

No. of Printed Pages : 03

Roll No.

D-155

B. B. A. EXAMINATION, May 2017

(Fourth Semester)

(Main & Re-appear)

(BBA)

BBA-210

INTRODUCTION TO INFORMATION
TECHNOLOGY

Time : 3 Hours]

[Maximum Marks : 50

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

Unit I

1. What are the essential components of an information system ? Highlight the characteristics of system and cite the importance of feedback in information systems.
2. Discuss various types of information systems.

Unit II

3. Describe the following features of Word Processor giving one example each :
 - (a) Mail merge
 - (b) Macro
 - (c) Auto text and find.
4. Explain the steps involved, for each of the following in MS-Word :
 - (a) Changing Documents Margin
 - (b) Setting Page Margins
 - (c) What is a template ?
 - (d) Table creation and adding/deleting rows.

Unit III

5. How can you use spreadsheet package for data base functions ? Give suitable examples.
6. (a) What is a spread sheet ? How various mathematical calculations are made in columns and rows ? How it is useful to business managers ?
(b) How would you draw a graph in a spreadsheet package ?
How would you write text in a spreadsheet ?
How would you merge two spreadsheets ?
How would you insert columns/rows in a spreadsheet ?

Unit IV

7. How the internet works ? Describe the features of internet.
8. Write short notes on the following :
 - (a) Characteristics of a multimedia
 - (b) Internet and e-Business.