From: Kristian Govia

Sent: Fri, 26 Mar 2021 09:58:19 +0000

To: Amel Iftikhar; Shafeda Mohammed; Radhika Mali; Hitesh Kumbhar; Mario

Mohammed; Rohit Shelar

Cc: Ishita Desai; Pratibha Kumbhar; David Sanders

Subject: RE: CAA Upload/Download - Data & Update : Fail testing by CAA on 18/03/2021:

Security Item: High Priority: Urgent

Looping in David

Kristian

From: Amel Iftikhar <amel.iftikhar@riomed.com>

Sent: 26 March 2021 09:48

To: Shafeda Mohammed <shafeda.mohammed@riomed.com>; Radhika Mali <radhika.mali@riomed.com>; Hitesh Kumbhar <hitesh.kumbhar@riomed.com>; Kristian Govia <kristian.govia@riomed.com>; Mario Mohammed <mario.mohammed@riomed.com>; Rohit Shelar <rohit.shelar@riomed.com>

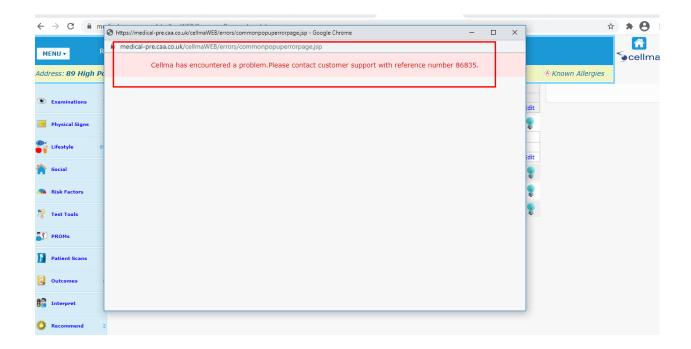
Cc: Ishita Desai <ishita.desai@riomed.com>; Pratibha Kumbhar <pratibha.kumbhar@riomed.com> **Subject:** RE: CAA Upload/Download - Data & Update : Fail testing by CAA on 18/03/2021: Security Item:

High Priority: Urgent Importance: High

Hi Shafeda,

There seems to be an error appearing for MSG file types.

<u>@Rohit Shelar</u>, This will need to be fixed by today EOD so this can be in the release. This is a showstopper.



Kind Regards,

Amel Iftikhar

Associate Project Manager

RioMed Limited 18 East Links Tollgate Business Park Chandlers Ford Eastleigh Hants SO53 3TG

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Mobile: +44 7825 544550 Fax: +44 (0) 2380 277 055 **Web site: www.riomed.com**



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From: Shafeda Mohammed <shafeda.mohammed@riomed.com>

Sent: Friday, 26 March, 2021 09:16

To: Radhika Mali <<u>radhika.mali@riomed.com</u>>; Amel Iftikhar <<u>amel.iftikhar@riomed.com</u>>; Hitesh Kumbhar <<u>hitesh.kumbhar@riomed.com</u>>; Kristian Govia <<u>kristian.govia@riomed.com</u>>; Mario Mohammed <<u>mario.mohammed@riomed.com</u>>

Cc: Ishita Desai < <u>ishita.desai@riomed.com</u>>; Pratibha Kumbhar < <u>pratibha.kumbhar@riomed.com</u>>;

Rohit Shelar < rohit.shelar@riomed.com>

Subject: RE: CAA Upload/Download - Data & Update : Fail testing by CAA on 18/03/2021: Security Item:

High Priority: Urgent

Hi Amel

Can you review and confirm if this is an issue.

Than we can give Mario and Rohit instructions in case we need action urgently.

Thanks Shafeda

From: Radhika Mali <radhika.mali@riomed.com>

Sent: 22 March 2021 05:56

To: Shafeda Mohammed < shafeda.mohammed@riomed.com>; Amel Iftikhar

<amel.iftikhar@riomed.com>; Hitesh Kumbhar hitesh.kumbhar@riomed.com; Kristian Govia kristian.govia@riomed.com; Mario Mohammed mario.mohammed@riomed.com;

Cc: Ishita Desai < <u>ishita.desai@riomed.com</u>>; Pratibha Kumbhar < <u>pratibha.kumbhar@riomed.com</u>>; Rohit Shelar < <u>rohit.shelar@riomed.com</u>>

Subject: RE: CAA Upload/Download - Data & Update : Fail testing by CAA on 18/03/2021: Security Item: High Priority

Hello Shafeda,

- I have made the required settings on both CAA Pre Production and Production Server's
- Tested for the patient David D and Jayshri has mentioned
- One issue we have is with "msg" file type. We are getting an exception with ASPOSE lib. Myself and @Rohit Shelar is looking into it.

Thank you

Regards,

Radhika Mali

Senior Software Developer, India

RioMed Technologies India Pvt. Ltd. 712, World Trade Center,

Tower 2, Kharadi, Pune – 411014

Tel:-+91-20-66345511 **Web site:** www.riomed.com



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From: Shafeda Mohammed <shafeda.mohammed@riomed.com>

Sent: 22 March 2021 03:49

To: Radhika Mali <<u>radhika.mali@riomed.com</u>>; Amel Iftikhar <<u>amel.iftikhar@riomed.com</u>>; Hitesh Kumbhar <<u>hitesh.kumbhar@riomed.com</u>>; Kristian Govia <<u>kristian.govia@riomed.com</u>>; Mario Mohammed <mario.mohammed@riomed.com>

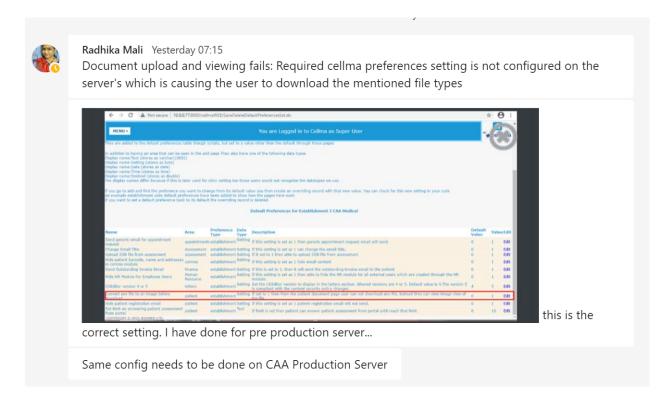
Subject: FW: CAA Upload/Download - Data & Update: Fail testing by CAA on 18/03/2021: Security Item:

High Priority
Importance: High

Hi Radhika

This was the Assurance Item Failed by CAA on Friday 18/03. As a Setting was not turned on when the upgrade was done, see your response on the chat as a reminder.

Pre Prod: you have turned on, please can you ensure this is tested with all file types (upload –
only PDF can be uploaded/for all file types to be able to view all files types on the ticket from
the browser) before the start of UK time, as CAA will retest tomorrow. Below email have
applicants on pre prod where you will be able to check its all working



2. **Production:** can you turn on the relevant setting.

Many thanks

Shafeda

From: David Douglas < David. Douglas@caa.co.uk>

Sent: 19 March 2021 17:15

To: Amel Iftikhar <amel.iftikhar@riomed.com>; Hitesh Kumbhar <hitesh.kumbhar@riomed.com>;

Shafeda Mohammed <<u>shafeda.mohammed@riomed.com</u>>

Cc: Alison Cockburn < Alison.Cockburn@caa.co.uk >; Hopkins Gareth < Gareth.Hopkins@caa.co.uk >

Subject: Upload/Download - Data & Update

Hi Shafeda/Amel,

As per your request for CAA Ref that have documents on them (SEE BOTTOM OF EMAIL)

To reiterate the **Download issue** – I've marked in red/green if they've Failed/Passed respectively in Production & Pre-prod. Expectations is that ALL document type should Open in Browser.

		prod	pre-prod
Download	.docx	Downloads	Downloads
	.pdf	Opens in Browser	Opens in Browser
	.tif	Downloads	
	.txt	Opens in Browser	Opens in Browser
	.doc	Downloads	
	.htm		
	.msg	Downloads	
	.rtf		
	.jpg	Opens in Browser	Opens in Browser

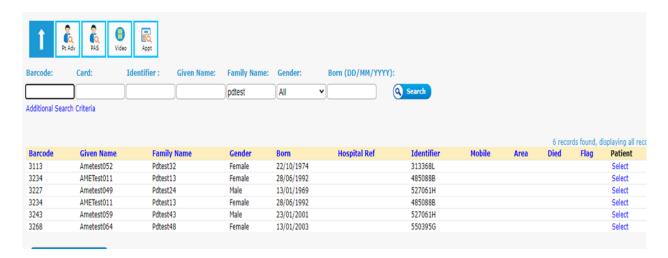
Upload – Only PDFs should be allowed to Upload.

Pre-Prod

Doc Type	output	pass/fail
pdf	Allowed	Pass
.docx	selected type of file not	
	supported	Pass
	Failed to upload, Invalid file	
jpeg	name	Pass
txt	Allowed	failed
png	Allowed	failed
gif	Allowed	failed

Available Data:

I normally test on the migrated cases which tend to have multiple documents. **Pdtest24 – 527061H** – Inparticular has 18 documents on it. Mainly Docx



Kind regards,

David Douglas

Portfolio Test Analyst Portfolio Delivery Civil Aviation Authority

Tel: 01403 541075 Mob: 07903 465420

No Annual Leave booked



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