

Dear Valued Culinary Provider:

July 10, 2012

1901 Las Vegas Blvd. So. Suite 101 Las Vegas, Nevada 89104-1309 (702) 892-7313 www.culinaryhealthfund.org

Important Diagnostic Imaging Process Change

Effective August 1, 2012, Culinary Health Fund providers will be required to process prior authorization requests for Diagnostic Imaging services through HealthHelp. Prior authorization and notification requirements apply to outpatient diagnostic high tech imaging for the following procedures: CT, CTA, MRI, MRA, PET Scans, and cardiac nuclear medicine scans.

Effective August 1, 2012, the following requests will now be authorized by HealthHelp:

• Diagnostic Imaging: CT, CTA, MRI, MRA, PET and cardiac nuclear medicine scans

Please contact HealthHelp directly (via phone, fax or web site), to obtain prior authorization:

Phone: (800) 519-9935 Fax: (800) 592-9050

Web site: http://www.healthhelp.com/culinary

These changes will NOT affect emergency department (ED) services or radiology services ordered while a member is hospitalized.

Look for information regarding upcoming webinars on the Culinary Health Fund website at www.culinaryhealthfund.org.

Thank you for your cooperation in this matter. If you have any questions, please contact provider services at (702) 892-7313, option 2.

Sincerely,

Cindy Pearson

Sr. Manager of Healthcare Networks

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