**istar\_user**

**introduction**

This table stores basic details of all the users in the system. Every user of saleken has an entry in the istar\_user table. The fields in this table are**:**

* **Id:** The primary key(unique id) of the istar\_user table and cannot be null
* **Email:** The email address of the user, cannot be null
* **Password:** The md5 hash of the password for the user
* **Created\_at**: Timestamp of the date on which user was created
* **Mobile:** The mobile number of the user. This mobile number is also used as the default calleridwhen the user places calls from the system
* **Auth\_token:** token id is used to get user information like user’s email, name
* **Login\_type:** it is used to login type like login by google, Facebook.
* **is\_verified:** it is used to user verified or not and have two value true-> **t**, false->**f.**
* **is\_supend----------------------??not used**
* **is\_supended:** it is used to user suspended or not and have two value true-> **t**, false->**f.**
* **is\_deleted:** user is deleted or not if user is deleted than value t(true) and not deleted f(false).
* **show\_real\_time\_notification.** It is used to show notification of task.
* **fcm\_token:** this id is used for Android
* **Designation:** it isdefined user designation (role)such as Sale Associate, Sale Manager, IT Admin.

**welcome\_message**

**introduction**

this table stores basic details of display message. The fields in this table are:

* **id:** it is unique id of welcome\_meassage table and can not be null.
* **message:** it is defined text message which is display after doing task.
* **organization\_id:** this id is mapped from organization table.
* **title:** it is
* **type:----???**

**user\_role**

**introduction**

this table have stores basic details of user and user’s role. it is mapped from user to role. There are fields in this table:

* **userid**: this id is mapped from istar\_user table and can not be null.
* **roleid**: this id is mapped from role table and can not be null.

**User\_Profile**

**Introduction**

This table stores basic details of all the users in the system. Every user of saleken has an entry in the user\_profile table. The fields in this table are**:**

* **address\_id:** this id is mapped from address table.
* **name:** it is defined all user’s name of salesken.
* **dob :** it is defined date of birth of all user of salesken.
* **gender:** it is defined gender of user who is male or female.
* **profile\_image:** it have URL(link) of image.
* **user\_id:** it is mapped from istar\_user table .
* **aadhar\_no:** it have addhar no of user of salesken
* **father\_name:** it have father name of user.
* **mother\_name:** it have mother name of user.
* **user\_category:** it have category of user.
* **religion:** it is defined of religion of user.
* **caste\_category:-----??not used**
* **place\_of\_birth:** it is defined place of date of birthday of user.
* **twilio\_number:** it is define twilio number
* **sip\_username:** it is defined of user name of sip
* **sip\_password:** it is defined password of sip.
* **sip\_url:** itis defined of url of sip.

**user\_manager**

**Introduction**

This table store basic details of user and manager. It is mapped from user to manager. There are fields in this table.

* **user\_id**: this id is mapped from istar\_user tables.
* **manager\_id**: this id is mapped from istar\_user table.

**user\_login\_log.**

**Introduction**

This table have basic details of user login. it is mapped from istar\_user table. there are some fields in

this table:

* **user\_id :** this id is mapped from istar\_user table and can not be null.
* **created\_at:** it timestamp of user on which user was login
* **action:** it is defined status of user login.
* **Id:** it is unique id of user login
* **City:** it is defined city of user login.

**Task**

**Introduction:**

This table have some basic details of Task. It is defined of complete, incomplete task and follow up task,

and schedule task of user. There are fields in this table:

* **id:** it is unique id of task and can not be null.
* **name:** it is define the name of task and can not be null.
* **description:** it is defined description of task.
* **priority:** -------???
* **owner:** this id is mapped from user\_manager table.
* **actor:** this id is mapped from istar\_user.
* **status:** it is defined status of task which may be completed or incomplete
* **start\_date:** it is timestamp of started date of task.
* **end\_date:** it is timestamp of ended of date of task.
* **duration\_in\_hours: ---???**
* **assignee\_group: ---?**
* **assignee\_member: ----?**
* **is\_repeatative:** it is defined that task is repeatative or not.
* **followup\_date:** it is timestamp of follow up task
* **is\_active:** it is defined status of task.
* **tags: ----??**
* **created\_at:** it is timestamp of date on which task was created.
* **updated\_at:** it is timestamp of date on which task was updated.
* **is\_timed\_task: ---??**
* **follow\_up\_duration\_in\_days:** it is day of schedule when task will be do.
* **task\_type:** it is defined of type of task suck as call, webinar, email
* **lead\_id:** it is id which is mapped from lead table.
* **call\_duration:** it is time duration in hour of task which is difference of start date and end date.
* **score: -----??**
* **latitude: ----??**
* **longitude: ----??**
* **analytics: ----??**
* **call\_rating:** it is defined call rating of call.
* **sales\_contact\_id:** this id is mapped from sales\_contact\_person tables.
* **pipeline\_id:** this id is mapped from pipeline table.
* **stage\_id:** this id is mapped from stage\_task table.
* **voice\_quality------------?**
* **talk\_ratio:** it is defined of ratio of talk(calling).
* **Sentimen: ----????**
* **special\_score: -------??**
* **disposition:** it is define disposition of task such as (NotDisposed, NoResponse, CallAnswered, Dropped, VoiceMail, WrongNumber).
* **callsid: -----??**
* **direction: -----???**
* **cost: ------???**
* **agent\_amplitude:----???**
* **customer\_amplitude: -----??**
* **audio\_url:** it is url (link) of audio of task.

**stage\_task**

**Introduction**

This table stores basic details of stage task table. It is define stage of task. There are some fields AS:

* **id:** it is unique id of stage\_task.
* **task\_name:** it is name of stage task.
* **task\_type:** it is defined of type of task.
* **description:** it is defined some description of Task.
* **created\_at:** it is timestamp of date on which stage of task was created.
* **updated\_at:** it is timestamp of date on which stage of task was updated.
* **stage\_id:** this id is mapped from pipeline\_stage table.
* **deleted:** it is defined stage\_task is deleted or not which have two value t(true) and f(false).

**task\_comment**

**Introduction**

This table store basic details of task comment table. It is defined of comment of task such as bad and good. There are some fields As:

* **Id:** it is unique id of task comment which can not be null.
* **task\_id:** this id is mapped from task table.
* **user\_id:** this id is mapped from istar\_user.
* **comment:** it is defined comment of task.
* **created\_at:** it is timestamp of date on which comment of task.
* **updated\_at:** it is timestamp of date on which last comment of task.
* **comment\_type:**  it is defined of comment type of task.
* **snippet\_id:** it is mapped from snippet table.
* **snippet\_time:** it is defined time of snippet.

**sales\_manager\_profile**

**Introduction**

This table store basic details of sale manager profile. it is defined information of sale manager.

* **id:**  it is unique id of sale manager which can not be null.
* **timezone:** it is mapped from current local time.
* **location:** it is location of sales manager.
* **language:** ----??not used
* **currency:** it is defined currency of sales.
* **user\_id:** it is mapped from istar\_user table.
* **language\_pref:** it is defined language of sales manager
* **check\_point\_questions: -----???**

**role**

**Introduction:**

It is stores some basic details. it is defined role of user such as sale associate and sale manager and it admin. There are some fields of as:

* **id:**  it is unique id of role which can not be null.
* **role\_name:** it is name of role of user.
* **created\_at:** it is timestamp of date on which was assigned roled.

**Product**

**Introduction:**

It is stores some basic details and it is defined some information of product. There are some fields as:

* **id:** it is unique id of product which can not be null.
* **name:**  it is defined name of product.
* **organization\_id:** this id is mapped from organization table.
* **created\_at:** it is timestamp of date on which product was created.
* **updated\_at:** it is timestamp of date on which product last was updated.
* **signal\_color:** it is defined color of product.
* **description:** it is defined description of product.
* **image:** it is defined url (link) of product.
* **deleted:** it is timestamp of date o which product was deleted.
* **price:** it is defined price of product.

**product\_asset**

**Introduction:**

It is store the basic details of about document. It is defined documentation of product. There are some filed as:

* **Id:**  it is unique id of product\_asset table which can not be null.
* **product\_id:** this id is mapped from product table.
* **asset\_type:** it is defined type of documentation of product such as pdf, doc, ping.
* **asset\_url:** it is url (link) of documentation of product.
* **asset\_value:** it is defined the value of documentation of product.
* **asset\_name:** it is name of documentation of product.
* **created\_at:** it is timestamp of date when documentation was assigned in product.
* **updated\_at:** it is timestamp of date when last documentation was updated.
* **is\_active:** it is defined status of documentation is active or not.

**product\_signal**

**Introduction:**

It is store basic details of product\_signal table. It is defined about signal of product. There are some fields as:

* **id:** it is unique id of product signal table which can not be null.
* **name:** it is defined name of product signal.
* **color:** it is defined color of product signal.
* **value:** it is defined value of product signal.
* **product\_id:** this id is mapped from product table.
* **created\_at:** it is timestamp of date on which signal of product was created.
* **updated\_at:** it is timestamp of date on which signal of product was las updated.
* **is\_active:** it is defined that signal is active or not.
* **type:** it is defined type of signal of product.
* **engine:---??**
* **match\_type:---??**
* **do\_generate:------??**

**pipeline\_team**

**Introduction:**

It is store some basic details of pipeline and team. It is mapped from pipeline and team. There are some fields as:

* **pipeline\_id:** this id is mapped from pipeline table.
* **team\_id:** this id is mapped from istar\_group table.

**pipeline\_stage**

**­­­­Introduction:**

It is store basic details of pipeline stage. Thera are some fields as:

* **id:** it is unique id of pipeline stage table and can not be null.
* **stage\_name:** it is defined name of stage.
* **created\_at:** it is timestamp of date on which stage of pipeline was created.
* **updated\_at:** it is timestamp of date on which stage of pipeline was created.
* **pipeline\_id:** this id is mapped from pipeline table.
* **deleted:** it is defined stage of pipeline is deleted or not.

**pipeline\_product**

**Introduction:**

It is store some basic details of pipeline and product. It is mapped from pipeline and product. There are some fields as:

* **pipeline\_id:** this id is mapped from pipeline table.
* **product\_id:** this id is mapped from product table.

**sales\_contact\_person**

**Introduction:**

It is store some basic details of sales\_contact\_person. It is defined information of sale. There are some fields as:

* **id:** it is unique id of sales contact person which can not be null.
* **name:** it is defined name of sale contact person.
* **email:** it is defined email of sale contact person.
* **phone\_number:** it is defined phone no of sales contact person.
* **lead\_id:** this id is mapped from lead table.
* **office\_phone\_number:** it is defined office phone number.
* **company\_name:** it is defined company\_name of sale contact person.
* **city:** it is defined city name of sale contact person.
* **state:** it is defined state of sale contact person.
* **created\_at:** it is timestamp of date when sale contact person was created.
* **updated\_at:** it is timestamp of date when sale contact person was last updated.
* **language\_pref:** it is defined language of sale contact person.
* **country:** it is defined country of sale contact person.
* **job\_title:** it is defined job title of sale contact person.

**snippet**

**Introduction**

It is store some basic details of snippet table. There are some fields as:

* **id:** it is unique id of snippet.
* **from\_time:** it is at stared time in second when customer/agent will be do start speak for each snippet.
* **to\_time:** it is at ended time in second when customer/agent will be stop for each snippet.
* **confidence:** it is probability of match snippet.
* **text\_:** it is text of speaker.
* **Speaker:** it is defined speaker who is customer/agent.
* **task\_id:** this id is match from task table.

**signal\_generated**

**Introduction:**

It is store basic details of signal generated table. There are some fields as:

* **id:** it is unique id of signal generated table.
* **signal\_id:** this id is mapped from product\_signal table.
* **text\_:** it is defined text of signal generated.
* **created\_at**
* **snippets\_id:** this id is mapped from snippet table.

**signal\_caught**

**Introduction:**

It is store basic details of signal caught. There are some fields as:

* **snippet\_id:** this id is mapped from snippet table.
* **signal\_generated\_id:** this id is mapped from signal\_generated table.
* **Score: -----??**
* **match\_method: ------??**

**user\_sip**

**Introduction:**

It is store basic details of user sip table. There are some fields as:

* **id:** it is unique id of user sip which can not be null.
* **user\_id:** this id is mapped from istar\_user table.
* **sip\_username:** it is defined user name of sip.
* **sip\_password:** it is password of user name of sip.
* **sip\_url:** it is url (link) of sip.
* **provider :** which company provide sip.
* **is\_active:** it is defined status of sip is active or not.

**sales\_ideal**

**Introduction**

It is store basic details of sales ideal table. And it defined that task is ideal or not. There are some fields as:

* **id:** it is unique id of sale ideal
* **task\_id:** this id is mapped from task table.
* **is\_ideal:** it is defined that task is ideal or not.
* **created\_at:** it is timestamp of date when ideal task was created.
* **updated\_at:** it is timestamp of date when ideal task was last updated.
* **user\_id:** this id is mapped from istar\_user table.

**sales\_favorite**

**Introduction**

It is store basic details of sales favorite table. And it defined that task is favorite or not. There are some fields as:

* **id:** it is unique id of sale ideal
* **task\_id:** this id is mapped from task table.
* **is\_favorite:** it is defined that task is favorite or not.
* **created\_at:** it is timestamp of date when favorite task was created.
* **updated\_at:** it is timestamp of date when favorite task was last updated.
* **user\_id:** this id is mapped from istar\_user table.

**sales\_user\_task\_signal**

**Introduction:**

it is store basic details of sales user task signal table. And it is defined information about the signal.

There are some fields as;

* **id:** it is unique id of sale user task signal which can not be null.
* **name:** it is defined name of signal.
* **value:** it is defined how many signal will be match.
* **user\_id:** this id is mapped from istar\_user table.
* **task\_id:** this id is match from task table.
* **signal\_id:** this id is match from product\_signal table.
* **created\_at:** it is timestamp of date on which signal was generated.
* **actor:** this is name who will do task.

**twilio\_call\_log**

**Introduction**

It is store basic details of twilio call log table. And it is defined information about twilio calling. There

are some fields as:

* **id:** it is unique id of twilio call log table.
* **sid: -----???**
* **duration:** it is defined time in second of calling.
* **country:** it is defined country name.---??
* **task\_id:** this id is mapped from task table.
* **Price:** it is defined price of call.
* **price\_unit:**  it is defined unit of price.
* **call\_from:** it is mobile no of agent.
* **call\_to:** it is mobile no of customer.
* **parent\_call\_sid: ----??**
* **direction:---??**
* **start\_time:** it is timestamp of start time of calling.
* **Status:** it is status of task that is completed or incomplete.
* **asr: ----??**
* **nlu:----???**

**twilio\_js\_log**

**Introduction:**

It is store basic details of twilio js log. And it is defined information about of twilio. There are some fields as:

* **Id:** it is unique id of twilio js log table which can not be null.
* **sid: ----???**
* **user\_id:** this id is mapped from istar\_user table.
* **message: ---------??**
* **created\_at: ---??**

**twilio\_must\_allow\_numbers**

**Introduction:**

It is store basic details of twilio must allow number. And it is defined some information about twilio must allow number table. There are some fields as:

* **id:** it is unique id of twilio must allow numbers table.
* **phone\_number:** it is mobile no.
* **is\_active:----??**
* **created\_at: -----??**

**Playbook**

**Introduction:**

It is store some basic details of playbook table. And it is defined that imaginary of sales. There are some fields as:

* **id:** it is unique id of playbook which can not be null.
* **name:** it is name of playbook.
* **created\_at:** it is timestamp of date on which playbook was created.

**playbook\_product**

**Introduction:**

it is store some basic details of playbook product table. And it is defined information about playbook and product.

* **product\_id:** this id is mapped from product table.
* **playbook\_id:** this id is mapped from playbook table.

**playbook\_stage  
Introduction:**

it is store some basic details of playbook stage table. And it is defined information about playbook and task stage table. There are some fields as:

* **id:** it is unique id of playbook stage table which can not be null.
* **name:** it is name of playbook stage table.
* **playbook\_id:** this id is mapped from playbook table.

**playbook\_stage\_snippet**

**Introduction:**

It is store some basic details of playbook stage snippet table. And it is defined some information about snippet table. There are some fields as:

* **snippet\_id:** this id is mapped from snippet table.
* **playbook\_stage\_id:** this id is mapped from playbook\_stage table.
* **id:** it is unique id of playbook stage snippet table which can not be null.
* **text\_:** it is text message of snippet for every stage.