

15/6/2013

Mom



## COMP 4 – 5 (RC)

### S.E. (Comp.) (Semester – IV) (RC) Examination, May/June 2013 SYSTEM ANALYSIS AND DESIGN

Duration : 3 Hours

Max. Marks : 100

**Instructions :** i) Answer **any five** questions, atleast **one** from each Module.  
ii) Make suitable assumptions **if necessary**, state **clearly** assumptions made.

#### Module – I

1. a) Explain the characteristics of a system w.r.t the fell :
  - i) a coffee shop information system
  - ii) a payroll information system.10
- b) Differentiate between the following system models :
  - i) Flow system model
  - ii) Static model
  - iii) Dynamic model.10
2. a) Where do ideas for a proposed system originate ? To what extent does the analyst assist in this regard ? 7
- b) In a feasibility study a 'must' for a project ? Discuss its contents and its implications. 8
- c) Explain the role of a technical writer in a SDLC project. 5

#### Module – II

3. a) Discuss the bases for planning in system analysis. 5
- b) With a neat block diagram explain the conceptual model for MIS strategic planning. 10
- c) What are the difficulties in determining user requirements ? 5
4. a) A soft drink manufacturing plant wants to automate its information system. Identify the different categories of information for this setup. 8
- b) Discuss the different observation methods employed for information gathering. 8
- c) With an appropriate example discuss the reliability – validity issue in information gathering. 4

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### Module – III

5. a) Draw a neat DFD for a bookstore information system. 8
- b) Compare HIPO to DFD. Are they alternatives or complementary. 8
- c) Explain the following processing controls with examples. 4
  - i) completeness check
  - ii) consistency check.
6. a) Discuss the three major approaches to online data entry. Give examples of each. 8
- b) Describe the different entity relationships at the different types of data structure. 8
- c) What is normalization ? What is its objective ? List the different normal forms. 4

### Module – IV

7. a) Draw and explain the activity network for system testing. 10
- b) State and explain the factors used for measuring quality of a system. 10
8. a) What are the primary activities of a maintenance procedure ? Use a neat diagram to explain. 12
- b) Discuss the different strategies and tactics used in the art of negotiation. What are the characteristics of good negotiation in terms of bid, award and conclusion ? 8

### Module – II