

ALEX CRENSHAW

730 W 12th St, Hays, Kansas 67601 * 785-550-3275 * xcrenshaw@icloud.com

Interests

Gaining further part time work experience with end users in IT, cyber security, and help desk positions while completing my bachelor's degree at Fort Hays State University.

Skills

One to one customer service, creative problem solving, conflict resolution, public speaking, working in a team environment, empathy, high standard of ethics. MS 365 Administration. Writing procedure articles for internal use. Cybersecurity certification.

Education

Fort Hays State University

Accepted as a transfer student into the *bachelor's program in Information Networking and Telecommunications, Cybersecurity Concentration* to begin on-campus in August 2025.

Johnson County Community College

Associate's of Applied Sciences (AAS) in Information Technology with a Cyber Security Certification, December 2024. Enrolled at JCCC, spring 2025 to complete additional KBOR requirements to transfer to FHSU.

Tonganoxie High School

Graduated, May 2022.

Work Experience

Johnson County Community College,

January 2023 to July 2025 – JCCC Student Support Technician at several campus locations. Respond to and assist students with technical issues related to their online accounts and services including wifi and email. Oversee computer lab and assist students as needed. Train new employees as requested.

Family Psychological Services, LLC

June 2022 to January 2023 – Medical reception in outpatient mental health setting, greeted and checked-in medication patients, took vitals, entered data in EMR, reported to APRNs.

References

Mark Barbosa – mbarbos@jccc.edu

Kathryn Douglas – kdougl22@jccc.edu

Nero Bang – nbang@jccc.edu