

ROGER THOMAS

SKILLS

Excellent customer service, friendly communication, self-driven work ethic, attention to detail, time management, punctuality

EXPERIENCE

First Community Credit Union, Saint Louis – *Financial Service Consultant*

July 2020 – PRESENT

- Addresses member questions and concerns with empathy and compassion in a fast-paced, high volume branch
- Utilizes multiple applications on Microsoft Windows to properly document, communicate, and organize data
- Assesses member needs and suggests helpful products and features offered by the credit union
- Communicates professionally with coworkers in the branch and other departments to solve problems and solidify product knowledge
- Works within company protocols to discreetly handle confidential and sensitive information

St. Louis Pizza & Wings, Saint Louis – *Cashier / Delivery Driver / Cook*

February 2017 – July 2020

- Provided helpful customer service in a fast-paced environment
- Maintained proper cash handling, health, and safety standards
- Communicated professionally with coworkers to accomplish goals and maintain a pleasant work environment
- Adeptly operated point-of-service computer system
- Assisted with receiving and stocking of product deliveries

EDUCATION

Course Reactor, Saint Louis – *Web Development*

September 2020 – PRESENT

The Course Reactor Web Development program is an introductory course in web development and design using JavaScript, HTML, CSS, and other frameworks.

Oakville High School, Saint Louis – *Diploma*

August 2011 – May 2015