c) How can the validity of emails be proved through the IT Act 2000 ? 6