**Steps to Change the SSID of the KIVI Box:**

1. Clear History of the browser.
2. Hit **192.168.10.1** from browser.
3. Enter

**User Id - admin**

**Password - admin**

1. Scroll down to the end of the page where there is a field for “Service SSID Name”.
2. Don’t change any other parameters.
3. Enter the desired name in the text box and click on “Update Wireless Configuration”

**Problem:** If after entering User Id and Password as mentioned above the log in/ interface page reappears, then follow one of the following two ways. Please try Way -1 and if it fails then move to Way-2.

**Way -1:**

1. Clear History of the browser.
2. Hit 192.168.10.1 from browser.
3. Enter

**User Id - admin**

**Password - qw4rk6ba23**

1. Scroll down to the end of the page where there is a field for “Service SSID Name”.
2. Don’t change any other parameters.
3. Enter the desired name in the text box and click on “Update Wireless Configuration”

**Way -2:**

1. Open the Lid of the Box.
2. Press the “Reset” button of the WiFi router and keep it pressed for 30 seconds. (PFB the image showing location of “Reset” button).
3. The router will restart which can be confirmed from its red Led indicator.
4. Now the Router has restored factory settings. It will have;

**SSID – KIVI**

**User Id – admin**

**Password – admin**

1. As the SSID is changed to KIVI, Its better if user connect to the router using LAN.
2. If you are connecting to box/router via wireless connection then make sure you are connecting to desired box.
3. Clear History of the browser.
4. Hit **192.168.10.1** from browser.
5. Enter

**User Id - admin**

**Password - admin**

1. Scroll down to the end of the page where there is a field for “Service SSID Name”.
2. Don’t change any other parameters.
3. Enter the desired name in the text box and click on “Update Wireless Configuration”

