



May 2015

### **Personalized Surgical Management Program**

Dear Valued Culinary Provider:

Earlier in the year, the Culinary Health Fund sent a faxblast communication regarding a new program for Culinary participants who are scheduled to have certain elective procedures with network physicians.

This innovative program- "Personalized Surgical Management" is designed to create a superior patient experience and surgical outcome. NHS, Culinary's medical management team, will coordinate patient care with interventions such as:

- **Surgeon notification of undocumented findings during claim and pharmacy reviews.**
- **Physical therapy *prior* to surgery with emphasis on patient education and expectations after surgery.**
- **Home assessment and planning for post-operative needs after surgery.**

We are pleased to announce the program has 'taken off' and want to thank many of the providers that gave us an opportunity to come out and discuss the details in person. We look forward in working together to improve surgical outcomes and patient experience with this unique program.

*Please see the attached patient brochure. This information can also be found on our website at: [www.culinaryhealthfund.org](http://www.culinaryhealthfund.org) (programs/services under providers and participants).*

Please feel free to contact Provider Services at (702) 892-7313, x2 if you have any questions.

Sincerely,

The Culinary Health Fund Administrative Services, LLC