LingamSunny

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OrganizationSummary

PastOrganization3:NTT Data Services(20thNov,2020 – 21st Jan, 2022)
PastOrganization2: InfosysLimited,Hyderabad(11thMarch,2019–19thNov,2020)
PastOrganization1: TataConsultancyServicesLimited(TCS), Nagpur(13-Dec-2016to28-Feb-2019)

ExperienceSummary

Having 5+ **years** of experience in all the phases of software development life cycle, well versed with EDI standards(ANSIX12,EDIFACT).HavinggoodknowledgeinB2BintegrationusingdifferentEDItechnologieslike**SterlingIntegr atorand LightwellframeworkforSI,SterlingFilegateway (SFG).**

- Having years of Strong Technical Experience in EDI/Mapping/SI/Gentran windowsDevelopment/Implementations&ProductionSupport.
- Worked withEDItechnologieslike**SterlingIntegratorandLightwellframeworkforSI**
- Proficient inANSIX12,EDIFACTStandards.
- ExperiencedinimplementingEDI Transactionssuchas810,850,855,856.
- TranslatedEDItoPositionalFiles,XML,SAPIDOCsandviceversa.
- ExtensivemappingandconfigurationexperienceinEDIusingSterlingIntegrator
- ExperiencedinTradingPartnersetups inSterlingIntegrator.
- IndepthknowledgeofmappingSAPandnon-SAPapplicationstoavariety ofEDIlayouts.
- Experienceinanalysisofsystemspecifications andbusinessrequirements.
- Excellenttroubleshootingandissueresolutionskills.
- Goodworkexperienceonindustry standardInternetprotocols:FTP,SFTP,HTTP,HTTPsandAS2.

- Excellentabilitytodemonstrateeffectivenessinbuildingcustomersatisfactionthroughpersonalintegrityandexte nsiveknowledgeofEDI.
- InvolvedinClientcalls

- Abilitytoworkinanyconditionsandhavegoodcommunicationskillsandhaveabilitytoworkindependentlyorinatea mandmajorlyagoodteamplayer

TechnicalSummary

Tools	: IBM Gentran Server, Sterling Integrator and Lightwell framework, SFGDevelopment
	:MapdevelopmentusingSterlingMapEditorandTradingPartnerSetups**EDIS**
tandards	:ASNIX12andEDIFACT
TransactionSets	: 850,855,856,810,etc.,
Mapping FileFormats	:EDI,XML,Positional(Flat files),iDoc(SAP).
CommunicationProtocols	:AS2,HTTP,HTTPs,SFTPandFTP
OperatingSystem	:Windows
ERPSystem	:SAP

Description:

Hachette Book Group (HBG) is a publishing companyowned by Hachette Livre, the largest publishingcompanyinFrance,andthethirdlargesttradeandeducationalpublisherintheworld.HachetteLivreisawhollyownedsubsidiaryofLagardèreGroup.HBGwasformedwhenHachetteLivrepurchasedtheTimeWarnerBookGroup fromTimeWarner

Roles&Responsibilities:

- DevelopingmapsforEDItransactionsetslike810,850,855,856etcandPerformedtestingandvalidationsusingtestdataprovided.
- InvolvedinmapsconversionofEDItoFlatfile,SAP IDOC,XMLandvice-versa.
- Testing the EDIfiles forallEDIerrors.
- GoodUnderstandingof RetailBusinessFlow/SupplyChainManagement.
- Mapping anddevelopingtheinterfacesasperthespecifications.
- InvolvedinnewTradingPartnersetups basedonthecustomerneeds.
- Madechangesinexistingmaps,systems,partnerdata,applicationsbasedontheuserneeds.
- Creatingcodelistentries,mailboxes,rules.
- Responsible forfixingknownbugsandtomake changesasnecessary,involvedincodechangesandtesting.
- CoordinatingEDIactivitieswithtradingpartners.
- WeeklystatusreportingandOn-Callsupportduringweekends.
- MaintainingEDIknowledgerepository.
- Smoothflow ofEDI businessdocumentsbytroubleshootinguser/systemEDIissuesinatimelymanner.
- Maintainingthecommunicationactivities(VAN,EDIINT,andFTP/SFTP)andhandling theoutages.
- ResponsibleforresolvingandMeeting theSLA forhandlingtheIncidents&WorkOrders.
- Responsible for handling business critical problems during EDI support activities, which involved providingsolutionsandsuggestionsforthe issuesreportedby thecustomersandinternalusers.
- Created,deleted,andreloadedtheenvelopes,handledEDIcomplianceerrors,workedonX12standards,andcheckedandcorrectedEDIfunctionalacknowledgmentandprocessingofit.
- Responsibleforfindingandresolvingcommunicationfailuresandary.EDIdatafailures.

Project:NovartisDesignation: **March2019–Jan2020**
Senior AssociateConsultant

Description:

NovartisInternationalAGisaSwissmultinationalpharmaceuticalcompanybasedinBasel,Switzerland,rankingnumber one in sales (57.9 billion US$) among the world-wide industry in 2013. In July 2015, Novartis had a market-capofaround$280billionmaking it the largest healthcare companybythismetric.In1996,Ciba-Geigymerged with Sandoz, and the pharmaceutical and agrochemical divisions ofboth companies formedNovartis as anindependententity.Ithas threedivisions– Alcon,Sandoz &Pharma.Alcon was recently acquired byNovartis in 2012 from its parent company Nestle.

Roles &Responsibilities:

- DevelopingmapsforEDItransactionsetslike810,850,855,856etcandPerformedtestingandvalidationsusingtestdataprovided.
- InvolvedinmapsconversionofEDItoFlatfile,SAPIDOC,XMLandvice-versa.
- TestingtheEDIfilesforallEDIerrors.
- GoodUnderstandingof RetailBusinessFlow/SupplyChainManagement.
- Mapping anddevelopingtheinterfacesasperthespecifications.
- InvolvedinnewTradingPartnersetupsbasedonthecustomerneeds.
- Madechangesinexistingmaps,systems,partnerdata,applicationsbasedontheuserneeds.
- Creatingcodelistentries,mailboxes,rules.

InSupportandAdminOperations:

- Responsibleforproviding24x7Productionand Operationalsupportfromoffshore.
- Responsible forfixingknownbugsandtomake changesasnecessary,involvedincodechangesandtesting.
- CoordinatingEDIactivities withtradingpartners.
- WeeklystatusreportingandOn-Callsupportduringweekends.
- MaintainingEDIknowledgerepository.
- Smoothflow ofEDI businessdocumentsbytroubleshootinguser/systemEDIissuesinatimelymanner.
- Maintainingthecommunicationactivities(VAN,EDIINT,andFTP/SFTP)andhandling theoutages.
- ResponsibleforresolvingandMeeting theSLA for handlingtheIncidents&WorkOrders.
- Responsible for handling business critical problems during EDI support activities, which involved providingsolutionsandsuggestionsforthe issuesreportedbythecustomersandinternalusers.
- Created,deleted,andreloadedtheenvelopes,handledEDIcompliance errors,workedonX12standards,andcheckedandcorrectedEDIfunctionalacknowledgmentandprocessingofit.
- Responsibleforfindingandresolving communicationfailuresandEDI datafailures.
- Monitoring the whole EDI application (full B2B cycle), Back-end system and ensuring that the whole BusinessCyclerunssmoothlywithoutanyinterruption.

Project: Citizens BankDesignation:SeniorAssociateConsultant   **Feb2020–Nov2020**

Description:

Citizens Financial Group, Inc. is an American bank headquartered in Providence, Rhode Island, whichoperates in the states of Connecticut, Delaware, Maine, Massachusetts, Michigan, New Hampshire, NewJersey,NewYork,Ohio,SouthCarolina,Pennsylvania,RhodeIslandandVermont.

Between1988andits2014initialpublicoffering,CitizenswasawhollyownedsubsidiaryofTheRoyalBankofScotland Group.RBSsolditslast20.9%stakeinthecompanyinOctober 2015.

Roles &Responsibilities:

- InvolvedinnewTradingPartnersetupsbasedonthecustomerneeds.
- Mailbox anduseridconfiguration
- Mailboxwithprimaryaccount configuredinSFGforproducerandconsumer
- Routingchanneland virtualroot configuration
- Activedirectoryconfigurationfor authenticationsupportingSFTP,HTTP,HTTPS,FTPSprotocols
- Certificationgenerationthroughentrustforauthentication
- CustomUiforfileconfigurationwhereTPFileroutingaction, TPtransferanddelivery,TPcontactinformationareconfigured
- Activedirectoryconfigurationforinternalusersand Oracleidentitymanagerforexternalusers

Project:HalyardGlobalProducts Designation:ERPSeniorAnalyst   **Nov'20–Jan'22**

Roles &Responsibilities:

- HandlingBothDevelopmentandSupportactivitiesUsingGentranServer
- DevelopingmapsforEDItransactionsetslike810,850,855,856etcandPerformedtestingandvalidationsusingtestdataprovided.
- InvolvedinmapsconversionofEDItoFlatfile,SAPIDOC,XMLandvice-versa.
- TestingtheEDIfilesforallEDIerrors.
- Mapping anddevelopingtheinterfacesasperthespecifications.
- InvolvedinnewTradingPartnersetupsbasedonthecustomerneeds.
- Madechangesinexistingmaps,systems,partnerdata,applicationsbasedontheuserneeds.
- GentranserverinterfacedwithAxwayforAS2setup

InSupportandAdminOperations:

- Responsibleforproviding24x7Productionand Operationalsupportfromoffshore.
- Responsible forfixingknownbugsandtomake changesasnecessary,involvedincodechangesandtesting.
- CoordinatingEDIactivities withtradingpartners.
- WeeklystatusreportingandOn-Callsupportduringweekends.
- MaintainingEDIknowledgerepository.
- Smoothflow ofEDI businessdocumentsbytroubleshootinguser/systemEDIissuesinatimelymanner.
- Maintainingthecommunicationactivities(VAN,EDIINT,andFTP/SFTP)andhandling theoutages.

- Responsibleforresolvingand Meeting theSLA for handlingtheIncidents&WorkOrders.
- Responsible for handling business critical problems during EDI support activities, which involved providingsolutionsandsuggestionsforthe issuesreportedbythecustomersandinternalusers.
- Responsible for handling business critical problems during EDI support activities, which involved providingsolutionsandsuggestionsforthe issuesreportedbythecustomersandinternalusers.
- Created,deleted,andreloadedtheenvelopes,handledEDIcompliance errors,workedonX12standards,andcheckedandcorrectedEDIfunctionalacknowledgmentandprocessingofit.
- Responsibleforfindingandresolvingcommunicationfailuresand EDI datafailures.

Date:_____   LingamSunny

Place:Hyderabad