**Sampling Decision** refers to the process of selecting a subset of data from a larger population to make informed decisions or draw conclusions about the whole population. This technique is crucial in various fields, including business, research, and finance, as it helps reduce costs and time while maintaining the reliability of the results.

Key Aspects of Sampling Decisions

- 1. **Types of Sampling Methods**: There are several sampling methods, including:
  - **Probability Sampling**: This includes techniques like simple random sampling, systematic sampling, stratified sampling, and cluster sampling. Each method ensures that every member of the population has a chance of being selected, allowing for strong statistical inferences.
  - **Non-Probability Sampling**: Techniques such as convenience sampling, purposive sampling, snowball sampling, and quota sampling are used when random selection is not feasible or necessary.
- 2. **Decision Making and Risk Management**: Sampling supports decision-making by providing insights into large datasets without analyzing every data point. It helps in risk management by identifying potential issues or trends within a population
- 3. Challenges in Sampling Decisions:
  - Sample Size and Representativeness: Ensuring the sample is large enough and representative of the population is crucial for accurate conclusions
  - **Bias and Error**: Sampling can introduce bias or errors if not properly managed, affecting the validity of the results
- 4. Applications of Sampling:
  - **Business and Finance**: Used for market research, customer satisfaction surveys, and financial audits
  - **Research**: Essential for studies involving large populations where full data collection is impractical

A **sampling frame** is a comprehensive list of all elements within a population from which a sample can be drawn. It serves as the foundation for selecting a representative subset of data to make inferences about the larger population. Here's a detailed overview:

### **Definition and Purpose**

- **Definition**: A sampling frame is a list or device that includes all units of the population of interest. It can consist of individuals, households, institutions, or any other relevant entities
- **Purpose**: The primary purpose of a sampling frame is to provide a basis for selecting a sample that accurately represents the population. This ensures that the conclusions drawn from the sample are reliable and applicable to the entire population

### **Qualities of a Good Sampling Frame**

A well-constructed sampling frame should have the following qualities:

- Comprehensive: Includes all elements of the target population.
- Exclusive: Excludes elements outside the target population.
- Unique Identifiers: Each unit should have a unique identifier.
- **Organized**: The list should be logically organized.
- Up-to-date: The information should be current and regularly updated

### **Types of Sampling Frames**

- 1. **List Frames**: These are straightforward lists of population elements, such as electoral registers or telephone directories
- Area Frames: These involve geographic areas, such as street maps used for door-to-door surveys. They are useful when a comprehensive list of individuals is not available

# **Importance of Sampling Frames**

- Ensures Representativeness: A good sampling frame helps ensure that the sample is representative of the population, reducing bias and increasing the validity of the results.
- Facilitates Advanced Sampling Techniques: Sampling frames can include auxiliary information that aids in stratified sampling or other advanced techniques

### **Challenges in Creating Sampling Frames**

- **Completeness**: It can be difficult to create a complete list, especially for hard-to-reach populations.
- **Accuracy**: Ensuring that the frame is accurate and up-to-date is crucial for reliable results.

### **Examples of Sampling Frames**

- **Population**: All students in a university.
  - **Sampling Frame**: A list of all enrolled students with their student IDs and contact information.
- Population: All households in a city.
  - Sampling Frame: A city map or a list of addresses within the city boundaries

### **Sampling Methods**

When you conduct research about a group of people, it's rarely possible to collect data from every person in that group. Instead, you select a **sample**. The sample is the group of individuals who will actually participate in the research.

To draw valid conclusions from your results, you have to carefully decide how you will select a sample that is representative of the group as a whole. This is called a **sampling method**. There are two primary types of sampling methods that you can use in your research:

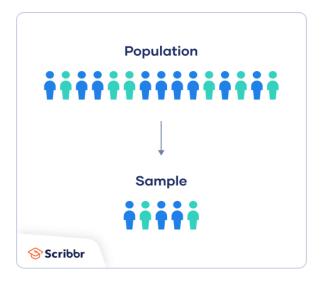
- **<u>Probability sampling</u>** involves random selection, allowing you to make strong statistical inferences about the whole group.
- **Non-probability sampling** involves non-random selection based on convenience or other criteria, allowing you to easily collect data.

### Population vs. sample

First, you need to understand the difference between <u>a population and a sample</u>, and identify the target population of your research.

- The **population** is the entire group that you want to draw conclusions about.
- The **sample** is the specific group of individuals that you will collect data from.

The population can be defined in terms of geographical location, age, income, or many other characteristics.



It can be very broad or quite narrow: maybe you want to make inferences about the whole adult population of your country; maybe your research focuses on customers of a certain company, patients with a specific health condition, or students in a single school.

It is important to carefully define your target population according to the purpose and practicalities of your project.

If the population is very large, demographically mixed, and geographically dispersed, it might be difficult to gain access to a representative sample. A lack of a representative sample affects the <u>validity</u> of your results, and can lead to several <u>research biases</u>, particularly sampling bias.

### Sampling frame

The sampling frame is the actual list of individuals that the sample will be drawn from. Ideally, it should include the entire target population (and nobody who is not part of that population).

Example: Sampling frame You are doing research on working conditions at a social media marketing company. Your population is all 1000 employees of the company. Your sampling frame is the company's HR database, which lists the names and contact details of every employee.

### Sample size

The number of individuals you should include in your sample depends on various factors, including the size and <u>variability</u> of the population and your research design. There are different <u>sample size calculators</u> and formulas depending on what you want to achieve with <u>statistical analysis</u>.

### **Probability sampling methods**

<u>Probability sampling</u> means that every member of the population has a chance of being selected. It is mainly used in <u>quantitative research</u>. If you want to produce results that are representative of the whole population, probability sampling techniques are the most valid choice.

There are four main types of probability sample.



# Simple random sampling

In a simple random sample, every member of the population has an equal chance of being selected. Your sampling frame should include the whole population.

To conduct this type of sampling, you can use tools like random number generators or other techniques that are based entirely on chance.

Example: Simple random sampling You want to select a simple random sample of 1000 employees of a social media marketing company. You assign a number to every employee in the company database from 1 to 1000, and use a random number generator to select 100 numbers.

### 2. Systematic sampling

Systematic sampling is similar to simple random sampling, but it is usually slightly easier to conduct. Every member of the population is listed with a number, but instead of randomly generating numbers, individuals are chosen at regular intervals.

Example: Systematic samplingAll employees of the company are listed in alphabetical order. From the first 10 numbers, you randomly select a starting point: number 6. From number 6 onwards, every 10th person on the list is selected (6, 16, 26, 36, and so on), and you end up with a sample of 100 people.

If you use this technique, it is important to make sure that there is no hidden pattern in the list that might skew the sample. For example, if the HR database groups employees by team, and team members are listed in order of seniority, there is a risk that your interval might skip over people in junior roles, resulting in a sample that is skewed towards senior employees.

# 3. Stratified sampling

Stratified sampling involves dividing the population into subpopulations that may differ in important ways. It allows you draw more precise conclusions by ensuring that every subgroup is properly represented in the sample.

To use this sampling method, you divide the population into subgroups (called strata) based on the relevant characteristic (e.g., gender identity, age range, income bracket, job role).

Based on the overall proportions of the population, you calculate how many people should be sampled from each subgroup. Then you use random or <u>systematic sampling</u> to select a sample from each subgroup.

Example: Stratified samplingThe company has 800 female employees and 200 male employees. You want to ensure that the sample reflects the gender balance of the company, so you sort the population into two strata based on gender. Then you use random sampling on each group, selecting 80 women and 20 men, which gives you a representative sample of 100 people.

#### 4. Cluster sampling

Cluster sampling also involves dividing the population into subgroups, but each subgroup should have similar characteristics to the whole sample. Instead of sampling individuals from each subgroup, you randomly select entire subgroups.

If it is practically possible, you might include every individual from each sampled cluster. If the clusters themselves are large, you can also sample individuals from within each cluster using one of the techniques above. This is called <u>multistage sampling</u>.

This method is good for dealing with large and dispersed populations, but there is more risk of error in the sample, as there could be substantial differences between clusters. It's difficult to guarantee that the sampled clusters are really representative of the whole population.

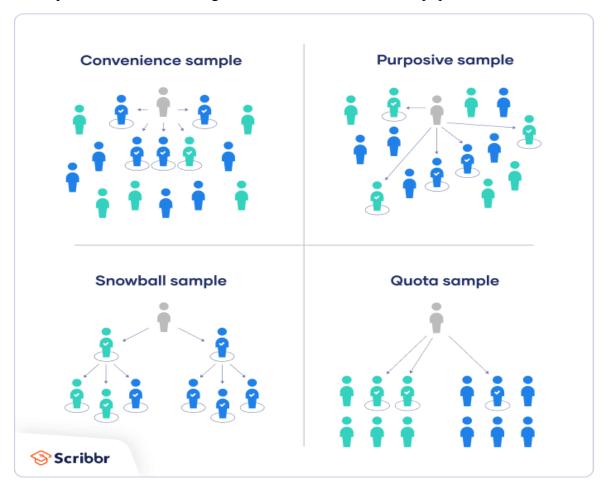
Example: Cluster samplingThe company has offices in 10 cities across the country (all with roughly the same number of employees in similar roles). You don't have the capacity to travel to every office to collect your data, so you use random sampling to select 3 offices – these are your clusters.

# Non-probability sampling methods

In a non-probability sample, individuals are selected based on non-random criteria, and not every individual has a chance of being included.

This type of sample is easier and cheaper to access, but it has a higher risk of <u>sampling bias</u>. That means the inferences you can make about the population are weaker than with probability samples, and your conclusions may be more limited. If you use a non-probability sample, you should still aim to make it as representative of the population as possible.

Non-probability sampling techniques are often used in <u>exploratory</u> and <u>qualitative research</u>. In these types of research, the aim is not to test a <u>hypothesis</u> about a broad population, but to develop an initial understanding of a small or under-researched population.



### 1. Convenience sampling

A convenience sample simply includes the individuals who happen to be most accessible to the researcher.

This is an easy and inexpensive way to gather initial data, but there is no way to tell if the sample is representative of the population, so it can't produce generalizable results. Convenience samples are at risk for both sampling bias and selection bias.

Example: Convenience samplingYou are researching opinions about student support services in your university, so after each of your classes, you ask your fellow students to complete a <u>survey</u> on the topic. This is a convenient way to gather data, but as you only surveyed students taking the same classes as you at the same level, the sample is not representative of all the students at your university.

### 2. Voluntary response sampling

Similar to a convenience sample, a voluntary response sample is mainly based on ease of access. Instead of the researcher choosing participants and directly contacting them, people volunteer themselves (e.g. by responding to a public online survey).

Voluntary response samples are always at least somewhat <u>biased</u>, as some people will inherently be more likely to volunteer than others, leading to <u>self-selection bias</u>.

Example: Voluntary response sampling You send out the survey to all students at your university and a lot of students decide to complete it. This can certainly give you some insight into the topic, but the people who responded are more likely to be those who have strong opinions about the student support services, so you can't be sure that their opinions are representative of all students.

### 3. Purposive sampling

This type of sampling, also known as judgement sampling, involves the researcher using their expertise to select a sample that is most useful to the purposes of the research.

It is often used in <u>qualitative research</u>, where the researcher wants to gain detailed knowledge about a specific phenomenon rather than make statistical inferences, or where the population is very small and specific. An effective purposive sample must have clear criteria and rationale for inclusion. Always make sure to describe your <u>inclusion and exclusion criteria</u> and beware of <u>observer bias</u> affecting your arguments.

Example: Purposive sampling You want to know more about the opinions and experiences of disabled students at your university, so you purposefully select a number of students with different support needs in order to gather a varied range of data on their experiences with student services.

#### 4. Snowball sampling

If the population is hard to access, snowball sampling can be used to recruit participants via other participants. The number of people you have access to "snowballs" as you get in contact with more people. The downside here is also representativeness, as you have no way of knowing how representative your sample is due to the reliance on participants recruiting others. This can lead to sampling bias.

Example: Snowball sampling You are researching experiences of homelessness in your city. Since there is no list of all homeless people in the city, probability sampling isn't possible. You meet one person who agrees to participate in the research, and she puts you in contact with other homeless people that she knows in the area.

### 5. Quota sampling

Quota sampling relies on the non-random selection of a predetermined number or proportion of units. This is called a quota.

You first divide the population into mutually exclusive subgroups (called strata) and then recruit sample units until you reach your quota. These units share specific characteristics, determined by you prior to forming your strata. The aim of quota sampling is to control what or who makes up your sample.

Example: Quota sampling You want to gauge consumer interest in a new produce delivery service in Boston, focused on dietary preferences. You divide the population into meat eaters, vegetarians, and vegans, drawing a sample of 1000 people. Since the company wants to cater to all consumers, you set a quota of 200 people for each dietary group. In this way, all dietary preferences are equally represented in your research, and you can easily compare these groups. You continue recruiting until you reach the quota of 200 participants for each subgroup.

#### **Sampling Error**

Errors in research or surveys can occur due to the way the sample is selected or mistakes in data collection. These errors are classified into **sampling errors** and **non-sampling errors**.

Sampling error occurs when the selected sample does not fully represent the entire population. Since researchers study only a subset of the population, the results may differ from the actual characteristics of the whole population.

# **Causes of Sampling Error with Examples:**

- 1. **Small Sample Size** If a survey about student satisfaction in a university is conducted with only 20 students, their views may not represent all students.
- 2. **Improper Sampling Method** If a political opinion poll is conducted only in urban areas, it ignores the views of rural voters.
- 3. **Variability in Population** In a diverse country like India, a survey on dietary habits conducted only in Punjab will not represent food choices in South India.
- 4. **Non-Representative Sample Selection** If a customer satisfaction survey is conducted only among premium customers of a company, it ignores regular customers' opinions.

#### **Sources of Sampling Error with Examples:**

- 1. **Random Selection Process** Even in a random sample, there might be an uneven distribution of characteristics. Example: A randomly selected group of employees may accidentally have more senior employees and fewer freshers.
- 2. **Faulty Sampling Techniques** Using convenience sampling (surveying only nearby people) might not represent a larger group. Example: Conducting a survey on a new mobile app by asking only employees in a tech company, who are more tech-savvy than the general public.

3. **Inadequate Sample Frame** – If the list from which the sample is selected is outdated, it may miss key groups. Example: A survey on job market trends based on an old employment database will not include new job sectors.

# **Types of Sampling Errors with Examples:**

- 1. **Random Sampling Error** Differences occur purely due to chance in selecting the sample. Example: A study on drinking habits selects 100 people, but by chance, 70 of them do not drink alcohol, making the sample unbalanced.
- 2. **Systematic Sampling Error** A sampling method consistently overrepresents or underrepresents certain groups. Example: A survey on working hours is conducted only in government offices, ignoring private-sector employees who work longer hours.

# **How to Minimize Sampling Error?**

- Increase Sample Size A larger sample reduces the impact of random variation.
- Use Proper Random Sampling Techniques Ensure every individual in the population has an equal chance of selection.
- **Apply Stratified Sampling** If surveying students, divide them into subgroups (e.g., undergraduate, postgraduate, PhD) and select samples from each.
- Ensure Complete Sampling Frame Use updated and complete lists when selecting samples to avoid missing groups.

#### 2. Non-Sampling Error

Non-sampling errors occur due to mistakes in data collection, processing, or analysis. These errors are not related to sample selection but result from human or technical mistakes.

### **Causes of Non-Sampling Error with Examples:**

- 1. **Respondent Misunderstanding** If a survey asks, "Do you support increasing social welfare?", some respondents may not understand what "social welfare" includes.
- 2. **Interviewer Bias** If an interviewer strongly favors a political party, their way of asking questions may influence respondents' answers.
- 3. **Non-Response** If people refuse to answer a survey about personal income, the data may be incomplete.
- 4. **Recording or Data Entry Mistakes** If a survey response of "500" is accidentally entered as "50", it affects the accuracy of the data.
- 5. **Faulty Measurement Tools** If a thermometer used in a medical study is not calibrated properly, it will give incorrect readings.

#### **Sources of Non-Sampling Error with Examples:**

- 1. **Survey Design Errors** A confusing survey question like "How often do you use public transport?" with answer options like "Rarely, Sometimes, Often" does not clearly define the frequency.
- 2. **Respondent Errors** A survey on alcohol consumption may get inaccurate answers because some people may underreport their drinking habits.

- 3. **Interviewer Errors** If a researcher asks leading questions like "Don't you think this policy is unfair?", it may push respondents to agree.
- 4. **Processing Errors** If survey results are entered into a computer incorrectly, it can lead to false conclusions.
- 5. **Non-Response Errors** A survey about workplace satisfaction might miss employees who are unhappy because they refuse to participate.

### **Types of Non-Sampling Errors with Examples:**

- 1. **Response Errors** A person filling out a medical history form might forget to mention a past illness, leading to incorrect data.
- 2. **Non-Response Errors** If only satisfied customers respond to a feedback survey, the company might think all customers are happy when they are not.
- 3. **Measurement Errors** A faulty scale in a health study might record incorrect weights, affecting the study's findings.
- 4. **Processing Errors** If researchers accidentally delete some responses while analyzing survey data, it can change the final results.

### **How to Minimize Non-Sampling Error?**

- **Design Clear and Simple Questionnaires** Ensure survey questions are easy to understand.
- **Train Interviewers Properly** Provide guidance on asking neutral questions and recording answers accurately.
- Use Reliable Data Processing Methods Double-check data entry and calculations to minimize mistakes.
- **Follow Up with Non-Respondents** Send reminders, conduct follow-up calls, or offer incentives to increase response rates.
- Ensure Anonymous and Honest Responses Encourage respondents to give truthful answers by maintaining confidentiality.

### **Key Differences Between Sampling Error and Non-Sampling Error**

Feature	Sampling Error	Non-Sampling Error
Definition	Error due to selecting a sample that does not fully represent the population.	Error due to mistakes in data collection, recording, or processing.
Source	Arises from the process of selecting a sample instead of surveying the whole population.	Arises from human, survey, or technical errors.
Example	A survey about social media use conducted only among young people, missing older users.	A researcher recording "5000" instead of "50" in a survey.
Impact	Causes sample results to differ from true population values.	Leads to incorrect or biased responses, making the data unreliable.

Feature	Sampling Error	Non-Sampling Error
Solution	Increase sample size, use random sampling, and ensure proper representation.	Improve survey design, train interviewers, and use proper data processing methods.