
Roger Octavio Gómez Espinosa

**Engineer in Communications and Electronics,
Master's Degree and Certified by PMI**

Contact Info

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Highly motivated Engineer with **experience** in IT project management, operational, problem solving and coordination positions.

- PMI member. Certified Associate in Project Management (CAPM). Master's Degree in Strategic Finances. Proficient in:
 - Traditional and Agile PM Methodologies plus experience in quality control based on ISO 9001:2000.
 - Management of stakeholders, suppliers, and work teams.
 - Knowledge in software to communicate, control, and monitor projects: MS Office, MS Project, Jira, Visio, Remedy, and others.
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Professional Experience

2021-Present: **Chief Operating Officer** *E-Com Telecom*

- Leader of the implementation and leading of a PMO. In charge of 4 junior project managers and responsible for the program management areas.
- Customer relationship and project planning. Management of stakeholders, suppliers, and work teams.
- Lead of the operational areas to implant telecommunications networks, data centers, cellular sites, and technology deployment for the modernization of the main wireless service providers in the region.

2019-2021: **Projects Consultant**, *KPI Soluciones S.C.*

- Manage and support IT Projects.
- Customer relationship; financial analysis, project planning, budgets. Management of stakeholders, suppliers, work teams, and risk.

2000-2019: **Operation and Maintenance Team Manager**, *TELCEL (América Móvil)*

- I conducted complex projects and the operation to support Mexico's South Region data centers and the network of 3G, 4G, LTE, and VoLTE Cellular Exchange sites, including 300 cell sites and 15 data sites.
- Management of stakeholders, suppliers, work teams, and risk.
- Problem solving management. Root causes diagnosis, documentation in Remedy Platform. The resolution, and monitoring, based on ITILL and ISO 9001:2000.

Cellular Headquarters Manager.

- Manager of the operation and maintenance of cellular headquarter.
- I managed a group of 10 senior telecommunications engineers, conducting recruitments and evaluations.

Quality Auditor, Certified in ISO 9001:2000

- I lead and conducted audits of internal systems and processes based on ISO 9001:2000.
- Processes analysis, control, and documentation of preventive and corrective actions programs.

1998-2000: **Cellular Systems Test Engineer**, *Ericsson Telecom*

- Worked in a multicultural, transnational environment, and apply the best practices, international standards based on processes and methodologies for successful management of projects. Good understanding of business processes and work for objectives techniques.
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Certifications

- **Certified Associate in Project Management** (CAPM) by the PMI, from July-2017 to July-2022.
 - **IT Specialist** by INTELMEX, since 2016.
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Education

- **Master's Degree in Strategic Finance** (Universidad Valle del Grijalva). 2004-2006.
 - **Bachelor of Engineering in Communications and Electronics** (IPN). 1992-1998.
 - **Project Management Diploma** (Tecnológico de Monterrey). 2013.
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Languages

- **English, Professional Level**
- **Spanish**, native language.

Diploma

- **Scrum Master Certification Training**, by Omni Academy.
- **Disciplined Agile** by PMI.
- **ITIL V3 Fundamentals** by *Netec Digital*

Skills

- **CAPM** by PMI.
- **Leadership**.
- Ability to work **independently**.
- Ability to work with people and **teams**.
- Strong **analytical, planning, and organizational** skills.
- Capacity and taste for the **acquisition of knowledge**.
- **Software knowledge**. Remedy, MS Project, Trello, Jira, Visio, MS Office, and others.