

Connector Health Errors

Last updated by | Naser Mohammed | Mar 19, 2023 at 7:18 AM CDT

Connector Health issues - As seen from the SentinelHealth table

Each column is a column in the SentinelHealth table.

SentinelResourceKind	Reason	ResultDescription	Explanation
Office365/OfficeATP/Dynamic365	O365ManagementAPIDisabled	Data fetch failed (The O365 Management API is disabled.)	The tenant active O365
Office365/ OfficeATP/ Dynamic365	SC20011	Data fetch failed (Tenant does not exist in the O365 Management API.)	Unified auc for the tena
Office365/ OfficeATP/ Dynamic365	AADTenantNotExist	Data fetch failed (There is no O365 Management API subscription for this tenant.)	The tenant O365 accou
AmazonWebServicesCloudTrail	AWSSTSNotAuthorized	Data fetch failed (The collection application was not authorized to get a token from AWS STS for the tenant.)	The ARN ac authorized.
AmazonWebServicesCloudTrail	SCT40301	Data fetch failed (Not authorized to query the CloudTrail API.)	

SentinelResourceKind	Reason	ResultDescription	Explanation
ThreatIntelligence	Forbidden / Unauthorized		Username/ longer valid
ThreatIntelligence	PaymentRequired		Polling into some query
ThreatIntelligence	InternalServerError		TAXII Serve
ThreatIntelligence	PermanentRedirect		The TAXII s different lo
ThreatIntelligence	524		Timeout. St
ThreatIntelligence	TemporaryRedirect		The TAXII s different lo
ThreatIntelligence	NotFound		TAXII Serve the collecti The specific endpoint is that: The sp is incorrect is invalid.
ThreatIntelligence	BadRequest		Could be n Username/ longer valid
ThreatIntelligence	NotAcceptable		Usually hap server sees 'Accept' he sent with o ['applicatio version=2.1 'applicatio version=2.0

SentinelResourceKind	Reason	ResultDescription	Explanation
			'application version=2.0
ThreatIntelligence	ServiceUnavailable / Moved / BadGateway		There is a p connector c Server is nc
AmazonWebServicesS3	S3B40012	Data fetch failed (Failed to get the credential for the SQS queue.)	The configu deleted.
AmazonWebServicesS3	S3B40014	Data fetch failed (Access to a SQS queue was denied - {SqsQueueUrl})	The ARN rc permission S3 bucket.
AmazonWebServicesS3	S3B40015	Data fetch failed (The SQS queue does not exist - {SqsQueueUrl})	The SQS dc user's regic
AmazonWebServicesS3	S3B40025	Data fetch failed (The SQS message does not contain the required Records token. This indicates	Unexpected

SentinelResourceKind	Reason	ResultDescription	Explanation
		that AWS logging may have been configured to use a non-standard schema.)	
AmazonWebServicesS3	S3B40021	Data fetch failed (When attempting to download a S3 Object, the S3 Object was not found - {bucketName}, object key - {objectKey})	Data wasn't in bucket
AmazonWebServicesS3	S3B40022	Data fetch failed (The S3 Object contains invalid data, for example an invalid GZIP file. Potential data loss (due to SQS message expiration) - bucket {bucketName}, object key - {objectKey}.	
AmazonWebServicesS3	S3B40023	Data fetch failed (An Access Denied exception occurred when attempting to download a S3 object - -	The ARN is not a valid permission S3 bucket.

SentinelResourceKind	Reason	ResultDescription	Explanation
		bucket {bucketName}.)	