

Streamline Tutoring Customer Stories

Rohin Gilman, Evan Schwarzenbach, Stephen Watson

Login Process

Login

When the user arrives at the site, they will have to login with their university's credentials. If the user is an administrator, they will be directed to the administrator page. If the user is a tutor, they will be directed to their tutor page. If the user is a student, they will be directed to their student page. If a user fits more than one category, they will be directed to the highest level page they have access to and will have a button which allows them to switch between their profiles.

Incorrect Credentials

If the user enters incorrect credentials, they will be redirected to the login page with a login error message.

Administrator Profile

Menu

The user will have access to a menu button which allows them to select Students, Tutors, Courses, and Settings.

Students

The user will see a list of students which they can search by ID number, login, etc. to select an individual student. That student's schedule will then appear on the large schedule. Additionally, the administrator will be able to download that student's appointment data.

The user will also be able to select a student and promote them to a tutor or administrator.

Tutors

The user will see a list of tutors which they can search by ID number, login, course, etc. to select an individual tutor.

The tutor's schedule will then appear on the large schedule. The user will have the ability to assign availability to the tutor within the schedule. The user can also assign courses to the tutor through this menu.

Additionally, the administrator will be able to download that tutor's appointment data.

The user will also be able to select a tutor and promote them to an administrator or demote them to a student.

Courses

The user will see a list of courses offered at the university which they can search by college, department, number, professor, etc.

The user can select a course to view the tutors assigned to that course, assign a tutor to that course, remove a tutor from that course. Additionally, the administrator will be able to download that course's appointment data.

Main Screen

The user will have access to a large schedule which shows the current week. The schedule will show the schedule of the previous student or tutor that they selected. Otherwise, the schedule will be blank.

The user will also have access to a logout button which sends them to the login page.

Tutor Profile

Main Screen

The user will have access to a large schedule which shows the current week. The schedule will show the user's availability for that week. The schedule will show any students that have signed up for the user's appointments and the course that they signed up for.

The user will also have access to a logout button which sends them to the login page.

During an Appointment

When the appointment begins, the user will select the student on the schedule. and mark them as checked in. When the appointment ends, the user will select the student in the schedule and mark them as checked out. The user can also append any notes about the appointment in a comment box on the student profile.

Student Profile

Main Screen

The user will have access to a large schedule which shows the current week. The schedule will show the user's scheduled appointments for that week.

The student will be able to select a course that they are enrolled in to see the available appointments for that course. The user can select one of these appointments to add to their schedule, as long as it does not conflict with another appointment.

The user will also have access to a logout button which sends them to the login page.