# Rohan Alom

I am a dynamic professional with expertise in Data Analysis, team a<u>nd customer management and strategic</u> development. Possessing strong problem-solving and critical thinking abilities, I excel at driving innovation to achieve measurable results.



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Guwahati, India



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rohanalom.github.io/

### **WORK EXPERIENCE**

#### **Inside Sales Associate**

**BYJUs** 

06/2023 - 10/2023

Guwahati

Job Role

- Initiated conversations with potential clients.
- Convincingly presented the advantages of our services.
- Aimed to convert leads into clients.
- Finalized agreements to schedule sessions.
- Addressed clients' concerns.
- Generated a revenue of 6 lakhs within 3 months.

#### **Business Development Manager** AI OLEE TECH LIMITED

10/2023 - 03/2024

Barpeta, Assam

Job Role

- Led a team in reaching out to potential clients and closing deals.
- Handled customer queries and ensured their satisfaction.
- Managed the startup's social media presence.
- Ran marketing campaigns to attract new clients.
- Made reports based on performance indexes and business metrics.

#### **NOMC Executive**

#### Kimbal Technologies

03/2023 - Present

Guwahati

- Achievements/Tasks
- Monitoring Smart Meters
- Master Data Management
- HES Commands
- Data Cleaning and Analysis

## **SKILLS**

Leadership Strong Communication Skills

Team Player Training and Mentoring

SQL Warm and cold calling

Data Analysis Power Bi

Advanced Excel Python, R, Java, C++

Data Visualisation Clustering

**MDMS** HES

## PROJECTS AND PUBLICATION

#### ANALYSIS OF SEISMIC DATA USING PARTITION BASED **CLUSTERING TECHNIQUES**

Published a paper in the 2022 IEEE GLOBAL CONFERENCE ON COMPUTING, POWER AND COMMUNICATION TECHNOLOGIES. The paper was based on comparative analysis of Seismic Data using Partition Based Clustering Techniques with respect to Cluster Validation Indices. (Project link)

#### HR Data Analytics Dashboard Using Excel and Power BI

This project focuses on HR data analytics, specifically analyzing employee attrition. The aim is to provide insights into employee turnover based on various factors such as education, age, role, salary, years at the company, and iob satisfaction ratings. (Github Link)

## **CERTIFICATION**

IBM Data Analyst Professional Certificate (05/2024 - Present)

## **EDUCATION**

### **B.Tech in Computer Science Engineering**

Dibrugarh University

08/2018 - 06/2022 70.8%

## **Higher Secondary**

Sai Vikash Jr College

04/2015 - 03/2017 66.6%

#### **High School**

Chapar Academy E.M High School

2015 84.33%

## **LANGUAGES**

Full Professional Proficiency

Englisjh

Hindi

Bengali

Full Professional Proficiency

Assamese

Native or Bilingual Proficiency

Full Professional Proficiency

### CERTIFICATION

**Problem Solving** 

Sketching

Gaming

Football

**Table Tennis**