# COHAN W

### Chennai, India

J +91 9840571093 ■ rohan.w.charles@gmail.com 🛅 <u>linkedin.com</u> 🕥 github.com

#### Education

**SRM** University

July. 2015 - July 2019

Chennai, TN

Banglore, IN

# B. Tech E.C.E Experience

#### Senior Research Analyst - Machine Learning

April 2024 – Present

Amazon

• Tested the efficacy of claud on backfilling product attributes

• Used Hierarchy Prompting to leverage internal LLMs to backfill attributes for products across amazon market places

#### Senior Machine Learning Engineer

Jul 2021 - June 2024

Rapid Acceleration Partners

Chennai, IN

- Led, mentored and guided a team of 4 members in the Machine Learning Team
- Was instrumental in pushing for and implementing changes to the training pipeline for our product (RAPFlow) to increase efficiency and usability
- Upgraded the in-house OCR solution resulting in a 48% reduction in inference time without compromising on inference quality
- Developed and implemented a chatbot powered by GPT-3.5 and LangChain to automate customer interactions and lead them to setup an appointment with the car dealership. The chatbot was able to answer customer questions, provide product information, and schedule appointments. As a result, the chatbot increased customer satisfaction, reduced drop off, and improved the sales funnel

# Machine Learning Engineer

Feb 2020 - Jul 2021

Rapid Acceleration Partners

Chennai, IN

- Worked on developing NLP and Multi-Modal components for rapflow (Low code AI Solutions Platform)
- Lead a team that built and deployed AI driven automation tools to optimize sales leads for US car dealerships as well as create new sales leads to drive revenue growth. In addition to that we developed a tool to optimize warehouse workflow
- Developed a document classification model to classify documents in the airplane parts space and a document understanding models to extract key value pairs from the same

#### Data Science Associate

June 2019 - Nov 2019

Chennai, IN

Zoomrx

- Developed data processing tool so as to ensure that data from different sources integrates seamlessly with the different modules that consume that data
- Developed a tool for validating and cleaning millions of rows of clinical trails data which is stored across multiple databases across multiple formats in real-time

Data Science Intern Dec 2018 - May 2019

Zoomrx

Chennai, IN

- · Worked on an automated annotation tool that parses medical data and extracts keywords for Ferma.ai
- Worked on an internal tool to QC parsed data and update them real-time

## Certifications

#### Deep Learning Specialization

Nov 2019

Coursera

Game Theory Sept 2020

Stanford University

# ${f Awards}$

#### Employee of the Quarter

August 2023

Rapid Acceleration Partners

#### Technical Skills

- Languages: Python, SQL
- Technologies/Frameworks: Linux, Git, PyTorch, TensorFlow, Flask, Scikit-learn,
- Containerization: Docker, Docker-compose, Podman
- Data Manipulation: Pandas, Numpy, SQL
- Data Visualization: Matplotlib, Seaborn, Plotly, D3.js
- Cloud Computing: AWS (SageMaker, S3, CloudWatch, CloudShell, Textract, EC2)
- LLMs: gpt-3.5, llama2 and mistral, LangChain