

EMERALD-Master Course in Georesources Engineering

Course Quality Advisory Board of the Erasmus Mundus Student and Alumni Association

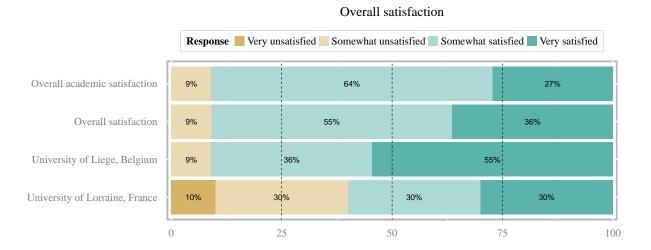
CONTENTS

Contents

Exe	Executive summary (?)											
Introduction 3												
2.1	Course	e Quality Advisory Board	3									
2.2	Introd	luction to the CQSS survey	3									
2.3	Struct	cure of current report	4									
Sup	portin	g services	5									
3.1	Suppo	ort received before the start of the Erasmus Mundus course	5									
	3.1.1	Consortia	5									
	3.1.2	University of Liege, Belgium	6									
	3.1.3	University of Lorraine, France	7									
3.2												
	3.2.1	Consortia	7									
	3.2.2	University of Liege, Belgium	9									
	3.2.3	University of Lorraine, France	10									
3.3 Helpfulness of units and people												
	3.3.1	Consortia	10									
	3.3.2	University of Liege, Belgium	12									
	3.3.3	University of Lorraine, France	13									
3.4 Support received on various issues												
	3.4.1	University of Liege, Belgium	14									
4 Assessment and feedback												
4.1	Modu	le assessment	15									
	4.1.1	Consortia	15									
	4.1.2	University of Liege, Belgium	17									
	4.1.3	University of Lorraine, France	18									
Tea	$_{ m ching}/$	learning and supervision	19									
5.1	Teach	ing/learning	19									
	5.1.1	University of Liege, Belgium	19									
	5.1.2	University of Lorraine, France	20									
6 Internship/field experience and personal development												
Ack	nowle	dgments	22									
	Intra 2.1 2.2 2.3 Sup 3.1 3.2 3.4 Ass 4.1 Interest	Introduct: 2.1 Cours 2.2 Introd 2.3 Struct Supportin 3.1 Supportin 3.1.2 3.1.3 3.2 Supportin 3.2.1 3.2.2 3.2.3 3.3 Helpfort 3.3.1 3.3.2 3.3.3 3.4 Supportin 3.4.1 Assessmen 4.1 Modu 4.1.1 4.1.2 4.1.3 Teaching/ 5.1 Teach 5.1.1 5.1.2	2.1 Course Quality Advisory Board 2.2 Introduction to the CQSS survey 2.3 Structure of current report Supporting services 3.1 Support received before the start of the Erasmus Mundus course 3.1.1 Consortia 3.1.2 University of Liege, Belgium 3.1.3 University of Lorraine, France 3.2 Support received during the orientation program 3.2.1 Consortia 3.2.2 University of Lorraine, France 3.3 Helpfulness of units and people 3.3.1 Consortia 3.2.2 University of Liege, Belgium 3.3.2 University of Lorraine, France 3.3 Hulpfulness of units and people 3.3.1 Consortia 3.3.2 University of Lorraine, France 3.4 Support received on various issues 3.4.1 University of Liege, Belgium Assessment and feedback 4.1 Module assessment 4.1.1 Consortia 4.1.2 University of Liege, Belgium 4.1.3 University of Lorraine, France Teaching/learning and supervision 5.1 Teaching/learning 5.1.1 University of Lorraine, France									



1 Executive summary (?)



2 Introduction

2.1 Course Quality Advisory Board

CQAB is an independent advisory body that operates on a voluntary basis, and its members have not and do not receive financial benefits from their CQAB related activity. Membership to CQAB is assured through a competitive recruitment process among EMA members. Internally, CQAB has three main separate structures:

- 1. Programme Representative Network (PRnet), aimed at coordinating the relation between Erasmus Mundus courses and EMA.
- 2. Management of the em.feedback@em-a.eu, that assists students with pressing quality issues.
- 3. Survey Team, tasked with conducting the CQSS survey.

CQAB was created as a result of the pressing and constant concerns of EMA members about the quality of the student experiences as part of an Erasmus Mundus (EM) course. Internally, CQAB has a variety of tools to capture student concerns and to interact with student representatives from various programmes, but the CQSS survey represents its most comprehensive and systematic initiative focused on quality assurance. The inception and design of CQSS is enrooted in the complexity of the EMJMD student experience and driven by two distinct factors: the perceived systemic issues around quality across courses, and the general underrepresentation of students in evaluating the EMJMD programme.

For any concerns, questions or feedback on this report, please contact us at chair.cqab@em-a.eu.

2.2 Introduction to the CQSS survey

Our survey was filled in by 11 students of your program. They represent 9 countries and collectively they have spent more than 405 hours thinking and answering questions of our survey.

We hope that their feedback will help you make your Erasmus Mundus program even more brilliant and unique!



2.3 Structure of current report

The report focuses on providing your course with customized information received from students. The information in this report follows the structure of the CQSS survey. As such, information on how students attending the course evaluated their overall course experience, and also how various universities in the consortia were experienced by students. Only idicators with 10 or more responses are included in the report.

The largest section of the report focuses on providing information about the supporting services available to students before the start of the EMJMD programme, during orientation, the general helpfulness of various units and individuals, as well as the support received on specific student issues. The following section focuses on indicators capturing the assessment and feedback processes. In section four, the responses of students to questions pertaining to teaching, learning and supervision are highlighted. Before concluding, section five touches aon the internship, field experience and personal development aspects evaluated as part of the CQSS survey.

Graph plots the responses from students, while table provides information about how other courses did on that question. Example of a table below:

	n	Mean	EM mean	0% - 25%	25% - 50%	50% - 75%	75% - 100%
Course content	11	3.27	3.19	2.54 - 3.06	3.07 - 3.23	3.24 - 3.40	3.41 - 3.70
Enrolling in classes	11	3.36	3.42	2.57 - 3.25	3.26 - 3.45	3.46 - 3.62	3.63 - 3.92
Evaluation methods	11	2.80	3.03	2.23 - 2.88	2.88 - 3.06	3.07 - 3.21	3.22 - 3.76

Each row represents a dimension of the question. It contains information about the mean that question received from students of your program.

Calculation of means is based on Likert-scale. Each option corresponds to a numeric value in a following way:

- 1. "Very unsatisfied" or "Disagree"= 1.
- 2. "Unsatisfied" or "Somewhat disagree"= 2.
- 3. "Satisfied" or "Somewhat agree" = 3.
- 4. "Very satisfied" or "Agree" = 4.

Therefore, average score for any given dimension in a table ranges from a minimum of 1 to a maximum of 4, with 4 being a perfect score for each dimension.

Following that is the mean for all respondents of the survey. Finally, table provides information about distribution of means in all other courses. Distribution is represented by quantiles. This means that 25% of courses will lie in each of the columns. This enables easy comparison of any given program with its peers. The column with the score of your program is highlighted.



3 Supporting services

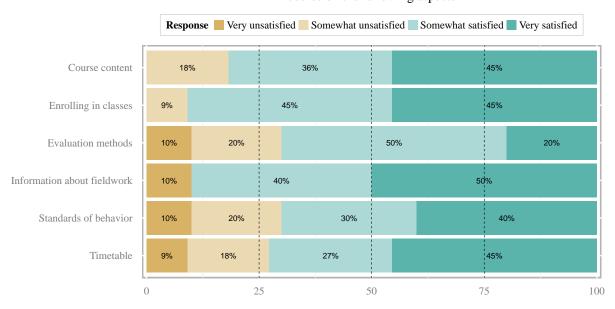
We will have some text here.

3.1 Support received before the start of the Erasmus Mundus course

3.1.1 Consortia

Question:B.1.1

Rate the information and support received before the start of Erasmus Mundus master course on the following aspects



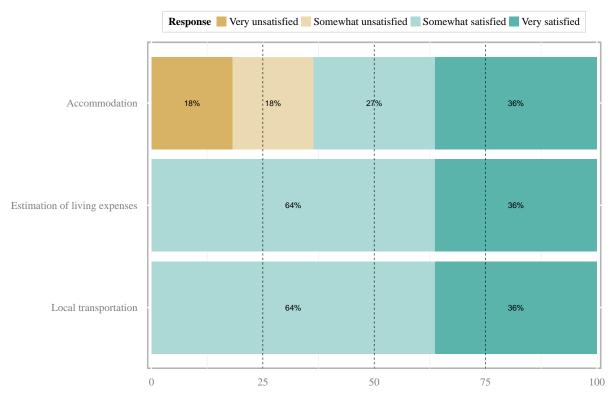
	n	Mean	EM mean	0% - 25%	25% - 50%	50% - 75%	75% - 100%
Course content		3.27	3.19	2.54 - 3.06	3.07 - 3.23	3.24 - 3.40	3.41 - 3.70
Enrolling in classes		3.36	3.42	2.57 - 3.25	3.26 - 3.45	3.46 - 3.62	3.63 - 3.92
Evaluation methods		2.80	3.03	2.23 - 2.88	2.88 - 3.06	3.07 - 3.21	3.22 - 3.76
Information about fieldwork		3.30	2.95	2.00 - 2.80	2.81 - 3.00	3.01 - 3.19	3.20 - 3.57
Standards of behavior		3.00	3.44	2.77 - 3.29	3.30 - 3.42	3.43 - 3.63	3.64 - 3.90
Timetable		3.09	3.13	1.94 - 2.96	2.97 - 3.20	3.21 - 3.33	3.34 - 3.80

Table 1: Summary statistics



3.1.2 University of Liege, Belgium

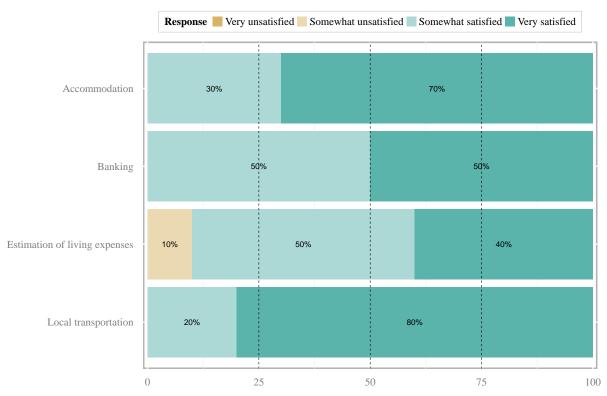
Rate the following items regarding the logistic information and support received before the beginning of studies in this university (n = 11)





3.1.3 University of Lorraine, France

Rate the following items regarding the logistic information and support received before the beginning of studies in this university (n = 11)



3.2 Support received during the orientaion program

3.2.1 Consortia

 ${\bf Question:} B.1.3$



Response Very unsatisfied Somewhat unsatisfied Somewhat satisfied Very satisfied Academic staff 55% 45% Administrative staff 27% 64% International Student Office 36% 55% Library 18% 73% 82% Other students 18% 64% Student associations 9% 18% 9% University facilities 73% 27% 0 25 50 75 100

EM mean

3.44

3.39

3.24

3.37

3.33

2.99

3.40

0% - 25%

2.40 - 3.29

2.30 - 3.20

2.47 - 3.04

2.50 - 3.20

2.36 - 3.18

1.92 - 2.76

2.40 - 3.21

25% - 50%

3.30 - 3.47

3.21 - 3.43

3.05 - 3.27

3.21 - 3.35

3.19 - 3.36

2.77 - 3.02

3.22 - 3.39

50% - 75%

3.48 - 3.63

3.44 - 3.62

3.28 - 3.48

3.36 - 3.58

3.37 - 3.47

3.03 - 3.22

3.40 - 3.57

75% - 100%

3.64 - 3.92

3.63 - 3.93

3.49 - 3.90

3.59 - 3.91

3.48 - 3.86

3.23 - 3.62

3.58 - 3.92

Mean

3.45

3.55

3.45

3.09

3.18

2.73

3.27

11

11

11

11

11

11

Rate the introduction process to the following units or people as part of the orientation program

Table 2: Summary statistics



Academic staff

Other students

Library

Administrative staff

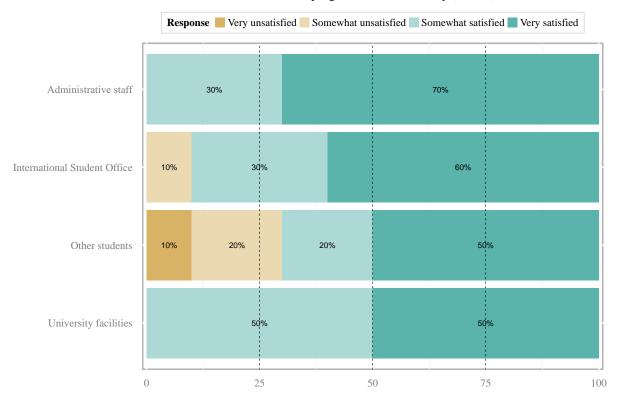
Student associations

University facilities

International Student Office

3.2.2 University of Liege, Belgium

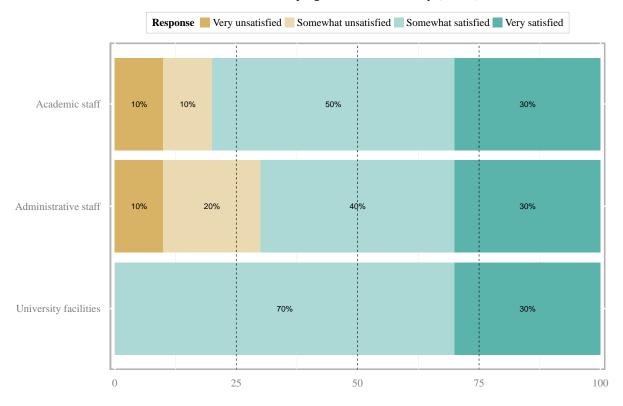
Rate the introduction process to the following units or people as part of the orientation program at this university (n = 11)





3.2.3 University of Lorraine, France

Rate the introduction process to the following units or people as part of the orientation program at this university (n = 11)



3.3 Helpfulness of units and people

3.3.1 Consortia

 ${\bf Question:} B.2.1$



0

75

100

Response Very unsatisfied Somewhat unsatisfied Somewhat satisfied Very satisfied Academic staff 9% 36% 55% Administrative staff 36% 55% International Student Office 9% 36% 55% Library 18% 55% 27% Other students 18% 64% 27% 64% 9% Student associations University facilities 64% 36%

25

Rate the helpfulness of the following units of people

	n	Mean	EM mean	0% - 25%	25% - 50%	50% - 75%	75% - 100%
Academic staff		3.45	3.45	2.50 - 3.30	3.31 - 3.46	3.47 - 3.62	3.63 - 4.00
Administrative staff		3.45	3.35	2.10 - 3.18	3.19 - 3.45	3.46 - 3.61	3.62 - 4.00
International Student Office		3.45	3.25	2.45 - 3.09	3.10 - 3.27	3.28 - 3.50	3.51 - 3.71
Library	11	3.09	3.42	2.80 - 3.20	3.21 - 3.44	3.45 - 3.60	3.61 - 3.93
Other students	11	3.00	3.40	2.45 - 3.21	3.22 - 3.39	3.40 - 3.55	3.56 - 3.85
Student associations		2.82	3.04	2.10 - 2.92	2.93 - 3.08	3.09 - 3.24	3.25 - 3.68
University facilities		3.36	3.42	2.71 - 3.27	3.28 - 3.48	3.49 - 3.63	3.64 - 3.86

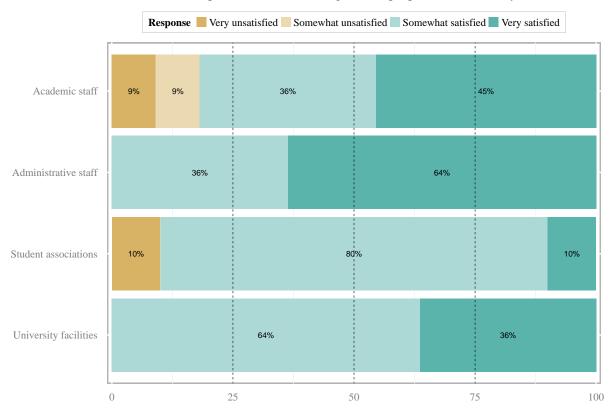
50

Table 3: Summary statistics



3.3.2 University of Liege, Belgium

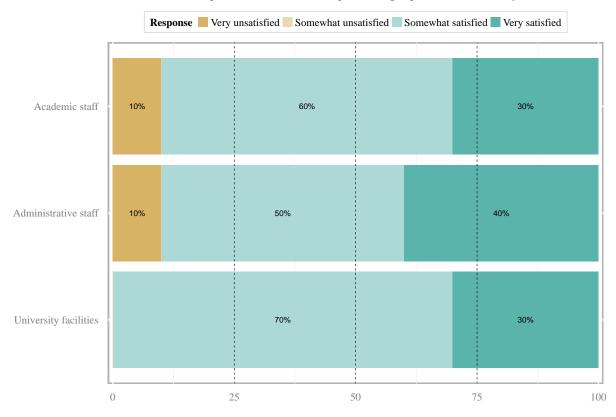
Rate the helpfulness of the following units of people at this university (n = 11)





3.3.3 University of Lorraine, France

Rate the helpfulness of the following units of people at this university (n = 11)

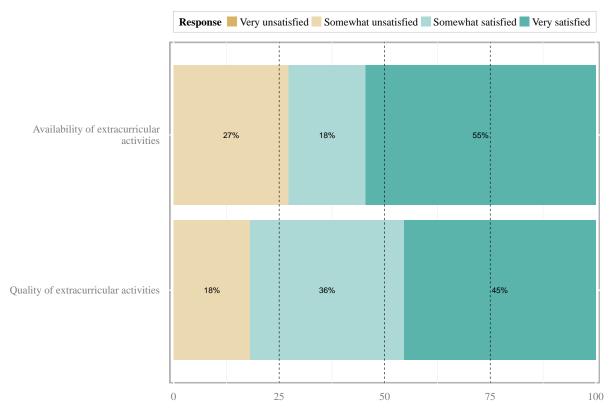




3.4 Support received on various issues

3.4.1 University of Liege, Belgium

Rate the following items for first university (n = 11)





4 Assessment and feedback

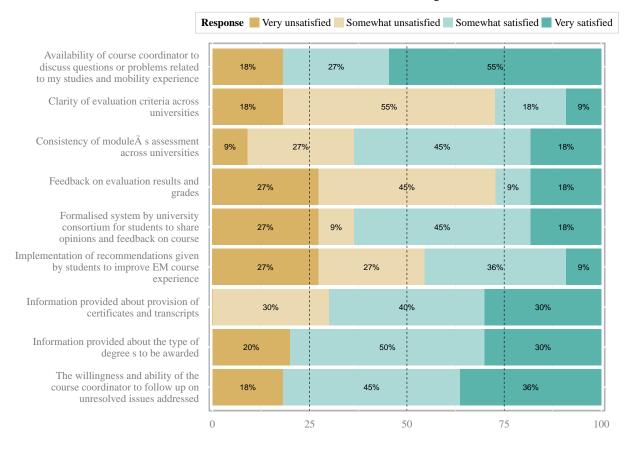
We will have some text here.

4.1 Module assessment

4.1.1 Consortia

Question:C.1

Rate the following items





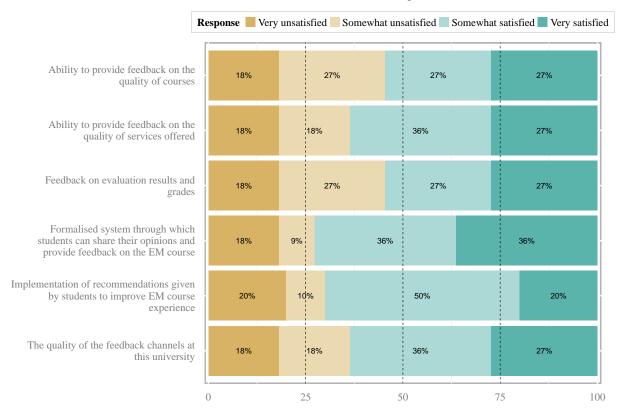
	n	Mean	EM mean	0% - 25%	25% - 50%	50% - 75%	75% - 100%
Availability of course coordinator to discuss questions or problems	11	3.18	3.28	2.10 - 3.12	3.13 - 3.33	3.34 - 3.49	3.50 - 3.90
related to my studies and mobil-							
ity experience							
Clarity of evaluation criteria	11	2.18	2.77	1.90 - 2.55	2.56 - 2.79	2.80 - 3.00	3.01 - 3.60
across universities							
Consistency of moduleàs assessment across universities	11	2.73	2.81	1.89 - 2.58	2.59 - 2.79	2.80 - 3.01	3.02 - 3.50
Feedback on evaluation results and grades	11	2.18	2.77	1.70 - 2.57	2.58 - 2.83	2.84 - 3.00	3.01 - 3.60
Formalised system by university consortium for students to share opinions and feedback on course	11	2.55	2.91	1.75 - 2.73	2.74 - 2.97	2.98 - 3.19	3.20 - 3.55
Implementation of recommenda- tions given by students to im- prove EM course experience	11	2.27	2.82	1.58 - 2.62	2.63 - 2.86	2.87 - 3.15	3.16 - 3.44
Information provided about provision of certificates and transcripts	11	3.00	3.02	1.96 - 2.85	2.86 - 3.07	3.08 - 3.27	3.28 - 3.67
Information provided about the type of degree s to be awarded	11	2.90	3.12	2.40 - 2.95	2.96 - 3.16	3.17 - 3.35	
The willingness and ability of the course coordinator to follow up on unresolved issues addressed	11	3.00	3.23	1.80 - 3.00	3.01 - 3.32	3.33 - 3.47	3.48 - 3.92

Table 4: Summary statistics



4.1.2 University of Liege, Belgium

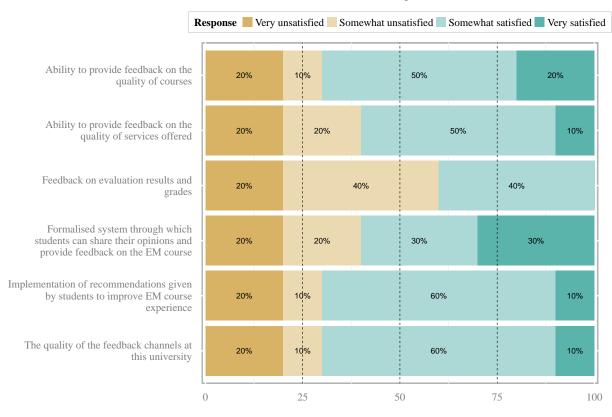
Rate the following items (n = 11)





4.1.3 University of Lorraine, France

Rate the following items (n = 11)





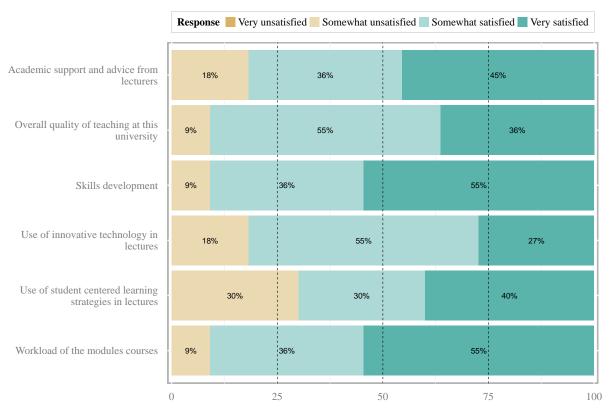
5 Teaching/learning and supervision

We will have some text here.

5.1 Teaching/learning

5.1.1 University of Liege, Belgium

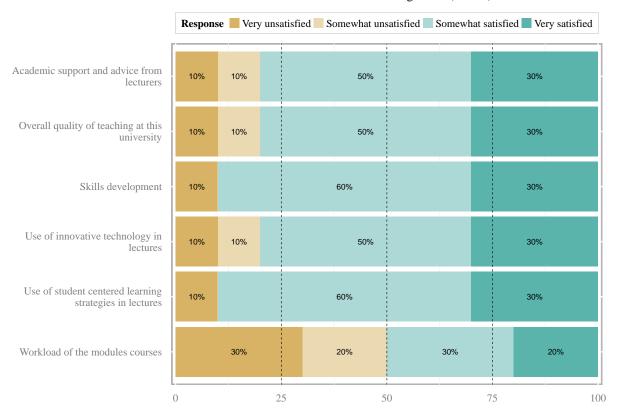
Please rate the following items (n = 11)





5.1.2 University of Lorraine, France

Please rate the following items (n = 11)





6 Internship/field experience and personal development

We will have some text here.



7 Acknowledgments

Some concluding remarks

