Rohit Ranjan

rohitranjanec12@gmail.com • 7899314608 • Bangalore, India.
Database administrator in Silver Touch Technology Ltd.
Visvesvaraya Technological University,   Basavakalyan Engineering College, Basavakalyan

Profile Summary

I found myself as a great learner with patience. I love to learn new technologies and stuff. I don't like to resist myself with the limited number of technologies. My objectives are to use technology in order to make people's life easy and fast.

Experience

- Web Technical Support Engineer, - DataAegis Software Pvt Ltd, 12 Sep 2016 Present, 2 Year

  Role and Responsibility: -

  Handling the Easysendy Pro, Aritic, AriticMail, Aritic Desk,
  Providing application support on email, phone and web Skype and Team Viewer.
  Testing the application.
  Troubleshooting any reported problems.
  Email Campaigning and Email Marketing.
  Configuration of SMTP Server
  Answering technical queries
  Responsibility for security & Configuration of SMTP Server
  Responsibility for documenting the configuration of the system.
  Handling the databases.
  Proactively monitor customer issues until they are fully resolved,
  Keeping the relative manager informed along the way and customer issues and other relevant details as part of the support role

  Current CTC:- 2.5 Lac P.A

Education

Visvesvaraya Technological University - Basavakalyan Engineering College, Basavakalyan.

Bachelor of Engineering - BE, Electronics and Communications Engineering,
2012 - 2016, 1st Class.

S.N Sahay College, Muzaffarpur, - Intermediate Science,
 Bihar Secondary Examination Board, Patna.
2009 - 2011, 1st class,
 Activities and Societies: Debate Team.

Tirhut Academy Muzaffarpur, - High School
Bihar secondary Examination Board, Patna.
2008 - 2009, 1st Class,
Activities and Societies: Debate Team.

Skills

Programmable Language

Python, SQL, Database administration
Database- Mysql, PL/SQL SQL Server

Linux, HTML, CSS,
PHPmyserver,
Server Management,
XAMMP Server,

TECHNICAL SKILLS

Email Marketing Tools,
SMS Marketing Tools,
Marketing Automation Tools,
Amazon Web Servies, DNS Zone,
Help Desk, HRM, CRM, Hubspot,
Salesforce, GoDaddy, Bigrock, SMTP
Server, Domain, and IPs
Management

Other Skills

Team Mangement, Team Lead
Project Mangement,
Strategic Planning, Risk Taker,
Microsoft Word,
Microsoft Excel,
Microsoft Powerpoint,
Microsoft Office.

Certifications

1. INbound Certification- From Hubspot Academy,

    July 2017 – September 2019.

2. Email Marketing Certification- From Hubspot Academy,

    September 2017 – November 2018

Project

❝ **Customer Success Management** - Managing the customer lifecycle, Evaluating the customer performance rating weekly based on the customer activity,

Workshop Attended

* 2 days' workshop on "Real Time PLC and SCADA Programming" organized by The Department of Electronics and Communication Engineering.

* ⬜ 2 days' workshop on ROBOTRYST organized by IIT NEW DELHI'.

Personal Details:

Name: - Rohit Ranjan

DOB: - 05/02/1995
Father Name: -Ram Narayan Sah
Mother Name: - Anita Gupta
Languages: - Hindi, English.
Hobbies: - Playing and Watching Cricket, Chess, Watching Tv, Travelling to The World.

Area of Interest: - IT Industry, IT Software, and Hardware, Database, Business Development,

Declaration:

I thus announce that those majority of the data outfitted over will be genuine to life those best of my learning and faith.

Rohit Ranjan