

# ROMÁRIO ARAÚJO

## NETWORK ENGINEER

I AM A HARD-WORKING NETWORK ENGINEER WITH OVER 7 YEARS OF EXPERIENCE SUPPORTING, TROUBLESHOOTING, IMPLEMENTING AND MONITORING NETWORK INFRASTRUCTURE. PROVEN ABILITY TO LEARN NEW MARKET TECHNOLOGIES AND CUSTOMER SERVICE WITH DUE ATTENTION, KNOWLEDGE, TECHNICAL CAPACITY AND RESPECT.

### EDUCATION

UNOPAR  
HIGHER DEGREE IN COMPUTER NETWORKS  
JANUARY 2023 - PRESENT

EEEFM - BELMIRO TEIXEIRA  
COMPUTER TECHNICIAN  
JANUARY 2012 - DECEMBER 2024

### CONTACT

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🌐 LINKEDIN/ROMARIO-ARAUJO-3B143362/

### WORK EXPERIENCE

#### STEFANINI BRASIL - OUTSOURCING AT VALE S/A

JANUARY 2024 - PRESENT

#### NETWORK ANALYST

MANAGING SECURITY AND ROUTING AND SWITCH EQUIPMENT, ROUTERS, SWITCHES, ASA FIREWALL (ASDM, RULES MANAGEMENT, TROUBLESHOOTING); FIREPOWER FTD NGFW (FMC, TROUBLESHOOTING); CISCO IDENTITY SERVICES ENGINE (ISE); BLUECOAT PROXY SG / SYMANTEC MANAGEMENT CENTER AND CISCO UMBRELLA; NETBOX (IP ADDRESS MANAGEMENT (IPAM)); SERVICE NOW (TOOL FOR HANDLING INCIDENTS, CHANGES AND WORK ORDERS); TROUBLESHOOTING AUTOMATION AND LORAWAN EQUIPMENT; CITRIX NETSCALER; CISCO PRIME INFRASTRUCTURE; CISCO WIRELESS LAN CONTROLLER. OPENING CASES WITH MANUFACTURER.

## **ALGAR TECH - OUTSOURCING AT VALE S/A**

JANUARY 2023 - JANUARY 2024

### **NETWORK ANALYST**

MANAGING SECURITY AND ROUTING AND SWITCH EQUIPMENT, ROUTERS, SWITCHES, ASA FIREWALL (ASDM, RULES MANAGEMENT, TROUBLESHOOTING); FIREPOWER FTD NGFW (FMC, TROUBLESHOOTING); CISCO IDENTITY SERVICES ENGINE (ISE); BLUECOAT PROXY SG / SYMANTEC MANAGEMENT CENTER AND CISCO UMBRELLA; NETBOX (IP ADDRESS MANAGEMENT (IPAM)); SERVICE NOW (TOOL FOR HANDLING INCIDENTS, CHANGES AND WORK ORDERS); TROUBLESHOOTING AUTOMATION AND LORAWAN EQUIPMENT; CITRIX NETSCALER; CISCO PRIME INFRASTRUCTURE; CISCO WIRELESS LAN CONTROLLER. OPENING CASES WITH MANUFACTURER.

## **DINÂMICA TELECOMUNICAÇÕES**

MAY 2017 - JANUARY 2023

### **NETWORK ANALYST**

ANALYSIS AND PROJECTIONS OF IMPROVEMENTS WITH LOGICAL FEASIBILITY OF THE ENTIRE BACKBONE AND CUSTOMER NETWORK INFRASTRUCTURE, BASED ON TRAFFIC, OPERATIONAL COST, UPTIME, SUPPORT, TECHNICAL KNOWLEDGE, BANDWIDTH CAPACITY AND RESOURCES, REDUNDANCIES AND PREPARATION OF PROPOSALS TO RESOLVE ISSUES PROBLEMS AND AVOID FUTURE FAILURES, WITH PREDICTIONS OF FUTURE FAILURES AND PRESENT TO THE RESPONSIBLE TECHNICAL MANAGER.

TECHNICAL REFERENCE FOR THE N1 AND N2 TEAM, SUPPORTING AND PROVIDING KNOWLEDGE, RESPONSIBLE FOR EXECUTING ROUTING CONFIGURATIONS, VLANS, SWITCHES (BGP, OSPF, MPLS/LDP, HSRP, VRRP, ETC.) COMPUTER NETWORKS (MPLS) APPLICATION AND PRACTICE IN KNOWLEDGE OF PROTOCOLS AND SECURITY TECHNIQUES FOR L2 BGP PORTS ROUTERS SWITCHES STP, IPV6, VPN (SITE-TO-SITE, IPSEC), L2TP, PPTP, PPPoE PROTOCOLS, AMONG OTHERS. CONFIGURATIONS OF TRIPLE PLAY DATA, VOICE AND VIDEO SERVICES;

CONFIGURATION AND MAINTENANCE ON ISP DEVICES SUCH AS MIKROTIK, CISCO, HUAWEI ROUTERS, DATACOM SWITCHES, OLT'S HUAWEI, FURUKAWA, FIBERHOME, PARKS, RADIOS CERAGON, UBIQUIT AND MIKROTIK, MONITORING AND TROUBLESHOOTING ON TRANSMISSION EQUIPMENT SUCH AS DWDM (HUAWEI AND ECI), VALIDATION OF TRANSMISSION AND RECEPTION SIGNALS, ANALYSIS OF FAILURE EVENT LOGS, TROUBLESHOOTING AND CUSTOMER SERVICE.

## **CERTIFICATIONS**

CISCO CERTIFIED NETWORK ASSOCIATE EXAM (CCNA 200-301)

MTCRE - MIKROTIK CERTIFIED ROUTING ENGINEER

SWITCHES DMOS - LAYER 2

ZABBIX 5.0 CERTIFIED USER

EF SET CERTIFICATE B2 UPPER INTERMEDIATE

CCNA - INTRODUCTION TO NETWORKS

CISCO - ENGLISH FOR IT 1

COVER LETTER BY

# ROMÁRIO ARAÚJO

NETWORK ENGINEER

DEAR MANAGER,

I AM WRITING A LETTER OF INTEREST IN REGARDS TO THE POSITION IN YOUR COMPANY. YOUR COMPANY IS KNOWN FOR ITS INNOVATION, PROFESSIONALISM, AND RESULTS-DRIVEN MARKETING STRATEGY, WHICH IS WHY I AM CERTAIN I WOULD MAKE A VALUABLE ADDITION TO YOUR TEAM. I WOULD BE INTERESTED IN LEARNING MORE ABOUT THE COMPANY AND AVAILABLE OPPORTUNITIES, SO I HAVE ENCLOSED MY RESUME FOR YOUR CONSIDERATION.

I AM CONFIDENT THAT MY EXPERIENCE IN THIS FIELD WILL BE AN ASSET TO YOUR COMPANY. AS YOU WILL SEE ON MY RESUME, I HAVE A PROVEN RECORD OF ACHIEVEMENTS, WHICH WILL ALLOW ME TO MAKE MAJOR CONTRIBUTIONS TO YOUR COMPANY.

I LOOK FORWARD TO SPEAKING WITH YOU TO DISCUSS HOW MY EXPERIENCE AND ABILITIES MATCH YOUR NEEDS. I WILL CALL YOU ON THE DAY OF THE WEEK TO SEE WHAT DAY AND TIME FIT YOUR BUSY SCHEDULE. DON'T HESITATE TO CONTACT ME AT YOUR PHONE NUMBER OR CONTACT ME BY EMAIL AT YOUR EMAIL ADDRESS SHOULD YOU HAVE ANY QUESTIONS. I LOOK FORWARD TO SPEAKING WITH YOU.

A handwritten signature in black ink, appearing to read 'ROMÁRIO ARAÚJO', with a stylized, cursive script.

ROMÁRIO ARAÚJO