

ROHIT SONU HATKAR

Senior Associate

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Noida

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https://www.linkedin.com/in/rohithatkar

SUMMARY

Dedicated IT professional with a passion for continuous learning and adapting to new technologies. Seeking to apply expertise in driving impactful solutions and contributing to organizational success.

EXPERIENCE

Senior Associate

Genpact

06/2023 - Present Noida

Genpact Senior Associate

- Specialize in configuring and customizing ServiceNow modules (CSM, ITSM) to optimize workflow efficiency and enhance the user experience.
- I developed user stories and implemented solutions on the ServiceNow platform using Flow Designer, UI Builder, and reports.
- Skilled in configuring the service portal and catalog items for improved navigation and accessibility

Web Developer Intern

Let's Grow More

06/2022 - 09/2022 Remote

Let's Grow More Web Developer Intern

- Developed the website using HTML, CSS, JavaScript, and React.js
- Skilled in creating engaging user experiences with responsive designs and interactive features
- Dedicated to delivering intuitive and visually appealing web solutions that exceed user expectations

CERTIFICATIONS

Certified System Administrator (CSA) in Servicenow

Certification NO: 24667867

Certified Implementation Specialist- Customer Service Management (CIS-CSM)

Certification NO : 25072570

Programing in Java

NPTEL Online Certification

SKILLS

Java Script	Github	Html5	CSS	Java
Javascript	React.js	ServiceNow	System Admin	
ITSM	CSM	ITIL		

PROJECTS

To-List Web App

https://rohithatkar.github.io/ToDo-list

- I created a React app for daily goal setting and management with intuitive goal creation and deletion capabilities.
- Enhanced task management efficiency with seamless goal tracking and deletion features.
- Optimized user experience and productivity by enabling goal tracking and deletion upon task completion.

MyRestro

https://rohithatkar.github.io/myrestro.github.io/

- I created a website to display the food items that the restaurant delivers using HTML and CSS.
- I used CSS styling and HTML to create the website's structure. With this assignment, I gained a thorough understanding of HTML and CSS.

EDUCATION

Bachelor of Technology (Computer Science)

Shri. Vile Parle KelavaniMandal's Institute of Technology

08/2019 - 05/2023 Dhule

HSC

Zulal Bhilajirao Patil College, Deopur, Dhule

01/2017 - 04/2019 Dhule

SKILLS RATING

Servicenow Proficient	●●●●●
Customer Service Mangement Advanced	●●●●●
IT Service Mangement Advanced	●●●●●
Web Development Intermediate	●●●●●