Task 1

Write a use case (with alternatives and parameters) for order tracking: https://viadelivery.ru/tracking

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Usage Scenario

Purpose: to get information about an order using its order number

S - system

U - user

Scenario 1

- 1. U clicks on (activates) the field "Order number" and enters the number known to him in beforehand
- 2. S saves the entered data in the field
- 3. U enters the last 4 digits of the phone number in the "Last 4 digits of your phone" field
- 4. S saves the entered data in the field
- 5. U presses the "Check status" button
- 6. S displays the order status, expected delivery date, delivery address and current location of the parcel (if available).

Scenario 2

- 1. U clicks on (activates) the "Order Number" field and enters a random (incorrect) order number
- 2. S saves the entered data in the field
- 3. U enters the last 4 digits of the phone number in the field "Last 4 digits of your phone number"
- 4.S saves the entered data in the field
- 5. U presses the "Check status" button
- **6. S** displays the following message: "Orders are not found! Please check the entered data".

Scenario 3

- 1. U
- 2. S saves the entered data in the field
- 3. U enters the last 4 digits of the (non-existent) phone number in the "Last 4 digits of your phone" field
- 4. S saves the entered data in the field
- 5. U presses the "Check status" button
- **6. S** displays the following message: "Orders are not found! Please check the entered data".

Scenario 4

- 1. U clicks on (activates) the "Order number" field and enters incorrect data format letters, wildcards, spaces
- 2. S saves the entered data in the field
- 3. U enters the last 4 digits of the phone number in the "Last 4 digits of your phone" field
- 4. S saves the entered data in the field
- 5. U presses the "Check status" button
- **6. S** displays the following message: "Orders are not found! Please check the entered data".

Scenario 5

- 1. U clicks on (activates) the field "Order number" and enters the number known to him in beforehand
- 2. S saves the entered data in the field
- 3. U enters less than 4 digits in the "Last 4 digits of your phone" field.
- 4. S saves the entered data in the field
- 5. U presses the "Check status" button
- **6. S** displays the following message: "Orders are not found! Please check the entered data".

Scenario 6 (order and phone number aren't connected with each other)

- 1. U clicks on (activates) the field "Order number" and enters the number known to him in beforehand
- 2. S saves the entered data in the field
- 3. U enters 4 digits in the "Last 4 digits of your phone" field.
- 4. S saves the entered data in the field
- 5. U presses the "Check status" button
- **6. S** displays the following message: "Orders are not found! Please check the entered data".