Rojay A. Chase

Alexandria, VA • (240) 691-6962 • rojayachase@gmail.com.

https://www.rojaychasesolutions.com/

EDUCATION

Bachelor of Science: Information Systems,   Virginia Commonwealth University,   Richmond, VA

- Webmaster, Alpha Kappa Psi "ΑΚΨ" Professional Business Fraternity (Jan 2017 – Jul 2018) Led team in developing an effective website that met our target market needs.

Certifications: CompTIA Security +   **Clearance**: TS/SCI w/ CI Poly

Bootcamp: 100 Days of Code: The Complete Python Pro for 2023 | Dr. Angela Yu

2023 Web Development Bootcamp HTML, CSS,Javascript,Node,React,MongoDB,Web3 and DApps | Dr. Angela Yu

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TECHNOLOGIES & SKILLS

• Python	• Django	• React	• Git, Github, Gitlab
• AWS E2	• API Connection	• SQL	• Firebase Cloud
• Mobile App Deployment	• Figma	• JavaScript	• Flutter

WORK EXPERIENCE

IT Specialist (APPSW)   Defense Intelligence Agency, Reston, VA   Aug 2023 - Present

- Serves as an entry level hybrid software developer and Desktop Engineer
- Leads a team of Software Integrators to successfully fulfill new and existing MASINT Missions
- Using Jira and Confluence to document, fulfill and complete tasks in a timely manner.
- IT Generalist providing Tier III level technical and operational support.
- Utilizing bash scripts to clean and read data that is mission critical.

IT Hardware Engineer (APPSW)   Defense Intelligence Agency, Washington, DC   May 2021-Aug 2023

- Led the new initiative to procure and accredit the newest workstations allowing for the Agency to meet mission needs.
- Created SOPs on our processes and troubleshooting efforts to allow operations to have a quick turn-around on solving similar issues for their customers.
- Test software / hardware functionality, compatibility, and system integration
- Transform conversations with shareholders to actionable requirements.
- Recommend technologies to stay ahead of the technology curve.
- Create driver packs to merge into new image builds.
- Continue updating/removing drivers to stay up to date with security needs of the DoD.

SOFTWARE PROJECTS

Password Generator | Python/Django

- Utilized push requests to store repository on Github
- Full stack Django Framework
- Takes users requirements
- Utilized Bootstrap
- Displays randomized password based on users requirements

Random Recipe Shuffler GUI | Python/Tkinter

- Utilized push requests to store repository on Github • Pull data from SQLite Database
- Apply Numpy libraries.
- Use for loops to randomly shuffle through recipes.

Smart Headgear Mobile Application

- Developed IOS and Android application using Dart(Flutter).
- Utilized Google Firebase to enable authentication and user feedback.
- Deployed application to Apple Store and Google Play Store www.thesmartheadgear.com • Collaborate with freelancers on specific features
- Develop MVP's and Mockups using Figma.
- Use of Git and GitHub to push/pull/commit recent code.

Systems Support Specialist,　　　Costar Group, Richmond, VA　　　　　　　　　Jun 2018 – May 2021

- Analyze and address over 200 Service Tickets per day, which include updating MacAfee applications, quarantining infected PC's, analyzing Event Logs, creating, disabling, extending user accounts, and configuring VPN's for remote employees, documenting problems and solutions in the Service Desk ticketing system.
- Split the lead on Company Wide RAM upgrade by researching current issues and understanding each customers expectation. Daily use of Windows 2008 R2 Server.
- Leading and overseeing the provisioning process for Windows and Mac OS.
- Assist in migrations of internal systems for acquired companies.
- Participate in telephone support rotation providing support to users in offices across the US via remote assistance tools and inform management of potential problems and problem trends.

Desktop Support Technician, Virginia Commonwealth University, Richmond, VA　　Jun 2016 – Jul 2018

- Provided 24/7 on-call technical support for six to eight Dispatch Center members, monitored service queues for possible viruses and phishing emails, and set up add-ons to block the domain of the sender.
- Applied security concepts inside dispatch, which included proximity badges for personnel who successfully completed the Virginia Criminal Information Network (VCIN) training.