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# **B-151**

## B.B.A. EXAMINATION, May 2017

(Second Semester)

(Main & Re-appear)

BBA-102

## PRINCIPLES OF MANAGEMENT

Time: 3 Hours] [Maximum Marks: 70

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note: Attempt *Five* questions in all, selecting at least *one* question from each Unit. Q. No. 1 is compulsory. All questions carry equal marks.

- **1.** Explain the following :
  - (a) Nature of Managerial Work.
  - (b) Goal Setting
  - (c) Tactical Planning
  - (d) Division of Work
  - (e) Coordination
  - (f) Resistance of Control
  - (g) Human Relation.

#### Unit I

- 2. How will you able to use the classical approach to management at manager in your company?
- **3.** What is the 'System Approach' to Management? How the closed and open systems relate to this approach?

### Unit II

**4.** Explain if you are the manager of a company then how you will set goal by using the technique of Management by Objective (MBO).

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**5.** Describe the steps involved in process of planning and in your opinion which step is more important.

#### **Unit III**

- **6.** Compare and contrast the various types of departmentalization. In your opinion, which type of departmentalization is best ?
- 7. Describe the three main types of authority that can exist within an organizations.

#### Unit IV

- **8.** What are the main steps in controlling process and what are the various controlling techniques?
- 9. Bring a production manager how can you implement effective control system and what are the perquisites of effective control system?