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## Educational Summary

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- **Bachelor of Engineering in Computer Science and Engineering (CSE)**  
**College:** Sri Siddhartha Institute of Technology  
**Board/University:** Sri Siddhartha Academy of Higher Education  
**CGPA:** 7.65
- **Pre-University**  
**College:** Vidyanidhi Independent PU College  
**Board:** Karnataka Board (Department of Pre-University Education)  
**Percentage:** 83.66
- **SSLC**  
**School:** Sacred Heart High School  
**Board:** Karnataka Secondary Education Examination Board (KSEEB)  
**Percentage:** 73.66

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## Technical Skills

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- Google Cloud Platforms: Contact Center AI (CCAI), Hands-on pre-req labs in Dialogflow ES and CX
- Languages: Python (Beginner), Java, SQL
- Others: HTML and Basics of CSS

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## Professional Experience

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**TEK Systems Global Services, Bangalore**  
Associate Engineer

**Courses:** [go to profile](#)

- Gained a clear understanding of Contact Center AI foundations and Google Cloud Essential Hands-on labs.
- Experience in using cloud service like GCP Cloud shell, Cloud functions, Cloud storage and Cloud firestore.
- Experience in Analyzing and Visualizing Data with Looker.
- Experience in Automation Interactions with Contact Center AI.
- Gained knowledge in understanding of Customer Experience with CCAI.

- Completed Conversational Design Fundamentals of CCAI.
- Gained knowledge in Virtual Agent Development in Dialogflow CX for Software Devs.

## Projects

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- **Predictive Modelling of Covid-19 and Pneumonia Detection**

Project Highlights:

- The aim of the project was to create an automated Machine Learning Model for diagnose the presence of virus in the human body using chest x-ray image.
- In this project we have used an image classification model i.e., Convolutional Neural Network (CNN).
- Here we have used four different models i.e., Inception, Xception, ReNet and VGG-16 to observe which model amongst the four gives more accurate results for our trained and non-trained datasets.

- **Automated Group ChatBot**

Project Highlights:

- The aim of the project was to develop/build an automated chatbot for the laptop manufacturing company.
- The chatbot is developed using an integrated platform called Dialogflow CX and used mind mapping tool called Mindomo.
- This automated chatbot is designed to place the order for a laptop, exchange the order and return the order.

## Certifications

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- **Certified by JSpiders Training Institute**
  - On Completion of Professional course in Core Java and SQL.
- **Certified by Coursera**
  - On Completion of Programming for Everybody (Getting Started with Python) course.
- **Certified by Udemy**
  - On Completion of Introduction to Cloud Computing course.