

ROHITH R

Software Engineer

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OBJECTIVE

To work in an environment where I can expose my technical abilities and provide the required professional service to the organization. To play a constructive role that offers professional growth while being resourceful and proactively innovative.

PROFILE

An innovative, client focused, result oriented and dynamic Software Professional with 2.8 years experience as admin and support in Salesforce environment. Qualified with Engineering graduate in Computer Science from a Agni College of Technology and currently working with SopraSteria India Pvt limited, as a Software Engineer.

WORK EXPERIENCE

Company : Sopra Steria India Private Ltd, Chennai (France based IT firm).
Title : Software Engineer
Experience : 3yrs approx.. (From 1st November 2017 to till date).

CARRIER EXPERIENCE

Salesforce:

- Good working experience of around 2 years as admin, support, testing and deployment.
 - As a salesforce admin, I have kept users trained/educated; solve complicated business logics and problems upon the request from the business users.
 - Maintaining the backend data and processes handling.
 - Writing test cases and testing the code changes in Sandboxes.
 - Checking code coverage and deploying the code in production.
 - Apex jobs, triggers, classes, rules and validations, Visual force pages.
 - Workbench and Jitterbit applications.
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TECHNICAL SKILL SETS

Languages : Apex classes, Triggers, Python Libraries.
Data Bases : Salesforce Object, MS-SQL.
Tools : Workbench and Jitterbit(Classic and Harmony).
Methodologies : DevOps.
Domain : Retail/Wholesale.

PROJECT EXPERIENCE

Project Name: Group Food Sourcing (Salesforce).

Client : Tesco PLC.

Platforms : Salesforce and MS SQL.

Role : Software Engineer.

Duration : from Feb 2018 to May 2020.

Description of the project:

Tesco PLC is a British multinational grocery and general merchandise retailer headquartered in Welwyn Garden City, Hertfordshire, England. It is the third largest retailer in the world measured by profits and second-largest retailer in the world measured by revenues. It has stores in few countries across Asia and Europe and is the grocery market leader in the UK.

The project is to serve the food projects and other grocery to the Tesco clients across the world.

Responsibilities in the Project:

- Administrate the salesforce cloud CRM environment and ensure the smooth run of the business.
- Supporting the business team with guidance and supports whenever necessary.
- Manage the order processing and catalogues on daily basis.
- Creating the reports on sales, product information, catalogues based on the business user requirements.
- Handling the jobs, triggers, rules, app and components.
- Setting up the test cases in test environment.
- Analyzing the storage and processing of data and suggest the business changes to the business users.
- Insert, delete, update and upsert data on request from business team.
- Create and manage the users licenses(no chatter box has been used in the project).

SQL part in the same project:

- Managing the SSIS packages in MS SQL server studio.
- Ensure the smooth run of jobs without any missing or error data.
- Extract information from the MS SQL DB based on the requirements from the business.

Project Name : Communication Centre

Client : Tesco PLC.

Platforms : Java, REST API.

Role : Software Engineer.

Duration : from May 2020 till date.

Responsibilities in the Project:

- Provide support to the store users whenever they face any issues with any of the functionality of the webapp.
 - Make necessary form changes whenever there is a request made from the business team.
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Awards and Achievements

- Received the Best Outgoing Student award from the Department of CSE, ACT.
- Won the first prize in CODE CHEF (coding event) held at Exousia'14, National level Technical Symposium organized by S.A Engineering College.
- Developed POCs for various business problems in retail domain using Python libraries and NodeJS.
- Completed diverse CS courses from various IITs using NPTEL MOOC.
- Qualified GATE-CS -2019 with AIR- 8707.

ACADEMIC PROFILE

COURSE	INSTITUTION	UNIVERSITY/BOARD	PERCENTAGE	YEAR OF PASSING
BE-CSE	Agni College Of Technology	Anna University	7.98(CGPA)	2017
XII	Kendriya Vidyalaya, OCF	CBSE	76.8%	2013
X	Kendriya Vidyalaya, OCF	CBSE	8.6 (CGPA)	2011

PERSONAL INFORMATION

Date of Birth : 20th Nov 1995.
Sex : Male.
Marital Status : Single.
Languages : English, Hindi, Tamil and Malayalam.

DECLARATION

I hereby declare that all the information stated above are true to the best of my knowledge and belief.

DATE: 27-07-2020

PLACE: Chennai.

[Rohith R.]