RevGain Keyword Definitions

Any roll-ups, aggregations, summarizations, data requested MUST be strictly based on RBAC rules

| Keyw ord ID | Short Keyword | Keyword Description | Collection | Quer |
|----------------|-----------------------------------|---|--|------|
| 1 | Sales Pipeline | Sales Pipeline is the list of opportunites with names of potential customers and the expected value of the contract along with expected timeline for deal closure. This can be at individual, team, region, product line, service type, and organization level | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Organization | |
| 2 | Upsell | Upsell is the value of the contract that can be sold to an existing customer on an already subscribed/purchased product/service. | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization | |
| 3 | Cross-sell | Cross-sell is the value of the contract that can be sold to an existing customer for a new Subscription/purchase of product/service | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization | |
| 4 | Crosssell | Cross-sell is the value of the contract that can be sold to an existing customer for a new Subscription/purchase of product/service | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization | |
| 5 | Deactivation | Deactivation is the list of contracts with names of customers and the contracted value of the contract along with termination timeline for contract. This can be at individual, team, region, product line, service type, and organization level | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization | |
| 6 | New Order Bookings Forecast | Order Bookings Forecast is the list of opportunites with names of potential customers and the expected value of the contract along with expected timeline for deal closure. This can be at individual, team, region, product line, service type, and organization level | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Organization | |
| 7 | Order Bookings Forecast | Order Bookings Forecast is the list of opportunites with names of potential customers and the expected value of the contract along with expected timeline for deal closure. This can be at individual, team, region, product line, service type, and organization level | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Organization | |
| 8 | Bookings | Order Bookings Forecast is the list of opportunites with names of potential customers and the expected value of the contract along with expected timeline for deal closure. This can be at individual, team, region, product line, service type, and organization level | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Organization | |
| 9 | Order Bookings | Order Bookings Forecast is the list of opportunites with names of potential customers and the expected value of the contract along | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Organization | |

| | | with expected timeline for deal closure. This can be at individual, team, region, product line, service type, and organization level | |
|----|---------------------------|--|---|
| 10 | Committed Deals | Committed Deals is the list of opportunites with names of potential customers and the expected value of the contract along with committed timeline for deal closure. This can be at individual, team, region, product line, service type, and organization level | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Organization |
| 11 | Commit | Committed Deal is the list of opportunites with names of potential customers and the expected value of the contract along with committed timeline for deal closure. This can be at individual, team, region, product line, service type, and organization level | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Organization |
| 12 | Sales Forecast | Sales Forecast includes New Order Bookings, Upsell, Cross-sell, and Projected Revenue | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 13 | Forecast | Sales Forecast includes New Order Bookings, Upsell, Cross-sell, and Projected Revenue | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 14 | TTR | Time to Revenue is the customer onboarding time and acceptance by customer, billing date and collection time to recognize revenue in the finance system | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 15 | Time To Revenue | Time to Revenue is the customer onboarding time and acceptance by customer, billing date and collection time to recognize revenue in the finance system | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 16 | Collections | Collections is expressed in time (days, weeks, months etc) based on invoice ageing | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 17 | DSO | DSO is expressed in time (days, weeks, months etc) based on invoice ageing | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 18 | Days Sales Outstanding | Days Sales Outstanding (DSO) is expressed in time (days, weeks, months etc) based on invoice ageing | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 19 | Past Due | Past Due is a list of invoices that are unpaid after the payment terms time has elapsed | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 20 | Past Due Invoices | Past Due Invoices is a list of invoices that are unpaid after the payment terms time has elapsed | Sales Rep, Account Manager, CSM, Team, Region, Product |

| | | | Line, Service Type, Customer, Organization |
|----|------------------------------------|---|---|
| 21 | Annual Recurring Revenue | Contract ARR (Annual Recurring Revenue) is the value of the contract amount that is expected to be received in a year | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 22 | Contract ARR | Contract ARR (Annual Recurring Revenue) is the value of the contract amount that is expected to be received in a year | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 23 | ARR | Contract ARR (Annual Recurring Revenue) is the value of the contract amount that is expected to be received in a year | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 24 | Annual Contract Value | Contract ACV (Annual Contract Value) is the value of the contract amount that is expected to be received in a year | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 25 | Contract ACV | Contract ACV (Annual Contract Value) is the value of the contract amount that is expected to be received in a year | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 26 | ACV | Contract ACV (Annual Contract Value) is the value of the contract amount that is expected to be received in a year | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 27 | Cost of Customer Acquisition | Cost of Customer Acquisition (CAC) includes the cost of sales, support, engineering, and marketing | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 28 | CAC | Cost of Customer Acquisition (CAC) includes the cost of sales, support, engineering, and marketing | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 29 | Net Retention Rate | Net Retention Rate (NRR) is calculated by adding up renewals, upsell, cross-sell and deducting churn and is expressed as a percentage by comparing it with the period of time that is used to measure like a month or quarter or year etc | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 30 | NRR | Net Retention Rate (NRR) is calculated by adding up renewals, upsell, cross-sell and deducting churn and is expressed as a percentage by comparing it with the period of time that is used to measure like a month or quarter or year etc | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 31 | Churn | Churn is measured in two ways (1) number of customers that have deactivated/terminated (2) Revenue that is lost due to termination/deactivation | Sales Rep, Account Manager, CSM, Team, Region, Product |

| | | | Line, Service Type, Customer, Organization |
|----|--------------------------------|---|---|
| 32 | Customer Churn | Churn is measured in two ways (1) number of customers that have deactivated/terminated (2) Revenue that is lost due to termination/deactivation | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 33 | Customer Renewals | Renewals is measured in two ways (1) number of customers that have renewed (2) Revenue that is retained due to extnesion of contract term | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 34 | Renewals | Renewals is measured in two ways (1) number of customers that have renewed (2) Revenue that is retained due to extnesion of contract term | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 35 | Lifetime Value | Lifetime Value (LTV) is the total value of the contract over the term of the contract for a customer | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 36 | LTV | Lifetime Value (LTV) is the total value of the contract over the term of the contract for a customer | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 37 | Total Contract Value | Total Contract Value (TCV) is the total value of the contract over the contracted period for a customer | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 38 | TCV | Total Contract Value (TCV) is the total value of the contract over the contracted period for a customer | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 39 | Monthly Recurring Charge | Monthly recurring charge (MRC) is the amount billed to the customer each month | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 40 | MRC | Monthly recurring charge (MRC) is the amount billed to the customer each month | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 41 | Annual Recurring Charge | Annual recurring charge (ARC) is the amount billed to the customer each month | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 42 | ARC | Annual recurring charge (ARC) is the amount billed to the customer each month | Sales Rep, Account Manager, CSM, Team, Region, Product |

| | | | Line, Service Type, Customer, Organization |
|----|---------------------|--|---|
| 43 | Contracted Value | Contracted Value (booked Value) is the value of the contract amount that is expected to be received in a year | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 44 | Booked Value | Contracted Value (booked Value) is the value of the contract amount that is expected to be received in a year | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 45 | Margin | Margin is the gross profit after Sales, General and Administration (SG&A) costs are accounted | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 46 | Gross Margin | Margin is the gross profit after Sales, General and Administration (SG&A) costs are accounted | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 47 | Net Profit | Net Profit is the actual profit after all costs including Interest, Depreciation, Taxes and Amortization are accounted for | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 48 | Profit | Net Profit is the actual profit after all costs including Interest, Depreciation, Taxes and Amortization etc are accounted for | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 49 | EBITDA | Earnings Before Interest, Depreciation, Taxes and Amortization | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 50 | ЕВІТ | Earning Before Interest, Taxes and Amortization | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 51 | Targets | Sales targets are the objectives assigned to sales team in terms of number of customers, renewals, upsell, cross-sell and also the associated contract value | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 52 | Sales Targets | Sales targets are the objectives assigned to sales team in terms of number of customers, renewals, upsell, cross-sell and also the associated contract value | Sales Rep, Account Manager, CSM, Team, Region, Product Line, Service Type, Customer, Organization |
| 53 | MQL | Marketing Qualified Lead | |
| 54 | SQL | Sales Qualified Lead | |

| 55 | SAL | Sales Accepted Lead | |
|----|--------------------------|--|--|
| 56 | A/r | Account receivables | |
| 57 | Demand Management | | |
| 58 | Pipeline | | |
| 59 | CQ | Current Quarter | |
| 60 | CQ+1 | Current Quarter + 1 | |
| 61 | R4Q | Rolling 4 Quarters | |
| 62 | TOFU | Top of the funnel | |
| 63 | Pipeline Velocity | Opportunity Progression from one stage to next | |
| 64 | Pipeline Quality | Weighted pipeline | |
| 65 | Booking Forecast | | |
| 66 | Upside | Best cases in pipeline | |
| 67 | GTM | Go To market | |
| 68 | Tertiary plan | | |
| 69 | Account plan | | |
| 70 | VAT | Virtual Account Team | |
| 71 | GMV/GTV | Gross Market Value/Gross Target Value | |
| 72 | COGS | Cost of goods sold | |
| 73 | GM | Gross Margin | |
| 74 | СМ | Contribution Margin | |
| 75 | IFRS | | |
| 76 | SOX | | |
| 77 | US GAAP | | |
| 78 | Non GAAP | | |
| 79 | CAC to Break even Ration | | |
| 80 | LTV to CAC Ration | | |
| 81 | Unit Economics | | |
| 82 | DAU | Daily Active Users | |
| 83 | MAU | Monthly Active Users | |
| 84 | DTV | Daily Transaction Value | |

| 85 | MTV | Monthly Transaction Value | |
|-----|---------------------------------|------------------------------|--|
| 86 | COP | Customer On-boarding Process | |
| 87 | Support | | |
| 88 | Account Managers | | |
| 89 | SDR | | |
| 90 | BDR | | |
| 91 | Sales Managers | | |
| 92 | Sales VP | | |
| 93 | Solution Engineer | | |
| 94 | Pre Sales | | |
| 95 | Enterprise /Cloud Architect | | |
| 96 | CSMs | | |
| 97 | CSE | | |
| 98 | PM | | |
| 99 | Customer CTO | | |
| 100 | Value Engineer/Archite ct | | |
| 101 | Deal /Opportunity Review | | |
| 101 | Cadence | | |
| 102 | Steering Committee | | |
| 103 | Executive Committee | | |
| 104 | Digital Marketing Executive | | |
| 105 | Marketing Manager | | |
| 105 | Growth Marketing | | |
| 106 | CEE | | |
| 107 | SDM | | |

| 108 | SEO | | |
|-----|-----|--|--|
| 109 | TAM | Total Addressable Market (TAM), which represents revenue opportunity at 100% market share, as if no competition exists | |
| 110 | TAL | | |
| 111 | SOM | Serviceable Obtainable Market or Share of Market (SOM), which represents the portion of the SAM that can be realistically captured and served. | |
| 112 | SAM | Serviceable Available Market (SAM), which represents the portion of the TAM that can be served by a company's products and services. | |
| 113 | | | |