

# NORDSECMOB-Master's programme in Security and Mobile Computing

Course Quality Advisory Board of the Erasmus Mundus Student and Alumni Association

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100

#### Executive summary (?) 1

## Overall satisfaction **Response** Very unsatisfied Somewhat unsatisfied Somewhat satisfied Very satisfied 36% 56%

68%

75

## KTH Royal Institute of Technology, Sweden

Aalto University Foundation, Finland

Overall academic satisfaction

Overall satisfaction

#### 2 Introduction

#### 2.1 Course Quality Advisory Board

CQAB is an independent advisory body that operates on a voluntary basis, and its members have not and do not receive financial benefits from their CQAB related activity. Membership to CQAB is assured through a competitive recruitment process among EMA members. Internally, CQAB has three main separate structures:

- 1. Programme Representative Network (PRnet), aimed at coordinating the relation between Erasmus Mundus courses and EMA.
- 2. Management of the em.feedback@em-a.eu, that assists students with pressing quality issues.
- 3. Survey Team, tasked with conducting the CQSS survey.

14%

29%

32%

40%

25

CQAB was created as a result of the pressing and constant concerns of EMA members about the quality of the student experiences as part of an Erasmus Mundus (EM) course. Internally, CQAB has a variety of tools to capture student concerns and to interact with student representatives from various programmes, but the CQSS survey represents its most comprehensive and systematic initiative focused on quality assurance. The inception and design of CQSS is enrooted in the complexity of the EMJMD student experience and driven by two distinct factors: the perceived systemic issues around quality across courses, and the general underrepresentation of students in evaluating the EMJMD programme.

For any concerns, questions or feedback on this report, please contact us at chair.cqab@em-a.eu.

#### 2.2 Introduction to the CQSS survey

Our survey was filled in by 25 students of your program. They represent 18 countries and collectively they have spent more than 39 hours thinking and answering questions of our survey.

We hope that their feedback will help you make your Erasmus Mundus program even more brilliant and unique!



#### 2.3 Structure of current report

The report focuses on providing your course with customized information received from students. The information in this report follows the structure of the CQSS survey. As such, information on how students attending the course evaluated their overall course experience, and also how various universities in the consortia were experienced by students. Only idicators with 10 or more responses are included in the report.

The largest section of the report focuses on providing information about the supporting services available to students before the start of the EMJMD programme, during orientation, the general helpfulness of various units and individuals, as well as the support received on specific student issues. The following section focuses on indicators capturing the assessment and feedback processes. In section four, the responses of students to questions pertaining to teaching, learning and supervision are highlighted. Before concluding, section five touches aon the internship, field experience and personal development aspects evaluated as part of the CQSS survey.

Graph plots the responses from students, while table provides information about how other courses did on that question. Example of a table below:

	n	Mean	EM mean	0% - 25%	25% - $50%$	50% - $75%$	75% - 100%
Course content	25	3.52	3.19	2.54 - 3.06	3.07 - 3.23	3.24 - 3.40	3.41 - 3.70
Enrolling in classes	25	3.64	3.42	2.57 - 3.25	3.26 - 3.45	3.46 - 3.62	3.63 - 3.92
Information about fieldwork	25	3.13	2.95	2.00 - 2.80	2.81 - 3.00	3.01 - 3.19	3.20 - 3.57

Each row represents a dimension of the question. It contains information about the mean that question received from students of your program.

Calculation of means is based on Likert-scale. Each option corresponds to a numeric value in a following way:

- 1. "Very unsatisfied" or "Disagree"= 1.
- 2. "Unsatisfied" or "Somewhat disagree"= 2.
- 3. "Satisfied" or "Somewhat agree" = 3.
- 4. "Very satisfied" or "Agree" = 4.

Therefore, average score for any given dimension in a table ranges from a minimum of 1 to a maximum of 4, with 4 being a perfect score for each dimension.

Following that is the mean for all respondents of the survey. Finally, table provides information about distribution of means in all other courses. Distribution is represented by quantiles. This means that 25% of courses will lie in each of the columns. This enables easy comparison of any given program with its peers. The column with the score of your program is highlighted.



## 3 Supporting services

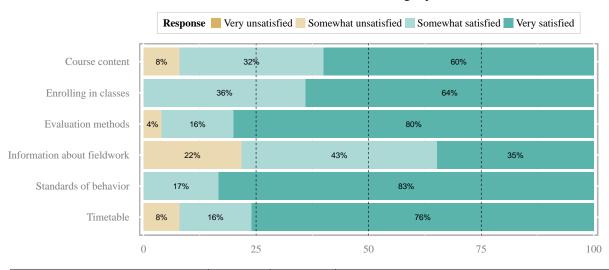
We will have some text here.

## 3.1 Support received before the start of the Erasmus Mundus course

#### 3.1.1 Consortia

#### Question:B.1.1

Rate the information and support received before the start of Erasmus Mundus master course on the following aspects



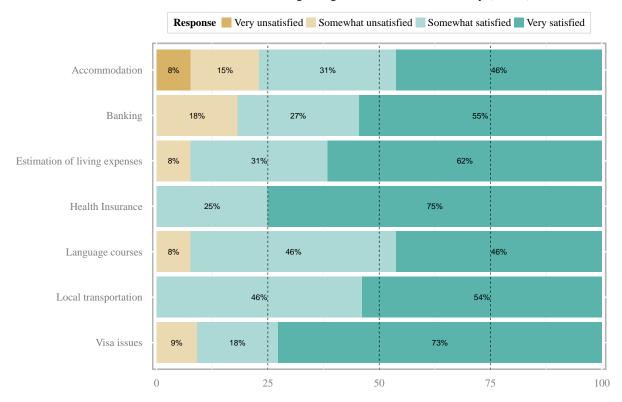
	n	Mean	EM mean	0% - 25%	25% - 50%	50% - 75%	75% - 100%
Course content		3.52	3.19	2.54 - 3.06	3.07 - 3.23	3.24 - 3.40	3.41 - 3.70
Enrolling in classes		3.64	3.42	2.57 - 3.25	3.26 - 3.45	3.46 - 3.62	3.63 - 3.92
Information about fieldwork		3.13	2.95	2.00 - 2.80	2.81 - 3.00	3.01 - 3.19	3.20 - 3.57
Standards of behavior		3.83	3.44	2.77 - 3.29	3.30 - 3.42	3.43 - 3.63	3.64 - 3.90
Timetable		3.68	3.13	1.94 - 2.96	2.97 - 3.20	3.21 - 3.33	3.34 - 3.80

Table 1: Summary statistics



#### 3.1.2 Aalto University Foundation, Finland

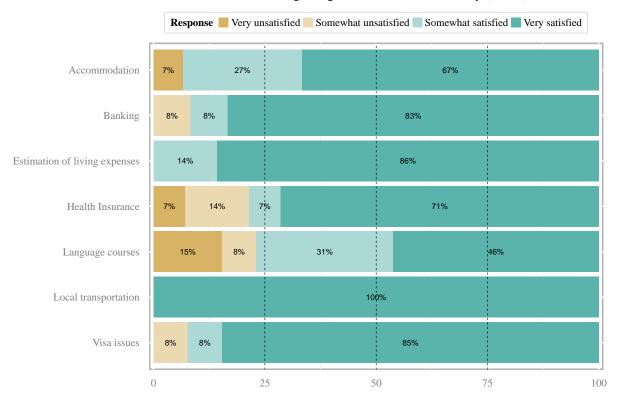
Rate the following items regarding the logistic information and support received before the beginning of studies in this university (n = 15)





#### 3.1.3 KTH Royal Institute of Technology, Sweden

Rate the following items regarding the logistic information and support received before the beginning of studies in this university (n = 17)



## 3.2 Support received during the orientaion program

#### 3.2.1 Consortia

Question:B.1.3



#### **Response** Very unsatisfied Somewhat unsatisfied Somewhat satisfied Very satisfied Academic staff 44% 56% Administrative staff 16% 84% Buddy or tutor system 22% 35% 35% International Student Office 44% 56% Library 39% 61% Other students 8% 46% 46% Student associations 12% 42% 46% University facilities 84% 16% 0 100 25 50 75 Mean EM mean 0% - 25% 25% - 50% 50% - 75% 75% - 100% Academic staff 25 3.64 - 3.923.56 3.44 2.40 - 3.293.30 - 3.473.48 - 3.63 Administrative staff 25 3.84 3.39 2.30 - 3.20 | 3.21 - 3.43 3.44 - 3.623.63 - 3.93 Buddy or tutor system 25 2.96 2.96 2.00 - 2.88 | 2.89 - 3.06 3.07 - 3.203.21 - 3.64International Student Office 25 3.56 3.24 2.47 - 3.04 | 3.05 - 3.27 3.28 - 3.483.49 - 3.90Library 253.61 3.37 2.50 - 3.203.21 - 3.353.36 - 3.583.59 - 3.91Other students 25 3.38 3.33 2.36 - 3.183.19 - 3.363.37 - 3.473.48 - 3.8625 Student associations 3.33 2.99 1.92 - 2.762.77 - 3.023.03 - 3.223.23 - 3.62University facilities 25 3.84 3.40 2.40 - 3.21 3.22 - 3.393.40 - 3.573.58 - 3.92

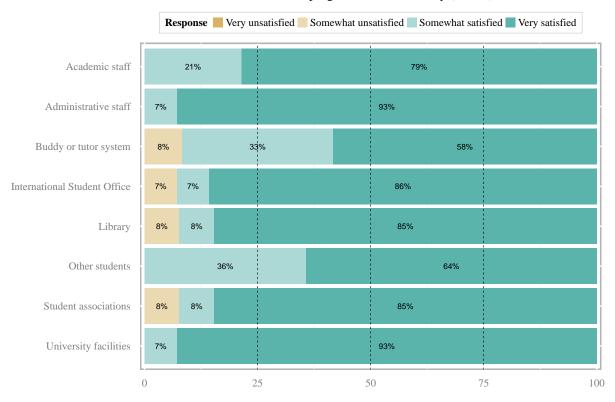
Rate the introduction process to the following units or people as part of the orientation program

Table 2: Summary statistics



#### 3.2.2 Aalto University Foundation, Finland

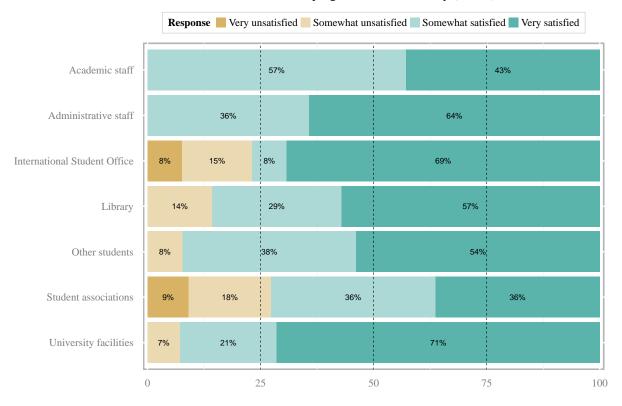
Rate the introduction process to the following units or people as part of the orientation program at this university (n = 15)





#### 3.2.3 KTH Royal Institute of Technology, Sweden

Rate the introduction process to the following units or people as part of the orientation program at this university (n = 17)



## 3.3 Helpfulness of units and people

#### 3.3.1 Consortia

Question:B.2.1



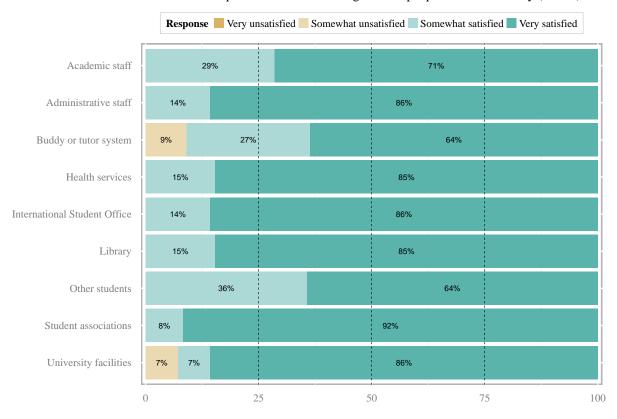
#### Rate the helpfulness of the following units of people **Response** Very unsatisfied Somewhat unsatisfied Somewhat satisfied Very satisfied Academic staff 4% 24% 72% Administrative staff 20% 80% Buddy or tutor system 11% 16% 37% 37% International Student Office 62% 38% Library 25% 71% Other students 8% 28% 64% 41% 45% Student associations 14% University facilities 4% 16% 80% 0 25 50 100 Mean | EM mean | 0% - 25% 25% - 50% 50% - 75% 75% - 100% Academic staff 3.68 25 3.45 2.50 - 3.303.31 - 3.463.47 - 3.623.63 - 4.00Administrative staff 25 3.80 3.35 2.10 - 3.183.19 - 3.453.46 - 3.613.62 - 4.00Buddy or tutor system 25 3.00 2.20 - 2.90 2.91 - 3.06 3.21 - 3.733.03 3.07 - 3.20International Student Office 25 3.62 3.25 2.45 - 3.093.10 - 3.273.28 - 3.503.51 - 3.71Library 25 3.67 3.42 2.80 - 3.203.21 - 3.443.45 - 3.603.61 - 3.93Other students 25 3.56 3.40 2.45 - 3.213.22 - 3.393.40 - 3.553.56 - 3.8525 3.25 - 3.68 Student associations 3.32 3.04 2.10 - 2.922.93 - 3.083.09 - 3.24University facilities 25 3.76 3.42 2.71 - 3.273.28 - 3.483.49 - 3.63 3.64 - 3.86

Table 3: Summary statistics



#### 3.3.2 Aalto University Foundation, Finland

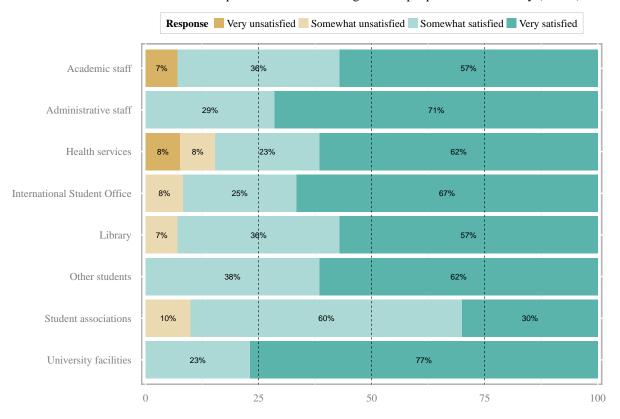
Rate the helpfulness of the following units of people at this university (n = 15)





#### 3.3.3 KTH Royal Institute of Technology, Sweden

Rate the helpfulness of the following units of people at this university (n = 17)



#### 3.4 Support received on various issues

#### 3.4.1 Consortia

Question:B.2.2

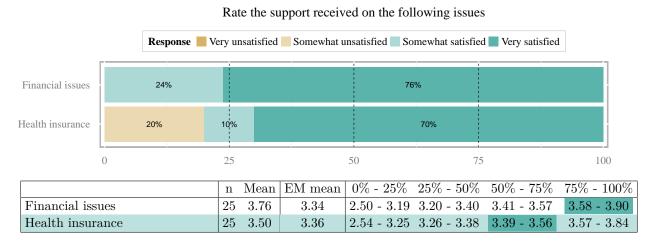
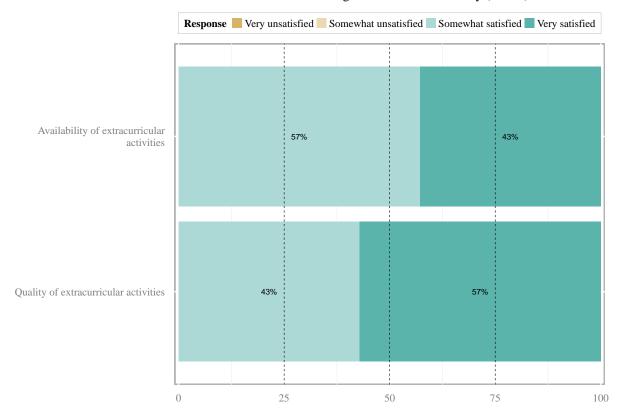


Table 4: Summary statistics



#### 3.4.2 Aalto University Foundation, Finland

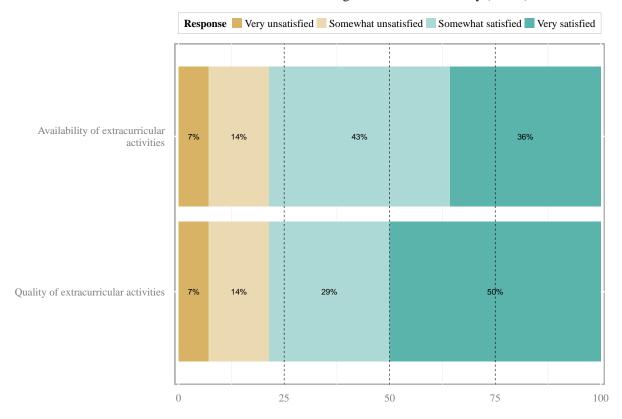
Rate the following items for first university (n = 15)





#### 3.4.3 KTH Royal Institute of Technology, Sweden

Rate the following items for first university (n = 17)





#### 4 Assessment and feedback

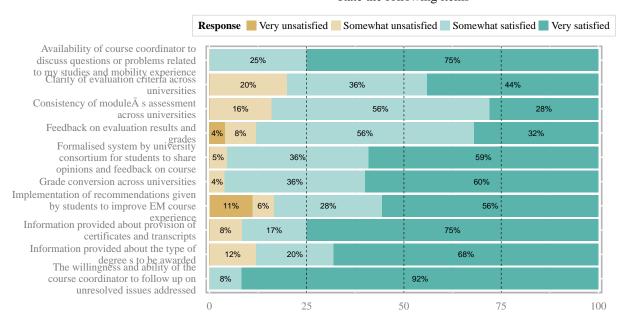
We will have some text here.

#### 4.1 Module assessment

#### 4.1.1 Consortia

Question:C.1

#### Rate the following items



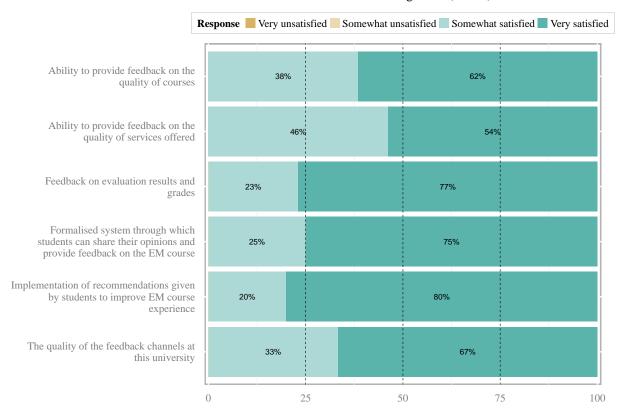
	n	Mean	EM mean	0% - 25%	25% - 50%	50% - 75%	75% - 100%
Availability of course coordinator	25	3.75	3.28	2.10 - 3.12	3.13 - 3.33	3.34 - 3.49	3.50 - 3.90
to discuss questions or problems							
related to my studies and mobil-							
ity experience							
Clarity of evaluation criteria	25	3.24	2.77	1.90 - 2.55	2.56 - 2.79	2.80 - 3.00	3.01 - 3.60
across universities							
Consistency of moduleàs assess-	25	3.12	2.81	1.89 - 2.58	2.59 - 2.79	2.80 - 3.01	3.02 - 3.50
ment across universities							
Feedback on evaluation results	25	3.16	2.77	1.70 - 2.57	2.58 - 2.83	2.84 - 3.00	3.01 - 3.60
and grades							
Implementation of recommenda-	25	3.28	2.82	1.58 - 2.62	2.63 - 2.86	2.87 - 3.15	3.16 - 3.44
tions given by students to im-							
prove EM course experience							
Information provided about the	25	3.56	3.12	2.40 - 2.95	2.96 - 3.16	3.17 - 3.35	3.36 - 3.70
type of degree s to be awarded							

Table 5: Summary statistics



#### 4.1.2 Aalto University Foundation, Finland

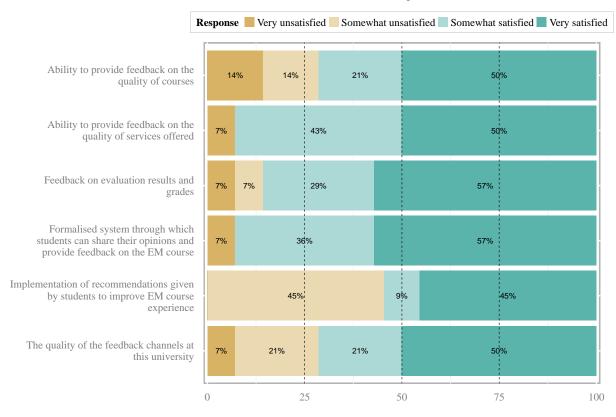
Rate the following items (n = 15)





#### 4.1.3 KTH Royal Institute of Technology, Sweden

Rate the following items (n = 17)





#### Teaching/learning and supervision 5

We will have some text here.

#### 5.1 First supervisor.

#### Question:L.4

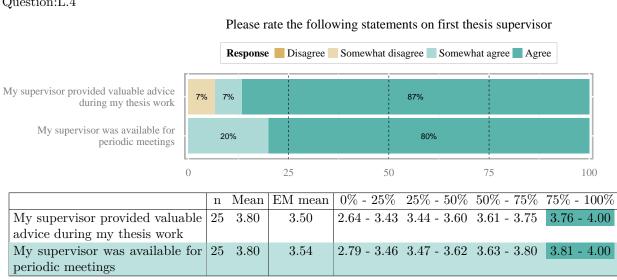
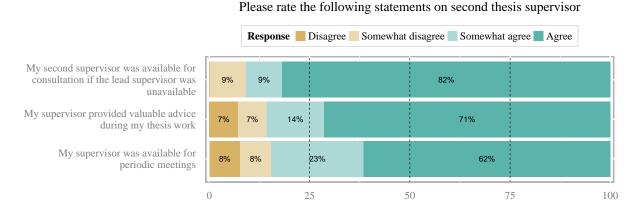


Table 6: Summary statistics

#### 5.2 Second supervisor.

#### Question:L.5





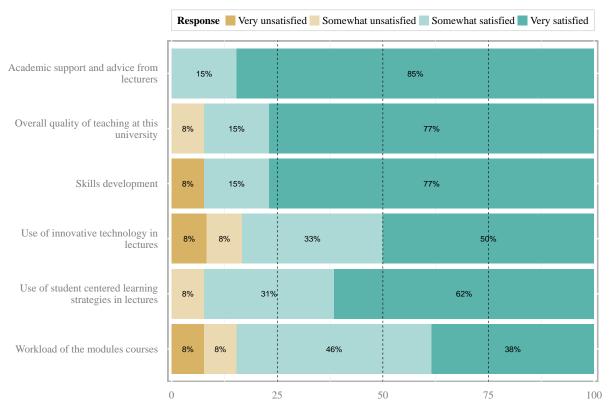
	n	Mean	EM mean	0% - 25%	25% - $50%$	50% - $75%$	75% - 100%
My second supervisor was avail-	25	3.73	3.38	2.36 - 3.20	3.21 - 3.56	3.57 - 3.65	3.66 - 3.91
able for consultation if the lead							
supervisor was unavailable							
My supervisor provided valuable	25	3.50	3.40	2.45 - 3.12	3.13 - 3.48	3.48 - 3.71	3.72 - 3.91
advice during my thesis work							
My supervisor was available for	25	3.38	3.37	2.50 - 3.00	3.01 - 3.50	3.51 - 3.70	3.71 - 3.91
periodic meetings							

Table 7: Summary statistics

## 5.3 Teaching/learning

#### 5.3.1 Aalto University Foundation, Finland

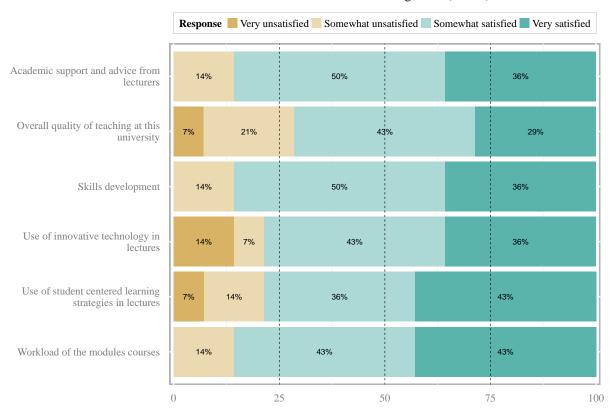






#### 5.3.2 KTH Royal Institute of Technology, Sweden

Please rate the following items (n = 17)





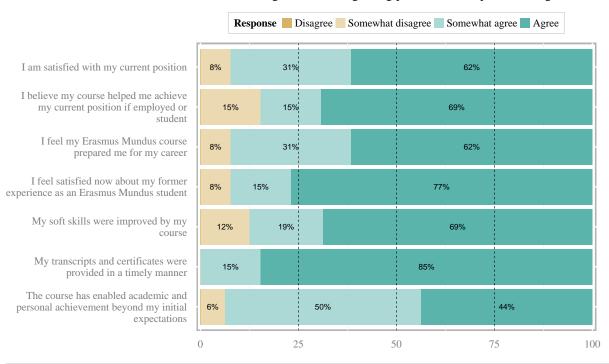
## 6 Internship/field experience and personal development

We will have some text here.

#### 6.1 Personal development.

Question:L.6

Rate the following statements regarding personal development during EM course



	n	Mean	EM mean	0% - 25%	25% - 50%	50% - 75%	75% - 100%
I am satisfied with my current	25	3.54	3.37	3.00 - 3.25	3.26 - 3.44	3.45 - 3.62	3.63 - 3.79
position							
I believe my course helped me	25	3.54	3.44	3.00 - 3.43	3.44 - 3.56	3.57 - 3.72	3.73 - 3.95
achieve my current position if em-							
ployed or student							
I feel my Erasmus Mundus course	25	3.54	3.35	2.64 - 3.28	3.29 - 3.33	3.34 - 3.54	3.55 - 3.88
prepared me for my career							
I feel satisfied now about my for-	25	3.69	3.63	3.36 - 3.61	3.62 - 3.69	3.70 - 3.79	3.80 - 4.00
mer experience as an Erasmus							
Mundus student							
My soft skills were improved by	25	3.56	3.49	2.90 - 3.40	3.41 - 3.56	3.57 - 3.71	3.72 - 4.00
my course							
My transcripts and certificates	25	3.85	3.17	2.36 - 2.93	2.94 - 3.36	3.37 - 3.62	3.63 - 4.00
were provided in a timely man-							
ner							
The course has enabled academic	25	3.38	3.28	2.46 - 3.20	3.21 - 3.37	3.38 - 3.56	3.57 - 3.91
and personal achievement beyond							
my initial expectations							

Table 8: Summary statistics



## 7 Acknowledgments

Some concluding remarks

