BOBBI ROGERS

707 Harbor Dr. | Manistee, MI 49660

bobbirogers@gmail.com   (602) 690-8058   www.linkedin.com/in/bobbirogers

INNOVATIVE SOFTWARE ENGINEER

Product Development | Systems Analysis | Software Training

A forward-thinking engineer with a passion for innovative solutions to inefficient systems that support the product and users. My talent for understanding and translating technical information to technical and non-technical audiences allows me to build strong relationships and facilitate product and process ownership.

Areas of expertise include:

♦ Product Design/Development	♦ End User Training	♦ Proactive Needs Identification
♦ Customer Needs Analysis	♦ Product Implementation	♦ Mentoring
♦ Agile Methodology	♦ Post-development Support	♦ Customer Relations

PROFESSIONAL EXPERIENCE

UNIVERSAL TECHNICAL INSTITUTE (UTI), INC., Phoenix, AZ   2002-2016
Senior Software Engineer

- Development Lead using Agile Scrum Methodology with Progress OpenEdge SmartObjects to effectively manage workflow and software releases on homegrown system.
- Part of a team that created a student information system from go-live to mature system.
- Team Lead to junior engineers, contractors and offshore team; advised on all aspects of project life cycle, including user requirements, db design, code review, and testing and implementation procedures.
- Managed file testing and submission to government agencies and other outside entities for twelve campuses nationwide.
  - ♦ The Financial Aid module coordinates the submission, disbursement, and release of millions of dollars to students and schools.
- Served as Help Desk Level 3 troubleshooter to identify system issues and solutions.
- Provided Business departments training on new functionality and refreshers on an ongoing basis.
- Created Technical Analysis and User Stories; translated complex information in easy to understand format and terms for technical and non-technical audiences.

Accomplishments:

- Led development efforts to improve employment rates to 4 of 5 students employed within 6 months of graduation.
- Achieved successful completion of all projects on schedule.
- Redesigned and implemented a new security methodology.
- Reduced redundant reporting structures by developing a generic reporting tool.
- Eliminated multiple manual tracking systems and provided real time 'at a glance' status information.
- Decreased hardcoded triggers by developing a generic triggering system, customizable thru setup parameters.
- Reduced Help Desk work load by creating tools for Business Support.
- Created system sync functionality using PUBLISH/SUBSCRIBE methodology.
- Developed an automated obsolete code process and tool that adhered to SOX compliance.
- Created an automated menu scripting process that eliminated menu errors by creating consistency across all teams.

TEAMS REHAB SYSTEMS, Clearwater, FL   2000-2002
Application Developer

- Developed healthcare software in Progress v9.1c to handle scheduling, charging, costing, reporting, and documentation. Worked closely with quality control to meet customer requirements/enhancement requests.

Accomplishments:

- Substantially enhanced system performance by converting ADM1 modules to ADM2.

PROTÉGÉ SYSTEMS, INC., Chicago, IL 1998-2000
Software Consultant

- Developed a radio frequency terminal interface to an existing manufacturing application for a client within the manufacturing industry.
- Provided consulting services to a manufacturing firm regarding the development of an automatic Advanced Shipping Notice utility.
- Served as Consultant to a manufacturing client for the customization of user-specific requirements of various MFG/Pro modules, including those used for Sales and Purchasing.
- Developed new inventory dedicated/scheduling functionality for the material tracking system and warehouse management system.

Accomplishments:

- Selected by management to travel and conduct customer training at all four IBP sites.

AWARDS

Citizen of the Year (2016), The Manistee News Advocate annually recognizes an outstanding leader and volunteer in the community. I was presented the award at City Council after being nominated by several members of the community for my work with the City of Manistee to restore and re-open Lighthouse Park that was contaminated by Chromium Copper Arsenate (CCA).

EDUCATION

M.B.A. (12 hours Completed), Arizona State University, Tempe, Arizona 2005

B.S., Information Systems, Grand Valley State University, Allendale, Michigan 1997

Undergraduate Studies, Information Systems, The University of Newcastle, Newcastle, Australia 1996

TECHNICAL SKILLS

Programming Languages/Tools: Progress v8.0-10.2 (ADM1 & ADM2 SmartObjects, Appserver)

Software Applications: Rally, Jira, OpenEdge 10.2b, ADM2 SmartObjects, MKS Source Control, RTB Source Control