iii Time-based Insights (Sales by Month)

- Sales peaked in March, suggesting strong performance in Q1.
- A noticeable drop in June implies possible seasonal trends or decreased demand.
- Q1 performed better than Q2, highlighting a need to analyze what drove Q1 success (e.g., campaigns, products).

Regional Insights

- East region leads with the highest total sales (~\$592K) and order volume (~566 orders).
- South region lags, contributing the least sales (~\$357K) and lowest order count (~442).
- The Central and West regions are competitive, but Central edges slightly ahead in order volume.

Actionable Tip: Increase promotional efforts or product alignment in the **South** to boost performance.

Top Performing States

- California dominates both in sales and order count, making it a key state to protect and grow.
- Other high-performing states: New York, Illinois, Texas, Florida.

Insight: These states might be ideal for piloting new products or offers.

Product Category Insights

- Technology is the top-performing category with nearly \$800K in sales, yet has fewer orders than Office Supplies.
- Office Supplies generate the highest order count, indicating frequent but low-value purchases.
- **Furniture** sits in the middle moderate sales and order volume.

Suggestion: Explore **cross-selling Office Supplies with Technology** to increase average order value.

L Customer Segment Analysis

- Corporate and Consumer segments drive the majority of sales.
- Home Office and Small Business have relatively fewer orders and lower sales.

Actionable Step: Consider targeted campaigns or loyalty programs for **underperforming segments** to drive growth.

Regional Manager Performance

- Erin (30.77%) and William (27.37%) collectively manage over half the total sales.
- Sam (18.56%) is trailing, possibly managing the South region (lowest performance).

Opportunity: Review team strategies and provide support or training to managers like Sam.

✓ Summary of Key Opportunities:

- 1. **Focus on South region** Underperforming in both sales and orders.
- 2. **Boost Furniture and Small Business sales** Mid-tier performance; room for growth.
- 3. Capitalize on Technology and California performance High-value, scalable segments.
- 4. **Support low-performing managers** Especially if tied to weak regions.