

# Microsoft 365 Defender Connector

Last updated by | Hekmat Abuzahrah | Mar 30, 2023 at 8:35 AM CDT

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## Cannot enable "Connect events" in "Microsoft 365 Defender (Preview)" connector issues

When you are facing an issue from customer when he can't enable event in M365 Defender connector, please check if it's a GCCM customer (gov customer):

Enter this link ( replace customer tenant id ) <https://login.microsoftonline.com/<customer tenant id>/well-known/openid-configuration>

The following combination indicate this is a GCCM customer:

```
"tenant_region_scope": "NA",  
"tenant_region_sub_scope": "GCC",
```

In order to solve such issues, Defender team has a process that customer has to follow, so in any case CSS won't be driving that, and the customer may refuse to do it now (there are some legal terms) - and in such case, he can't have the integration.

Please add Yaniv Kravitz ([yaniv.kravitz@microsoft.com](mailto:yaniv.kravitz@microsoft.com)) or Gadi Palatchi ([gadipalatchi@microsoft.com](mailto:gadipalatchi@microsoft.com)) to the email with the customer, he will know how to handle it.