roger.ucsb@gmail.com

661-699-7442

ROGER PEREZ

PROJECTS| ACCOMPLISHMENTS

- Random Quote Generator w/Twitter sharing.
- Weekly Text Generator (Python | Selenium).
- Access SQL Professional Skills Award/Certificate (Dec 2016).
- Milestone Certificates for Front-End Web Dev from Lynda.com
- President's Honor Roll at SBCC while attending school and work full time

SKILLS & ABILITIES

- HTML | CSS | JavaScript | Bootstrap
- Quality Assurance
- Python | Selenium Automation Scripting
- SQL | PowerShell (Beginner)
- Microsoft Access SQL Professional Certificate (Dec 2016)
- Microsoft Office (Proficient)

PROFESSIONAL EXPERIENCE

TECHNICAL ACCOUNT MANAGER—YARDI SYSTEMS, SANTA BARBARA, CA
08/2015—Present

- Implement, educate, and train clients on Payment Processing Module.
- Provide QA for software, log errors, and notify developers of critical issues.
- Created Best Practices documentation for clients and colleagues to improve technical knowledge and procedures of Payment Processing Procedures
- Project Manager for pilot testing for large potential clients.

QA AUTOMATION SPECIALIST—LOCAL MARKET LAUNCH, SANTA BARBARA, CA
08/2014—04/2015

- Provided QA for client information automation, reported, and worked with programmers to fix and test for bugs.
- Fixed programming code that required script changes.
- Interacted with Selenium Python scripts to process client's data.

SALES AND TECHNICAL CONSULTANT—SPRINT CORP/RETAIL (MULTI-LOCATIONS)
Multiple Dates, 06/2009—03/2013

- Provided Customer Service and Technical Support.
- Conducted B2C and B2B sales while maintaining Top Sales Position.

EDUCATION

SANTA BARBARA CITY COLLEGE—A.S. COMPUTER INFORMATION SYSTEMS (05/2017)

- Graduated: May 2017
- GPA: 3.96

UNIVERSITY OF CALIFORNIA, SANTA BARBARA—B.A. IN SOCIOLOGY

- Member of Delta Sigma Pi Professional Fraternity.
- GPA: 3.0, Graduated: June 2014