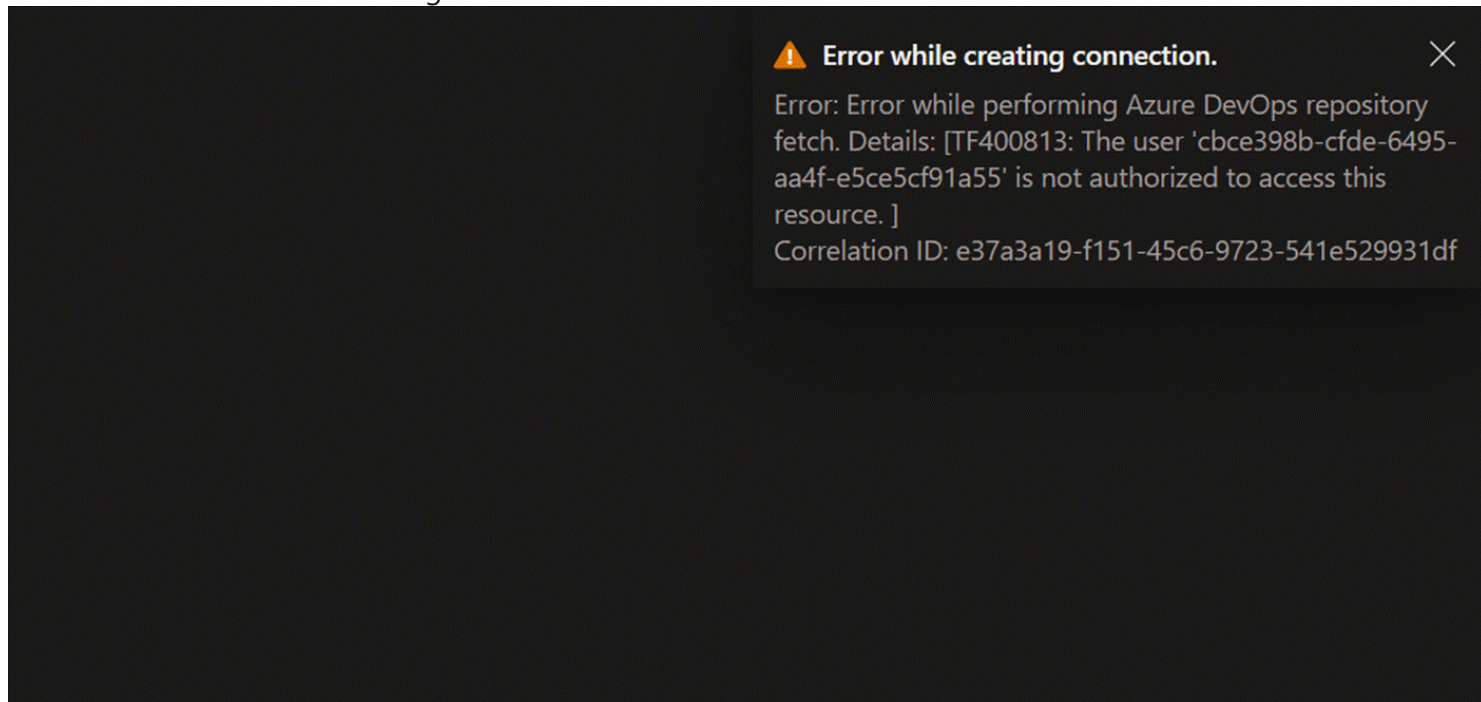


DevOps

Last updated by | Naser Mohammed | Mar 19, 2023 at 7:18 AM CDT

Azure DevOps Connection Errors:

Possible errors while establishing the connection:



Troubleshooting steps:

1. Check if customer has Third-party application access enabled via OAuth. Ask customer to go to https://dev.azure.com/{{orgName}}/_settings/organizationPolicy (Replace {{orgName}} with customer's organization name) and verify the following.

Communication over TLS 1.0 and TLS 1.1 will be disabled for Azure DevOps Services for 12 hours on March 22, 2022 and March 24, 2022 from 09:00 UTC to 21:00 UTC. Details can be found [here](#).

Organization Settings

sentinel-eco-devs

General

Overview

Projects

Users

Billing

Auditing

Global notifications

Usage

Extensions

Azure Active Directory

Security

Policies

Permissions

Boards

Process

Pipelines

Agent pools

Settings

Deployment pools

Policies

Application connection policies



On

Third-party application access via OAuth [🔗](#)

On

SSH authentication [🔗](#)

Security policies



On

Allow public projects [🔗](#)

On

Enterprise access to projects



On

Additional protections when using public package registries [🔗](#)

Off

Enable Azure Active Directory Conditional Access Policy Validation [🔗](#)

User policies



On

External guest access [🔗](#)

On

Allow team and project administrators to invite new users [🔗](#)

On

Request access [🔗](#)[Edit Url](#)

2. Customer has installed the right OAuth application under right account and right tenant. Ask customer to go to <https://aex.dev.azure.com> [🔗](#) and verify the following.

My Information x +

https://aex.dev.azure.com/me?mkt=en-US

Microsoft Debjyoti Roy Sign out

Azure DevOps Organizations

Create new organization

▼ cesis.visualstudio.com (Member)

Projects Actions

Authorizations

Azure Sentinel - V2 (Microsoft)
Grants the ability to access build artifacts, including build results, definitions, and requests, and the ability to queue a build, update build properties, and the ability to receive notifications about build events via service hooks.
Grants the ability to read, update, and delete source code, access metadata about commits, changesets, branches, and other version control artifacts. Also grants the ability to create and manage code repositories, create and manage pull requests and code reviews, and to receive notifications about version control events via service hooks.
Grants the ability to manage pools, queues, and agents
Grants the ability to read, update and delete release artifacts, including folders, releases, release definitions and release environment and the ability to queue and approve a new release.

Revoke

Close

dev.azure.com/ecsapprovals (Member)

dev.azure.com/mseng (Member)

dev.azure.com/securityassurance (Member)

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Visual Studio Dev Essentials

Get everything you need to build and deploy your app on any platform.

Use your benefits

Authorizations

You have authorized 5 applications

Manage authorizations

3. Again verify user authorization. Ask customer to go to https://dev.azure.com/{{orgName}}/_usersSettings/authorizations (Replace {{orgName}} with customer's org name) and verify the following.

Azure DevOps

Communication over TLS 1.0 and TLS 1.1 will be disabled for Azure DevOps Services for 12 hours on March 22, 2022 and March 24, 2022 from 09:00 UTC to 21:00 UTC. Details can be found here.

User settings

Debjyoti Roy

Authorized OAuth Apps

Applications and providers you have given access to your resources. To register a new app, [click here](#).

Name	Company	Description
Azure Sentinel	Microsoft	Grants the ability to access build artifacts, including build results, definitions, and requests, and the ability to queue a build, update build properties, and the ability to receive notifications about...
Azure Sentinel (Legacy)	Microsoft	Grants the ability to access build artifacts, including build results, definitions, and requests, and the ability to queue a build, update build properties, and the ability to receive notifications about...
Azure Sentinel (Canary)	Microsoft	Grants the ability to access build artifacts, including build results, definitions, and requests, and the ability to queue a build, update build properties, and the ability to receive notifications about...
Azure Sentinel (Dev)	Microsoft	Grants the ability to access build artifacts, including build results, definitions, and requests, and the ability to queue a build, update build properties, and the ability to receive notifications about...
Azure Sentinel - V2	Microsoft	Grants the ability to access build artifacts, including build results, definitions, and requests, and the ability to queue a build, update build properties, and the ability to receive notifications about...

4. Verify user has project-administrator permission under the project. Ask customer to go to https://dev.azure.com/{{orgName}}/{{projectName}}/_settings/permissions and verify the following.

sentinel-eco-devs / Sentinel-ContentAsCode / Settings / Permissions / Project Administrators

Communication over TLS 1.0 and TLS 1.1 will be disabled for Azure DevOps Services for 12 hours on March 22, 2022 and March 24, 2022 from 09:00 UTC to 21:00 UTC. Details can be found [here](#).

Project Settings

Sentinel-ContentAsCode

General

- Overview
- Teams
- Permissions
- Notifications
- Service hooks
- Dashboards

Boards

- Project configuration
- Team configuration
- GitHub connections

Pipelines

- Agent pools
- Parallel jobs
- Settings
- Test management
- Release retention
- Service connections
- XAML build services




[Sentinel-ContentAsCode]\Project Administrators

Members of this group can perform all operations in the team project.

Permissions **Members** Member of Settings

Search users and groups

Total 3

<input type="checkbox"/>	Name	Type	Username or scope
<input type="checkbox"/>	 Sentinel Community and Ecosystem En...	aad group	[TEAM FOUNDATION]
<input type="checkbox"/>	 Nan Zang nazang@ntdev.microsoft.com	aad user	nazang@ntdev.microsoft.com
<input type="checkbox"/>	 Nayef Yassin nyassin@microsoft.com	aad user	nyassin@microsoft.com

Referenced ICMs:

<https://portal.microsofticm.com/imp/v3/incidents/details/282820000/home> [🔗](#)

<https://portal.microsofticm.com/imp/v3/incidents/details/293564305/home> [🔗](#)

<https://portal.microsofticm.com/imp/v3/incidents/details/294727819/home> [🔗](#)