No- 12016/31/2020-Lokpal



मा गृधः कस्यस्विद्धनम् भारत के लोकपाल Lokpal of India

> Plot No-6, Phase II, Institutional Area, Vasant Kunj, New Delhi-110070, dated 29th April, 2020.

<u>Order</u>

Subject: - Guidelines for filing a complaint with the Lokpal of India.

Consequent upon gazette notification of Lokpal (Complaint) Rules 2020 on 02.03.2020, the following further guidelines are issued for filing a complaint with the Lokpal of India-

- (i) A Complaint should be filed only in the form of the complaint given in the Annexure of Lokpal (Complaint) Rules, 2020. All the provisions of the Rules must be followed and all the documents, as prescribed must be enclosed with the complaint.
- (ii) A complaint may be sent by email to the e-mail address 'complaint-to-lokpal@gov.in. Complaints sent to any other address may not be entertained. The subject of the e-mail should be written as 'Complaint to the Lokpal of India'.
- (iii) A complaint can also be sent by post, courier or by hand to the office of the Lokpal of India on the following address:

Lokpal of India, Plot No-6, Phase II, Institutional Area, Vasant Kunj, New Delhi-110070.

To ensure that the complaint is opened only by the authorized person, 'Complaint to the Lokpal of India' should be written very clearly on the top of the envelope.

(iv) The Complaint should be written in English only.

(Manoj Kumar Mishra) Deputy Secretary © 011-26125025

Copy to:-

- 1. PPS to Hon'ble Chairperson, Lokpal of India.
- 2. PPS to Hon'ble Members, Lokpal of India.
- 3. PPS to Secretary/Joint Secretary, Lokpal of India.
- 4. DS, Lokpal Division, DoPT, North Block, New Delhi.

- 5. NIC (for uploading a copy on the website of Lokpal of India).
- 6. Guard File.