

Rohit Mujumdar

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Atlanta, GA

Education

Georgia Institute of Technology, Atlanta, GA

Aug 2019 - Present

Master of Science, Computer Science, Specialization - Machine Learning (GPA : 4.0/4.0)

Coursework: NLP, Machine Learning, Deep Learning, Web Search Text Mining, Social Computing, Graduate Algorithms

Vishwakarma Institute of Technology, Pune, India

July 2013 - May 2017

Bachelor of Technology, Computer Engineering (GPA : 9.47/10)

Coursework: Data Structures, Database Systems, Operating Systems, Distributed Computing, Business Analytics

Technical Skills

Programming Languages: Python, Java, SQL

Libraries: Pandas, NumPy, Scikit-learn, NLTK, HuggingFace, Prophet, NetworkX, SQLAlchemy, Flask, Matplotlib

Frameworks/Tools : PyTorch, IBM Watson, Protege, LATEX, Git

Work Experience

IBM Research - *Research Intern* (Almaden Research Lab, CA)

June 2020 - Aug 2020

- Developed time series model to forecast resolution time of tickets; over 80% accuracy for more than 230,000 tickets
- Formulated model contributed to cost savings of 30 million USD in production
- Communicated technical concepts to management & business stakeholders; worked with them to understand client needs
- Filed a patent around employee-task assignment and reskilling with the USPTO (first-author)

Froot Research - *Data Scientist* (Pune, India)

Sept 2018 - May 2019

- Developed NLP pipeline to automate Standard-Essential Patent determination; saving 5+ man hours
- Built real-time model to categorize incident tickets and predict trouble trends for an operations analytics dashboard
- Formulated novel binning technique for k-means clustering in the analytics engine; delivered POC to client Atos
- Developed an emotion detection model for targeted advertising content (text); delivered POC to client (advertising firm)

HSBC Software Development India - *Software Engineer* (Pune, India)

Aug 2017 - Aug 2018

- Built a Java application to interface with backend mainframe systems reducing database query operations time by 50%

Graduate Research

Computational Data Lab for the Web and Society, Georgia Tech (*Prof. Srijan Kumar*)

Jan 2021 - Present

- Exploring methods to quantify user trustworthiness in Twitter's new community-driven feature to address misinformation

Design and Intelligence Lab, Georgia Tech (*Prof. Ashok Goel*)

Aug 2019 - Aug 2020

- Experimented with transformer models to improve question classification of AI Teaching Assistant *Jill Watson (JW)*
- Achieved F1-score of 0.87 with the best performing model; performed qualitative analysis of classification results
- Created and annotated *JW* training questions; constructed the taxonomy and knowledge-base for *JW*

Academic Projects

Do Scientific Ideas from more Prestigious Universities Spread Faster?

Sept 2020 - Nov 2020

- Investigated the imbalance in spread of ideas across academic networks caused due to differences in academic prestige
- Formulated novel measures for the subjective concepts of institutional prestige & idea quality
- Simulated epidemiological models on citation network built from Microsoft Academic Graph to trace idea spread

Conference Paper Acceptance Prediction

Feb 2020 - April 2020

- Performed novel feature engineering to assess what features of research papers drive their acceptability to conferences
- Implemented supervised learning models on AllenAI's PeerRead dataset; achieved best accuracy of 65%

Semantic Search Engine using a Dynamic Ontology

Jan 2016 - May 2017

- Built search engine for government schools' e-learning platform; implemented dynamic science ontology as knowledge-base
- Developed algorithm to extract Entity-Relation-Entity triplets from web-scraped data and query into/from ontology
- Optimized ontology querying and storage by devising a similarity-scoring algorithm to compare similar Relations

Publications

INFORMS, *A Heuristic Approach To Compute Ticket Resolution Time (Best Poster - Honorable Mention)*

Nov 2020

Graduate Assistantships

Head Teaching Assistant, AI, Ethics & Society, (Prof. Ayanna Howard)

Jan 2020 - Present

Teaching Assistant, Knowledge-Based AI, (Prof. Ashok Goel)

Aug 2019 - Dec 2019