



Dbug bot Commands

The Dbug bot is the gear in our machine that keeps **Discord Testers** running!



Here are some commands that you will use on a daily basis for general bug reporting.

What does this Article Cover?

- Taking the Quiz
- Adding Roles
- Submitting a Bug
 - Editing your Bug Report
- Can / Cannot Reproduce
- Support file types

Adding Roles



To begin submitting bugs, you first need to get access to the category you want to submit a bug for. **These commands should be ran in the DMs of the DBug bot.**

|  Command |  Command Action |
|---|--|
| <code>/role list</code> | <u>View list of all roles</u> |
| <code>/role add <platform></code> | <u>Add a role</u> |
| <code>/role remove <platform></code> | <u>Remove a role</u> |

Submitting a Bug

Submitting a bug report might seem overwhelming with the length and detail the command requires, but once you break it down it is not so bad. The command consists of several flags that break it up into separate sections.



Note: Before submitting a bug report, make sure it is not listed as one of the unsupported report types or a duplicate of another bug report. You should be checking the #approval-queue, #android-bug-reports, #desktop-bug-reports, and #ios-bug-reports in Discord Testers.

| | |
|---|---|
|  /submit Flags |  Fla |
| title | <u>Title of your bug</u> |
| repro | <u>Steps for reproduction</u> |
| - | <u>Please add each new step with a "-" in front before typing the step</u> |
| expected | <u>What you expect to happen</u> |
| actual | <u>What is actually happening</u> |
| client | <u>What client version this is occurring on</u> |
| system | <u>What device/system you are using</u> |

- Here's an example of what this might look like altogether with the /submit command:

Editing your Bug Report

If you need to edit your bug report because you forgot to include information you can send the edit command in the appropriate client bug reports channel or in DMs with **DBug#8485**

| | |
|--|--|
|  Column 1 |  Column 2 |
| <u>/edit <id></u> | Once here you can select which areas you want to edit! |

Can / Cannot Reproduce

Note: Check to make sure a bug has not been marked as Verified Fixed before adding information to the ticket. Please include all valid information; abuse of submitting those without the appropriate information could result in moderation actions

| | |
|-------------------------|---|
| <u>Aa</u> Can Reproduce | ☰ Confirming ability to reproduce a bug |
| <u>Cannot Reproduce</u> | Confirming inability to reproduce a bug |
| <u>Can Reproduce</u> | Confirms ability to reproduce a bug |

Adding an attachment to a bug report

Note: Before adding an attachment to a bug report make sure it does not contain any personally identifying information.

| | | |
|-----------------------|-----------------------------|--|
| <u>Aa</u> Attach File | ☰ /attach <id> <url> <name> | ☰ Adds an attachment to the specified bug report |
| <u>Attach File</u> | /attach <ID> | |
| <u>Detach file</u> | /detach <ID> | |

Supported Image Extensions:

- .jpg
- .jpeg
- .png
- .heic

Supported GIF Extensions:

- .gif
- .mp4

Supported Video Domains:

- imgur

- youtube
- youtu



How to submit a bug

How to submit a bug

To submit a bug you need to give us information on what the bug is and how it happens. You have to write a command that is formatted correctly for the bot. This command is made up of different sections. The sections are listed below with a short explanation of what each section is:

Title

A short description of the bug in one sentence.

Reproduction Steps

Step by step how to make the bug happen

Expected Result

What should happen

Actual Result

What actually happens

Client settings

The discord build, host, and version you are using

System settings

Operating system, for a phone the device + os version, for a pc the os version

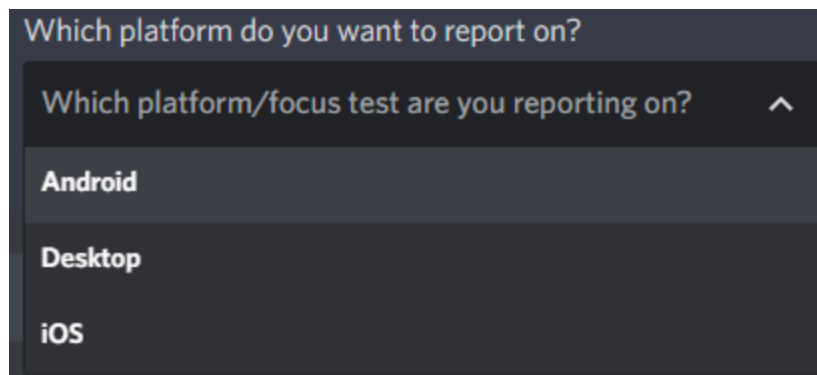
To indicate which section you are giving information to, you will see a prompt to enter details with the /submit command. To move between the prompts, you can click on each value to enter your submission. Below are the expected items you will need!

- Title
- Reproduction Steps
- Expected Result

- Actual Result:
- Client settings:
- System settings:

Note: on iOS -- will automatically convert —, which is unsupported.

To start making your report, you'll need to type in the command **/submit** in the text box and select from the drop-down menu which platform you are submitting a report for (as shown below:)



After you select the platform you want to submit for, a new modal window will pop up to submit the details of your report.

TITLE *

Uploading new PFP causes it to be blurry

REPRO STEPS *

- Go to User Settings
- My Profile
- Click your current PFP (Change Avatar)
- Upload Image

3879

EXPECTED RESULT *

When changing my profile picture, it should be clear

ACTUAL RESULT *

When changing my profile picture, the uploaded photo is b

CLIENT + SYSTEM SETTINGS *

Ptb 135521 (614904b) - Windows 10 64-Bit (10.0.19044)

Cancel Submit

Once here, all you need to do is input the correct information in each box and hit submit!

Editing a bug

The edit command can be used in the report channels or as a direct message to DBug.

If you notice you have made an error in your bug submission you can edit it. You will need the bug submission ID for it. This ID can be found at the bottom left of the embed in the approval queue.

Title
title

Description
description

Repro Steps
reprosteps

ExpectedResult
Expected Result

Actual
Actual

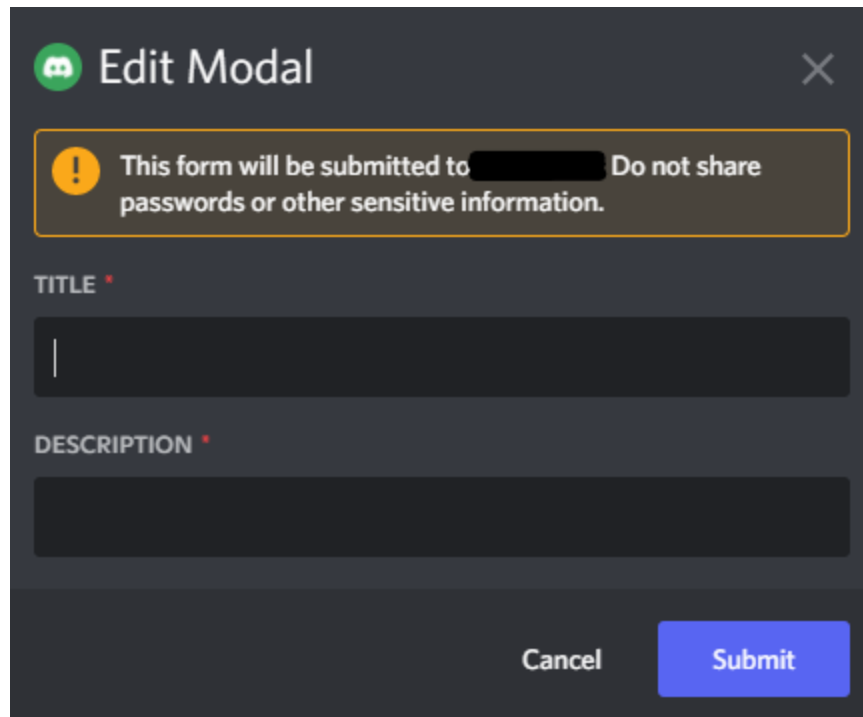
What do you want to change on the report! ^


The edit command is similar to the submit command. You start with /edit, then specify the section of the report that you want to edit. Each of these sections is the same as the submit command. You can update one or more sections if needed in the edit command by selecting whichever sections you want to edit. When you've chosen a section to edit a blue checkmark will appear next to the section indicating it's a detail you want to edit.

Title ✓
title

Description ✓
description

When you've chosen the sections you want to edit, make sure to left-click out of that window so Dbug can pull up the sections to edit in a new window.

 Edit Modal ✕

 This form will be submitted to [redacted] Do not share passwords or other sensitive information.

TITLE *

DESCRIPTION *

Cancel Submit

Once you're done editing, just hit submit and you are good to go!