

Rasa

Upside

- it is opensource
- highly customizable with different domains
- it can also work offline
- full control
- high privacy
- high scalability and flexibility

Use Case

- predefined domain
- for higher security

Downside

- has complex setup method
- needs some experience in this field
- needs the data to train if needs more accuracy

Pricing

Free Developer Edition

For developers and teams starting an AI assistant project with Rasa

[Get for Free](#)

Free Rasa Pro license that can be used locally or in production

One bot per company, with up to 1000 external conversations/month or 100 internal conversations/month. Free community support in our [forum](#).

Growth

For teams and growth stage organizations
(<500,000 Conversations Annually)

[Contact Sales](#)

Full access to Rasa Platform & Basic Support
Starting at \$35k

Simple deployment and fast time-to-market with our no-code UI.

Enterprise

For enterprises looking to deploy conversational AI at scale or needing advanced support

[Contact Sales](#)

Full access to Rasa Platform & Premium Support

Large scale deployment and increased automation rates with pre-built enterprise security features.

Dialogflow CX (Google)

Upside

- easy setup
- simple ui
- multi language support
- good support from support team

Use Case

- for large and multi domain
- for quick and easy establishment

Downside

- costly for large projects
- less flexibility

Pricing

- with gen ai it is \$1000 worth of free credit for 1 year then charged on demand
- without gen ai is \$600 worth of free credit for 1 year then charged on demand

Wit.ai (Meta)

Upside

- most compatible with facebook messenger but also works with other threw api and more
- quick and easy to setup

Use Case

- facebook bots
- bot for testing

Downside

- limited training
- slow in training and learning
- not much loved by the users
- don't have many use cases

Pricing

Free

Hugging face BERT

Upside

- high accuracy
- open model for use
- supports complex work
- works well with custom intent

Use Case

- complex tasks
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Downside

- needs gpu power
- slow training
- needs high dataset for processing

Pricing

- open model for free use