Sales Analysis Interactive Dashboard

End-to-end process

About the data

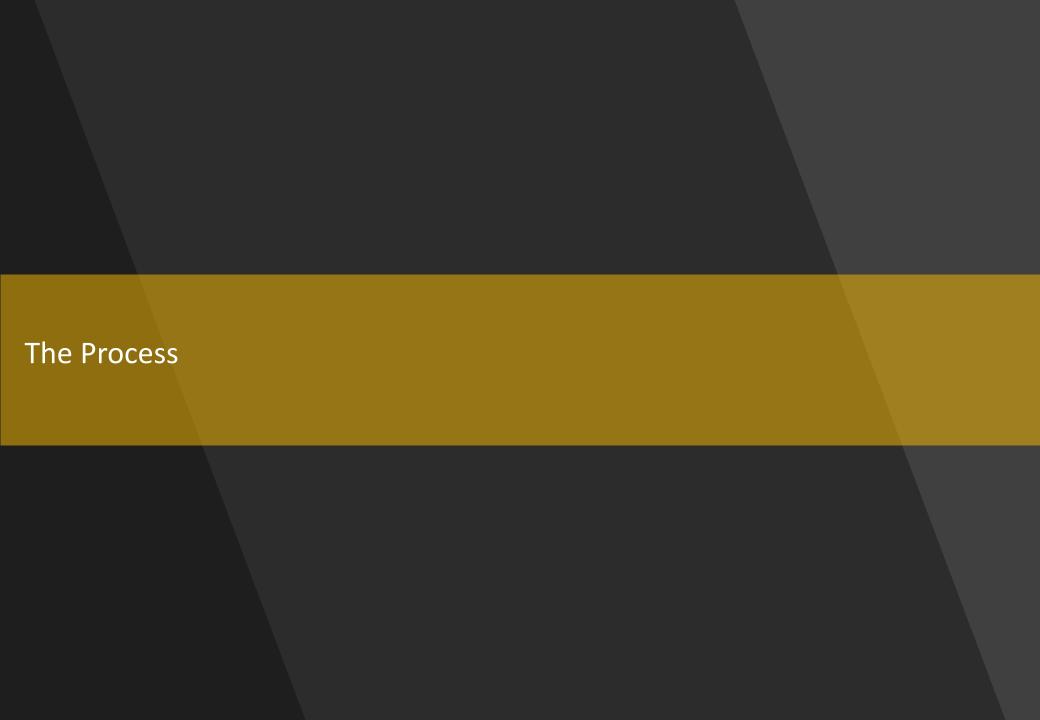
2.5 years of sales data of transportation toys like trucks, planes, motorcycles, ships, vintage cars, ships, etc.

Source: Kaggle.com

Objectives



- 1. Understand the quarterly revenue growth
- Understand customer orders pattern thru segmentation
- 3. Find out which product price ranges sell more thruclustering
- 4. Distribution of sales by countries



Normalization

Table Columns

Field Name
ORDERNUMBER
QUANTITYORDERED
PRICEEACH
ORDERLINENUMBER
SALES
ORDERDATE
STATUS
QTR_ID
MONTH_ID
YEAR_ID
PRODUCTLINE
MSRP
PRODUCTCODE
CUSTOMERNAME
PHONE
ADDRESSLINE1
ADDRESSLINE2
CITY
STATE
POSTALCODE
COUNTRY
TERRITORY
CONTACTLASTNAME
CONTACTFIRSTNAME
DEALSIZE



Type Identification and Columns Clean-Up

Field Name	Туре	Null
ORDERNUMBER	int	NOT NULL
QUANTITYORDERED	int	NOT NULL
PRICEEACH	money	NOT NULL
ORDERLINENUMBER	smallint	NOT NULL
SALES	money	NOT NULL
ORDERDATE	date	NOT NULL
STATUS	varchar(10)	NOT NULL
QTR_ID	int	
MONTH_ID	int	
YEAR_ID	int	
PRODUCTLINE	vachar(20)	NOT NULL
MSRP	money	NOT NULL
PRODUCTCODE	varchar(10)	NOT NULL
CUSTOMERNAME	varchar(50)	NOT NULL
PHONE	varchar(20)	NOT NULL
ADDRESSLINE1	varchar(50)	NOT NULL
ADDRESSLINE2	varchar(50)	
CITY	varchar(20)	NOT NULL
STATE	varchar(20)	
POSTALCODE	varchar(10)	
COUNTRY	varchar(20)	NOT NULL
TERRITORY	varchar(20))	
CONTACTLASTNAME	varchar(20))	NOT NULL
CONTACTFIRSTNAME	varchar(20))	NOT NULL
DEALSIZE	varchar(10)	NOT NULL

First normal form (1NF)

Field Name	Type	Null
ORDERNUMBER	int	NOT NULL
QUANTITYORDERED	int	NOT NULL
PRICEEACH	money	NOT NULL
ORDERLINENUMBER	smallint	NOT NULL
SALES	money	NOT NULL
ORDERDATE	date	NOT NULL
STATUS	varchar(10)	NOT NULL
QTR_ID	int	
MONTH_ID	int	
YEAR_ID	int	
PRODUCTLINE	vachar(20)	NOT NULL
MSRP	money	NOT NULL
PRODUCTCODE	varchar(10)	NOT NULL
CUSTOMERNAME	varchar(50)	NOT NULL
PHONE	varchar(20)	NOT NULL
ADDRESSLINE1	varchar(50)	NOT NULL
ADDRESSLINE2	varchar(50)	
CITY	varchar(20)	NOT NULL
STATE	varchar(20)	
POSTALCODE	varchar(10)	
COUNTRY	varchar(20)	NOT NULL
TERRITORY	varchar(20))	
CONTACTLASTNAME	varchar(20))	NOT NULL
CONTACTFIRSTNAME	varchar(20))	NOT NULL
DEALSIZE	varchar(10)	NOT NULL

ProductLine		
Field Name	Attribute	Null
ID	smallint	
Line	varchar(20)	NOT NULL

OrderStatus		
Field Name	Attribute	Null
ID	smallint	
Status	varchar(10)	NOT NULL

Customers		
Field Name	Attribute	Null
ID	int	
BusinessName	varchar(50)	NOT NULL
Address1	varchar(50)	NOT NULL
Address2	varchar(50)	
PostalCode	varchar(10)	
ContactLName	varchar(20))	NOT NULL
ContactFName	varchar(20))	NOT NULL
Phone	varchar(20)	NOT NULL
ID	smallint	
City	varchar(20)	NOT NULL
State	varchar(20)	
Country	varchar(20)	NOT NULL
Territory	varchar(20))	

Attribute	Null
int	
int	NOT NULL
int	NOT NULL
int	NOT NULL
varchar(10)	NOT NULL
money	NOT NULL
money	NOT NULL
	int int int int varchar(10) money

Products		
Field Name	Attribute	Null
ID	varchar(10)	
ProductLine_ID	int	NOT NULL
MSRP	money	NOT NULL

???		
Field Name	Attribute	Null
QTR_ID	int	
MONTH_ID	int	
YEAR_ID	int	
DealSize_ID	varchar(10)	

Orders		
Field Name	Attribute	Null
ID	int	
Customers_ID	int	NOT NULL
TotalAmount	money	NOT NULL
OrderDate	date	NOT NULL
OrderStatus_ID	bit	NOT NULL

Second normal form (2NF)

ProductLine		
Field Name	Attribute	Null
ID	smallint	
Line	varchar(20)	NOT NULL

OrderStatus		
Field Name	Attribute	Null
ID	smallint	
Status	varchar(10)	NOT NULL

Territory		
Field Name	Attribute	Null
ID	smallint	
Territory	varchar(10)	NOT NULL

Country

Country

ID

Field Name

Territory_ID

Customers		
Field Name	Attribute	Null
ID	int	
BusinessName	varchar(50)	NOT NULL
Address1	varchar(50)	NOT NULL
Address2	varchar(50)	
PostalCode	varchar(10)	
ContactLName	varchar(20))	NOT NULL
ContactFName	varchar(20))	NOT NULL
Phone	varchar(20)	NOT NULL
ID	smallint	
City	varchar(20)	NOT NULL
State	varchar(20)	
Country	varchar(20)	NOT NULL
Territory	varchar(20))	



City		
Field Name	Attribute	Null
ID	smallint	
City	varchar(20)	NOT NULL
State	varchar(20)	
Country_ID	smallint	NOT NULL

Attribute

smallint

smallint

varchar(30)

Null

NOT NULL

NOT NULL

???		
Field Name	Attribute	Null
QTR_ID	int	
MONTH_ID	int	
YEAR_ID	int	
DealSize_ID	varchar(10)	

Orders		
Field Name	Attribute	Null
ID	int	
Customers_ID	int	NOT NULL
TotalAmount	money	NOT NULL
OrderDate	date	NOT NULL
OrderStatus_ID	bit	NOT NULL

Customers		
Field Name	Attribute	Null
ID	int	
BusinessName	varchar(50)	NOT NULL
ContactLName	varchar(20)	NOT NULL
ContactFName	varchar(20)	NOT NULL
Phone	varchar(20)	NOT NULL
Address1	varchar(50)	NOT NULL
Address2	varchar(50)	
PostalCode	varchar(10)	
City_ID	smallint	NOT NULL

Third normal form (3NF)

Customers		
Field Name	Attribute	Null
ID	int	
BusinessName	varchar(50)	NOT NULL
ContactLName	varchar(20)	NOT NULL
ContactFName	varchar(20)	NOT NULL
Phone	varchar(20)	NOT NULL
Address1	varchar(50)	NOT NULL
Address2	varchar(50)	
PostalCode	varchar(10)	
City_ID	smallint	NOT NULL

Territory		
Field Name	Attribute	Null
ID	smallint	
Territory	varchar(10)	NOT NULL

Country		
Field Name	Attribute	Null
ID	smallint	
Country	varchar(30)	NOT NULL
Territory_ID	smallint	NOT NULL

City		
Field Name	Attribute	Null
ID	smallint	
City	varchar(20)	NOT NULL
State	varchar(20)	
Country_ID	smallint	NOT NULL

OrderStatus		
Field Name	Attribute	Null
ID	smallint	
Status	varchar(10)	NOT NULL

OrderLines		
Field Name	Attribute	Null
ID	int	
Orders_ID	int	NOT NULL
OrderLineNo	int	NOT NULL
Quantity	int	NOT NULL
Products_ID	varchar(10)	NOT NULL
Price	money	NOT NULL
SalesAmount	money	NOT NULL

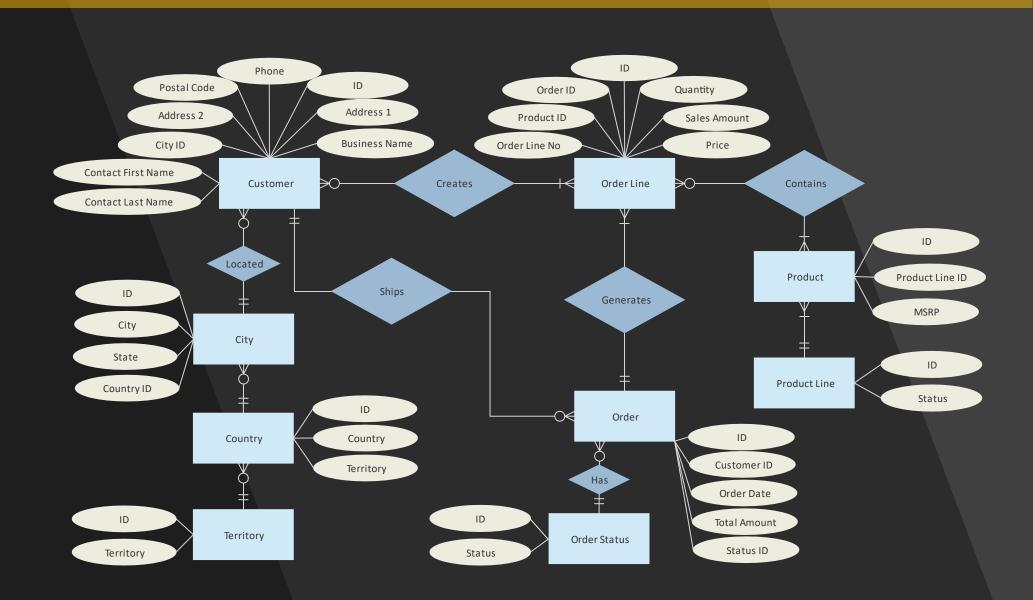
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rchar(10)
NOT NULL
oney NOT NULL

Orders		
Field Name	Attribute	Null
ID	int	
Customers_ID	int	NOT NULL
TotalAmount	money	NOT NULL
OrderDate	date	NOT NULL
OrderStatus_ID	bit	NOT NULL

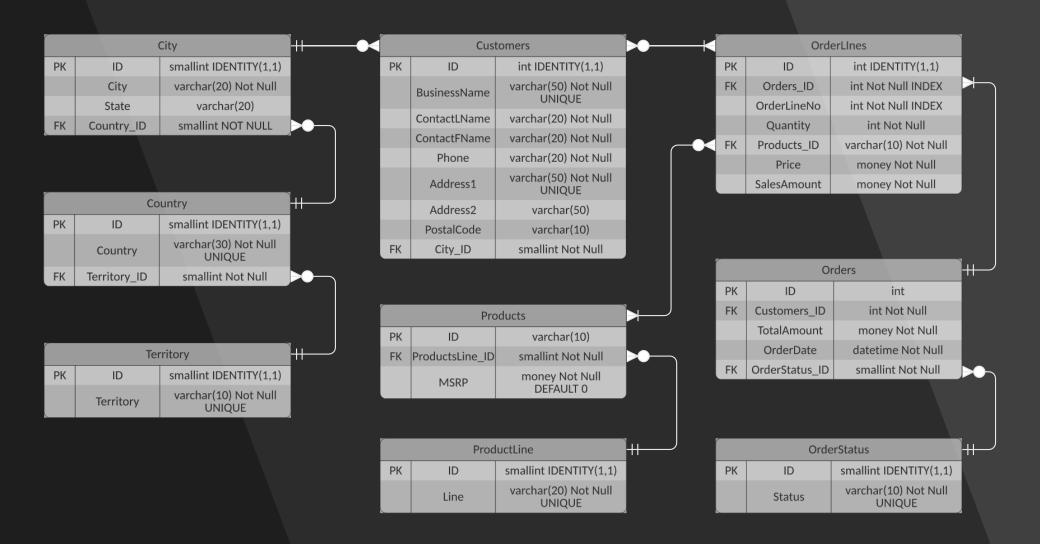
ProductLine		
Field Name	Attribute	Null
ID	smallint	
Line	varchar(20)	NOT NULL



Entity relationship diagram



Relational schematic diagram



Data cleanup using PowerQuery (1 of 3)

Some Price values does not match [QUANTITY / SALES] values

\$ Price	▼	ABC 123 Price_	▼
	95.70		95.7
	81.35		81.35
	94.74		94.74
	83.26		83.26
	100.00		106.23
	96.66		96.66
	86.13		86.13
	100.00		114.84
	98.57		<i>98.57</i>
	100.00		114.84
	100.00		107.18
	100.00		101.44
	100.00		113.88
	100.00		108.14
	92.83		92.83

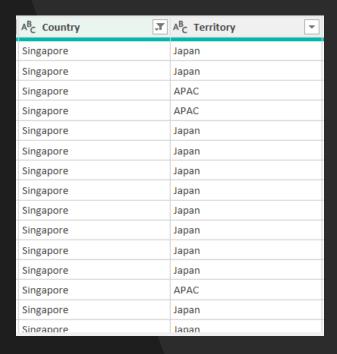
New Column using [QUANTITY / SALES] and changed Data Type to Currency



\$ Price	¥	
	95.70	,
	81.35	i
	94.74	4
	83.26	į
	106.23	
	96.66	į
	86.13	
	114.84	4
	98.57	,
	114.84	1
	107.18	:
	101.44	4
	113.88	;
	108.14	1
	92.83	

Data cleanup using PowerQuery (2 of 3)

Some Singapore records are tagged to Japan territory



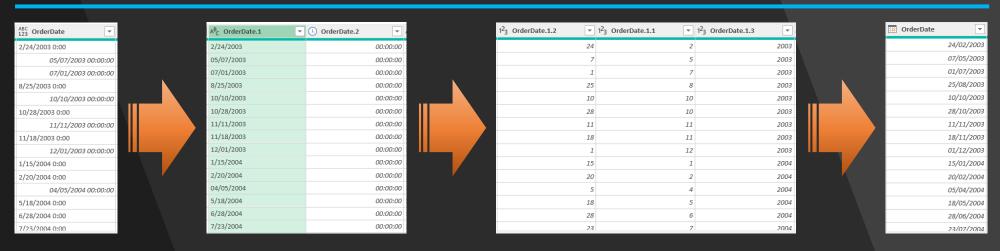


Replaced affected 'Japan' values with Singapore and Japan columns filtered

A ^B _C Country	A ^B _C Territory ▼
Singapore	APAC
Singapore	APAC.

Data cleanup using PowerQuery (3 of 3)

Correcting date column to follow machine date format



Deletion of unnecessary columns and data type change



DDL queries



Database and table definitions

```
69 CREATE TABLE Orders.OrderStatus
70 (
71 ID smallint IDENTITY(1,1)
72 , Status varchar(10) NOT NULL
73 )
```

```
75  CREATE TABLE Orders.Orders
76  (
77  ID int NOT NULL
78  , Customers_ID int NOT NULL
79  , TotalAmount money NOT NULL
80  , OrderDate datetime NOT NULL
81  , OrderStatus_ID smallint NOT NULL
82  )
```

```
43 =CREATE TABLE Products.ProductLine
44 | (
45 | ID smallint IDENTITY(1,1)
46 | , Line varchar(20) NOT NULL
47 |)
```

```
28 CREATE TABLE refTable.Country
29 (
30 ID smallint IDENTITY(1, 1)
31 , Country varchar(30) NOT NULL
32 , Territory_ID smallint
33 )
```

```
35 CREATE TABLE refTable.City
36 (
37 ID smallint IDENTITY(1,1)
38 , City varchar(20) NOT NULL
39 , State varchar(20)
40 , Country_ID smallint NOT NULL
41 )
```

```
CREATE TABLE Orders.OrderLines
85
86
         ID int IDENTITY(1, 1)
87
         , Orders ID int NOT NULL
         , OrderLineNo int NOT NULL
89
         , Quantity int NOT NULL
         , Products_ID varchar(10) NOT NULL
90
91
         , Price money NOT NULL
92
         , SalesAmount money NOT NULL
93
```

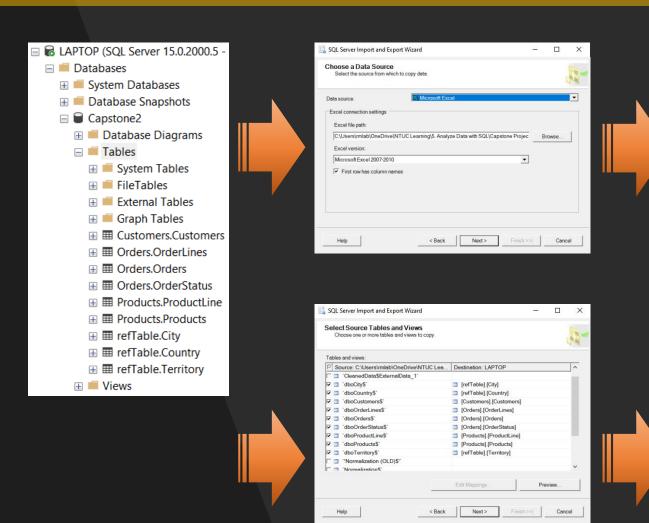
```
49 CREATE TABLE Products.Products
50 (
51 ID varchar(10) NOT NULL
52 , ProductLine_ID smallint NOT NULL
53 , MSRP money NOT NULL DEFAULT 0
54 )
```

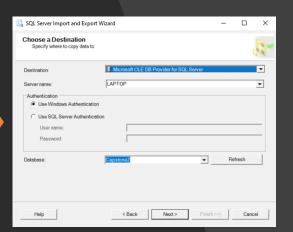
```
CREATE TABLE Customers.Customers
57
58
         ID int IDENTITY(1, 1)
         , BusinessName varchar(50) NOT NULL
59
60
         , ContactLName varchar(20) NOT NULL
61
         , ContactFName varchar(20) NOT NULL
         , Phone varchar(20) NOT NULL
63
         , Address1 varchar(50) NOT NULL
         , Address2 varchar(50)
         , PostalCode varchar(10)
66
         , City ID smallint NOT NULL
67
```

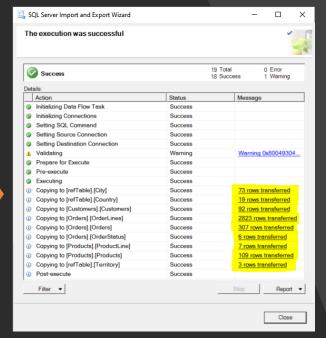
Constraints and indexes definitions

```
97 -ALTER TABLE refTable.Territory
         ADD CONSTRAINT [Territory_ID_pk] PRIMARY KEY ([ID])
          , CONSTRAINT [Territory_Territory_uq] UNIQUE ([Territory])
101 FALTER TABLE refTable.Country
         ADD CONSTRAINT [Country_ID_pk] PRIMARY KEY ([ID])
         , CONSTRAINT [Country_Territory_ID_fk] FOREIGN KEY ([Territory_ID]) REFERENCES refTable.Territory ([ID])
          , CONSTRAINT [Country_Country_uq] UNIQUE ([Country])
105
106 ALTER TABLE refTable.City
          ADD CONSTRAINT [City_ID_pk] PRIMARY KEY ([ID])
          , CONSTRAINT [City_Country_ID_fk] FOREIGN KEY ([Country_ID]) REFERENCES refTable.Country ([ID])
110 - ALTER TABLE Products.ProductLine
         ADD CONSTRAINT [ProductLine_ID_pk] PRIMARY KEY ([ID])
          , CONSTRAINT [ProductLine_Line_uq] UNIQUE ([Line])
114 FALTER TABLE Products. Products
          ADD CONSTRAINT [Products_ID_pk] PRIMARY KEY ([ID])
          , CONSTRAINT [Products_ProductLine_ID_fk] FOREIGN KEY ([ProductLine_ID]) REFERENCES Products.ProductLine ([ID])
118 MALTER TABLE Customers Customers
119
          ADD CONSTRAINT [Customers_ID_pk] PRIMARY KEY ([ID])
          , CONSTRAINT [Customers_City_ID_fk] FOREIGN KEY ([City_ID]) REFERENCES refTable.City ([ID])
          , CONSTRAINT [Customers_BusinessName_uq] UNIQUE ([BusinessName], [Address1])
122
123 ALTER TABLE Orders.OrderStatus
          ADD CONSTRAINT [OrderStatus_ID_pk] PRIMARY KEY ([ID])
          , CONSTRAINT [OrderStatus_Status_uq] UNIQUE ([Status])
127 ALTER TABLE Orders.Orders
         ADD CONSTRAINT [Orders_ID_pk] PRIMARY KEY ([ID])
          , CONSTRAINT [Orders Customers ID fk] FOREIGN KEY ([Customers ID]) REFERENCES Customers.Customers ([ID])
          , CONSTRAINT [Orders_OrderStatus_ID_fk] FOREIGN KEY ([OrderStatus_ID]) REFERENCES Orders.OrderStatus ([ID])
         ADD CONSTRAINT [OrderLines ID pk] PRIMARY KEY ([ID])
          , CONSTRAINT [OrderLines_Orders_ID_fk] FOREIGN KEY ([Orders_ID]) REFERENCES Orders.Orders ([ID])
          , CONSTRAINT [OrderLines_Products_ID_fk] FOREIGN KEY ([Products_ID]) REFERENCES Products.Products ([ID])
     CREATE INDEX [OrderLines_Orders_ID_OrderLineNo_idx] ON Orders.OrderLines ([Orders_ID], [OrderLineNo])
```

Data import using Tasks > Import Data





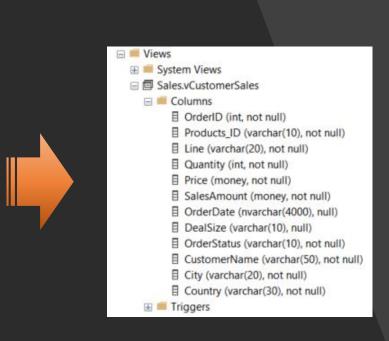


DML Queries – Create View



View 'Sales.vCustomerSales' will be the source of the Excel dashboard

```
2 GIF Object_ID('Sales.vCustomerSales') IS NOT NULL DROP VIEW Sales.vCustomerSales
    IF EXISTS (select * from sys.schemas WHERE name='Sales') DROP SCHEMA Sales
4
5
    CREATE SCHEMA Sales
6
   □CREATE VIEW Sales.vCustomerSales AS
9
     SELECT o.ID AS OrderID
10
         , ol.Products_ID
         , pl.Line
11
12
         , ol.Quantity
13
         , ol.Price
14
         , ol.SalesAmount
15
         , FORMAT(o.OrderDate, 'dd/MM/yyyy') AS OrderDate
         , Orders.svfDealSize(ol.SalesAmount) as 'DealSize'
16
17
         , os. Status AS Order Status
18
         , c.BusinessName AS CustomerName
19
20
         , co.Country
     FROM Orders.Orders o
22
     JOIN Customers.Customers c
        ON o.Customers_ID = c.ID
23
     JOIN refTable.City ct
25
        ON c.City_ID = ct.ID
     JOIN refTable.Country co
26
27
        ON ct.Country_ID = co.ID
    JOIN Orders.OrderStatus os
29
        ON o.OrderStatus_ID = os.ID
30
     JOIN Orders.OrderLines ol
        ON ol.Orders_ID = o.ID
31
    JOIN Products.Products p
32
33
        ON ol.Products ID = p.ID
34
     JOIN Products. ProductLine pl
35
        ON p.ProductLine_ID = pl.ID
```



DML Queries – Create Function



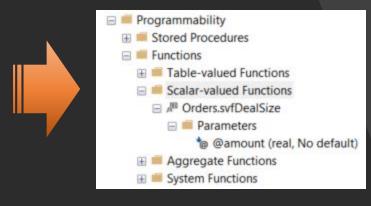
Function 'Orders.svfDealSize' to classify ranges of sales amount into:

Small: Less than \$3000

Medium: More than \$3000 and less than \$7000

Large: Above \$7000

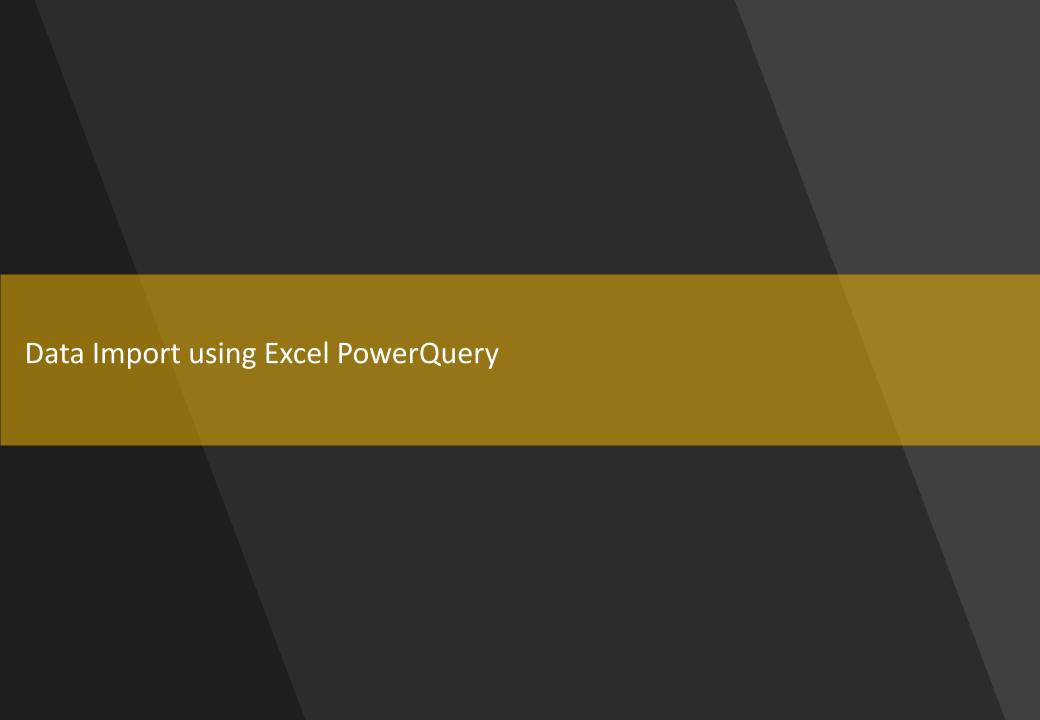
```
IF Object_ID('Orders.svfDealSize') IS NOT NULL DROP FUNCTION dbo.DealSize
 4
    GO
   ☐CREATE FUNCTION Orders.svfDealSize(@amount real)
    RETURNS varchar (10)
 8
    AS
 9
    BEGIN
10
         DECLARE @size varchar(10)
11
         IF @amount > 7000
12
             SET @size = 'Large'
13
         ELSE IF @amount > 3000
14
             SET @size = 'Medium'
15
         ELSE
             SET @size = 'Small'
16
17
         RETURN @size
18 END;
```



View 'Sales.vCustomerSales' data

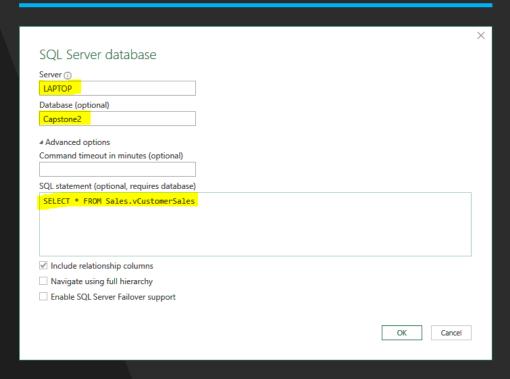
View 'Sales.vCustomerSales' to be referenced by Excel dashboard

	22 5	elect * f	rom Sales.vCu	ustomer	Sales							
100 9	6 -											
		A CONTRACTOR OF THE PARTY OF TH										
III F	Results 🖆	Messages					, care 100 care 1			100 8		
	OrderID	Products_ID	Line	Quantity	Price	SalesAmount	OrderDate	DealSize	OrderStatus	CustomerName	City	Country
1	10100	S24_3969	Vintage Cars	49	34.47	1689.03	06/01/2003	Small	Shipped	Online Diecast Creations Co.	Nashua	USA
2	10100	\$18_2248	Vintage Cars	50	67.80	3390.00	06/01/2003	Medium	Shipped	Online Diecast Creations Co.	Nashua	USA
3	10100	S18_1749	Vintage Cars	30	171.70	5151.00	06/01/2003	Medium	Shipped	Online Diecast Creations Co.	Nashua	USA
4	10100	S18_4409	Vintage Cars	22	86.51	1903.22	06/01/2003	Small	Shipped	Online Diecast Creations Co.	Nashua	USA
5	10101	S18_2795	Vintage Cars	26	145.13	3773.38	09/01/2003	Medium	Shipped	Blauer See Auto, Co.	Frankfurt	Germany
6	10101	S24_2022	Vintage Cars	46	53.76	2472.96	09/01/2003	Small	Shipped	Blauer See Auto, Co.	Frankfurt	Germany
7	10101	S24_1937	Vintage Cars	45	31.20	1404.00	09/01/2003	Small	Shipped	Blauer See Auto, Co.	Frankfurt	Germany
8	10101	\$18_2325	Vintage Cars	25	151.28	3782.00	09/01/2003	Medium	Shipped	Blauer See Auto, Co.	Frankfurt	Germany
9	10102	S18_1367	Vintage Cars	41	50.14	2055.74	10/01/2003	Small	Shipped	Vitachrome Inc.	NYC	USA
10	10102	\$18_1342	Vintage Cars	39	123.29	4808.31	10/01/2003	Medium	Shipped	Vitachrome Inc.	NYC	USA
11	10103	\$24_2300	Trucks and Buses	36	102.23	3680.28	29/01/2003	Medium	Shipped	Baane Mini Imports	Stavern	Norway
12	10103	\$18_2432	Trucks and Buses	22	54.09	1189.98	29/01/2003	Small	Shipped	Baane Mini Imports	Stavern	Norway
13	10103	\$32_1268	Trucks and Buses	31	104.01	3224.31	29/01/2003	Medium	Shipped	Baane Mini Imports	Stavern	Norway
14	10103	\$10_4962	Classic Cars	42	128.53	5398.26	29/01/2003	Medium	Shipped	Baane Mini Imports	Stavern	Norway
15	10103	\$18_4600	Trucks and Buses	36	117.45	4228.20	29/01/2003	Medium	Shipped	Baane Mini Imports	Stavern	Norway
16	10103	\$700_2824	Classic Cars	42	106.21	4460.82	29/01/2003	Medium	Shipped	Baane Mini Imports	Stavern	Norway
17	10103	832_3522	Trucks and Buses	45	75.63	3403.35	29/01/2003	Medium	Shipped	Baane Mini Imports	Stavern	Norway



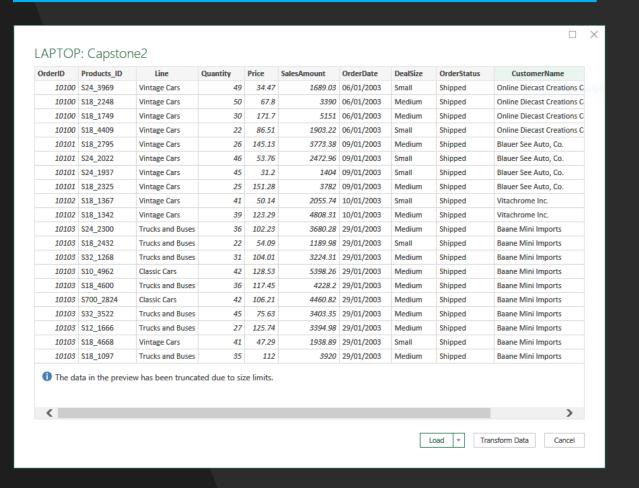
PowerQuery – Importing data from SQL server

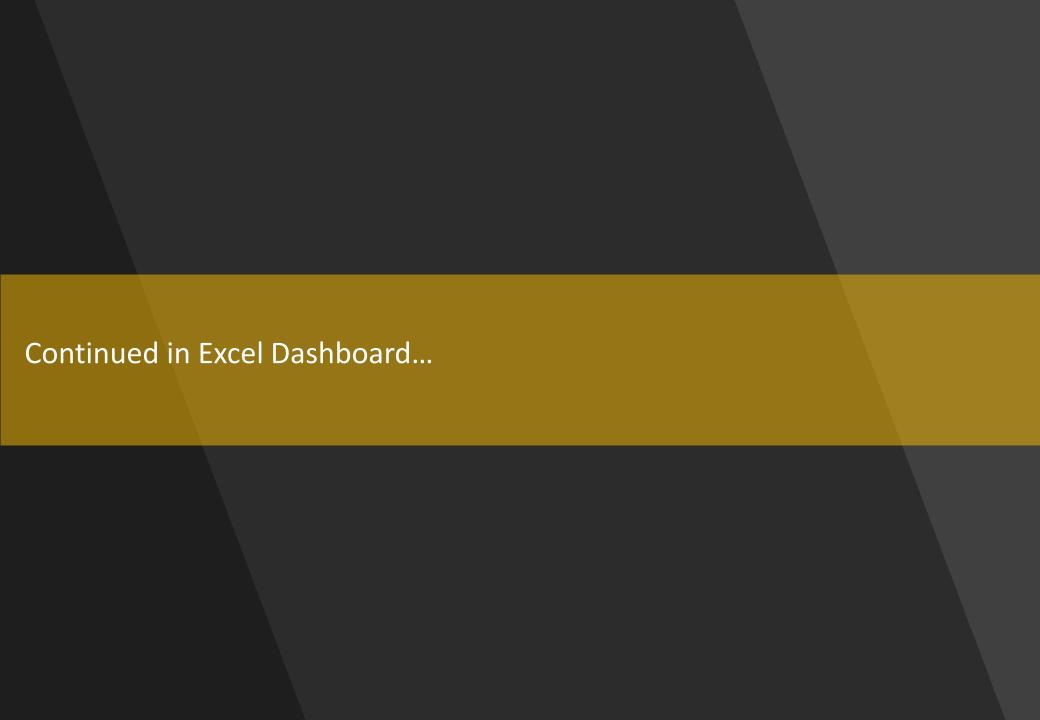
Referencing 'Sales.vCustomerSales' data



PowerQuery – Data preview

Loading imported data thru PowerQuery:







In summary

Understand the quarterly revenue growth

Outliers in Q4 growth are seasonal and are driven by thanksgiving season sale, surge in 2005 Q2 is something to be monitored if sustainable outside of the usual Q4 outliers

Understand customer orders pattern thru segmentation

Surprisingly, most companies' orders are in the amount of \$37k-\$47k range. Study the recency of the high-value customers; proactively engage high-value customers but order less frequent

Find out which product price ranges sell more thru clustering

Overall, products with prices ranging \$57-\$87 sell the most followed by even higher price range of \$87-\$117. Something to investigate why the cheapest range of \$27-\$57 sells poorly than products in the next price ranges

Distribution of sales by countries

Biggest source of revenue comes from USA while more than 50 % of revenue is already covered by 5 countries (USA, Spain, France, Australia, UK). Look into advertising in smaller revenue countries or do further research in their toy markets