

# ALEX CRENSHAW

730 W 12<sup>th</sup> St, Hays, Kansas 67601 \* 785-550-3275 \* xcrenshaw@icloud.com

## Interests

Gaining further part time work experience with end users in IT, cyber security, and help desk positions while completing my bachelor's degree at Fort Hays State University.

## Skills

One to one customer service, creative problem solving, conflict resolution, public speaking, working in a team environment, empathy, high standard of ethics. MS 365 Administration. Writing procedure articles for internal use. Cybersecurity certification.

## Education

### **Fort Hays State University**

Accepted as a transfer student into the bachelor's program in Information Networking and Telecommunications, Cybersecurity Concentration to begin on-campus in August 2025.

### **Johnson County Community College**

**Associate's of Applied Sciences (AAS) in Information Technology with a Cyber Security Certification**, December 2024. Enrolled at JCCC, spring 2025 to complete additional KBOR requirements to transfer to FHSU.

### **Tonganoxie High School**

Graduated, May 2022.

## Work Experience

### **Johnson County Community College,**

**January 2023 to July 2025** – JCCC Student Support Technician at several campus locations. Respond to and assist students with technical issues related to their online accounts and services including wifi and email. Oversee computer lab and assist students as needed. Train new employees as requested.

## **Family Psychological Services, LLC**

**June 2022 to January 2023** – Medical reception in outpatient mental health setting, greeted and checked-in medication patients, took vitals, entered data in EMR, reported to APRNs.

## **References**

**Mark Barbosa** – mbarbos@jccc.edu

**Kathryn Douglas** – kdougl22@jccc.edu

**Nero Bang** – nbang@jccc.edu