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SUPER7 OPERATIONS: THE NEXT STEP FOR LEAN IN FINANCIAL SERVICES (PAPERBACK)



iUniverse, United States, 2013. Paperback. Condition: New. Language: English. Brand new Book. When author and operational excellence consultant Menno R. van Dijk joined ING Domestic Bank in the Netherlands, the company had already been using the Lean system a few years. But van Dijk felt something was missing-the fun factor: experiments, improvements, a supportive management style, and teamwork. He wasn't seeing the sense of invigoration and renewal that comes when employees on the shop floor experience the improvement brought on...

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- Authored by Menno R Van Dijk Msc
- Released at 2013



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