

01

Sat

Wk-5 • (032-334)

Validity / Non-degree
Relationship

(L3 of Mod-2)

-	3	10	17	24
-	4	11	18	25
-	5	12	19	26
-	6	13	20	27
-	7	14	21	28
1	8	15	22	29
2	9	16	23	-

Using AI & ML Business.

Developing AI in a business setting.

↳ Facial Recognition, Retail Inventory, E-commerce.

Customer support automation, Data classification,

Agricultural automation, OCR, Autonomous vehicles,
Sentiment Analysis, Manufacturing efficiency & quality control

AI approach : (X)

Data Ingestion → Data Cleaning & Transformation → Model-

Training → Testing & Validation → Deployment.

↑
Model Selection

* Start with a business problem: (✓)

1) Business Problem → Narrow down to the stakeholders.

2). Data → Availability, refresh, pipeline development.

3). Model Building → feature Extraction, tuning, Benchmarking

4). Deploy & Measure → A/B Test, integration.

5). Active learning & Tuning → Bias mitigation,

Ground truth & success, monitoring, version control.

02

Sun

Wk-5 • (033-333)

Business Needs : Production systems actively learn from human

Business Case : Adobe Stock Photo :

Job → Find a stock photo for marketing collateral which is likely to drive

5) Generate appropriate search query.

6) Enter search query.

7) Apply filters to narrow results.

8) Identify images with the corresponding visual qualities.

February '20

Project Statement

Adobe Stock

Mon

03

Wk-6 • (034-332)

I. What problem are we solving?

II. How does AI add value?

III. What data are needed?

IV. Scope?

V. How do we measure success?

Q) What makes a metric effective?

- (i). Easily measurable.
- (ii). Directly correlated to business performance.
- (iii). Predictive of future business outcomes.
- (iv). Isolated to factors controlled by the group its measuring.
- (v). Comparable to competitor's metrics or industry benchmarks.

* I. We're helping marketers find the right stock images for marketing collateral, in order to improve sales.

* II. The AI can tag images with their right qualities, thus making image search more efficient.

* III. Stock images tagged with aesthetic qualities as Data.

* IV. When the user needs to find a stock photo for making marketing collateral, based on the best option out there.

* V. User can find the best stock image quickly. (metric)

04

Tue

Wk-6 • (035-331)

-	3	10	17	24
-	4	11	18	25
-	5	12	19	26
-	6	13	20	27
-	7	14	21	28
1	8	15	22	29
2	9	16	23	-

Liberation Day (Angola)

Using AI in Business :-

1). Deploy for targeted use cases : To realize business value, AI technologies must be deployed to deliver specific, measurable business outcomes for targeted use-cases. [Gartner]

2). Business Problem before Data : It's rarely a good idea to start with a decision to clean up data.

It's almost always better to start with a business case and then evaluate options for how to achieve success in that special case. [PwC]

3). Success depends on the data : Our AI systems are as good as the data we put into them. [IBM think]

* Adobe Stock Photo Metric → Time spent b/w searching & purchase

* LinkedIn metric → using NLP.

1). Increased collective In mail response rates.

2). No. of two way conversation started

⇒ Need of AI | Key Considerations :-

i) Is the problem is an impactful enough worth solving?

ii) Can it be quantified the business value simply.

iii) Does the problem have a large volume of associated data that ml can actually learn from?

February '20

*Scrum

Wed

05

Wk-6 • (036-330)

A) Deep learning V/S. Traditional ML

- i) Deep learning outperforms i). ML will work better with large datasets. ii) with smaller datasets.
- ii) DL techniques will require more powerful infrastructure. iii) ML will require relatively less.
- iii) DL is about learning features, rather than on manually engineering them.
- iv) DL shines with when applied to complex/multi-dimensional problems : image classification, features, and the hypothesis func. is non-linear then we try ML.
- iv). If the data is moderate size & it doesn't contain too many

1). Start with the business value : Break your thoughts down into a small & specific component of the process of that you want to improve.

2). Get real with the data : Use production data to ensure that the training data match the reality of the real-world deployment. (Kaggle)

3). Learning is key to value : Learning from new data ensures constant improvement.

→ Key Roles →

Product Owner

Designer

Software Engineer

Data Engineer

Data Scientist

Quality Assurance

DevOps

↳ Development & Operations

Summary :

>> Start with a business problem >> Make sure of right data >> team.

Don't Judge each day by the harvest you reap, but the seeds you plant. - Robert Louis Stevenson

>> Learn & iterate fast .

06

Creating A Dataset

Thu

Data fit & Annotation

Wk-6 • (037-329)

-	3	10	17	24
-	4	11	18	25
-	5	12	19	26
-	6	13	20	27
-	7	14	21	28
1	8	15	22	29
2	9	16	23	-

Answer ques. with Data → Improve Search Results

Waitangi Day (New Zealand)

- 1) Check → 1) Does the dataset fit the problem?
- 2) Is the dataset complete?
- 3) How can you annotate the dataset & ensure the quality of the data & UX over time.

* Production Data → Data that is generated by users.

Ensure Data fit using Confusion Matrix:

↳ Precision
↳ Recall
↳ f1 Score

		n=10	Predicted No.	Predicted Yes
		Actual No	135 TN	15 FP
		Actual Yes	5 FN	45 TP

Hence;

$$F1 \text{ Score} = \frac{\text{Precision} + \text{Recall}}{\text{Precision} + \text{Recall}} \times 2$$

$$\begin{aligned} * \text{Precision} &= \frac{\text{True Pos.}}{\text{Total Predicted Pos.}} = \frac{45}{75+15} = \frac{45}{90} = 0.5 \\ * \text{Recall} &= \frac{\text{True Pos.}}{\text{Total Actual Pos.}} = \frac{45}{45+5} = \frac{45}{50} = 0.9 \end{aligned}$$

✓ TN → True Positive
✓ FN → False Neg.
& vice-versa

Precision indicates how often the model is correct when it predicts the positive label.

Recall indicates how many of the true positives your model predicted.

* Data Completeness: 1). The problem, 2). Use combination of quickly labelled of data, 3). Conduct research to get best data.

: Build A Model :

February 20 Training & Evaluating a Model

10

Mon

O Wk-7 • (041-325)

Family Day (Canada)

* Key elements of ML - { i). Model Architecture.

» Concepts :

a). Overview of Modelling

ii). Training Data

b). Training Data - currency of ML

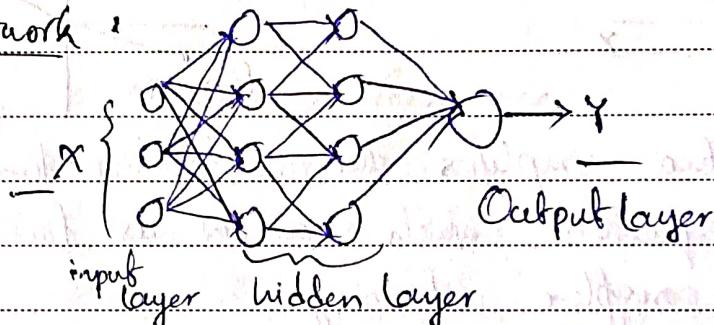
iii). Model Evaluation

c). Model Evaluation - i) Key metrics,

d). Transfer Learning & Automated ML - sounds interesting.

» Neural Network :

* Layers of knowledge made up of nodes.



* Neural Network is a series of networks layers, each of which contains different nodes which will perform various calculations.

* The structure of these nodes & layers as well as how they're connected is what known as Network Architecture.

» Activation Functions :

Sigmoid
ReLU
Leaky ReLU

- It serve as the individual decision boundary to pass on info.
- Activation functions are crucial for data flow in model.
- An ideal activation function, would return a range of values which will allow us to scale the nodes output instead of binary 0 or 1.

11

Wk-7 • (042-324) O

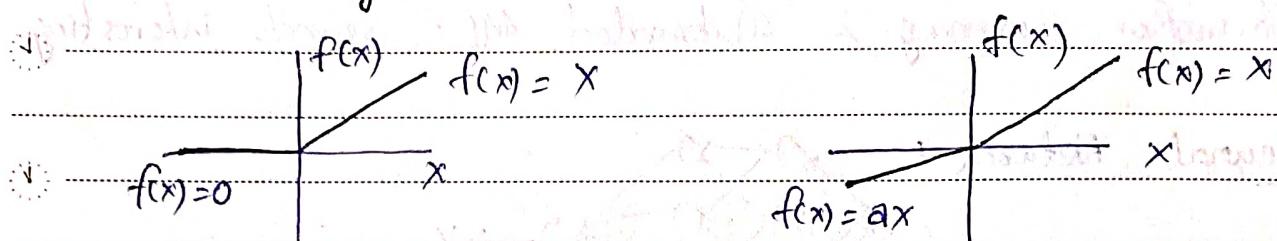
Tue

Activation Functions

-	3	10	17	24
-	4	11	18	25
-	5	12	19	26
-	6	13	20	27
-	7	14	21	28
1	8	15	22	29
2	9	16	23	-

- ① Activation Functions are functions that we can use as decision boundaries to tell us whether or not to send a signal to subsequent layers in the network. ✓ e.g. → sigmoid.

⇒ ReLU & Leaky ReLU (ReLU - Rectified Linear Unit)



- * These two simplifies the activation functions to a linear equation which allow us for faster & less complex training.

Here we don't pay attention to the negative input (i.e. $\rightarrow f(x)=0$ or ax) which reduces the no. of nodes therefore less complexity.

* Back-Propagation: It's an algorithm that automatically updates those weights (w_1, w_2, \dots, w_n) on the inputs in each node (perceptron).

- 1) Step 1 : Looking at the dP of a model & goes backward through the nodes & layers to find the source of error.
- 2) Step 2 : Then it updates the weights such that their value is either increased or decreased, in response to the error they caused.

→ Basically, Back-propagation is the reverse cycle of Forward Propagation & it continues until the model is trained.

February '20

Training Data

Wed

12

O Wk-7 • (043-323)

» Modelling Key Points :

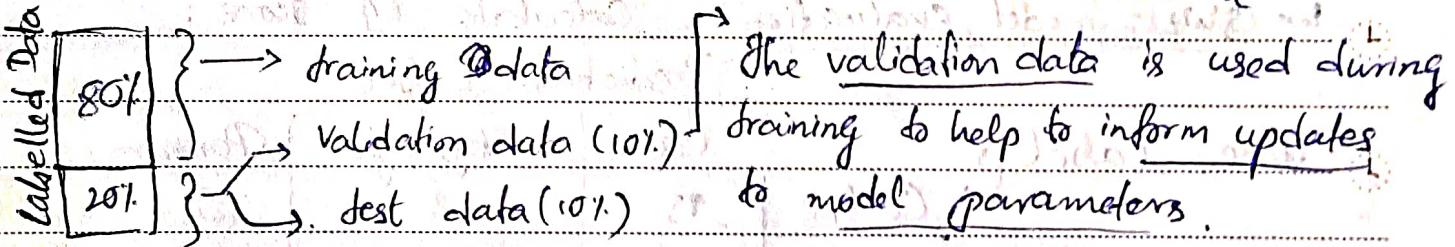
- i) Neural Networks are a series of layers comprised of computational nodes.
- ii) Activation functions act as decision boundaries for a node.
- iii) Weights on the inputs are tuned during training.
- iv) Different node types & architectures are used for specific problem types.

Data is key to model performance :

- i) Data defines model performance as the parameters are updated based on that, hence it requires standard data (e.g. → Kaggle).

* Model Performance :

robust metrics to get model evaluation → Precision, Recall.



Precision & Recall as metric :

Dogs vs. Cats

+2 cat predicted out of 3.

$$\triangleright \text{Precision} \rightarrow \frac{\text{true +ive}}{\text{model pred.}} = \frac{\text{true +ive}}{(\text{true +ive} + \text{false +ive})}$$

$$\triangleright \text{Recall} \rightarrow \frac{\text{true +ive}}{\text{ground truth}} = \frac{\text{true +ive}}{(\text{true +ive} + \text{false neg.})}$$

Hence, true +ive → 2 cats; False Neg. → 1 cat!

O → Model Pred.

□ → Ground Truth

Education is the ability to listen to almost anything without losing your temper. - Robert Frost

False +ive → 1 Dog as Cat;

13

Model, Evaluation

Wk-7 • (044-322)

Thu

-	3	10	17	24
-	4	11	18	25
-	5	12	19	26
-	6	13	20	27
-	7	14	21	28
1	8	15	22	29
2	9	16	23	-

Importance:

- 1) Model Precision, tells us when a model makes the prediction, how likely is that going to be correct?
- 2) Model Recall, tells us how good is a model at identifying actual occurrences of objects in the data?
i.e. → whether or not the model can recognize these objects?

* Get back to the examples from video & F1 score!

⇒ Confusion Matrix:

		Predicted Label		
		A	B	Z
True label	A	100%		
	B		100%	
	Z			100%

⇒ Quiz - model evaluation: Calculate F1 score:

True Label →	Predicted Label		
	Car	Stop sign	Person
Car	15	2	3
Stop sign	6	12	
Person		9	22

Precision:

$$\begin{aligned} \rightarrow \text{Car} &= \frac{15}{(15+6)} = \frac{15}{21} = 0.71 \\ \rightarrow \text{Stop sign} &= \frac{12}{(12+2+9)} = \frac{12}{23} = 0.66 \\ \rightarrow \text{Person} &= \frac{22}{(22+3)} = \frac{22}{25} = 0.88 \end{aligned} \quad \therefore \text{avg} = \frac{0.71 + 0.66 + 0.88}{3} = 0.75$$

Recall:

$$\begin{aligned} \rightarrow \text{Car} &= \frac{15}{(15+2+3)} = \frac{15}{20} = 0.75 ; \text{Stop sign} = \frac{12}{18} = 0.66 \\ \rightarrow \text{Person} &= \frac{22}{(22+6)} = \frac{22}{28} = 0.85 \end{aligned} \quad \text{Education is the movement from darkness to light. - Allan Bloom} \quad \therefore \text{avg} = \frac{0.75 + 0.66 + 0.85}{3} = 0.75$$

$$\therefore \text{hence, } F_1 \text{ score} = \frac{0.75 \times 0.75}{0.75 + 0.75} \times 2 = 0.75$$

: Transfer Learning :

February '20

Fri

14

Wk-7 • (045-321)

Valentine's Day

Transfer learning is when we use the knowledge from an already trained network, with a similar use case which is stored in the architecture of the network as well as the weights and adapt that to the new use case, which requires different classes.

i.e. → leveraging existing trained models to solve new use cases.

Step-1 → Take the first n layers of a pre-trained network like → ResNet 50.

Step-2 → Then ~~add~~ or replace with new layers.
(i.e. → output layers with desired new classes & retrain)

Automated ML: This allows us to build relatively robust & scalable models without much machine learning experience. (i.e. → services like GCloud to create models automatically from data).

- Allows quick prototyping.
- Benefit of enterprise support.
- Much less hassle & complexity.

Automated ML vs. Custom Modelling

Pros: Easy, cheap & quick + Robust Enterprise support.

Cons: Non-scalable, limited

use-cases & Data is open to 3rd party.

Pros: Full control, customizable & Unlimited Use Cases.

Cons: Expensive, limited support

& Requires ML expertise.

15

Wk-7 • (046-320)

Sat

Measuring Business Impact

-	3	10	17	24
-	4	11	18	25
-	5	12	19	26
-	6	13	20	27
-	7	14	21	28
1	8	15	22	29
2	9	16	23	-

- 1). Improving automation & 2). Delivering superior customer experience.

* Commerce / Netflix + Agriculture + Manufacturing = AI Values.

* Business Goal → Revisit success Metrics.

- i). Customer Experience.
- ii). Revenue Gain.
- iii). Customer Engagement. (UI/UX)
- iv). Business Process Automation.
- v). Better & faster decision making.

Outcome \Rightarrow Output

→ Generate Revenue ↓ Accuracy

① Improve UX vs. ② Execution Time

③ Increase satisfaction ④ Recall

⑤ Automate & save cost ⑥ Precision

16 Sun * Best outcomes doesn't count if it's doesn't provide intended outcomes.

Wk-7 • (047-319) Archbishop Janani Luwum Day (Uganda)

* Chatbot Case Study : 1). Measure outputs.

2). Learn corresponding outcomes

3). Evolve → improve.

* A/B Testing for models :

|| Production Traffic || $\xrightarrow{100\%}$
split based
on x criteria

\rightarrow || Model A || (Controlled model)

\rightarrow || Model B || (Challenger model)

* Then, after tracking the performance metrics, we conclude to replace model A with B.

Even if you're on the right track, you get run over if you just sit there. - Will Rogers

February '20

Bias in AI

Mon

17

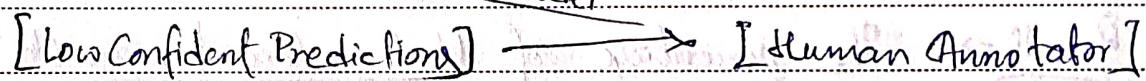
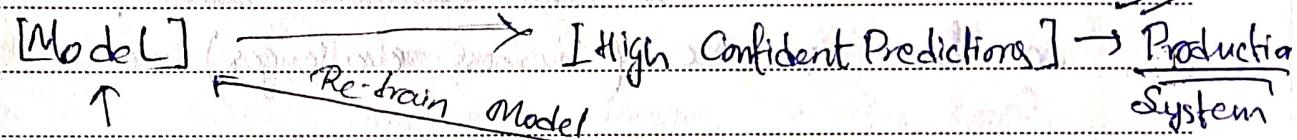
• Wk-8 • (048-318)

Family Day/Nova Scotia Heritage Day/Louis Riel Day (Canada), Presidents' Day (USA)

There will always be bias in the data as it's collected from humans, for context.

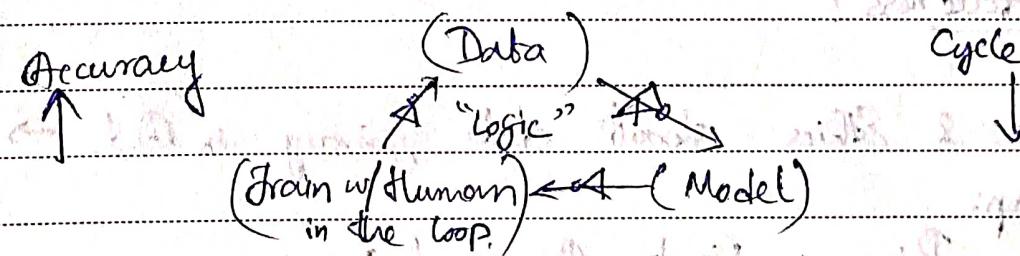
- How to resolve biases?
 - 1). Awareness about the data frame.
 - 2). Get a diverse set of data.
 - 3). Iterate & learn keeping UX in mind!

▷ Active Learning / Continuous Learning:



* Always keeping human in the loop for fine feedback.
i.e. → tune the parameters towards better model.

We reduce the cost of this by → Smart Selection:



■ Smart Selection for training data →

- 1). Identifying most valuable data for training.
- 2). Class importance + Novelty + Uncertainty & low confidence.

-	3	10	17	24
-	4	11	18	25
-	5	12	19	26
-	6	13	20	27
-	7	14	21	28
1	8	15	22	29
2	9	16	23	-

Case Study → Spam filter (Using continuous learning)

- 1). Filter spams with ML model.
- 2). User will correct the mislabeled ones.
- 3). Retrain the model with user data.
- 4). Accuracy will improve with time.

Accuracy vs. Recall vs. Precision :-

Should we build the most accurate model? - depends on the use-case (business-challenges) we're solving.

Recall → The percentage of total relevant results correctly classified by the algorithm.

Precision → The proportion of data points model says were relevant actually were relevant.

* Model Stakeholders?

* Compliance & Ethics about data privacy in A.I. → Huge Gap:

Privacy First Approach:

- Data law & AI coexist.
- Deeper understanding & governance of data.
- Understand the sensitivity of data (PII?, PHIS?)
- Appropriate control & security measures.
- Obtain explicit consent & explanation to customer.

Scaling AI Product

February '20

19

Wed.

Wk-8 • (050-316)

▷ Organize for Scale - { 1). Machine Architecture.

2). Organization Structure.

Blockages ↳

1). Storage Challenges. (Big Data)

2). Network Challenges. (Model Performance)

3). Compute Challenges. (Powerful Infrastructure)

Summary:

AI brings a lot of business benefits.

Measuring success metric.

Continuous learning of model

C.i.e. → keeping human in the loop.

Monitoring & mitigating bias.

Security & data privacy.

Introducing: Fairness, Explainability, Transparency, Accountability, Traceability, Consistency, Accuracy, Robustness, and Privacy.

Establishing a feedback loop between ML and domain experts.

Introducing ML audit (MLQA).

Introducing ML observability.

Introducing ML explainability (MLX).

Introducing ML accountability.

20

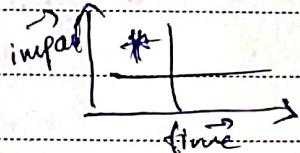
Wk-8 • (051-315)

Thu

-: AT Product Development :-

-	3	10	17	24
-	4	11	18	25
-	5	12	19	26
-	6	13	20	27
-	7	14	21	28
1	8	15	22	29
2	9	16	23	-

- AT product cycle
1. Identify the business problem & ideate the solution.
 2. Prototype, test & Refine.
 3. Release, Measure & Update.



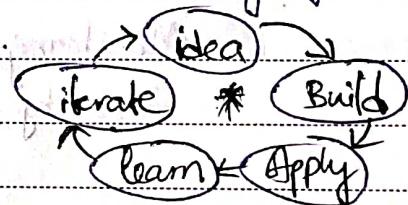
Problem → Solution → Discovery

* Impact vs. time → Go with the solution idea that has the biggest return on investment

i.e. → The most impact for the least amount of work.

Real-Data Prototype :-

- Build out a small version of the product & deploy.
- It's okay if it's ugly & broken.
- Measure twice, cut once.



▷ Test, Refine → Final Product.

Prototyping

▷ Release, Measure, Update

- 1). Build the product.
- 2). Launch the product.
- 3). React to new info as you release.

Linear Interpolation:

Done ✓