

# DAVID BARNES

(425) 321-7709 | [dave.barnes23@gmail.com](mailto:dave.barnes23@gmail.com)

San Antonio, TX

## SUMMARY

## EXPERIENCE

### **IT End User Compliance - Onsite/Remote**

**3M/KCI**

**Nov. 2019 – Current**

*San Antonio, TX*

- Worked a ticketing queue of issues submitted by end users, including:
  - domain connection issues
  - hardware break-fix
  - software break-fix
- Projects:
  - Decommission existing fleet of printers.
  - Setup and configure a fleet of new HP printers.
  - Assist in large-scale transition of a user base in the thousands over to a new network and computers

### **IT Support Assistant**

**Dynon Avionics**

**June 2014 – July 2019**

*Woodinville, WA*

- PC Setup and maintenance for a company of ~100.
  - PC setup for end users
  - PC break fix
- Basic AD setup for users

## EDUCATION

**Trinity Western University - Langley, B.C., Canada - Bachelor of Arts in Human Kinetics**

**UTSA - San Antonio, TX - Full Stack Web Development Bootcamp - Apr to Oct 2022**