



**IMPORTANT INFORMATION
REGARDING MAIL SERVICE PRESCRIPTIONS
FOR CULINARY HEALTH FUND PARTICIPANTS**

Catalyst Rx, the Pharmacy Benefit Manager for Culinary participants is pleased to introduce ***Catalyst Mail***.

Catalyst Rx has changed the name of their mail service program from Immediate Pharmaceutical Services, Inc. (IPS) to Catalyst Mail. This letter is to inform you of the name change and that some of your patients may have a prescription that does not transfer to the new facility. Your patient may reach out to you for medications that do not transfer and require a new prescription. The prescription should be written for a 60-day supply and include refills up to one year, if appropriate.

Prescriptions that cannot be transferred include:

- Expired prescriptions
- Prescriptions without remaining refills
- Prescriptions for controlled substances
- Prescriptions for compound medications
- Future-fill prescriptions (*prescriptions not yet processed with future refill dates*)

New Phone Number and Expanded Call Center Operations

Catalyst Mail may be contacted at **1-866-814-7105**. Mail Service Representatives are available Monday through Friday from 4:00 a.m. to 6:00 p.m. Pacific Standard Time and on weekends from 5:00 a.m. to 3:30 p.m.

Sincerely,

Catalyst RX