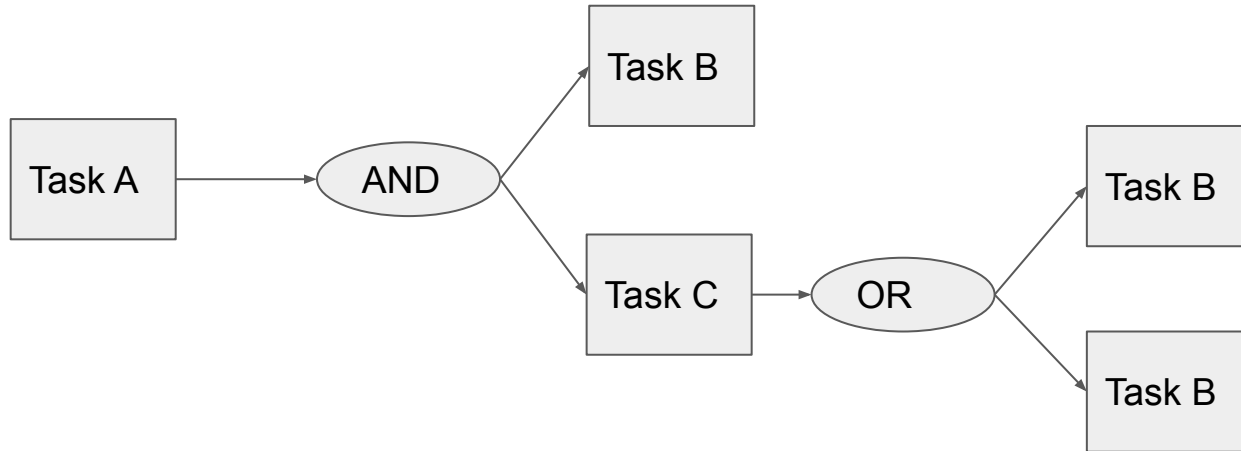


# Workflows and Workflow Patterns

# Workflows

This term was widely in use prior to BPMN and the use of the new term “processes”

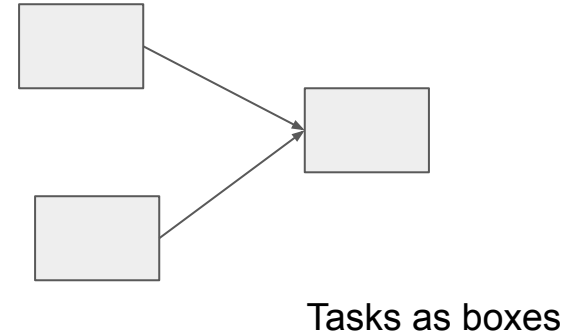
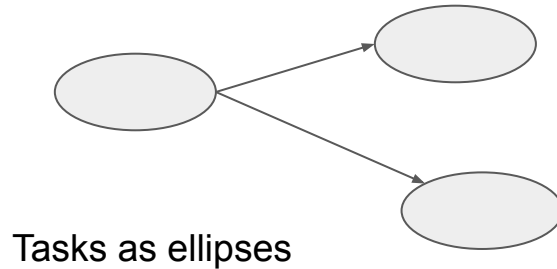
The following **notation** is one popular workflow model notation: **boxes**, **ellipses (connector nodes)**, and **flow lines**




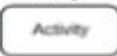







# Other workflow notations

UML activity diagrams have also been used – on next slide

Or people have used just the network of tasks without using special connectors



## Basic Notation of the Activity Diagram

<b>Initial Node</b> 	A black circle is the standard notation for an initial state before an activity takes place. It can either stand alone or you can use a note to further elucidate the starting point.
<b>Activity</b> 	The activity symbols are the basic building blocks of an activity diagram and usually have a short description of the activity they represent.
<b>Control Flow</b> 	Arrows represent the direction flow of the flow chart. The arrow points in the direction of progressing activities.
<b>Branch</b> 	A marker shaped like a diamond is the standard symbol for a decision. There are always at least two paths coming out of a decision and the condition text lets you know which options are mutually exclusive.
<b>Fork</b> 	A fork splits one activity flow into two concurrent activities
<b>Join</b> 	A join combines two concurrent activities back into a flow where only one activity is happening at a time.
	The final flow marker shows the ending point for a process in a flow. The difference between a final flow node and the end state node is that the latter represents the end of all flows in an activity.
 <b>Complete Activity Flow</b>	The black circle that looks like a selected radio button is the UML symbol for the end state of an activity. As shown in two examples above, notes can also be used to explain an end state.
<b>Notes</b> 	The shape used for notes.

# Typical workflow model characteristics

Single role type, are to be made separately for each role

No messages between tasks

Primarily composed of tasks and different types of branching connectors

Richness of BPMN is absent

Were/are okay for small standalone task workflows, but not sufficient for modern complex multi-party processes

# A typical workflow model from research papers

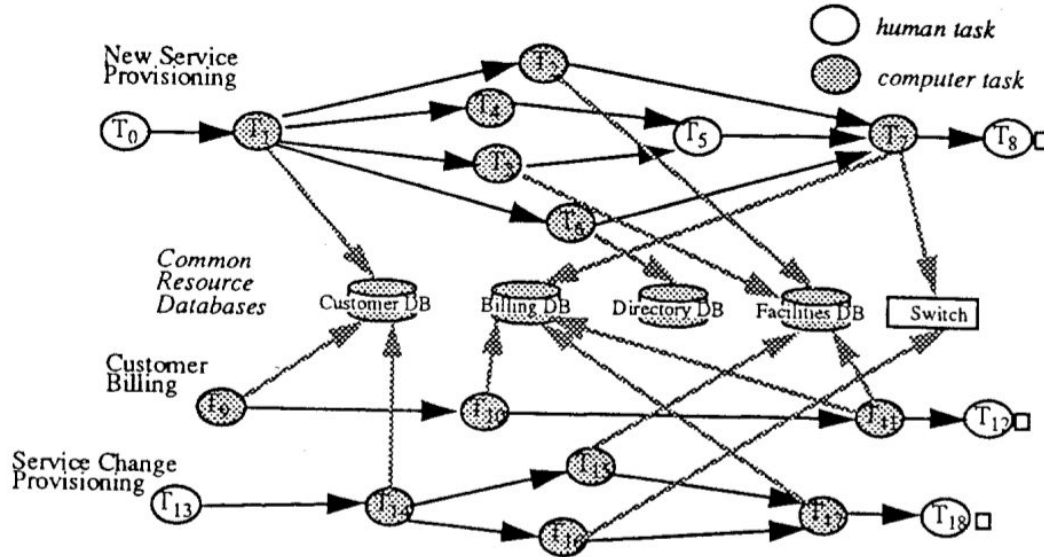


Figure 2. Telecommunication workflows.

# A typical workflow model from research papers

AN OVERVIEW OF WORKFLOW MANAGEMENT

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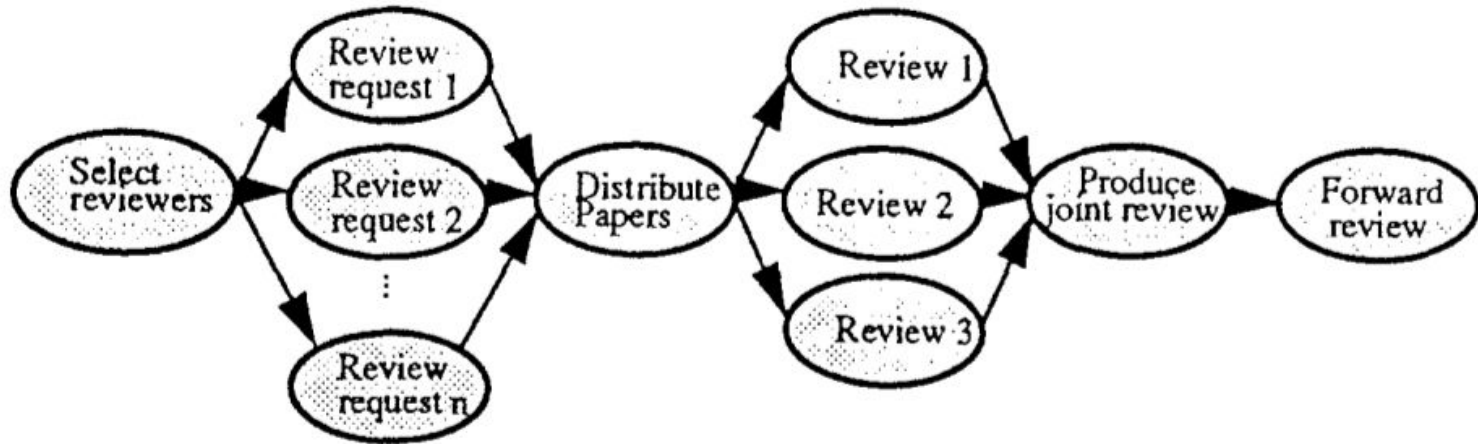
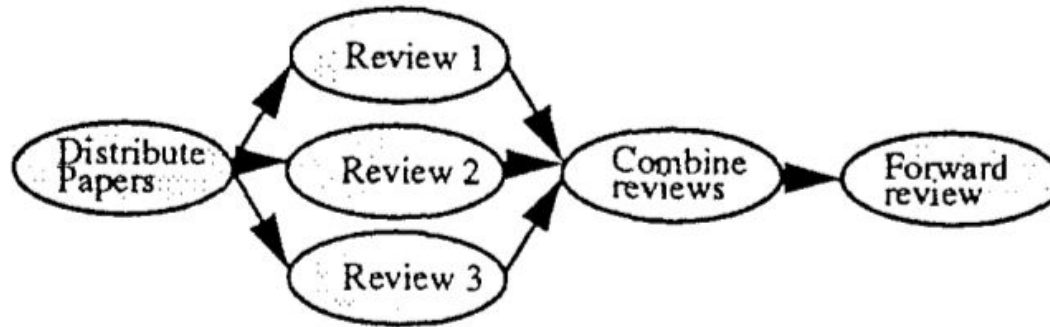


Figure 3. Ad hoc paper review workflow.

# A typical workflow model from research papers

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D. GEORGAKOPOULOS, M. HORNICK AND A. SHETH



*Figure 4.* Administrative paper review workflow.



# A typical workflow model from research papers

## AN OVERVIEW OF WORKFLOW MANAGEMENT

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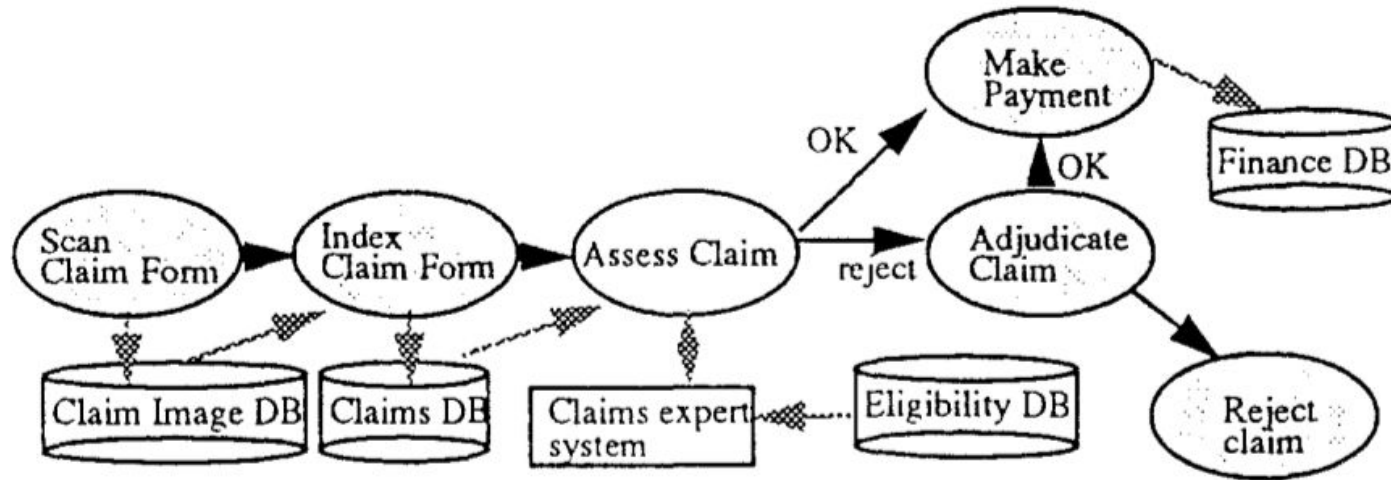


Figure 5. "Health claims process" workflow.

# Reference paper for previous 4 models:

Distributed and Parallel Databases, 3, 119–153 (1995)  
© 1995 Kluwer Academic Publishers, Boston. Manufactured in The Netherlands.

## An Overview of Workflow Management: From Process Modeling to Workflow Automation Infrastructure

DIIMITRIOS GEORGAKOPOULOS AND MARK HORNICK  
*GTE Laboratories Incorporated, 40 Sylvan Road, Waltham, MA 02254*

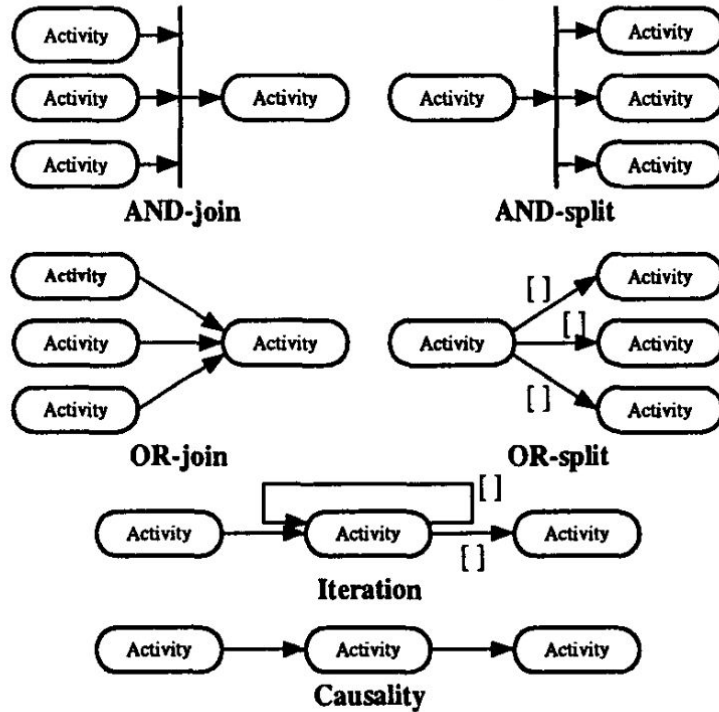
{dimitris,mfh0}@gte.com

AMIT SHETH  
*University of Georgia, LSDIS Lab, Department of C.S., 415 GSRC, Athens, GA 30602*

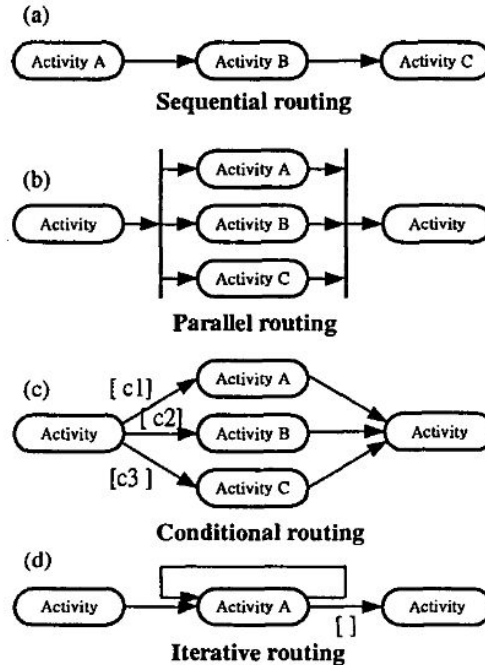
amit@cs.uga.edu

**Recommended by:** Omran Bukhres and e. Kühn

# A typical workflow model from research papers: use of UML activity model

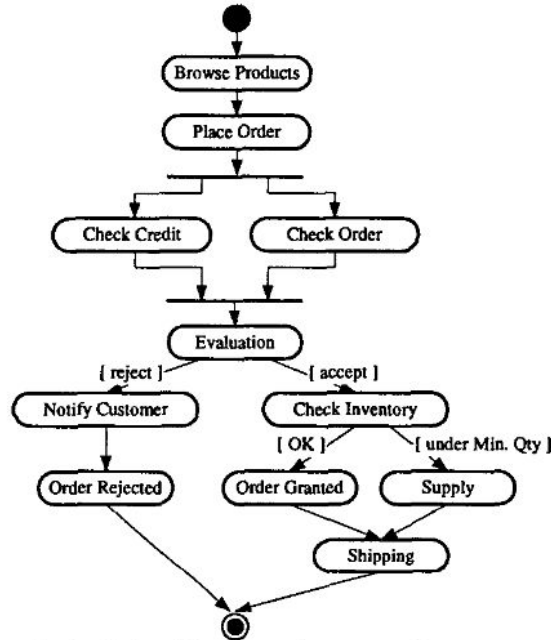


# A typical workflow model from research papers: UML activity model



**Figure 4. Process routing presented by workflow primitives**

# A typical workflow model from research papers: UML activity model



**Figure 5. Activity diagram for an order processing flow**

Reference research paper for the previous three models:

**Workflow Process Definition and Their Applications  
in e-Commerce**

Yen-Liang Chang<sup>1</sup>, Sammy Chen<sup>2</sup>, Chyun-Chyi Chen<sup>1</sup>, Irene Chen<sup>3</sup>

<sup>1</sup>*National Central University, CSIE, Taiwan*

<sup>2</sup>*Software Methodology Laboratory of Academia Sinica*

<sup>3</sup>*Hsing Kuo University*

*E-mail : chang@se01.csie.ncu.edu.tw*

# Primitive Patterns.. A recap

**Sequence** -- one after another

**Exclusive choice** or XOR Split -- only one of many/ switch/ decision

XOR Join or **simple merge**

-- wait for that chosen one from split, to arrive at join and finish

**Parallel split** (AND) -- do all branches, each exactly once

Parallel (AND) Join or also called **Synchronization**

- each branch executes only once.

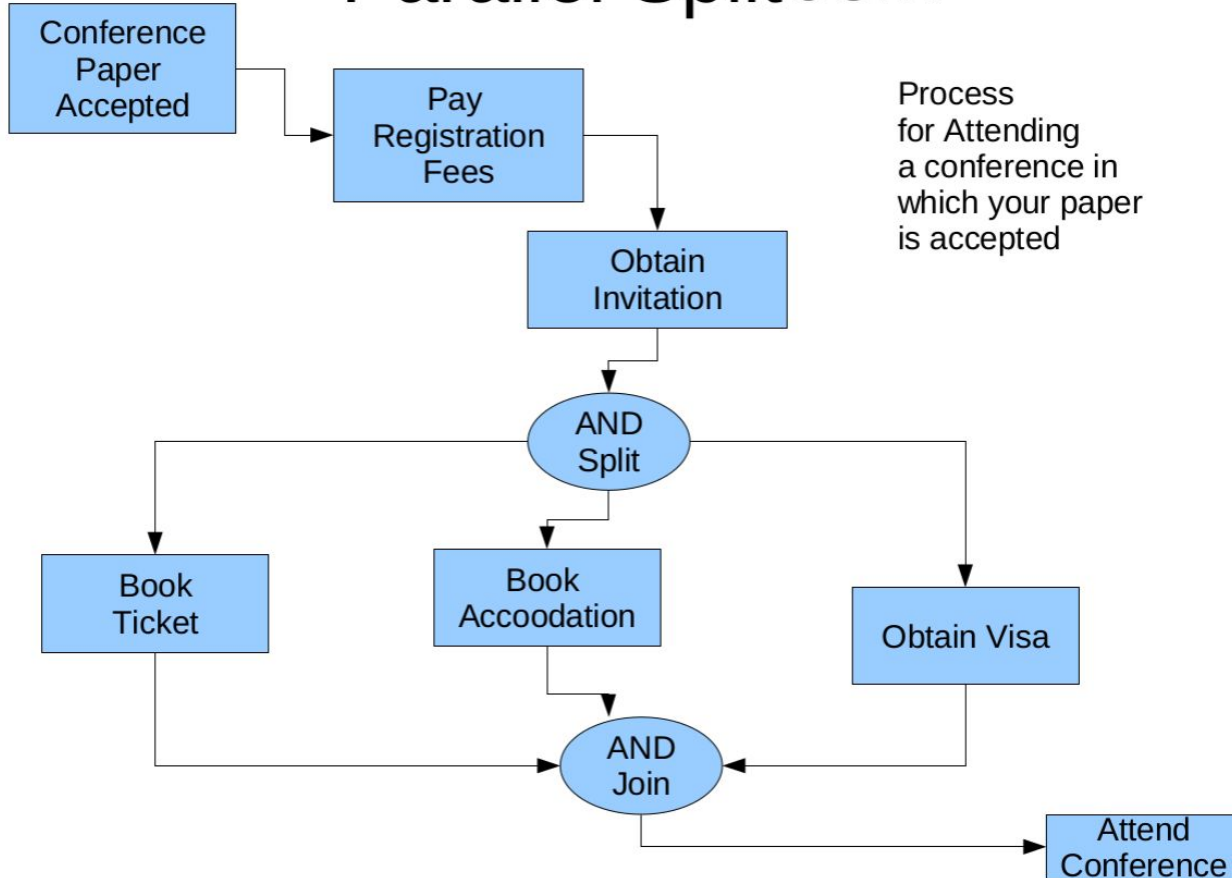
# Sequence



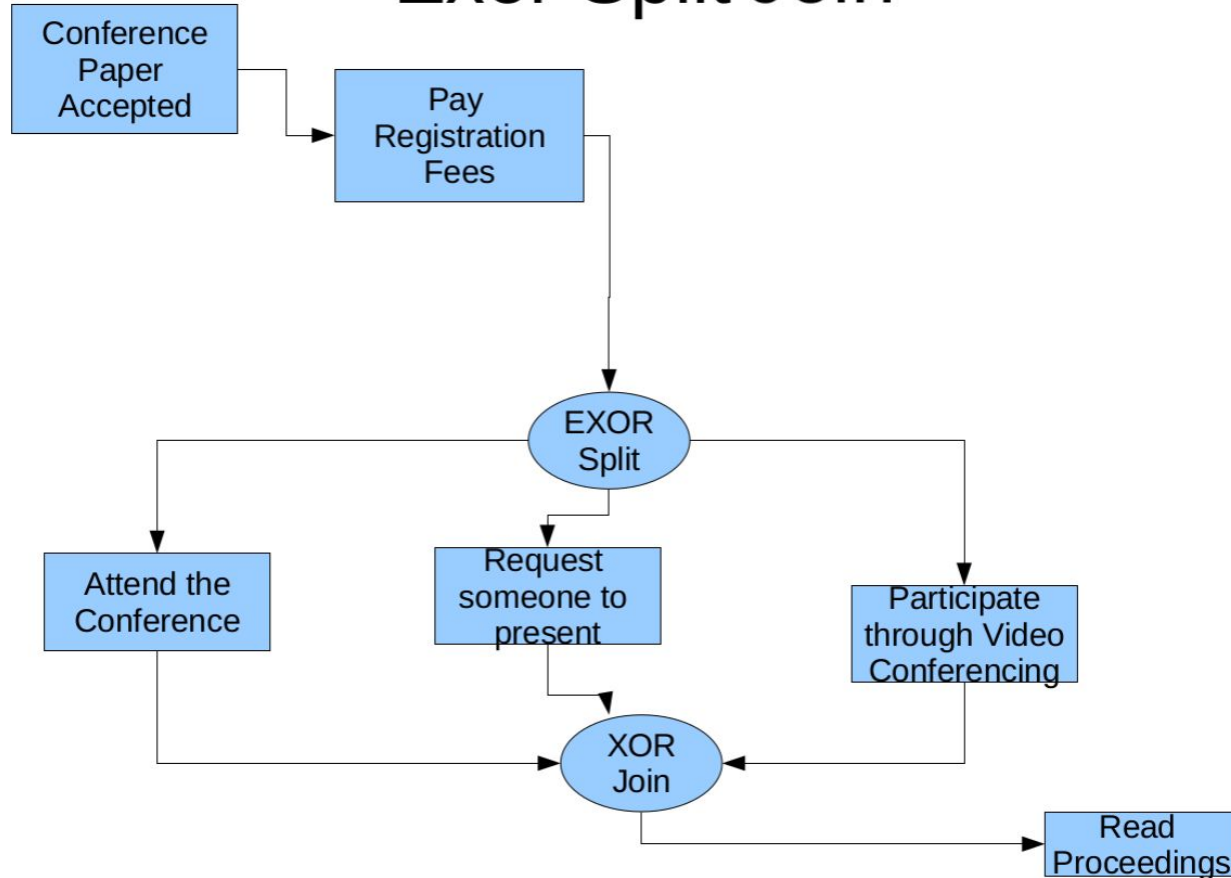
The Process of Applying for Extension to DDP/MTP/BTP



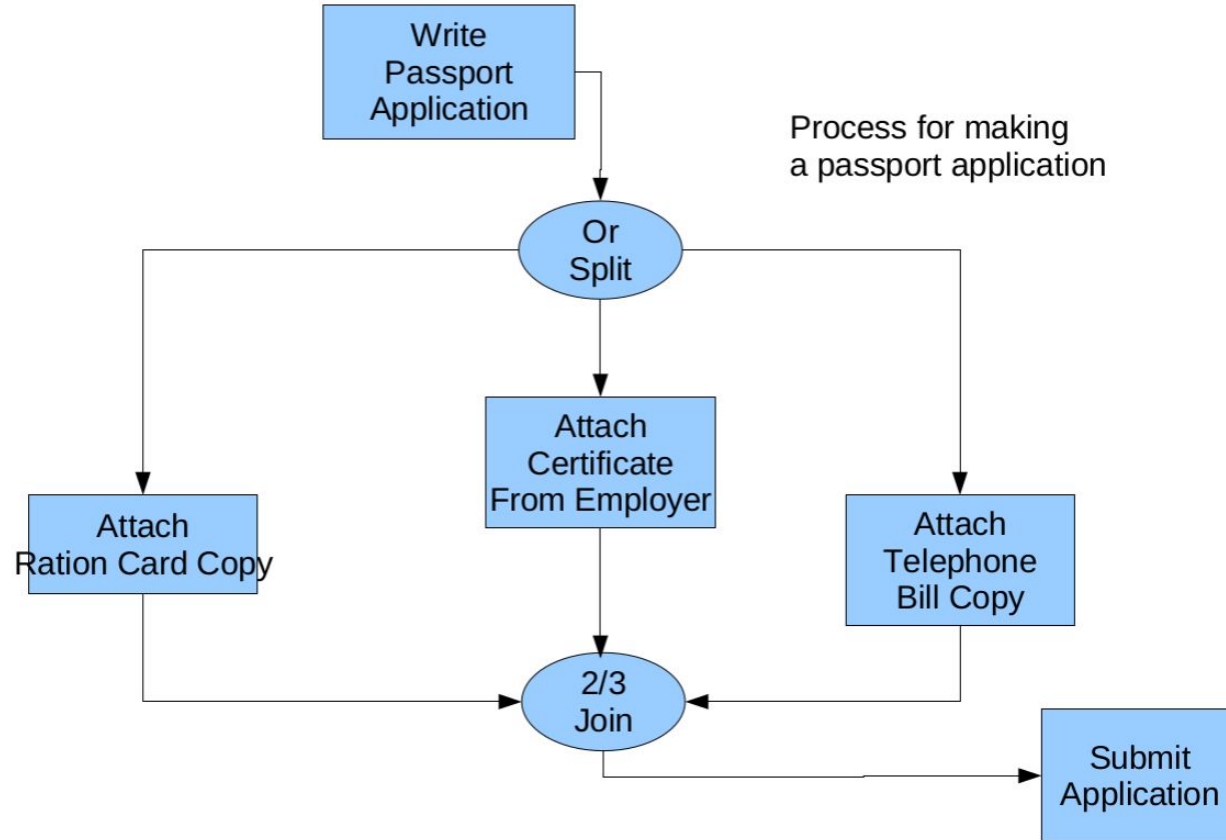
# Parallel SplitJoin



# Exor Split Join



# Branch and N/M Join



## Multi-choice (a type of forking/branching/splitting)

Multiple branches may get chosen

Example:

$x < A$ : branch  $b_1$ ,  $x > B$ : branch  $b_2$

How many possible branches are there in the design?

One can make different designs for this multi-choice branching, **Try Petri Net based Design**

Possibilities: both  $b_1$ ,  $b_2$ ; or only  $b_1$ ; or only  $b_2$ ; or neither!

Also how would you merge?

# Synchronizing merge

Usable for multi-choice

Needs to synchronize when all branches are chosen in split

If only one branch was chosen, it acts as merge

One needs to know what was done in split

Try out a petri net!

Workflow engines may implement it by passing false tokens through branches not taken, and using synchronization at the join point.

## Multi-merge

When two branches meet without needing synchronization

For example: traces A B D E and A C D E, B and C are two branches, and they need not wait for each other to complete

Use And split, but merge join..

Or

Use and split and no join but redundant tasks D and E

# Discriminator

Wait for one of the incoming branches to complete and then go ahead

Later, other branches may complete but they are ignored

Useful in redundant computations for reliability\

Try out!