

Logistics and Delivery Analysis

Questions:

1. Find Total Orders by Region
2. Calculate the average delivery time per region.
3. Analyze delivery time trends based on the order date.
4. Find Orders with Delayed Delivery
5. Calculate Delayed Deliveries by Region
6. Identify Regions with Most Canceled Orders
7. Find Average Delivery Time by Status
8. Find Top Customers by Order Val
9. Find Delivery Personnel Performance by Region
10. Find Orders Delivered on Time
11. Find Top 5 Longest Deliveries
12. Find Delivery Time Analysis
13. Find Order Value Trends by Month
14. Find Customer Retention Rate
15. Find Most Frequent Customers
16. Find Order Status Breakdown
17. Find Revenue by Region
18. Find Revenue Contribution (%) by Each Region
19. Find Total Revenue vs. Delivery Time

Dataset: [Link](#)

Logistics and Delivery Analysis

```
CREATE DATABASE logistics_and_delivery_analysis;  
USE logistics_and_delivery_analysis;
```

Find Total Orders by Region

```
CREATE view Total_orders AS (  
SELECT region, COUNT(*) as order_count  
FROM Orders  
GROUP BY region);
```

```
select * from Total_orders;
```

	region	COUNT(*)
▶	West	260
	East	233
	South	270
	North	237

Calculate the average delivery time per region.

```
CREATE VIEW AvgDeliveryTime AS (SELECT region, AVG(delivery_time)  
FROM orders  
GROUP BY region);
```

```
select * from AvgDeliveryTime;
```

	region	AVG(delivery_time)
▶	West	58.2846
	East	61.6781
	South	59.1185
	North	57.2447

Analyze delivery time trends based on the order date.

```
SELECT DATE(order_date) AS OrderDate,  
       round(AVG(delivery_time)) AS AvgDeliveryTime  
FROM orders  
GROUP BY DATE(order_date)  
ORDER BY DATE(order_date);
```

	OrderDate	AvgDeliveryTime
▶	2022-01-01	60
	2022-01-03	112
	2022-01-05	40
	2022-01-06	12
	2022-01-07	22
	2022-01-09	4
	2022-01-10	47
	2022-01-12	65
	2022-01-13	49
	2022-01-15	75

Logistics and Delivery Analysis

Find Orders with Delayed Delivery

```
SELECT * FROM orders  
WHERE delivery_status = 'Delayed';
```

	order_id	customer_id	order_date	delivery_date	delivery_status	delivery_time	region	order_value
▶	1	61	30-10-2022	03-11-2022	Delayed	107	West	379.38
	5	278	28-11-2022	02-12-2022	Delayed	113	North	436.71
	18	109	20-12-2023	23-12-2023	Delayed	79	South	171.05
	19	88	24-05-2023	27-05-2023	Delayed	95	North	367.33
	25	128	16-10-2022	20-10-2022	Delayed	112	East	302.72
	27	129	02-09-2023	07-09-2023	Delayed	120	West	143.45
	44	192	14-09-2023	17-09-2023	Delayed	84	West	257.28
	70	179	27-03-2023	30-03-2023	Delayed	94	East	56.65
	79	191	23-07-2023	27-07-2023	Delayed	107	South	265.94
	82	126	04-04-2022	09-04-2022	Delayed	120	South	490.38
	93	177	29-03-2023	02-04-2023	Delayed	102	East	334.73

Calculate Delayed Deliveries by Region

```
SELECT region, COUNT(*) AS delayed_orders  
FROM Orders  
WHERE delivery_status = 'Delayed'  
GROUP BY region  
ORDER BY delayed_orders DESC;
```

	region	delayed_orders
▶	South	33
	East	33
	West	28
	North	27

Identify Regions with Most Canceled Orders

```
SELECT region, COUNT(*) AS canceled_orders  
FROM Orders  
WHERE delivery_status = 'Canceled'  
GROUP BY region  
ORDER BY canceled_orders DESC;
```

	region	canceled_orders
▶	West	41
	South	28
	East	27
	North	25

Logistics and Delivery Analysis

Find Average Delivery Time by Status

```
CREATE VIEW Avg_delivery_time AS(  
SELECT delivery_status, AVG(delivery_time)  
FROM Orders  
WHERE delivery_time IS NOT NULL  
GROUP BY delivery_status);
```

```
select * from Avg_delivery_time;
```

	delivery_status	AVG(delivery_time)
▶	Delayed	96.5868
	Delivered	47.2309
	Canceled	95.5868

Find Top Customers by Order Val

```
CREATE VIEW Top_customers_spent AS(  
SELECT C.name, C.region, round(SUM(O.order_value))  
FROM Customers C  
JOIN Orders O ON C.customer_id = O.customer_id  
GROUP BY C.name, C.region  
LIMIT 5);
```

```
select * from Top_customers_spent;
```

	name	region	round(SUM(O.order_value))
▶	Sarah Brown	West	610
	Chris Taylor	East	590
	Katie Jackson	South	1560
	Alex Taylor	West	1910
	Katie Martin	North	498

Find Delivery Personnel Performance by Region

```
CREATE VIEW Total_deliveries AS(  
SELECT name, region, total_deliveries  
FROM Personnel  
ORDER BY total_deliveries DESC);
```

```
select * from Total_deliveries;
```

Logistics and Delivery Analysis

	name	region	total_deliveries
▶	Linda Rodriguez	West	995
	Kimberly Brown	West	992
	Michael Johnson	West	975
	Charles Perez	West	967
	Jessica Green	West	951
	Daniel Lopez	South	944
	Joseph Wilson	North	920
	Melissa Carter	North	871
	Emily Nelson	North	827
	Lisa Carter	North	821
	Elizabeth Lee	West	817

Find Orders count Delivered on Time

```
CREATE VIEW on_time_deliveries AS (  
SELECT COUNT(*)  
FROM Orders  
WHERE delivery_status = 'Delivered' AND delivery_time <= 48);
```

```
select * from on_time_deliveries;
```

	COUNT(*)
▶	409

Find Top 5 Longest Deliveries

```
SELECT * FROM orders  
ORDER BY delivery_time DESC  
LIMIT 5;
```

	order_id	customer_id	order_date	delivery_date	delivery_status	delivery_time	region	order_value
▶	169	207	23-10-2022		Canceled	120	West	345.56
	606	80	27-06-2022	02-07-2022	Delivered	120	North	255.5
	313	171	20-04-2022	25-04-2022	Delayed	120	East	337.47
	82	126	04-04-2022	09-04-2022	Delayed	120	South	490.38
	27	129	02-09-2023	07-09-2023	Delayed	120	West	143.45

Logistics and Delivery Analysis

Find Delivery Time Analysis

```
SELECT
  CASE
    WHEN delivery_time <= 24 THEN '0-24 hours'
    WHEN delivery_time <= 48 THEN '25-48 hours'
    WHEN delivery_time <= 72 THEN '49-72 hours'
    ELSE '72+ hours'
  END AS delivery_time_range,
  COUNT(*) AS total_orders
FROM Orders
WHERE delivery_time IS NOT NULL
GROUP BY delivery_time_range;
```

	delivery_time_range	total_orders
▶	72+ hours	374
	0-24 hours	205
	49-72 hours	217
	25-48 hours	204

Find Order Value Trends by Month

```
SELECT DATE_FORMAT(order_date, '%Y-%M') AS order_month, round(SUM(order_value)) AS
monthly_revenue
FROM orders
GROUP BY order_month
ORDER BY order_month;
```

	order_month	monthly_revenue
▶	2022-April	11625
	2022-August	15470
	2022-December	7279
	2022-February	11870
	2022-January	9080
	2022-July	10375
	2022-June	12111
	2022-March	9148
	2022-May	7962
	2022-November	11307

Find Customer Retention Rate

```
SELECT region,
  COUNT(DISTINCT customer_id) AS unique_customers,
  COUNT(*) AS total_orders,
  ROUND((COUNT(*) / COUNT(DISTINCT customer_id)), 2) AS avg_orders_per_customer
FROM Orders
GROUP BY region;
```

Logistics and Delivery Analysis

	region	unique_customers	total_orders	avg_orders_per_customer
▶	East	71	233	3.28
	North	72	237	3.29
	South	74	270	3.65
	West	74	260	3.51

Find Most Frequent Customers

```
SELECT C.name, COUNT(O.order_id) AS total_orders
FROM Customers C
JOIN orders O ON C.customer_id = O.customer_id
GROUP BY C.name
ORDER BY total_orders DESC
LIMIT 5;
```

	name	total_orders
▶	Alex Taylor	25
	Michael White	25
	David Martin	23
	Alex Jackson	23
	Jane Martin	22

Find Order Status Breakdown

```
CREATE VIEW count_delivery AS (
SELECT delivery_status, COUNT(*)
FROM Orders
GROUP BY delivery_status);
```

```
select * from count_delivery;
```

	delivery_status	COUNT(*)
▶	Delayed	121
	Delivered	758
	Canceled	121

Find Revenue by Region

```
CREATE VIEW total_revenue AS (
SELECT region, round(SUM(order_value))
FROM Orders
GROUP BY region);
```

Logistics and Delivery Analysis

```
select * from total_revenue;
```

	region	round(SUM(order_value))
▶	West	65699
	East	57980
	South	73697
	North	62059

Find Revenue Contribution(%) by Each Region

```
SELECT region, round(SUM(order_value)) AS total_revenue,  
       ROUND(SUM(order_value) * 100.0 / (SELECT SUM(order_value) FROM Orders), 2) AS  
percentage_contribution  
FROM Orders  
GROUP BY region;
```

```
select * from total_revenue;
```

	region	total_revenue	percentage_contribution
▶	West	65699	25.32
	East	57980	22.35
	South	73697	28.41
	North	62059	23.92

Find Total Revenue vs. Delivery Time

```
SELECT delivery_time, round(SUM(order_value)) AS total_revenue  
FROM Orders  
WHERE delivery_time IS NOT NULL  
GROUP BY delivery_time  
ORDER BY delivery_time;
```

	delivery_time	total_revenue
▶	1	826
	2	3461
	3	2575
	4	3180
	5	1658
	6	2428
	7	3387
	8	3575
	9	2628
	10	1826
	11	1832
	12	3368