ROHAIL AGNESHIUS

Application Engineer
https://rohail3107.github.io/

OBJECTIVE

Seeking a challenging career with a progressive company that provides an opportunity to use my technical and programming skills in the IT field. I am highly motivated person, who always looking for new challenges and eager to learn.

TECHNICAL SKILLS

- Linux OS and Windows OS
- Server admin
- AWS using EC2, S3 and RDS
- Network Troubleshoot
- LAN/WAN
- AD/DNS/DHCP/GPO

PROGRAMMING SKILLS

Client-side:
- HTML 5
- CSS 3
- JavaScript
- JQuery
- Boot Strap

Server-side:
- MySQL
- JAVA
- NODE.JS/Mongo DB/API
- MySQL

CONTACT INFO

St Mary's NSW Australia

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EXPERIENCE

Application Engineer *RICOH AUSTRALIA*
Feb 2018- CURRENT
- Working close with solution architects, product managers, developers and network engineers.
- Managing Secure Applications for government and private sectors.
- Troubleshoot client's backend infrastructure
- Managing external stakeholder across Australia
- Manage internal product support

Helpdesk Support *RICOH-AUSTRALIA*
AUG 2017- Feb 2018
- IT Support across Australia via Phone, Email
- Printers and network troubleshoot
- Software troubleshoots
- Jira system for ticketing.
- Manage customer SLA & ETA
- Using Linux OS and Windows OS

Network Specialist *NBN (National Broadband Network)*
APRIL 2017- JULY 2017 *(3 MONTHS CONTRACT)*
- IT Support via Phone/Email
- LAN/WAN networks VoIP handsets
- Hardware Installation System Setup Handling
- Post-sale troubleshoots (such as software)

Application SQL Analyst *WOOLWORTHS*
OCT 2016-APRIL 2017 *(6 MONTH CONTRACT)*
- Providing Software support
- Logging jobs Escalate issues if needed

Admin Support *SWIRES LOGISTIS*
AUG 2015-OCT 2016
- IT support internal staff
- Windows Server 2012
- Linux system admin
- Active directory
- Power shell

Junior Helpdesk *GOALS AN IT*
MAY 2014-AUG 2015
- Junior IT support via Phone/Email

EDUCATION

- **Bachelor of information tech**
2016 Federation university of Australia

- **Ad Diploma in Computer Network**
2013 Western Sydney institute TAFE

- **Diploma in Computer Network**
2012 Western Sydney institute TAFE
- **Higher School Cert 2010**
Black town Boy's high school

REFERENCES

ON REQUEST