

Rami Shoula

Bartender

Profile

Experienced Bartender with extraordinary customer service skills and a motivated attitude. Knowledgeable about drink combinations and committed to serving with a smile. Adept at maintaining a clean and organized bar area, and dedicated to providing customers with a warm and welcoming environment.

Employment History

Bartender at The West End , New York

March 2013 — September 2019

- Greeted guests with a friendly and helpful attitude at all times.
- Provided guests with drink suggestions and knowledge.
- Became well acquainted with countless drink recipes and mixing techniques.
- Maintained a clean and orderly bar.
- Handled difficult and inappropriate customers with grace and professionalism.
- Worked well with other bar and restaurant staff.

Bartender at Medicci's, New York

July 2011 — April 2013

- Served as a hospitable and fast-working bartender in one of the city's most high-end restaurants.
- Provided bar patrons with optimal customer service.
- Carried on friendly conversations with patrons and answered any questions or concerns to the best of my ability.
- Worked in a collaborative manner with other restaurant employees to ensure outstanding customer experiences.

Server and Bar Back at The White Cat, New York

August 2009 — June 2011

- Waited on tables, taking food and drink orders in this high traffic pub.
- Memorized orders and aimed to provide fast and quality service to all visitors.
- Acted as a support to the bartender by creating drinks, and helping to maintain and stock the bar when necessary.

Education

Associate of Culinary Arts, Hunter College, New York

January 2010 — May 2012

High School Diploma, Cathedral High School, New York

September 2005 — June 2009

References

Details

romioshoula@gmail.com

Skills

Excellent Customer Service Skills

Advanced Communication Skills

Strong Memory Skills

Knowledge of Flavor Combinations

Bar Terminology

Motivated Attitude

Gina Figueroa from The White Cat

Ginafigueroa@gmail.com · 212-338-2988

Daniel Smith from Medicci's

smith.daniel@yahoo.com · 212-764-4832

Rachel Cantessa from The West End

cantessa@westendnyc.org · 212-382-4537