
Qualifications

- **Persuring MSc in Big Data Science at Queen Mary University of London – United Kingdom.**
- **Bachelors of Engineering (Information Science & Engineering) at Basveshwar Engineering college - Bagalkot (Karnataka - INDIA)**

Skills & Specialities

MSc modules:

- Big Data – Basics of Spark & hadoop, mini project on Ethereum
- Machine Learning – Models (Logistic, Linear, Random forest)
- Data Mining
- Applied Statistics
- Cloud Computing – weather API using flask and deployed to AWS using certificate.
- Data Analytics – using python built Machine learning models for house prediction.
- Machine Learning for Visual Data Analytics – Bag of words, window sliding,
- Digital Media & Social Networks

Python (Django), learning AWS (ec2, S3) and cloud pipeline (Udemy), Tableau, POSTMAN, SQL, AWS Cloud Practitioner Essentials Training Certification.

Mini Projects

Cloud Computing: Using Flask in python created weather template with external API and REST functions. Deployed the code in aws ec2 instance and was able to check the weather of various cities in globe. Completecode and details in github link: <https://github.com/rohitshindhe/CloudComputing>

Data Analytics: The project is based on ML with python code. We have applied couple of data analytic techniques to a real world problem on "House prediction". Data has been extracted from Kaggle and used for analysis. The project includes following tasks as:

- Collect data
- Clean and pre-process the data
- Apply the data analytic methods to the data
- Present and compare the results with conclusions.

Github link for complete code and details: <https://github.com/rohitshindhe/Data-Analytics->

Professional Experience

Academic Project : 2013 - 2014

Project Title: Achieving Secure Data Access Control in Cloud Computing.

- ☐ Software Used: VB.net.
- ☐ Duration: 6 months
- ☐ Team Size: 4.

Responsibilities:

- Design and development of code in the project.
- Preparation of Presentations/Documentation.

February 6th 2017 – August 15th 2019

Worked in Dell International Services Ltd as Business Support Senior Associate.

- Identifies, diagnoses, and resolves Level One problems for users of the mainframe, personal Computer software and hardware, Internet and new computer technology.
- Able to provide a full range of support and client relationship services ranging from first through to third line support and customer on-site visits Packaging & interface studies and design reviews with cross functional team.
- Able to work independently and within a team-spirited environment.
- MS Windows and Office software (Outlook, VPN, Active directory)
- Receive, log and manage tickets in ITSM ticketing system (ServiceNow)
- Strong presentation skills.

August 2015 – January 2017

Worked in Intevaproducts India Automotive LTD as Global Helpdesk Administrator.

- 1) **Analysis on failed changes** and created **documentation for Known Errors** . The project has completed successfully, a drastic decrease has been observed in the number of failed changes since the implementation of the project.
- 2) **Process Improvement Project** : This involved implementing various measures to improve the process followed based on Lean principle.

Responsibilities:

- Provide a single point of contact for all new requirements from the customer ..
- Manage end-to-end processes for Incident, Problem and Change management..
- Attend Weekly, Infrastructure status and plan review meetings.
- Maintain the SLA services.
- Follow the outage process for designated services and communicate the outage details to business well in advance.