

EXPERIMENT REPORT

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Project Name	Assignment 3
Date	10-November-2023
Deliverables	Group_10-Britto_Rohan-24610990-multiple_algorithms.ipynb Multiple algorithms

1. EXPERIMENT BACKGROUND

Provide information about the problem/project such as the scope, the overall objective, expectations. Lay down the goal of this experiment and what are the insights, answers you want to gain or level of performance you are expecting to reach.

1.a. Business Objective

The business objective is to accurately predict and optimize flight ticket fares specific to airlines operating on a given route at a designated hour, empowering the airline industry to strategically adjust pricing strategies for increased revenue and enhanced customer satisfaction.

1.b. Hypothesis

Our hypothesis aims to test whether we can accurately predict flight ticket fares specific to airlines on a given route at a designated hour. This can help improve revenue management and customer satisfaction in the airline industry. This hypothesis is worth considering because precise fare predictions empower airlines to strategically adjust pricing strategies, responding to real-time market dynamics. Improved revenue management and competitiveness can be achieved by aligning fares with customer expectations, ultimately enhancing the overall customer experience and loyalty.

1.c. Experiment Objective

The experiment anticipates a positive impact, manifesting as increased revenue and heightened customer satisfaction through accurate fare predictions. If we are able to provide accurate predictions companies can achieve optimized pricing, driving revenue growth and positive customer feedback.

2. EXPERIMENT DETAILS

Elaborate on the approach taken for this experiment. List the different steps/techniques used and explain the rationale for choosing them.

2.a. Data Preparation

I created a function to split all airlines in segments `AirlineName` and convert it to columns. Cabin codes have a hierarchy or order, i.e., coach is the least expensive cabin type and first is the most expensive. Hence, I have ranked them accordingly. As per my logic, [coach, coach] will be converted to $(1+1)/2$, which is like a single coach flight, but if the cabin code is [first, coach], it will calculate it as $(4+1)/2$, which will inform the system that the price difference might be due to a higher cabin code. Standard scaling was performed on numerical data and Target encoding was used on remaining categorical data using Pipelines.

2.b. Feature Engineering

Flight Year, month, week of the year, hour was extracted from flight datetime.

2.c. Modelling

For this model, we used various algorithms like linear regression, random forest, and gradient boosting. They were compared against each other and, also against a dummy baseline model that predicted the mean value of the fare. For linear regression, no specific hyperparameters were altered. In contrast, hyperparameters such as `n_estimators`, `max_depth`, and `min_samples_leaf` was adjusted for random forest and gradient boosting to enhance performance, address overfitting, and manage computational resources.

3. EXPERIMENT RESULTS

Analyse in detail the results achieved from this experiment from a technical and business perspective. Not only report performance metrics results but also any interpretation on model features, incorrect results, risks identified.

3.a. Technical Performance

The following best scores were recorded for each of the algorithms used:

Algorithm	Training MAE	Validation MAE	Training RMSE	Validation RMSE
Base Model	158.9194	NA	231.7206	NA
Linear Regression	109.1267	113.6353	161.9104	157.8313
Random Forest	95.9027	101.8221	137.0676	142.0360
Gradient Boosting	76.7069	81.9992	112.9231	117.8925

Based on these scores, it was clear that Gradient Boosting algorithm with `n_estimators=50`, `max_depth=8` and `min_samples_leaf=3` performed best among all though there was slight overfitting that was noticed.

3.b. Business Impact

Accurate fare predictions positively impact the airline industry by optimizing revenue and enhancing customer satisfaction. Incorrect results, particularly in overpricing or underpricing scenarios, may have a high impact, leading to revenue loss, diminished competitiveness, and potential customer dissatisfaction.

3.c. Encountered Issues

Overfitting was one of the major issues that I faced with the Gradient Boosting and Random Forest model. However, I have adjusted some hyperparameters to achieve a good score with reduced overfitting.

4. FUTURE EXPERIMENT

Reflect on the experiment and highlight the key information/insights you gained from it that are valuable for the overall project objectives from a technical and business perspective.

4.a. Key Learning

The experiment affirms the substantial benefits of accurate fare predictions, emphasizing the strategic role of precise pricing in revenue optimization and the importance of a customer-centric approach. Further experimentation is warranted to fine-tune models and explore additional variables, ensuring continued success and refinement of pricing strategies in the dynamic airline industry.

4.b. Suggestions / Recommendations

Fine-Tune Prediction Models: Prioritize model refinement for increased accuracy and immediate impact on revenue optimization.

Implement Real-Time Updates: Deploy dynamic pricing adjustments to maintain competitiveness and adapt to real-time market dynamics.