ROHIT TIWARI

WEB DEVELOPER

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SKILLS

HTML5

CSS3

Javasript

Node JS

ReactJS

Express JS

CERTIFICATION

The Web Developer Bootcamp 2023
-Udemy

EDUCATION

Bachelor of Engineering

IPS College of Technology and Mangement

2012-2016

LINKS

Linkedin

Github

LANGUAGES

English ◆ ◆ ◆ ◆ ◇

Hindi ◆ ◆ ◆ ◆ ◆

PROFILE

As an experienced ASOC executive, my skills in communication and problem-solving make me an asset in any team environment. I am now **seeking a new challenge as a web developer**, where I can use my technical skills and attention to detail to create innovative and effective websites. I am excited to bring my expertise and passion to a new role in the tech industry.

WORK EXPERIENCE

ASOC Executive

Accenture   2022-Present

- ASOC analyst at the **Critical Command Center** handling the life, safety and security operation concerns for Accenture employees.
- Triggered life and security concerns directly handled by the **Accenture Global Assistance and Protection** team that works to protect all Accenture assets worldwide.
- Monitored critical incidents using **Security monitoring tools** and generated reports to be sent to Accenture Leadership for further action.

Tech Support Associate

Wipro   2019-2020

- Successfully generated support tickets and solved technical issues efficiently, **reducing customer enquiries by 44%.**
- Assisted users with complex technology issues, trained them on usage of software and hardware.
- Resolved queries covering installation, configuration and usage of organizational products and services, meeting monthly KPI targets.

PROJECTS

Moviepedia

- MoviePedia is designed and developed as a user-friendly platform that allowed users to browse and search an extensive collection of movies from different genres.
- Website provides detailed information for each movie, including a synopsis and cast.
- Users can login on the website and also add movies to their watchlist.
- **Stack** => MERN stack, JS, HTML, Sass

TaskTrek

- A minimalist to-do website where user can add and delete the daily tasks or mark the tasks as completed.
- The user can also toggle the dark mode for the website.
- **Stack** => ReactJS, JS, HTML, CSS