

Rostin Okamba

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GitHub: <https://github.com/rokamba>

A Junior Web developer graduate from the southern Methodist University Bootcamp in Dallas, Texas with the Ability to produce quality work products with attention to detail and write clean, maintainable code, using standard design patterns to good effect. Also an enthusiastic team player with a can-do attitude, phenomenal time management skills, a strong user focus, a deep creative thinker, and problem-solving skills. To keep me up-to-date, I'm always learning new technology and language on Codecademy.

Technical Skills

HTML, CSS, JavaScript, ReactJS, NodeJs, ExpressJS, MySQL, Sequelize, MongoDB, Mongoose, WebPack, Handlebars, Heroku, DevTools, MVC, Restful APIs, JSON .

Projects

Food locator | Eat-eat | <https://ncp9988.github.io/Eat-Eat-Eat/>
Role in Project: Built the API

- The Food app allows user to search for places to eat based on their location and the restaurant rating
- Set up the Google maps and Geolocator API.
- Tools/Languages: HTML, CSS, JavaScript

Memegram | Memegram | <https://memegram2022.herokuapp.com>
Role in Project: Set up the routes and designed the login page

- A simple photo sharing social media app that allows a user to share a single photo at a time with a caption
- Set up all the routes and designed the login page for the app.
- Tools/Languages: Bootstrap, HTML, JavaScript, Node.js, Express.js, MySQL, Sequelize, Handlebars.js, Multer.js, Handle, express-session and cookies.

Work Experience

Liberty Tax Services

January 2021 - March 2021

Technical Support Rep

Virginia beach, VA.

- installed and configured desktops and peripherals.
- Data migration.
- Supported software and hardware installations, configuration and troubleshooting of workgroup networks, broadband ISP connections, and Liberty Tax Service Proprietary applications.
- Resolved users issues remotely using Logmein remote access.

- Executed various support Projects, analyzed customer problems, and formulated plans of resolution

Firstcash financial, inc

April 2021 - Present

Service Desk Specialist

Fort-Worth, Texas

- Resolved issues on initial call 90% of time using internal knowledge base, troubleshooting skills, experience and team resources.
- Uninstalled and reinstalled basic software applications, resolved username problems, verified proper hardware and software setup, resolved network connectivity issues and corrected email irregularities.
- Analyzed, prioritized, researched and solved IT problems to achieve complete resolution for customers with minimal productivity loss.
- Answered queries by telephone or self-service ticket to support internal and outside computer hardware, software, network, application access and telecommunications systems.
- Updated and reconfigured existing and new computers with current software and operating systems.
- Installed and configured printers and scanners, resetting default device passwords to prevent cyber attacks.
- Troubleshoot hardware components on networks, including switches, routers and meraki APs

Education

University of Wyoming, Laramie, WY

December 2018

Degree: Bachelor of science in Petroleum Engineering

Southern Methodist University Bootcamp, Dallas, Texas

March 2022

Certificate: Web development.