

# General enquiry / document upload

## Customer Services

31/08/2020 - 10.04AM

## Confirmation of cover

Thank you for your email and for sending us your GP referral letter and clinic letter.

We're pleased to confirm cover for your procedure 'LAPAROSCOPY AND THERAPEUTIC PROCEDURES (INCLUDING LASER, DIATHERMY AND DESTRUCTION EG ENDOMETRIOSIS, ADHESIOLYSIS TUBAL&OVARIAN SURGERY +/- URETEROLYSIS - Q3800' on 03 September 2020 under Mr Philip Rahmanou at Nuffield Health Cheltenham.

We can also confirm cover for a follow-up consultation with Mr Rahmanou after your procedure.

We'll cover this as long as all the information we have is correct, and you are still a member when you have the treatment.

Your claim number for this condition is DVR0633.

Please contact us if any further treatment following this is recommended. Contacting us will enable us to confirm if we can continue to cover your treatment, check that any hospitals are in our network and that your specialists are recognised with us, as well as help with any questions you may have.

## Your yearly excess has already been deducted

There is a yearly excess of £100.00 on your cover for each person. We deduct this from our payments when you first claim in each membership year.

As your excess has already been allocated in full for this membership year, no excess is payable for this claim. If treatment continues past your renewal date 01 March 2021, the excess will be deducted/allocated again.

## If you have any questions

Please feel free to contact us by replying to this email or giving us a call.

Yours sincerely,

Personal Advisory Team

Customer Service

AXA PPP healthcare

**You**

28/08/2020 - 2.03PM

## Attachments

- [202006221501MissHannahMaryRedmond.doc](#)
- [hr-nuffield-confirmation-of-referral.pdf \(PDF\)](#)

Contact reference number

RB4APNX

Query type

General enquiry

Preferred query response

Online

Subject

Letter of authority

Your query

Please find uploaded the referral letter from my GP along with the letter from the specialist back to my GP regarding my surgery booked in for 3rd Sept 2020