

DStv EXPLORA QUICK GUIDE



DStv
Feel every moment



DStv Explora – features at a glance

- HD capable (720p and 1080i)
- Dolby Digital 2.0 capable
- BoxOffice
- DStv Catch Up
- Connect the Explora to the internet for more DStv Catch Up and Remote Recordings
- View one channel, while recording another
- Record up to 220 hours
- Series Recording
- Multiple Search options
- Pause Live TV for up to 2 hours
- Fast Forward, Rewind, Instant Replay and Slow Motion
- Favourite Channels (5)
- Subtitles when watching live TV, after pausing TV, and on user recordings (where available)
- User friendly HD menu
- New remote control, with easy to use PVR buttons
- Parental Control
- Widescreen capable
- XtraView capable



Please Note

- Use of PVR and/or XtraView functionality requires payment of an additional monthly fee.
- HD channels, BoxOffice And DStv Catch Up available on selected packages.
- Data charges apply when connecting the DStv Explora to the internet. Visit dstv.com/GetConnected for full Terms and Conditions.
- There is no DStv Catch Up or BoxOffice content when the DStv Explora is first installed. This content will start downloading as soon as installation is complete. Please be patient while we download the latest movies, series and more to your DStv Explora.

Welcome to your new world of extraordinary entertainment!

Congratulations on the purchase of your new DStv Explora!

The moment you connect your DStv Explora, is the moment your TV viewing experience surpasses all your expectations.

TV on your terms. Record up to 220 hours of the world's top content. You'll never need to watch the clock again.

Quality viewing. Watch your favourite series, movies, sporting events and more in crystal clear HD. With more clarity and detail than ever before.

Movie nights. Rent a blockbuster movie from BoxOffice. And remember, the first one's on us! All you need to do is make the popcorn.

Catch up or find something new. There's no reason to miss out on a moment of entertainment. With hundreds of the hottest series, shows, movies, sporting highlights and more on DStv Catch Up, you'll never be lost for something to watch.

Discover. Use one of the many search features to discover even more great entertainment.

Easy to use. A new remote with buttons for all the big features, plus HD menus, make it a pleasure to use.

Double duty. Link your new DStv Explora to another XtraView capable decoder to get access to more than one channel in your home at the same time.

Get started by using this Quick Guide to familiarise yourself with the functions and features your new DStv Explora has to offer.

Finally, visit dstv.com and register for a Connect ID which will allow you to manage your account, set recordings on your DStv Explora when you're away from home, clear errors and more.

An extraordinary world of entertainment awaits ...

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Getting Connected

NOTE! The performance of the DStv Explora and availability of all features is directly related to the quality of the installation (including use of approved equipment and correct alignment of the satellite dish).

Installation of the DStv Explora requires an **90cm satellite dish** together with a **DStv Smart LNB**.

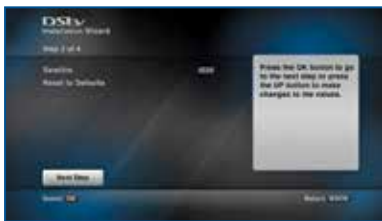
- We recommend the use of a DStv Accredited Installer for all installations.
- To find your local installer, visit dstv.com
- If your DStv Explora is installed with any other type of LNB, the installation may require changes to receive future services.

Quick Notes

1. Once the DStv Explora has been correctly connected to the satellite dish and switched on, there is an Installation Wizard to guide you through the first time set-up.
2. Remember, you will need to contact your nearest MultiChoice Call Centre to activate your new DStv Explora.
3. There is no DStv Catch Up or BoxOffice content when the DStv Explora is first installed. This content will start downloading as soon as installation is complete. Please be patient while we download the latest movies, series and more to your Explora.



Getting Connected



Please wait for all three tuners to show signal on this screen, before pressing **OK** to continue.



Quick Tip

Read through our helpful Quick Guide for the remote (also packaged with the DSStv Explora) to quickly learn about the different buttons and what they do.

Getting Connected to the Internet

The DStv Explora can now be connected to the internet for more DStv Catch Up. You'll also be able to schedule remote recordings when you're away from home.

There are two ways to connect your DStv Explora to the internet.

Via Ethernet

If your DStv Explora is in the same room as your router, or if you want to connect it directly, you can link them using an Ethernet cable (available from any electronic store).

Using our DStv WiFi Connector

If your DStv Explora isn't in the same room as your router, or if you want to avoid running a cable from your router to your DStv Explora, you can connect wirelessly using our DStv WiFi Connector.

Visit **dstv.com/GetConnected** for full instructions and step-by-step guidelines.



Quick Tips

- Data charges apply when connecting the DStv Explora to the internet and we recommend an uncapped ADSL account, with a minimum 2Mbps download speed. For the best experience, a download speed of at least 10Mbps is recommended. Visit **dstv.com/GetConnected** for full Terms and Conditions.

Getting Started

This Quick Guide will help you find your way around the main features of your DStv Explora and get you viewing in no time.

Five important things you need to know when using your new DStv Explora :

- 1** The DStv Explora has **ONE central menu** with all content and settings. Press the **DStv** button to go straight to DStv Central. (See the DStv Explora Map for more info)
- 2** When looking for something to watch, use the **hotlink buttons** on your remote to go directly to **BoxOffice**, **DStv Catch Up**, your **Playlist**, the **TV Guide** or **Search**.
- 3** With all the great content available, **BoxOffice**, **DStv Catch Up** and your **Playlist** have folders allowing you to easily find what you're looking for. The **Planner** also has folders, so you can see all schedules or limit your view to just the reminders or one of the other options. There's also series stacking, which groups episodes in a season together (available in both your **Playlist** and **DStv Catch Up**).
- 4** Press **OK** on any programme name to see the list of available **actions**. These range from being able to schedule recordings, set reminders and even getting a list of when a programme will be aired again over the next 8 days.
- 5** To change viewing options (like language and aspect ratio), press **OPTIONS**. Pressing this same button when viewing a list, lets you change the sort order or how the information is displayed.

Personalising your DStv Explora

We recommend that you personalise the settings on your new DStv Explora to have the best possible viewing experience.

Press the **DStv** button and go to "User Preferences" in "Settings" to set your preferences for default language, aspect ratio, recording defaults and more.

If you have connected your DStv Explora to the internet, use Connected Services on this menu to enable the features.



DStv Explora Map



Press  to access DStv Central at any time

Just Added

Watch Now

- Playlist
- BoxOffice
- DStv Catch Up
- Go to Live TV
- Audio Channels

Search

- Movies
- Series
- Sport
- Theme Search
- Word Search
- Advanced Search

Planner

- Schedules
- Season Manager
- Get Connected/
Downloads
- Create Manual
Recording
- TV Guide

Just Added

A quick snapshot of the latest DStv Catch Up and BoxOffice titles on your DStv Explora.

Watch Now

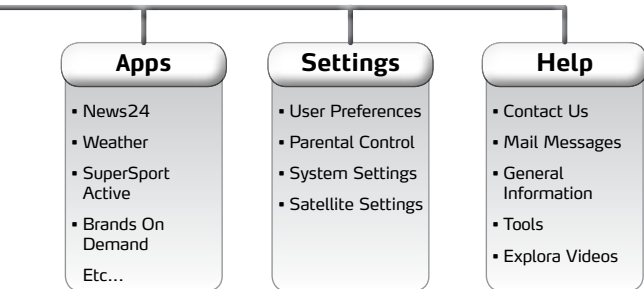
Everything that you can watch – all in one place! Catch up on your favourite series, rent a movie, download a show, watch something you've recorded, tune to live TV or listen to one of the many audio channels on offer. Remember you can also go directly to **BoxOffice**, **DStv Catch Up** or your **Playlist** using the hotlink buttons on your remote.

Search

Explore our world of entertainment using one of the search options available. You can also go directly to **Search** using the hotlink button on your remote.

Planner

Everything you need to do your planning – all in one place! Check your schedules, manage your series recordings or look through the TV Guide. Remember, you can also go directly to the **TV Guide** using the hotlink button on your remote.



Apps

Your one stop access to all the interactive services available on your DStv Explora. Press **OK** while watching TV for quick access to the list of available apps.

Settings


This section of the menu includes all settings that you can personalise, together with Parental Control, Satellite Settings and more. This is also where you enable the Connected Services.

Help

Here you can find our contact details, your mail messages as well as Information Central (which you need when contacting our call centre). You can also test the internet connection on your DStv Explora here.

BoxOffice

Rent blockbuster movies from the comfort of your home with BoxOffice, and keep them for 48 hours. With a selection of the hottest movies available to rent and watch instantly on your DStv Explora, there's never been a better time to plan a big night in.

Press the **BOXOFFICE**  button to go directly to the selection of available movies.

Note: BoxOffice is only available in selected countries on selected packages.



Press **SEARCH** to quickly find a BoxOffice movie.

Visit dstv.com/boxoffice for more information and for other great ways to enjoy the freshest movies.

There are no BoxOffice movies listed when the DStv Explora is first installed. The movies will start downloading as soon as installation is complete. Please be patient while we download these to your DStv Explora.

DStv Catch Up

With DStv Catch Up, there's never a reason to miss your favourite show.

Catch up on a selection of series, movies, kids' entertainment, sports highlights, reality shows and more. And for many series, we have series stacking (with multiple episodes available), so you can snuggle up on the couch for an afternoon of binge viewing.

We also have Express from the U.S. which brings you the hottest new series – ready for you to watch within 24 hours of the U.S. broadcast. It's TV on your terms. Press the **CATCH UP** button for quick access to all the latest programming we've recorded for you.



Press **SEARCH** to quickly find what you're looking for on DStv Catch Up.

DStv Catch Up

When you connect your DStv Explora to the internet, you'll discover extra Catch Up titles including series, movies, sports, kids' shows and exclusive entertainment – all downloadable straight to your DStv Explora to watch in your own time.




Note: DStv Catch Up is only available in selected countries on selected packages.

Visit dstv.com/catchup for more information and for other great ways to enjoy the best of DStv Catch Up.

There are no DStv Catch Up titles listed when the DStv Explora is first installed. These will start downloading as soon as installation is complete. Please be patient while we download the latest movies, series and more to your DStv Explora.

The TV Guide

The TV Guide lists 8 full days of programming information, allowing you to easily plan your viewing.

Press the **TV GUIDE**  button for quick access to our programme schedules.

Press **OK** on any programme to see the available actions. You can set reminders, schedule recordings and find out when the programme will be aired again over the next 8 days.



Quick Tips

- Press **OPTIONS** to change the way the schedules are displayed.
- Press **P+ / P-** to jump 24 hours at a time.
- Enter a channel number to quickly jump to schedules for a specific channel.

The TV Guide

A great feature of the DStv Explora is being able to find out when a programme is on again within the next 8 days.

If you see a programme that you missed (or that clashes with something else you're already recording), press **OK** on the programme and select Other Airings to see when the programme is on again in the next 8 days.



You can then schedule a recording on one of these alternatives to ensure that you don't miss out on your favourite programme.

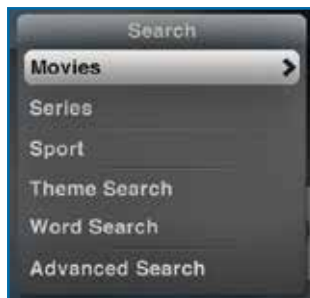
Search

Sit back and discover great entertainment with our easy to use Search.

Press **SEARCH** to see all the options available.

You can find movies by genre, the newest series, what live sport is coming up or what movies are starting in the next hour.

There's also Advanced Search to help you find exactly what you're looking for. You can even filter the results by PG rating. It's that easy.



Instant Search

With so much great content, we're making it easier for you to find what you're looking for!

When you're in your Playlist, DStv Catch Up or BoxOffice, just hit the **SEARCH** button to access Instant Search.

Enter any word from the title (using the onscreen keyboard or by using the SMS buttons on your remote) and we'll instantly show you matching results.



We even show you matching titles in the other two sections.

Watching TV

To see the title of the programme you're watching, press **i**. For additional information about the programme, press **i** again.



Watching TV

Press **OK** on any programme to see the available actions.



You can also press the **UP** arrow when the i-Plate is displayed to see the content in the buffer (the DStv Explora keeps the last 2 hours of viewing so that you can rewind at any time.)



Quick Tip

Arrow **DOWN** to see programming info for a full 24 hours on any channel.

Watching TV

To see what's on other channels, press **GRID** and use the arrows to move the highlight. You can also press **OK** to tune to a selected channel.



To change the aspect ratio, select another language or to display subtitles, press **OPTIONS**.



Quick Tip

To change aspect ratio on the fly, press **ARC**.

Listening to Audio Channels

DStv offers a wide range of audio channels. It's now easy to access and listen to your favourite radio station or DMX channel.

- When watching TV, enter the number of the audio channel on the remote, or
- Press **GRID**, find the audio channel you want to go to and press **OK**, or
- Press the **DStv** button, select "Watch Now", go to "Audio Channels" and press **OK**



To quickly return to live TV, press the **TV** button.

Trickmodes

Need to answer the phone, but don't want to miss a thing? Press **PLAY/PAUSE** and the DStv Explora will wait for you to come back. You can pause live TV for up to 2 hours!

To resume viewing, just press **PLAY/PAUSE** again.

To fast forward, press **FF** once to fast forward slowly, and again (up to three times) to fast forward at the maximum speed. Press **PLAY/PAUSE** to resume viewing.

To rewind, press **REW** once to rewind slowly, and again (up to three times) to rewind at the maximum speed. Press **PLAY/PAUSE** to resume viewing.

And if you want to watch that unbelievable goal again or catch what the villain just said, press **REPLAY** to jump back 10 seconds. Each time you press **REPLAY**, the video jumps back another 10 seconds.

Now that you've seen the goal, you'll want to watch it in slow motion - press and hold the **PLAY/PAUSE** button to activate Slow Motion. Then press **FF** or **REW** to view the video in slow motion at various speeds.



Quick Tip

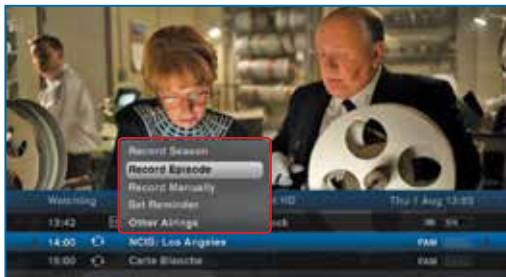
You can also use the Status Bar to "jump" through content. When watching any programme, press **STATUS BAR**. Use **FF** or **REW** to quickly move through the content, or use the **LEFT/RIGHT** arrows to jump to the bookmarks.



Recordings

The DStv Explora allows you to record up to 220 hours of your favourite programming, ensuring that you always have something to watch.

Step 1 Press **OK** on any programme to see the recording options available. If the programme is part of a series, you can record just the episode, or the entire season of the series.



Step 2 After scheduling a recording, the programme is marked as a scheduled recording and listed in "Schedules" in "Planner".



Recordings

- Step 3** You can edit or delete the scheduled recording at any time.
- Step 4** When the programme has recorded, it will be listed in your “Playlist” in “Watch Now”. (If for any reason the programme failed to record, it will be listed in “Failed Recordings” in your “Schedules”).
- Step 5** The programme is now ready for viewing!

You can also create manual recordings. Example: You want to record the first 10 minutes of the news each morning so that you can quickly catch up on news headlines. Select “Create Manual Recordings” from “Planner” and schedule the recording as required. Manual Recordings can be scheduled once off, daily, weekly or just on weekdays. You can also set manual recordings from the Actions list (when you press **OK** on any programme).



Quick Tip

Set up your Recording preferences in “User Preferences” in “Settings”.

Remote Recordings

Remote Recording is a feature allowing you to schedule a recording when you're away from home.

Once you've connected your DStv Explora to the internet, you need to get a Connect ID and link it to your DStv Explora smartcard number.

If using your laptop, login in to our TV Guide, select the programme you want to record and we'll do the rest. And if you're using a smartphone or tablet, download our app (DStv Now) and follow the same steps.



All Remote Recordings take priority, so if there are any other scheduled recordings in progress or in conflict, these will be deleted and rescheduled where possible.

Note : Remote Recordings are only available in selected countries.

Visit dstv.com/GetConnected for more information, including full Terms and Conditions.




Quick Tips

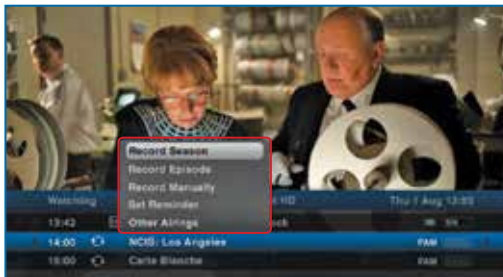
We recommend switching on the "Auto Delete" feature on your DStv Explora. This automatically deletes recordings if space is required for new ones. To switch "Auto Delete" on :

- Press the blue **DStv** button
- Go to "Settings"
- Select "User Preferences"
- Select "Recordings"
- Set "Auto Delete" to "On"
- Press **BACK** to save your setting

Series Recordings

The DStv Explora offers series recording on selected programming. Look out for this icon  which indicates that series recording is available.

Step 1 Press **OK** on the programme with the series icon and select Record Series.



Step 2 Any new episodes within the next 8 days will be marked as scheduled recordings and listed in "Schedules" in "Planner". The series will also be listed in "Series Manager" in "Planner".



Series Recordings

Step 3 You can edit or delete the series recording at any time. You can also prioritise your series, so that your DStv Explora knows which is more important to you in the event of a conflict.



Step 4 When the programme has recorded, it will be listed in your "Playlist" in "Watch Now". (If the programme failed to record, it will be listed in "Failed Recordings" in your "Schedules").

Step 5 The programme is now ready for viewing!




Quick Tips

- You will need to delete the series from the Season Manager once the season has come to an end.
- If a series is always on at the same time, but does not have series recording available - you can use Manual Recordings to set a recurring recording.

The Playlist

The DStv Explora allows you to record up to 220 hours of your favourite programming and your Playlist is where you will find all the programmes you've recorded. You get to choose what you want to watch, when you want to watch it. (We've also sorted your recordings based on content, and neatly stacked your series episodes together, making it easier for you to find what you're looking for.)

Press the **PLAYLIST**  button to go directly to your list of recordings.

Select a programme and press **OK** to see the available options.



Quick Tips

- Press **SEARCH** to quickly find what you're looking for in your Playlist.
- Press **OPTIONS** to change the order of the programmes in the Playlist.
- You can "jump" to the schedules by pressing **ALT** at any time.
- You can lock your recordings to prevent them being accidentally deleted. Press **OK** and select **Lock**.
- Set up your recording preferences in "User Preferences" in "Settings".

Apps

Would you like to know the latest sports scores? Or see news updates and the latest weather forecasts?

Press **OK** while watching TV and make your selection from the available Apps.



Parental Control

The DStv Explora has a Parental Control feature which allows you to block programming based on the PG rating. This feature also allows you to block entire channels. Viewing is then only available once a valid PG PIN has been entered.

The default PG PIN is 1234. If you block the PG PIN, please contact your closest call centre and ask them to reset it.

You can also block BoxOffice movies from being charged to your account.

To make use of this feature, go to “Parental Control” in “Settings”.



All programming carries a PG rating and includes SNVL notification (an indicator of programming content – **S**ex, **N**udity, **V**iolence, **L**anguage).

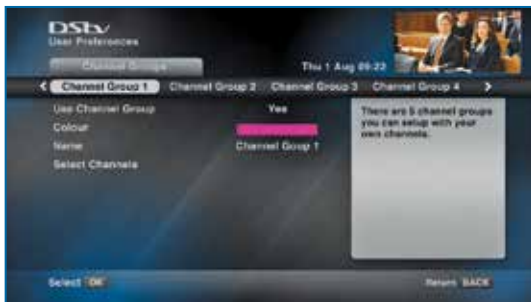
Favourite Channels (Channel Groups)

You can set up Favourite Channels on the DStv Explora so that when watching TV or using the TV Guide, you only see the selected channels.

DStv Explora allows you to set up to five different channel groups, giving you the option to create a group for each family member, or even groups for the various types of channels.

You can then name these channel groups (like “Mom’s Channels”, “Dad’s Stuff”, “Sports”, etc). We even let you select a colour for the i-Plate when you’re watching channels in this group.

Press the **DStv** button and go to “User Preferences” in “Settings”. Then select “Channel Groups”.



Quick Tip

When watching TV, press **OPTIONS** to change the channel group.

All about Icons

Live TV 

Shows which programme is currently live.

Audio Channel 

Indicates an audio channel.

Buffer 

Only seen on the i-Plate. This shows which programmes are in the buffer and available for viewing.

Mail Message 

This displays on the front panel of your DStv Explora when you have mail from DStv. Press the **DStv** button and go to "Help" to read your mail.

High Definition HD

Programme is in High Definition. This icon is displayed with the programme synopsis. Press **i** on any programme to see this additional information.

Widescreen WS

Programme is in widescreen (16:9). This icon is displayed with the programme synopsis. Press **i** on any programme to see this additional information.

Dolby 

Programme has a Dolby soundtrack. This icon is displayed with the programme synopsis. Press **i** on any programme to see this additional information.

Subtitles 

Programme has Subtitles available. This icon is displayed with the programme synopsis. Press **i** on any programme to see this additional information.

Quick tip: You can select to automatically display subtitles. See "User Preferences" in "Settings".

All about Icons

SNVL 


This information is displayed for all programmes and is an indicator of programming content (**S**ex, **N**udity, **V**iolence, **L**anguage).

PG Block 

Content is blocked due to Parental Control settings. A valid PG PIN is required to watch this content.

Reminder 

You can set a reminder for any future programme (select the programme, press **OK** and "Set Reminder"). This icon will then display with the programme information. To see all reminders – press the **DStv** button and go to "Schedules" in "Planner".

Scheduled Recording (Single) 

You can schedule a single recording of any programme. Select the programme, press **OK** and "Record Episode" or "Record Programme". This icon will then display with the programme information. To see all scheduled recordings – press the **DStv** button and go to "Schedules" in "Planner".


Series Link 

This programme is part of a series and has series recording available. Select the programme, press **OK** and "Record Series". To see all series recordings – press the **DStv** button and go "Series Manager" in "Planner".


Booked Series 

This programme is part of a series that you have already set a series recording for.

All about Icons

**Scheduled
Recording (Series)** 

This programme is part of a series and this episode is scheduled to record as part of your series recording.

**Recording in
Progress** 


Indicates a recording in progress. You can stop a recording in progress at any time by pressing the **STOP** button on the remote.

Conflict 

You have scheduled recordings which are in conflict. Press the **DStv** button and go to "Schedules" in the "Planner" to resolve the conflict.

Playback 

This icon indicates playback of recorded content.

**Playback Recording
in Progress** 

This icon indicates playback of a recording which is still in progress.

Viewed Content 

This icon indicates that you have partially or fully viewed the content.

Alert! 

This icon will only be seen in your Playlist and indicates an incomplete recording.

Failed Recording 

This indicates a failed recording. To see all failed recordings, press the **DStv** button and go to "Schedules" in "Planner".

All about Icons



This content has been locked to prevent it from accidentally being deleted.



This icon is only used in the TV Guide, and only when we don't have space to show you the programme title. Press **i** to see programme information.



This icon indicates extra DStv Catch Up content that you can download to your DStv Explora. You have the option to watch it while it downloads, or wait for it to fully download before watching it.



This icon is displayed onscreen when content is being downloaded.



This displays on the top right of your screen when you have a recording in progress. It includes the channel that is being recorded as well as the time remaining on the recording. Remember, you can press **STOP** at any time to stop a recording in progress.



Indicates use of FF and the current FF speed, as well as your position in the content being viewed.



Indicates use of REW and the current REW speed, as well as your position in the content being viewed.

Important Safety Information

This DStv Explora meets International Safety Standards. Please read the following recommended safety precautions carefully.

Mains Supply

The DStv Explora operates at 12 V DC and is connected to the mains supply using the supplied power supply, rated 100 - 240 Vac 50/60Hz. Connect the power supply unit to the decoder and the power cable to the power supply unit, before connecting the other end of the power cable to the mains wall socket. Disconnect the power supply unit from the mains before connecting or disconnecting any other cables to the decoder's back panel.

Liquids & Spillage

Keep liquids away from the DStv Explora and do not put anything on top of it which may spill (example: lit candles, plants or containers of liquid). Do not use the DStv Explora in extreme temperature and humid conditions..

Ventilation

It is essential to keep the DStv Explora cool to prolong the life of the hard disk. Do not block the ventilation holes and ensure that free airflow is maintained around the DStv Explora. To maintain adequate ventilation of the decoder, ensure that there is at least 10cm of free space above and to the sides of the DStv Explora. Never stand the DStv Explora on soft furnishings or on carpet. Do not use, or store the DStv Explora near a heater or where it is exposed to direct sunlight. Never stack other electronic equipment on top of, or below the DStv Explora.

Cleaning

Before cleaning the DStv Explora, first disconnect it from the mains. Use a dry cloth to clean the exterior.

Important Safety Information

Servicing

Do not attempt to repair the DStv Explora yourself. You should also never remove the cover of the DStv Explora. Any tampering with the DStv Explora will invalidate the warranty. Refer all servicing to a qualified MultiChoice agent or branch.

Lightning

If the DStv Explora is installed in an area subject to intense lightning activity, protection devices for the power supply unit's mains connector are recommended.

Earthing

The earthing system must comply with local regulations.

Hard Disk

To avoid possible damage to the internal hard disk, do not pick up or move the DStv Explora while it is connected to the power supply. If you want to move the DStv Explora, first stop any recordings in progress, then put the DStv Explora into standby, and wait 30 seconds before disconnecting it.

Features of the DStv Explora and how it works may differ based on the active subscription as well as software changes. Graphics may also differ from what you see on screen due to these factors.

Information correct at time of publishing. If you have any queries about the features, please contact us via our forums, Facebook page or Twitter.

e&oe (Africa/September 2015, V2.7 FPNS)

Find us on

dstv.com

pace.com



