



Rohan Janrao

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Objective

Seeking a position in a dynamic organization where I can launch my career and work towards building a strong skill set.

Experience

- ITSC Technologies** 06/10/2023 - 22/02/2024
IT Customer Support
I work here as a customer support engineer and help users to get their issues resolved as soon as possible.
Troubleshooting hardware problems as well as software problems.
Network Troubleshooting, Active Directory User Creations.
- Super Maintenance** 23/02/2021 - Till Date
IT Support Engineer
 - Handling of more than 200+ Computer and users.
 - 7 Servers Including Exchange Server and AD Server.
 - Recording Daily User Calls and Provide them with appropriate solution at earliest.
 - Keep UP and Running 2 Private Network
 - 1) Business Network
 - 2) Access Control and Attendance Machine
 - Managing AntiVirus for both network Internet and well as Internet.
 - Installation of Special Software and Licence Management
 - Business Application Installation.
 - Inventory Keeping maintaining spares for repair of Computers.

Education

- Vivekanand Education Society Polytechnic** 2020
Diploma In Computer Technology
First Class Distinction
- Shardashram Vidyamandir Technical Education.** 2018
HSC
76%
- Sushma Patil Vidyalaya** 2016
SSC
62.40%

Skills

- Troubleshooting of Computers
- Computer Configuration
- Network Troubleshoot And Switch Configuration
- Application Support
- Printer Installation
- Basic Active Directory knowledge
- AntiVirus EPS Server Management

Projects

- Computer Installation**
Installed around 80 New Computers and Configuration of same
- Installation of Visitor Management System**
Installed VMS software with database in one of server for recording visitors
- Offline Hindi Translation Software**

Installed Offline Hindi Translation Software for User

- **AntiVirus Migration**

Migrated Old AntiVirus to new EPS Server

Languages

- Hindi
- Marathi
- English

LinkedIn

- <https://www.linkedin.com/in/rohan-janrao>

GitHub

- <https://github.com/rohan030101>