

USE CASE DESCRIPTION

<u>1.</u>

Use Case: Login

Summary: General login for an end user.

Actors: All end users such as students, teachers and non teaching staff

<u>Preconditions:</u> Login credentials must be entered and login button must be pressed.

<u>Description</u>: This is a general login for all end users.

All end users have the same portal to login from.

Credentials are checked and then routed to their particular web page accordingly.

Exceptions: Incorrect credentials/ not existing.

<u>Postconditions</u>: User is routed to his/her respective site.

2.

Use Case: Check role

Summary: Role checking for user.

Actors: All end users such as students, teachers and non teaching staff.

Preconditions: Credentials must be received.

<u>Description</u>: Each user tries to login, then credentials are checked and routed to their respective site.

This functionality is to route each user properly.

Exceptions: Wrong credentials.

Postconditions: Result is sent back to login and successfully routed.

3.

<u>Use Case</u>: Track general query

Summary: To track the result of query.

Actors: All end users such as students, teachers and non teaching staff.

<u>Preconditions</u>: Query must be selected.

<u>Description</u>: When a user makes a query he will want to know the response.

In case he doesn't get the response, he can check the status to see where the query is and approximately how long it takes

<u>Exceptions</u>: No query has been made. <u>Postconditions</u>: Query status is shown.

<u>4.</u>

Use Case: Make general query

<u>Summary:</u> Combination of different functionalities to make a generic query.

<u>Actors</u>: All end users such as students, teachers and non teaching staff. Extended functionality.

<u>Preconditions</u>: Entering of query.

<u>Description</u>: Making of a general query such as a complaint/ suggestion etc that has manual intervention.

Exceptions: User has been banned.

<u>Postconditions</u>: Query has been made and sent to the respective department.

5.

Use Case: Report malicious behaviour

Summary: Makes a malicious behaviour query.

Actors: All end users such as students, teachers and non teaching staff.

Preconditions: Entering of details.

Description: Malicious behaviour is that which is against the campus rules.

This kind of query is routed to the special officer.

Action can be taken to block the account.

Exceptions: User has been banned.

Postconditions: Query has been made and sent to the special officer.

6.

<u>Use Case</u>: Log Complaint

Summary: Logs a complaint.

Actors: All end users such as students, teachers and non teaching staff.

<u>Preconditions</u>: Entering of complaint.

<u>Description</u>: In case of any inconvenience, users can log complaints, they will be handled by the query handler admin who transfers it accordingly.

Action will be taken by the respective department.

Exceptions: User has been banned, too many complaints in a short time. **Postconditions**: Complaint has been logged and sent to the guery handler.

7.

Use Case: Make suggestion.

<u>Summary</u>: Functionality to make suggestions.

Actors: All end users such as students, teachers and non teaching staff.

<u>Preconditions</u>: Entering of suggestion.

<u>Description</u>: In case of any user has suggestions to make, he can do it with this.

The suggestion is sent to the suggestion reviewer.

Suggestion reviewer routes it to the respective department if seemed fit.

Exceptions: User has been banned, too many suggestions in a short time.

<u>Postconditions</u>: Suggestion has been logged and sent to the suggestion reviewer.

8.

Use Case: Submit assignment.

<u>Summary</u>: Functionality to make submit an assignment.

Actors: Student End User.

<u>Preconditions</u>: Assignment solution must be selected.

<u>Description</u>: Every user has assignments given by the teacher.

A user can submit his assignment which is then sent to the teacher.

Exceptions: User has been banned, can't submit after deadline.

<u>Postconditions</u>: Assignment has been submitted and can be graded by the teacher.

<u>9.</u>

Use Case: Check attendance.

Summary: Functionality to make check attendance for how many classes attended.

Actors: Student End User.

<u>Preconditions</u>: Clicking of option.

<u>Description</u>: Attendance is logged in for each and every student for every class.

This can be checked by the student at any time.

Exceptions: User has been banned.

Postconditions: Attendance for all courses is returned and shown.

10.

Use Case : Check grades.

<u>Summary</u>: Functionality to check grades.

Actors: Student End User.

<u>Preconditions</u>: Clicking of option.

<u>Description</u>: Every user has grades given by the teacher.

This functionality lets users see their grades

Exceptions: User has been banned, grades not issued.

<u>Postconditions</u>: List of grades are sent and viewed.

<u>11.</u>

Use Case: Fee details and status.

Summary: Functionality to view fee details and status.

Actors: Student End User.

<u>Preconditions</u>: Clicking of option.

<u>Description</u>: Each student will have fee to be paid.

They may have different fees due to various factors.

This functionality lets users see their fee details.

Fee status is whether paid or not and due date.

Exceptions: None

<u>Postconditions</u>: Fee details and status are sent.

12.

<u>Use Case</u>: Receive placement data.

Summary: Functionality to view placement information.

Actors: Student End User.

<u>Preconditions</u>: Student must be undergoing placements.

Description: Applicable to only those students undergoing placements.

Has two functionalities in itself - information out the company and CTC breakup.

Placement status is also shown - placed in how many companies, which tier etc.

Exceptions: Student not undergoing placements will not have this functionality.

Postconditions: Placement information is sent and viewable.

13.

Use Case: Information about company.

Summary: Returns company information.

Actors: Student End User.

<u>Preconditions:</u> Student must be undergoing placements.

Description: Companies often have details which they want to showcase.

They include and are not limited to sector, tier, website.

Such details are useful when applying.

Exceptions: Student not undergoing placements will not have this functionality.

Postconditions: Company details are sent - sector, tier etc.

14.

Use Case: Information about CTC and break-up.

Summary: Returns CTC and break-up.

Actors: Student End User.

Preconditions: Student must be undergoing placements.

<u>Description</u>: Students often apply to companies after looking at the CTC.

Sometimes the CTC can be misleading.

A break-up will give further information - base salary, stock-options etc.

Exceptions: Student not undergoing placements will not have this functionality.

Postconditions: CTC and break-up data is sent.

15.

Use Case : Get timetable.

Summary: Returns timetable.

Actors: Teacher End User.

Preconditions: None.

<u>Description</u>: Teachers often require to refer to a timetable due to busy schedule.

This provides a teacher with all their assigned classes according to the subject and time

Exceptions: Only for teachers.

Postconditions: Timetable is sent to be shown.

16.

Use Case: Get student details.

Summary: Returns details of all students under a course of a teacher.

Actors: Teacher End User.

<u>Preconditions</u>: Must have typed the course name/ student name.

<u>Description</u>: If a teacher requires to search for a student, then this functionality may be used.

Can use course name or student name to search.

Exceptions: Only for teachers.

Postconditions: List of possible students are sent and shown.

17.

Use Case: Upload marks.

Summary: Set marks/ grades for students.

Actors: Teacher End User.

Preconditions: Course should be selected.

<u>Description:</u> Easily assign grades to tests for each student of a course taught by that teacher.

Exceptions: Only for teachers, teacher can only assign grades for a course she's teaching.

Postconditions: Grades are set.

<u>18.</u>

Use Case: Upload attendance.

Summary: Upload attendance for a class.

Actors: Teacher End User.

Preconditions: A set of students must have been selected.

Description: Teachers can select attendance for those students who are posted.

This is updated for each and every individual student.

Exceptions: Only for teachers, can update for only a class that has been taught.

Postconditions: Attendance is updated.

19.

Use Case : Find Allocated Room.

Summary: Functionality to allocate room for course.

Actors: Teacher End User.

<u>Preconditions</u>: Used for time-table generation.

Description: Algorithms have to be used to allocate rooms for courses and classes

This functionality does so and is an extension of the time-table functionality.

Exceptions: Only for teachers. Extended functionality.

Postconditions: Room, time and course for it are sent back.

20.

Use Case: Check salary.

Summary: Functionality to check for salary.

Actors: Non-teaching staff.

<u>Preconditions</u>: Select the functionality.

Description: Staff will want to see their salary.

Salary, break-up and other benefits details are returned.

Exceptions: Only for non-teaching staff.

Postconditions: Salary is sent back to be displayed.

21.

Use Case: Check schedule.

Summary: Functionality to check for schedule.

<u>Actors</u>: Non-teaching staff End User.

<u>Preconditions</u>: Select the functionality.

<u>Description</u>: Schedule is returned for those who have it. **Exceptions**: Only for those whose schedule is pre-set.

Postconditions: Schedule is returned and shown.

22.

Use Case: Check student details.

Summary: Functionality to check for student details.

Actors: Non-teaching staff End User.

Preconditions: Select the functionality and enter the USN.

<u>Description</u>: In case an admin needs to see a student's details, after entering USN,

they can be returned and displayed.

Exceptions: Wrong USN.

Postconditions: Particular details are returned.

23.

Use Case: ReviewQuery

<u>Summary</u>: When a query is posted at the portal, the Actor Reviews the query in order to either tag it or forward to the concerned Department.

Actors: Query Manager

<u>Preconditions</u>: A query is to be present for it to be reviewed.

<u>Description</u>: Suppose one of the user adds a query/complaint, it has to be checked for grammatical errors, that means a thorough review is done and is made ready to be tagged or routed.

Exceptions: Query is corrupted or is not present.

<u>Postconditions</u>: Reviewed Query to be Tagged is made available.

24.

Use Case : TagQuery

Summary : When a query is posted at the portal, the Actor tags the query to a department.

Actors: Query Manager

<u>Preconditions</u>: Reviewed Query.

<u>Description</u>: Suppose one of the user adds a query/complaint, When the query is reviewed, it has to be tagged to a department in order to route the query.

Exceptions: Query is not reviewed.

Postconditions: Tagged Query to be Routed is made available.

25.

<u>Use Case</u>: RouteQuery

Summary: Route the query to the concerned Department.

<u>Actors</u>: Query Manager

<u>Preconditions</u>: A query is to be tagged to a department.

<u>Description</u>: Suppose one of the user adds a query/complaint, it has to be tagged to a department, then the query is forwarded to the concerned department.

Exceptions: Query is not tagged

<u>Postconditions</u>: Query reaches concerned department

26.

<u>Use Case</u>: ValidateQuery

Summary: Check if query is standard and is free of errors/corrupted.

Actors: Query Manager

<u>Preconditions</u>: A query is to be present for it to be reviewed.

<u>Description</u>: The query is checked for any corruption or errors, if it contains the query is discarded.

Exceptions:

Postconditions: Query validated.

27.

Use Case: ReadSuggestion

Summary: Suggestion provided is to be read and understood

Actors: Suggestion Officer

<u>Preconditions</u>: Suggestion is given and not a query

<u>Description</u>: In case a user suggests a suggestion to the already management, it can be incorporated by the Suggestion Officer.

Exceptions: Suggestion is not understandable, suggestion is not compliant with system.

Postconditions: Suggestion is read.

28.

Use Case: ImplementSuggestion

Summary: Suggestion provided is to be implemented.

Actors: Suggestion Officer

<u>Preconditions</u>: Suggestion is given and not a query

<u>Description</u>: In case a user suggests a suggestion to the already management, it can be incorporated by the Suggestion Officer.

<u>Exceptions</u>: Higher Authority doesn't agree <u>Postconditions</u>: Suggestion is implemented.

29.

<u>Use Case</u>: ReviewWithHigherAuthority

Summary: a higher authority in the management reviews and checks if it's feasible.

Actors: Suggestion Officer

<u>Preconditions</u>: suggestion is sent from the Suggestion Officer

<u>Description</u>: In case a user suggests a suggestion to the already management, it can be incorporated by the Suggestion Officer.

Exceptions:

Postconditions: Suggestion is implementable.

<u>30.</u>

<u>Use Case</u>: AutomatedQueryAnswer

Summary: Easily accessible information can be directly retrieved by the Automated Query Bot and presented to the users.

<u>Actors</u>: Automated Query Bot <u>Preconditions</u>: simple queries

<u>Description</u>: A user inputs general information query which can be retrieved from the database, the bot can do it easily and send it back. This reduces the overhead of having a dedicated query manager for simple queries.

Exceptions: Query is complex and data cannot be retrieved easily

Postconditions: Query is successfully processed

31.

Use Case: AnswerQuery

Summary: General Query is answered by the redressal officer

Actors: Redressal Officer

<u>Preconditions</u>: complex tagged queries

<u>Description</u>: A user inputs general information query which can be retrieved from the database, the Redressal Officers takes into account various parameters and then answers the query. The Query is properly tagged and it belongs to a department.

Exceptions: query is tagged wrong

<u>Postconditions</u>: Query is successfully processed

32.

Use Case: LookAtMaliciousBehaviour

Summary: When a general query has malicious behaviour, the special officer reviews it.

Actors: Special Officer

Preconditions: Malicious Event of Query

<u>Description</u>: A query is checked and found malicious by the software, the special officer takes a look at it and reviews it.

Exceptions:

<u>Postconditions</u>: Query is successfully reviewed for malicious behaviour.

<u>33.</u>

Use Case: TraceUser

Summary: When a general query has malicious behaviour, the special officer reviews it, since the user is anonymous, it has to be traced and therefore checked for its origin

Actors: Special Officer

Preconditions: Malicious Query

<u>Description</u>: A query is checked and found malicious by the software, the special officer takes a look at it and reviews it. Once that is done, the user is tracked and traced back to find the origin in order to punish the offender.

Exceptions: User cannot be traced

Postconditions: Query is successfully reviewed for malicious behaviour.

34.

Use Case: Revoke User

Summary: Remove access to the particular user.

Actors: Special Officer

Preconditions: Traced User with violations

<u>Description</u>: A query is checked and found malicious by the software, the special officer takes a look at it and reviews it. Once that is done, the user is tracked and traced back to find the origin in order to punish the offender. The offender(user) is revoked of its access to the portal.

Exceptions: Revoke unsuccessful due to internal error.

<u>Postconditions</u>: User access is revoked