



Electricity account

 Enquiries **133 466**
 Street Light or
 Power Failure (24 Hrs)
 Ausgrid **131 388**



015/4294967197
 Tom Jones
 18 Park Street
 Collaroy NSW 2097

 Internet **energyaustralia.com.au**

Customer number	4547 738 456
Account number	6228 419 237
Service address	18 Park Street Collaroy NSW 2097
Tax Invoice	Issue date 07 Feb 2019

Electricity account summary 02 Nov 2018 to 05 Feb 2019

Plan	Flexi Saver
Opening balance	\$295.84
Payment received thank you	\$509.52Cr
22 Nov 2018 Direct Debit - Credit Card	\$254.52Cr
11 Dec 2018 Payment	\$255.00Cr
Adjustments	
Direct Debit Charge Back (inc. GST \$0.00)	\$254.52
Discount For Paying Your Last Bill By The Due Date (inc. GST \$0.56Cr)	\$6.20Cr
Discount For Paying Your Last Bill By The Due Date (inc. GST \$3.19Cr)	\$35.12Cr
* Credit Card Merchant Service Fee (inc. GST \$0.08)	\$0.91
Balance carried forward	\$0.43
Current charges (inc. GST \$34.58 - see over for details)	\$380.35
Total amount due (inc. GST \$30.91)	\$380.78
3% discount on usage if you pay this bill by the due date	\$8.75Cr
17% additional campaign discount on usage if you pay this bill by the due date	\$49.57Cr
Total amount due with discount	\$322.46

An * indicates a GST applicable supply. Please refer to all pages of this invoice.
 Please note that the total Service Charges may include non-GST applicable items.

Discounts - Your total Electricity rewards and discounts received since March, 2017 are
 \$386.52 Cr (including GST).

The discounts are calculated on usage charges only (inc. GST)

Due date
Direct Debit
 26 Feb 2019
Total amount
if paid after due date
\$380.78

Total amount with
discount if paid by
due date
\$322.46

The power
 of energy
 is nothing
 without
 the power
 of ideas

energyaustralia.com.au

4294967198/R1.283/2.94P/dftt

EnergyAustralia Pty Ltd ABN 99 086 014 968.

Get the EnergyAustralia app

- Take control of your energy accounts
- Monitor your energy usage
- Learn how to keep your bills down

Find out more at energyaustralia.com.au/app



See the following pages for details of your electricity usage and service calculation.

Direct debit to your bank / credit union account will take place on 26-02-2019. The amount debited from your account will be \$322.46, which includes the payment discount for paying by the due date.

Overdue bills may incur a late payment fee. For more information, go to energyaustralia.com.au/latefees

If you are eligible for the state government concession, please ring 133 466 and quote your pensioner or benefits card number.

Contact information

Contact Hours

For all your enquiries, our customer service hours are:
Monday to Friday: 8.00am to 6.30pm AEST
Calling from overseas? Phone +61 3 9422 2968.

Payment Arrangements 133 466

Please contact our Customer Service Advisers to discuss payment assistance and concessions including:
State Government Concession
Extended Time to Pay
Regular Pay Instalment Plan
Energy Account Payment Assistance

If you do not wish to receive information about EnergyAustralia's other products and services please call us on 1800 624 426.

Interpreter Service

خدمة الترجمة الشفهية
傳譯員服務
Dịch vụ Thông dịch

1300 622 718

Servizio Interpreti
Υπηρεσία Διεμνηνών
Servicio de Intérpretes

Hearing Impaired Service

Telephone Typing (TTY) service is available for the cost of local call.
General Enquiries 1300 368 536.

Life Support

To register life support on your account or for further information about life support please call us on 133 466.

Moving?

133 466

Contact us at least 3 business days before moving so we can finalise your account and organise electricity and gas supply to your new address. Please have your new meter numbers handy, these are located on the front of your meter. You'll be glad we moved with you. Just call 133 466.

Written Enquiries

Please direct all correspondence to: EnergyAustralia
Locked Bag 14060, Melbourne City Mail Centre, 8001
or fax to 1300 363 398



Electricity payment options

If your bill has been delayed, you are entitled to an extended amount of time to pay.



Direct Debit

Call 133 466



Billpay Code: 3248
Ref: 3336 2284 1923 73

Pay in person at any post office,
phone 13 18 16 or go to
postbillpay.com.au



Bill Code: 97410
Ref: 3336 2284 1923 73

BPAY® - Make this payment via Internet or phone banking.
BPAY View® - Receive, view and pay this bill using Internet banking.
BPAY View Registration No - 4006297015
® Registered to BPAY Pty Ltd, ABN 69 079 137 518



Mail

Please post this payslip with your cheque payable to:
EnergyAustralia, GPO BOX 4491,
Melbourne, Victoria 3001



Phone

Call 1300 559 873 to pay by MasterCard, Visa or American Express for payment amounts up to \$10,000.

*A merchant service fee may apply to credit card payments: MasterCard or Visa - 0.36%; American Express - 1.5%.
Fee is calculated on the total payment amount.

Any fees applied will be shown on your next bill and are GST inclusive. Some exemptions apply.



*3248 10040062970151

Due date

Direct Debit

Total amount if paid
after due date

\$380.78

Total amount with discount if
paid by due date

\$322.46

Office use only	Trancode	User code	Payment reference
	831	289226	32262284182373

Your electricity usage and service calculation

Account number 6228 419 237 Billing period 02 Nov 2018 to 05 Feb 2019
NMI 85478174784 Service address 19 Park Street Collaroy NSW 2097 Australia

Tariff	Meter number	Bill days	Current reading	Previous reading	Total Usage	Charge/Rate	\$ Ex GST	\$ Inc GST
Flexi Saver								
Flexi Saver Peak	735118	96	7257	6354	903.00 KWH			

Details

02/11/2018 - 05/02/2019 - 96 Days

Energy Charges

02/11/2018 - 05/02/2019 - 96 Days

* Flexi Saver Peak Consumption - Block 1 (9.40625 kWh/day)^

903.000 kWh \$0.2935 per kWh \$265.03

* Flexi Saver Supply Charge

96 days \$0.841 per day \$80.74

Current Charges

\$345.77

Total Current Charges including GST

\$380.35

An * indicates a GST applicable supply. Please refer to all pages of this invoice. Please note that the total Service Charges may include non-GST applicable items.

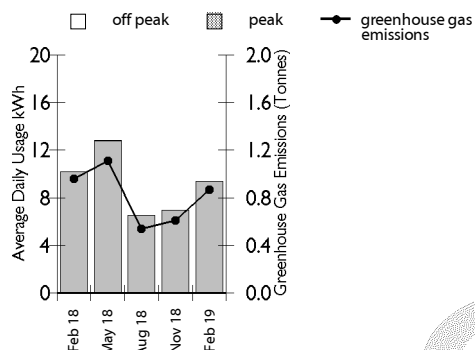
^ This figure is your usage shown as an average per day over the number of days that apply to this rate.

Next meter read

Your next meter reading is planned to occur during 2 - 12 May 2019.

Please ensure safe and clear access to the meter. If your meter is not accessible an estimate is taken.

Electricity usage and greenhouse gas emissions



Average daily use (kWh)
This account: **9.41**
Same time last year: **10.21**
Average cost per day: **\$3.96**

**8% decrease in usage
since the same time
last year**

Total greenhouse gas emissions
(Tonnes) this account: **0.87**

For more information visit
www.climatechange.gov.au

To reduce your greenhouse
gas emissions, call us on
133 466 to find out how you
can support green energy.

Compare your electricity usage with similar households in your area.

How it works:

- Select the household size that represents the number of people in your home,
- Compare the 'Average daily consumption benchmark' to 'Your household daily consumption'.

To find out more about how average household energy usage is calculated and get some energy efficiency tips, visit www.energymadeeasy.gov.au

Your household daily consumption (kWh)	9.41	
Household size without swimming pool	Average daily consumption benchmark (kWh)	Rating
1 person	8.78	x
2 people	14.22	✓
3 people	14.11	✓
4 people	17.56	✓
5 people	19.83	✓

This benchmark applies to residential electricity consumption. It is calculated based on figures provided by the Australian Energy Regulator (AER) and is indicative only. Consumption benchmarks exclude some large appliances, such as pool pumps, and generation systems (e.g. PV). For more information or useful energy efficiency tips, visit: www.energymadeeasy.gov.au