

SUSCOS-Sustainable Constructions under Natural Hazards and Catastrophic Events

Course Quality Advisory Board of the Erasmus Mundus Student and Alumni Association

CONTENTS

Contents

1	Exe	ecutive	summary (?)	4
2	Intr	roduct	ion	4
	2.1	Cours	e Quality Advisory Board	4
	2.2	Introd	luction to the CQSS survey	4
	2.3	Struct	cure of current report	5
3	Sup	portin	ng services	6
	3.1	Suppo	ort received before the start of the Erasmus Mundus course	6
		3.1.1	Consortia	6
		3.1.2	Politehnica University of Timisoara, Romania	7
		3.1.3	University of Liege, Belgium	8
		3.1.4	University of Naples Federico II, Italy	9
	3.2	Suppo	ort received during the orientaion program	9
		3.2.1	Consortia	9
		3.2.2	Politehnica University of Timisoara, Romania	11
		3.2.3	University of Liege, Belgium	12
		3.2.4	University of Naples Federico II, Italy	13
	3.3	Helpfu	ulness of units and people	13
		3.3.1	Consortia	13
		3.3.2	Politehnica University of Timisoara, Romania	15
		3.3.3	University of Liege, Belgium	16
		3.3.4	University of Naples Federico II, Italy	17
	3.4	Suppo	ort received on various issues	17
		3.4.1	Consortia	17
		3.4.2	Politehnica University of Timisoara, Romania	18
		3.4.3	University of Liege, Belgium	19
4	\mathbf{Ass}	essme	nt and feedback	20
	4.1	Modu	le assessment	20
		4.1.1	Consortia	20
		4.1.2	Politehnica University of Timisoara, Romania	22
		4.1.3	University of Liege, Belgium	23
		4.1.4	University of Naples Federico II, Italy	24

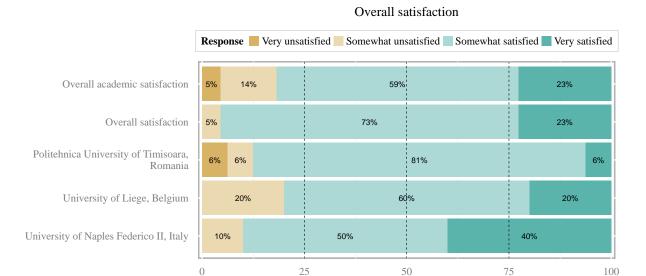


CONTENTS

5	Tea	$\mathbf{ching}/$	learning and supervision	25
	5.1	First s	supervisor	25
	5.2	Second	d supervisor	25
	5.3	Teachi	ing/learning	26
		5.3.1	Politehnica University of Timisoara, Romania	26
		5.3.2	University of Liege, Belgium	27
		5.3.3	University of Naples Federico II, Italy	28
6	Inte	ernship	p/field experience and personal development	29
	6.1	Person	nal development	29
7	Ack	nowled	dgments	30



1 Executive summary (?)



2 Introduction

2.1 Course Quality Advisory Board

CQAB is an independent advisory body that operates on a voluntary basis, and its members have not and do not receive financial benefits from their CQAB related activity. Membership to CQAB is assured through a competitive recruitment process among EMA members. Internally, CQAB has three main separate structures:

- 1. Programme Representative Network (PRnet), aimed at coordinating the relation between Erasmus Mundus courses and EMA.
- 2. Management of the em.feedback@em-a.eu, that assists students with pressing quality issues.
- 3. Survey Team, tasked with conducting the CQSS survey.

CQAB was created as a result of the pressing and constant concerns of EMA members about the quality of the student experiences as part of an Erasmus Mundus (EM) course. Internally, CQAB has a variety of tools to capture student concerns and to interact with student representatives from various programmes, but the CQSS survey represents its most comprehensive and systematic initiative focused on quality assurance. The inception and design of CQSS is enrooted in the complexity of the EMJMD student experience and driven by two distinct factors: the perceived systemic issues around quality across courses, and the general underrepresentation of students in evaluating the EMJMD programme.

For any concerns, questions or feedback on this report, please contact us at chair.cqab@em-a.eu.

2.2 Introduction to the CQSS survey

Our survey was filled in by 22 students of your program. They represent 18 countries and collectively they have spent more than 120 hours thinking and answering questions of our survey.

We hope that their feedback will help you make your Erasmus Mundus program even more brilliant and unique!



2.3 Structure of current report

The report focuses on providing your course with customized information received from students. The information in this report follows the structure of the CQSS survey. As such, information on how students attending the course evaluated their overall course experience, and also how various universities in the consortia were experienced by students. Only idicators with 10 or more responses are included in the report.

The largest section of the report focuses on providing information about the supporting services available to students before the start of the EMJMD programme, during orientation, the general helpfulness of various units and individuals, as well as the support received on specific student issues. The following section focuses on indicators capturing the assessment and feedback processes. In section four, the responses of students to questions pertaining to teaching, learning and supervision are highlighted. Before concluding, section five touches aon the internship, field experience and personal development aspects evaluated as part of the CQSS survey.

Graph plots the responses from students, while table provides information about how other courses did on that question. Example of a table below:

	n	Mean	EM mean	0% - 25%	25% - 50%	50% - 75%	75% - 100%
Course content	22	3.23	3.19	2.54 - 3.06	3.07 - 3.23	3.24 - 3.40	3.41 - 3.70
Enrolling in classes	22	3.23	3.42	2.57 - 3.25	3.26 - 3.45	3.46 - 3.62	3.63 - 3.92
Evaluation methods	22	2.76	3.03	2.23 - 2.88	2.88 - 3.06	3.07 - 3.21	3.22 - 3.76

Each row represents a dimension of the question. It contains information about the mean that question received from students of your program.

Calculation of means is based on Likert-scale. Each option corresponds to a numeric value in a following way:

- 1. "Very unsatisfied" or "Disagree"= 1.
- 2. "Unsatisfied" or "Somewhat disagree"= 2.
- 3. "Satisfied" or "Somewhat agree" = 3.
- 4. "Very satisfied" or "Agree" = 4.

Therefore, average score for any given dimension in a table ranges from a minimum of 1 to a maximum of 4, with 4 being a perfect score for each dimension.

Following that is the mean for all respondents of the survey. Finally, table provides information about distribution of means in all other courses. Distribution is represented by quantiles. This means that 25% of courses will lie in each of the columns. This enables easy comparison of any given program with its peers. The column with the score of your program is highlighted.



3 Supporting services

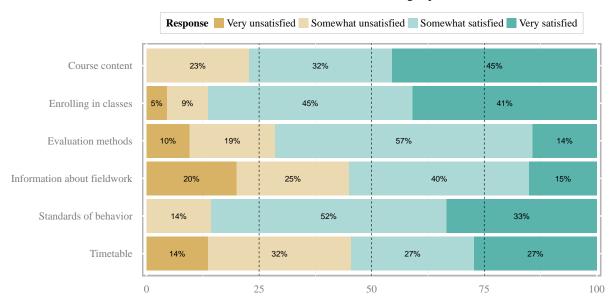
We will have some text here.

3.1 Support received before the start of the Erasmus Mundus course

3.1.1 Consortia

Question:B.1.1

Rate the information and support received before the start of Erasmus Mundus master course on the following aspects



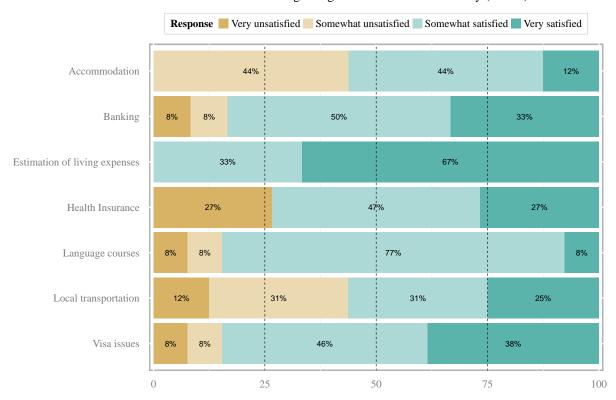
	n	Mean	EM mean	0% - 25%	25% - 50%	50% - 75%	75% - 100%
Course content		3.23	3.19	2.54 - 3.06	3.07 - 3.23	3.24 - 3.40	3.41 - 3.70
Enrolling in classes	22	3.23	3.42	2.57 - 3.25	3.26 - 3.45	3.46 - 3.62	3.63 - 3.92
Evaluation methods		2.76	3.03	2.23 - 2.88	2.88 - 3.06	3.07 - 3.21	3.22 - 3.76
Information about fieldwork		2.50	2.95	2.00 - 2.80	2.81 - 3.00	3.01 - 3.19	3.20 - 3.57
Standards of behavior	22	3.19	3.44	2.77 - 3.29	3.30 - 3.42	3.43 - 3.63	3.64 - 3.90
Timetable	22	2.68	3.13	1.94 - 2.96	2.97 - 3.20	3.21 - 3.33	3.34 - 3.80

Table 1: Summary statistics



3.1.2 Politehnica University of Timisoara, Romania

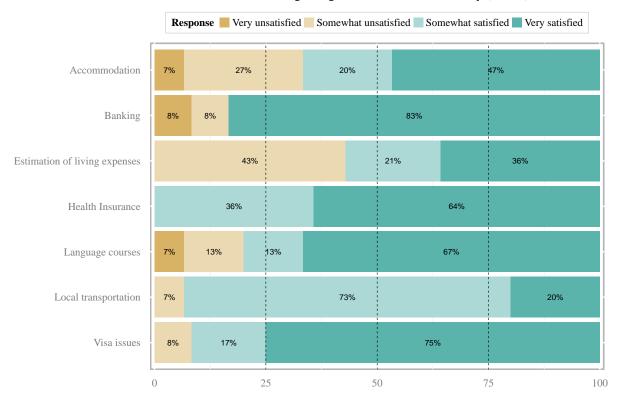
Rate the following items regarding the logistic information and support received before the beginning of studies in this university (n = 18)





3.1.3 University of Liege, Belgium

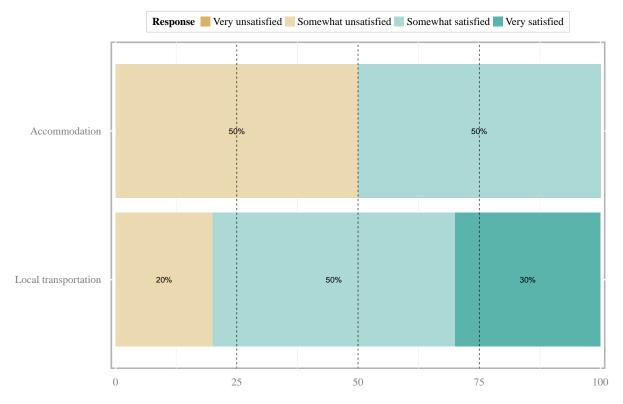
Rate the following items regarding the logistic information and support received before the beginning of studies in this university (n = 18)





3.1.4 University of Naples Federico II, Italy

Rate the following items regarding the logistic information and support received before the beginning of studies in this university (n = 10)



3.2 Support received during the orientaion program

3.2.1 Consortia

Question:B.1.3



Response Very unsatisfied Somewhat unsatisfied Somewhat satisfied Very satisfied Academic staff 5% 9% 55% 32% Administrative staff 9% 59% 32% Buddy or tutor system 18% 24% 29% 29% International Student Office 5% 23% 27% 45% Library 5% 15% 50% 30% Other students 5% 50% 45% Student associations 10% 45% 45% University facilities 55% 14% 32% 0 75 100 25 50 n Mean EM mean 0% - 25% 25% - 50% 50% - 75% 75% - 100% Academic staff 22 3.14 3.64 - 3.923.44 2.40 - 3.293.30 - 3.473.48 - 3.63Administrative staff 22 3.23 3.39 2.30 - 3.203.21 - 3.433.44 - 3.623.63 - 3.93Buddy or tutor system 22 2.71 2.96 2.00 - 2.88 2.89 - 3.063.07 - 3.203.21 - 3.64 International Student Office 22 3.14 3.242.47 - 3.043.05 - 3.273.28 - 3.483.49 - 3.902.50 - 3.20Library 22 3.05 3.37 3.21 - 3.353.36 - 3.583.59 - 3.9122 Other students 3.41 3.33 2.36 - 3.183.19 - 3.363.37 - 3.473.48 - 3.8622 3.23 - 3.62 Student associations 3.35 2.99 1.92 - 2.762.77 - 3.023.03 - 3.22

Rate the introduction process to the following units or people as part of the orientation program

Table 2: Summary statistics

2.40 - 3.21

3.22 - 3.39

3.40 - 3.57

3.58 - 3.92

3.40

22

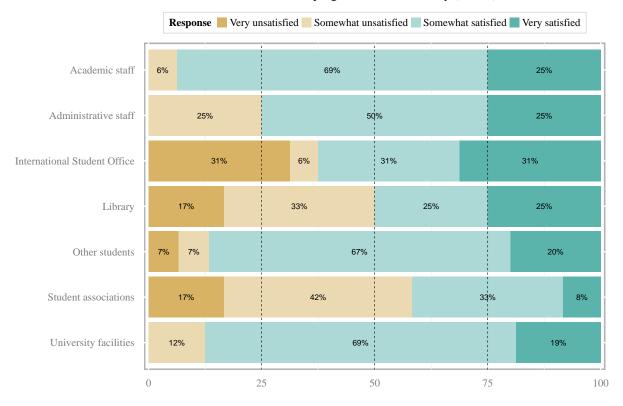
3.18



University facilities

3.2.2 Politehnica University of Timisoara, Romania

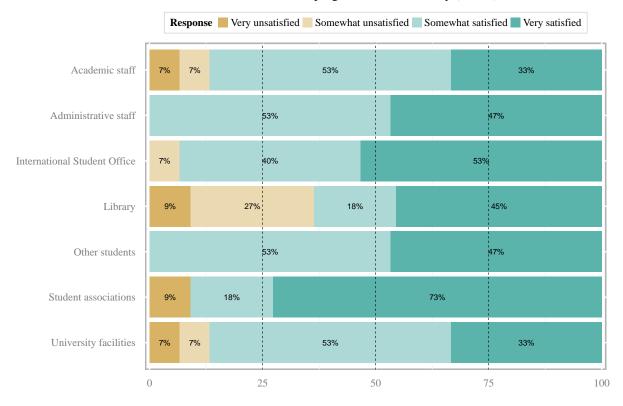
Rate the introduction process to the following units or people as part of the orientation program at this university (n = 18)





3.2.3 University of Liege, Belgium

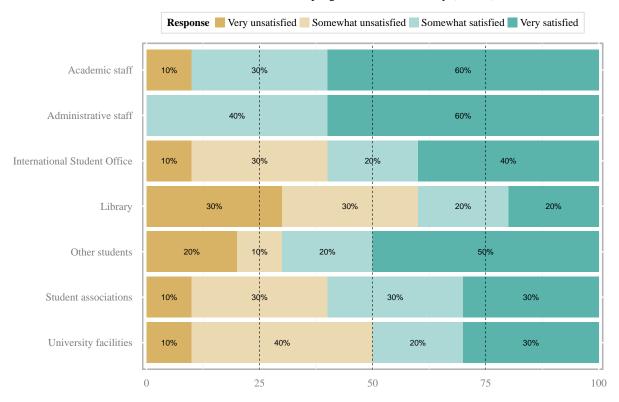
Rate the introduction process to the following units or people as part of the orientation program at this university (n = 18)





3.2.4 University of Naples Federico II, Italy

Rate the introduction process to the following units or people as part of the orientation program at this university (n = 10)



3.3 Helpfulness of units and people

3.3.1 Consortia

Question:B.2.1



3.49 - 3.63

3.28 - 3.48

3.64 - 3.86

Response Very unsatisfied Somewhat unsatisfied Somewhat satisfied Very satisfied Academic staff 5% 18% 36% 41% Administrative staff 5% 9% 50% 36% Buddy or tutor system 6% 31% 31% 31% International Student Office 5% 27% 45% 23% Library 17% 33% 44% Other students 33% 67% Student associations 5% 37% 53% University facilities 5% 73% 23% 0 25 50 100 Mean EM mean 0% - 25% 25% - 50% 50% - 75% 75% - 100% 22 3.14 Academic staff 3.45 2.50 - 3.303.31 - 3.463.47 - 3.623.63 - 4.00Administrative staff 22 3.18 3.35 2.10 - 3.183.19 - 3.453.46 - 3.61 3.62 - 4.0022 3.03 2.20 - 2.902.91 - 3.063.21 - 3.73Buddy or tutor system 2.88 3.07 - 3.20International Student Office 22 3.14 3.25 2.45 - 3.093.10 - 3.273.28 - 3.503.51 - 3.71Library 22 3.17 3.42 2.80 - 3.203.21 - 3.443.45 - 3.603.61 - 3.93Other students 22 3.67 3.40 2.45 - 3.213.22 - 3.393.40 - 3.553.56 - 3.8522 3.25 - 3.68 Student associations 3.37 3.04 2.10 - 2.922.93 - 3.083.09 - 3.24

Rate the helpfulness of the following units of people

Table 3: Summary statistics

3.42

22

3.18

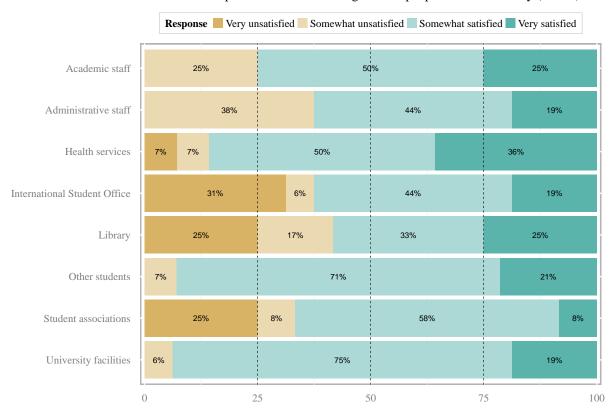
2.71 - 3.27



University facilities

3.3.2 Politehnica University of Timisoara, Romania

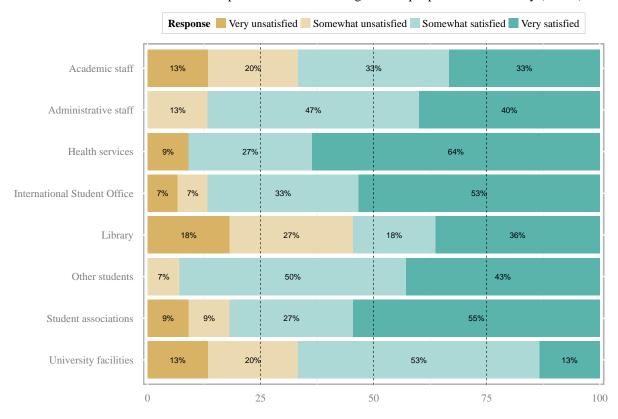
Rate the helpfulness of the following units of people at this university (n = 18)





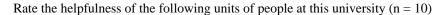
3.3.3 University of Liege, Belgium

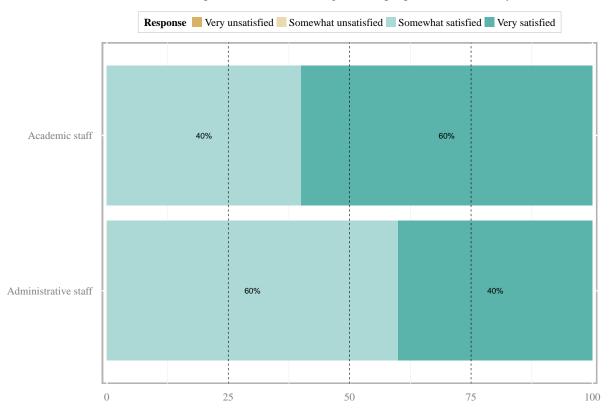
Rate the helpfulness of the following units of people at this university (n = 18)





3.3.4 University of Naples Federico II, Italy



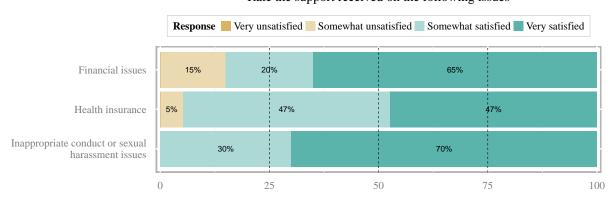


3.4 Support received on various issues

3.4.1 Consortia

Question:B.2.2

Rate the support received on the following issues



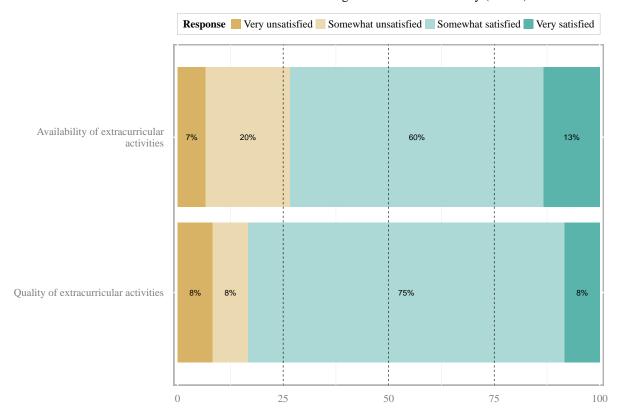


	n	Mean	EM mean	0% - 25%	25% - 50%	50% - 75%	75% - 100%
Financial issues	22	3.50	3.34	2.50 - 3.19	3.20 - 3.40	3.41 - 3.57	3.58 - 3.90
Health insurance	22	3.42	3.36	2.54 - 3.25	3.26 - 3.38	3.39 - 3.56	3.57 - 3.84
Inappropriate conduct or sexual	22	3.70	3.54	3.22 - 3.50	3.51 - 3.60	3.61 - 3.72	3.73 - 3.76
harassment issues							

Table 4: Summary statistics

3.4.2 Politehnica University of Timisoara, Romania

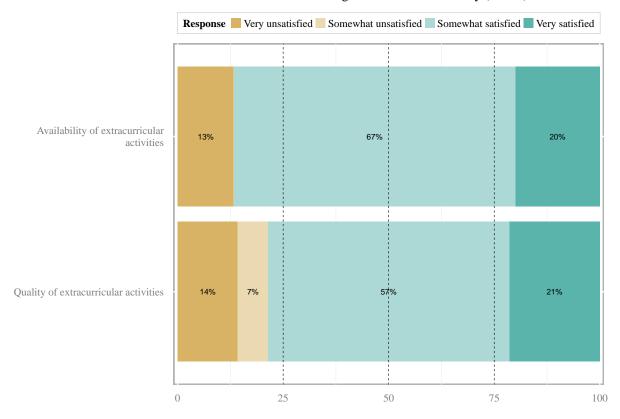
Rate the following items for first university (n = 18)





3.4.3 University of Liege, Belgium

Rate the following items for first university (n = 18)





4 Assessment and feedback

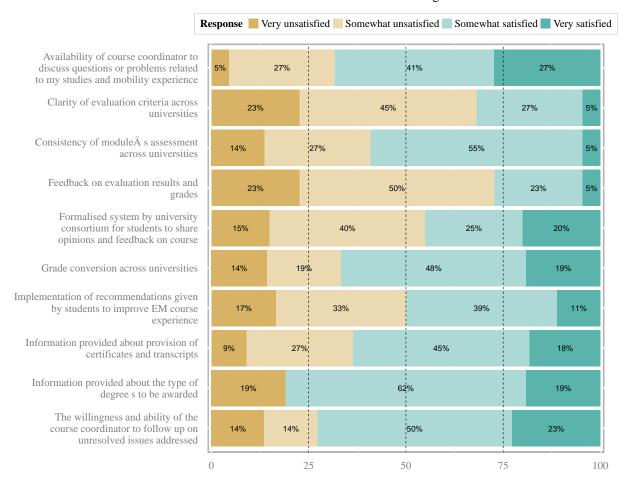
We will have some text here.

4.1 Module assessment

4.1.1 Consortia

Question:C.1

Rate the following items





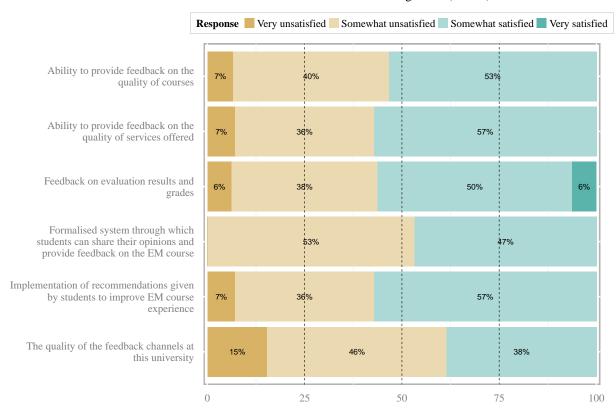
	n	Mean	EM mean	0% - $25%$	25% - 50%	50% - 75%	75% - 100%
Availability of course coordinator	22	2.91	3.28	2.10 - 3.12	3.13 - 3.33	3.34 - 3.49	3.50 - 3.90
to discuss questions or problems							
related to my studies and mobil-							
ity experience							
Clarity of evaluation criteria	22	2.14	2.77	1.90 - 2.55	2.56 - 2.79	2.80 - 3.00	3.01 - 3.60
across universities							
Consistency of moduleàs assess-	22	2.50	2.81	1.89 - 2.58	2.59 - 2.79	2.80 - 3.01	3.02 - 3.50
ment across universities							
Feedback on evaluation results	22	2.09	2.77	1.70 - 2.57	2.58 - 2.83	2.84 - 3.00	3.01 - 3.60
and grades							
Formalised system by university	22	2.50	2.91	1.75 - 2.73	2.74 - 2.97	2.98 - 3.19	3.20 - 3.55
consortium for students to share							
opinions and feedback on course							
Grade conversion across universi-	22	2.71	2.85	2.17 - 2.71	2.72 - 2.83	2.84 - 3.00	3.01 - 3.56
ties							
Implementation of recommenda-	22	2.44	2.82	1.58 - 2.62	2.63 - 2.86	2.87 - 3.15	3.16 - 3.44
tions given by students to im-							
prove EM course experience							
Information provided about pro-	22	2.73	3.02	1.96 - 2.85	2.86 - 3.07	3.08 - 3.27	3.28 - 3.67
vision of certificates and tran-							
scripts							
Information provided about the	22	2.81	3.12	2.40 - 2.95	2.96 - 3.16	3.17 - 3.35	3.36 - 3.70
type of degree s to be awarded							
The willingness and ability of the	22	2.82	3.23	1.80 - 3.00	3.01 - 3.32	3.33 - 3.47	3.48 - 3.92
course coordinator to follow up							
on unresolved issues addressed							

Table 5: Summary statistics



4.1.2 Politehnica University of Timisoara, Romania

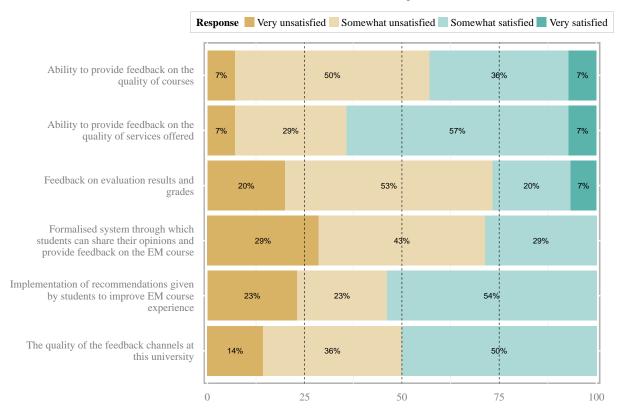
Rate the following items (n = 18)





4.1.3 University of Liege, Belgium

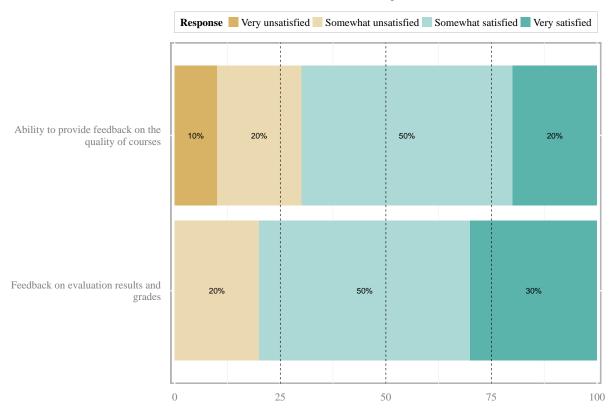
Rate the following items (n = 18)





4.1.4 University of Naples Federico II, Italy

Rate the following items (n = 10)





5 Teaching/learning and supervision

We will have some text here.

5.1 First supervisor.

Question:L.4

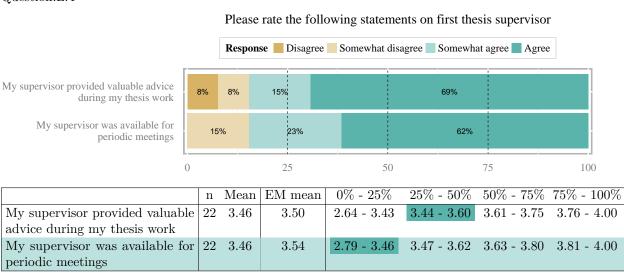


Table 6: Summary statistics

5.2 Second supervisor.

Question:L.5

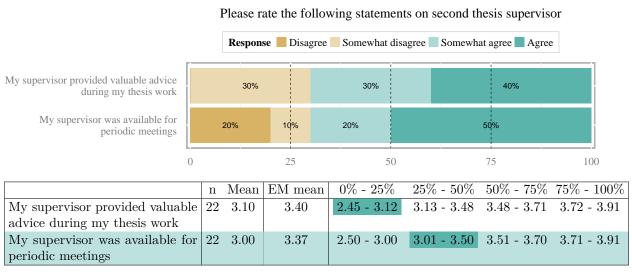


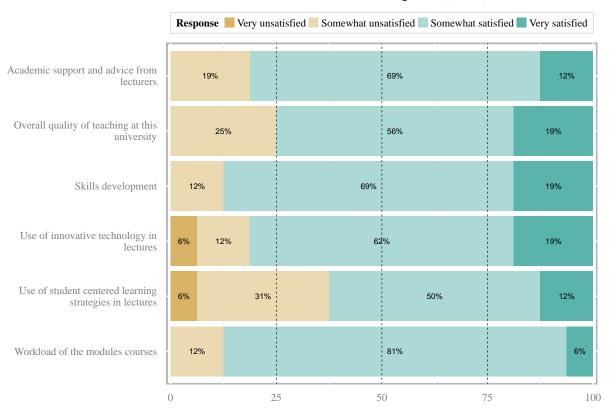
Table 7: Summary statistics



5.3 Teaching/learning

5.3.1 Politehnica University of Timisoara, Romania

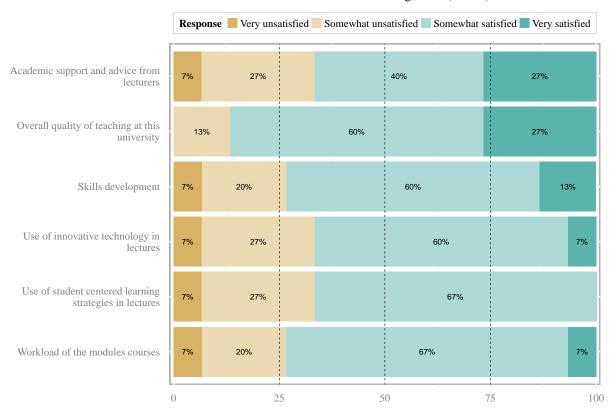
Please rate the following items (n = 18)





5.3.2 University of Liege, Belgium

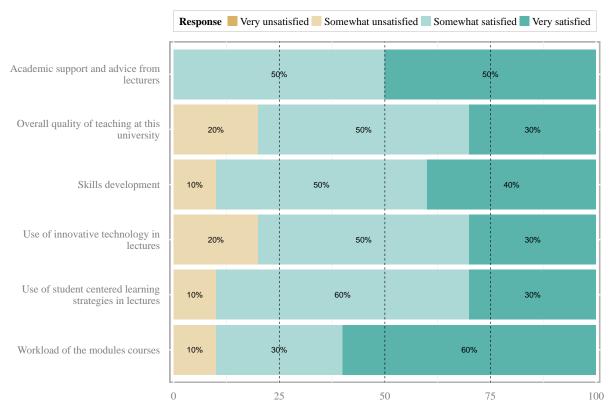
Please rate the following items (n = 18)





5.3.3 University of Naples Federico II, Italy

Please rate the following items (n = 10)





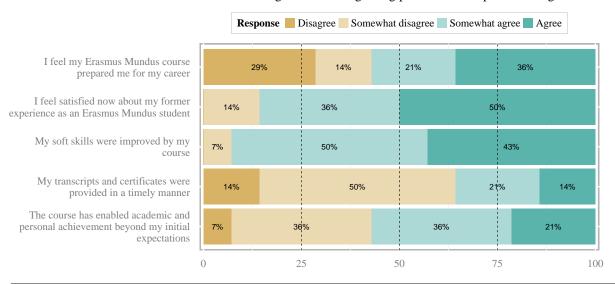
6 Internship/field experience and personal development

We will have some text here.

6.1 Personal development.

Question:L.6

Rate the following statements regarding personal development during EM course



	n	Mean	EM mean	0% - 25%	25% - 50%	50% - 75%	75% - 100%
I feel my Erasmus Mundus course	22	2.64	3.35	2.64 - 3.28	3.29 - 3.33	3.34 - 3.54	3.55 - 3.88
prepared me for my career							
I feel satisfied now about my for-	22	3.36	3.63	3.36 - 3.61	3.62 - 3.69	3.70 - 3.79	3.80 - 4.00
mer experience as an Erasmus							
Mundus student							
My soft skills were improved by	22	3.36	3.49	2.90 - 3.40	3.41 - 3.56	3.57 - 3.71	3.72 - 4.00
my course							
My transcripts and certificates	22	2.36	3.17	2.36 - 2.93	2.94 - 3.36	3.37 - 3.62	3.63 - 4.00
were provided in a timely man-							
ner							
The course has enabled academic	22	2.71	3.28	2.46 - 3.20	3.21 - 3.37	3.38 - 3.56	3.57 - 3.91
and personal achievement beyond							
my initial expectations							

Table 8: Summary statistics



7 Acknowledgments

Some concluding remarks

