



Provider newsletter



IN THIS ISSUE:

- 2** 2013 BENEFIT CHANGES
- 3** VACCINE/VFC CHANGES,
24/7 CLOSED OBSERVATION UNIT,
ECHOCARDIOGRAPHY AND CVA STUDIES
- 4** OCULAR PROSTHETIC PROVIDERS &
NEW ORTHOTIC PROVIDERS
- 5** PRIOR AUTHORIZATION PROTOCOL
UPDATES
- 7** NEW SPECIALIST PHARMACY,
PHARMACY UPDATES



2013

BENEFIT CHANGES

Outpatient Lab Services

Participants and their dependents may use any contracted, non-Hospital affiliated, freestanding lab facility (CPL, LabCorp, Quest).

Hospital laboratory services are covered for Hospital-based preoperative/diagnostic services only. The Fund may hold a referring PPO Provider financially responsible for the charges incurred as a result of any referral to a hospital based laboratory.

Orthotic Shoe Inserts

One (1) pair or two (2) inserts per eligible person are covered every five (5) years. Orthotic shoe inserts must be prescribed by a PPO podiatrist or PPO orthopedic physician. In addition, orthotic shoe inserts are only covered if provided by a PPO podiatrist, PPO orthopedic physician or PPO orthotic provider.

Compression Stockings

The number of stockings covered per calendar year has changed to three (3) pair. Prior authorization for custom compression stockings is required.

Lifesaver Plan

The temporary Life Saver Plan (LSP) ended on December 31, 2012.

Culinary Extra Clinic

The Circle of Care Program has ended. The new Medical Home Program, "Culinary Extra" is for eligible participants over 18 years of age with multiple chronic conditions.

Prescription Co-payments

The co-pays for prescriptions when filled at a retail pharmacy have changed and are as follows:

Tier 1 – Generic: \$10 co-pay

Tier 2 – Brand: \$20 co-pay

Tier 3 – Exclusive: \$35 co-pay

Please Note: Covered generic prescriptions are still **FREE** at the Culinary Pharmacy.

BRCA and other Genetic Testing

Reimbursement for genetic testing is only payable with prior authorization and only when it is medically necessary. Clinical documentation that verifies that genetic counseling has been provided may be required.

Elective Procedure or Surgery

No benefits are payable for services or supplies furnished in connection with an elective procedure or surgery when performed in a non-contracted Hospital or Ambulatory Surgery Center. In addition, any physician charges in connection with an elective procedure or surgery performed in a non-contracted Hospital or Ambulatory Surgery Center are not payable.

VACCINES/VFC CHANGES:

3

Effective 3/18/2013, all previously covered immunizations through the Vaccination for Children (VFC) program (with the exception of the Flu vaccine) will now be a covered benefit for all eligible Culinary children with the applicable co-pay and will be payable to PPO providers only.

CLOSED OBSERVATION UNIT 24/7

Weekend and After Hours now available at Southwest Medical Urgent Care (*COU) for Culinary patients needing blood products

The closed observation unit (COU) at Southwest Medical Urgent Care consists of five beds intended to meet the needs of Culinary members requiring additional services that can be provided on a strictly outpatient basis.

The COU is open 24 hours a day/7 days a week.

888 South Rancho Drive
Culinary Co-pay is \$20.00

The COU will generally transfuse:

- Patients with systemic anemia in a normo-volemic patient regardless of hemoglobin level.
- Patients with acute loss of greater than 15% of estimated blood volume.
- Patients with acute blood loss without evidence of inadequate oxygen delivery.

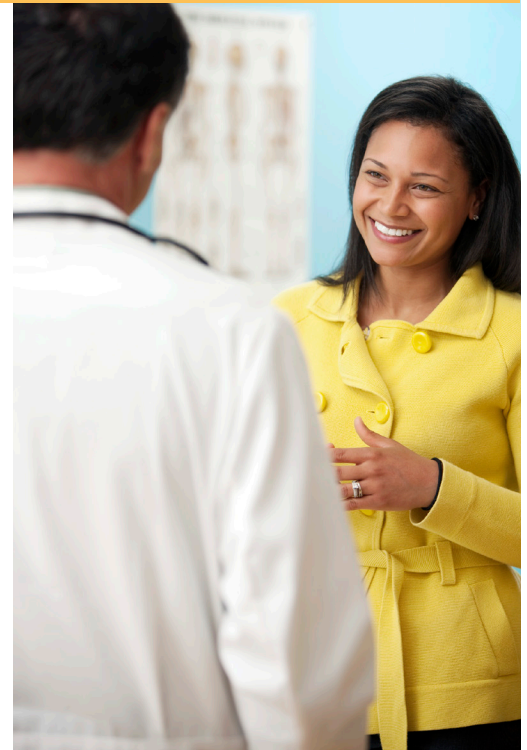
To make a referral, please follow these steps:

- Call to schedule an appointment for the patient: 702-877-5274 or 702-877-5335
- A routine physician order for pre-meds, # of units (PRBCs/SDPs/FFP) and/or other medications will need to be faxed to: 702-877-5262.

Note: The CBC and Type and Cross should be done within 3 days of the scheduled transfusion. *Please fax results to the COU at 702-877-5262.

(Patients will not be turned away; however they will have an extra wait time in the COU while the blood is being delivered).

Pediatric patients are not currently being accepted. HGB must be >5. Patient must be AA&O and able to ambulate.



EFFECTIVE NOVEMBER 1, 2012, the following codes will only be reimbursed when performed by a PPO Cardiologist, a PPO Neurologist or a PPO Diagnostic Imaging center:

ECHOCARDIOGRAPHY
CPT codes 93303-93352

CVA STUDIES
CPT codes 93880-93893

NEW ORTHOTIC AND PROSTHETIC PROVIDERS:

Effective January 1, 2013, three new prosthetic and orthotic providers have joined the Culinary Network:

AmPro Orthotics & Prosthetics, Inc.

LOCATIONS	PHONE NUMBER
6877 S Eastern Ave, Las Vegas, NV 89119	(702) 457-3200
7200 Cathedral Rock Road, #200, Las Vegas, NV 89128	(702) 457-3200
921 S Highway 160, #203, Pahrump, NV 89048	(877) 457-3201

Precision Orthotics and Prosthetics

LOCATIONS	PHONE NUMBER
526 S Tonopah Dr, #120, Las Vegas, NV 89106	(702) 243-7671
8915 S Pecos Rd, #18-A, Henderson, NV 89074	(702) 293-5502

Prosthetic Center of Excellence

LOCATIONS	PHONE NUMBER
400 Shadow Lane, #110, Las Vegas, NV 89106	(702) 384-1410

OCULAR PROSTHETIC PROVIDERS

Preferred providers for Ocular Prosthetics are Field Ocular Prosthetics and Ocular Artists. Refer to the Culinary Health Fund website at www.CulinaryHealthFund.org for the contact information of these providers.



PRIOR AUTHORIZATION PROTOCOL UPDATES:



American Health Holding (AHH)

AHH will maintain responsibility for PA of all other requests including but not limited to the following:

- **Hormone Replacement Therapy** – Effective February 15, 2013, requests for PA of Implantable Hormone Replacement Therapy (CPT Code 11980 and HCPC code S0189) have been limited to the specialty of Urology.
- **Botox** – Effective November 1, 2012, a new PA process was implemented to include additional covered diagnoses. In addition, submission of an invoice for Botox will no longer be required.
- **Rheumatology Drugs** – New payment structure/ PA requirement has been implemented for a variety of Rheumatology Drugs. The complete list can be found on the provider section of the Culinary website.
- **OB Ultrasounds** – The date of service on the prior auth request must match the actual date of service or the claim may not be paid. If there is a change in the date for which a service was provided in the office, it is imperative to contact American Health Holding (AHH), to have the date changed on the authorization.
- **Electric Wheelchairs** - A new protocol was implemented on October 1, 2012 which requires that all patients be evaluated by an in-network Physical Medicine & Rehabilitation provider prior to requesting authorization for an electric wheelchair (this encompasses HCPCS codes E1230, E1239, K0010-K0014 and K0800-K0899).

HealthHelp

In an effort to improve the prior authorization (PA) process for medical oncology services, the Culinary Health Fund has partnered with HealthHelp to create a more efficient PA process for the following requests:

- **Medical Oncology Treatments** – chemotherapy, hormone therapy, biologics, supportive care medications related to a cancer diagnosis
- **Radiation Oncology Treatments** – two-dimensional (2D) and three-dimensional (3D) conformal radiation, intensity-modulated radiation therapy (IMRT), brachytherapy, stereotactic radiation therapy and proton-beam procedures.
- **Diagnostic Imaging**
 - Computed Tomography (CT) Scans
 - Magnetic Resonance Imaging (MRI)
 - Magnetic Resonance Angiography (MRA)
 - Positron Emission Tomography (PET) Scans
 - Cardiac Nuclear Studies
 - Computed Tomography Angiography (CTA)

Authorizations will be required for all outpatient high technology imaging

- Emergency room imaging will NOT require authorization
- In-patient imaging will NOT require authorization

AHH Fax Number Change:

American Health Holding's fax number has changed. The new toll-free fax number will be (866) 881-9643. The current local number will still work, but will be disconnected on January 1, 2014. All current AHH toll-free numbers did not change.



NEW Specialty Pharmacy

Effective April 1, 2013 briovaRx will be the new specialty pharmacy for the Culinary Health Fund. BriovaRx™ will work hard to ensure every participant gets the expert, personalized support necessary to manage their complex conditions and prescribed medications. They will coordinate the efforts of all providers to keep treatment comfortable, efficient and successful.

BriovaRx™ is a patient-centric specialty pharmacy. Their staff of clinical experts will personally guide Culinary Health Fund participants through their prescribed treatments to ensure safe, effective and timely administration.



They provide thorough education on all medications they offer, including injection teaching, and proactive refill reminders as well as fast, free home delivery making it easier for participants to adhere to their treatments without disruption or delay.

BriovaRx™ will maintain close contact with Culinary Health Fund providers from start to finish, keeping you informed of your participants' progress. They will help to navigate the prior authorization process.

If you have questions, please contact BriovaRx™ directly at (800) 850-9122.

PHARMACY UPDATES

New Name:

Catalyst Rx has been rebranded and is now Catamaran.

Out with the Old:

Effective May 1, 2013, CVS will no longer be part of the contracted network of pharmacies.





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CONTACT US...

Questions? Concerns? Feedback? Contact us.
We are here to help you!

The Culinary Health Fund is always looking for new ideas to ensure the quality of care for our participants. If you have any ideas or programs that you think would be of interest to the Culinary Health Fund, please contact Healthcare Services at **702-691-5690**