# Rami Shoula

Banker

#### Profile

Experienced Personal Banker with strong mathematical skills and a devotion to customer service. Highly adept in banking transactions, bringing forth a proven track record of client satisfaction. Knowledgeable about credit and loan processes, and committed to continually enhancing my skills and banking expertise. A strong team member with the ability to work independently, as well as within a division.

## Employment History

Banker at PNC Bank, Boston

June 2010 — August 2019

- Worked to deliver the highest level of client service possible.
- Effectively managed client portfolios and offered advice regarding investments.
- Performed risk assessments and studied market trends.
- Reviewed credit applications, and processed them according to best practices.
- Adhered to bank policies and facilitated safe and protected transactions.
- Trained and supported new team members.

#### Banker at Wells Fargo & Company, Boston

September 2007 — May 2010

- Worked as a dedicated team member of the Wells Fargo team.
- Reviewed and processed individual loan and credit applications.
- Provided clients with new product and program information.
- Handled cash transactions.
- Offered clients guidance regarding savings programs.

### Education

Bachelor of Economics, St. Joseph's University, Villanova

August 2002 — May 2006

High School Diploma, Norwell High School, Norwell

September 1998 — May 2002

### **◄** References

Rinaldo Perez from PNC Bank

rperez@pncboston.com · 617-008-2819

Sandy Niederhauser from PNC Bank

 $snieder hauser@pncboston.com \cdot 617\text{-}384\text{-}7751$ 

Linda Morrison from Wells Fargo & Company

morrison@wellsfargoboston.org · 617-545-3982

#### **Details**

romioshoula@gmail.com

#### **Skills**

Financial Planning

**Customer Service Skills** 

Risk Assessment Skills

Market Knowledge

Knowledge of Banking Software

**Problem Solving Skills** 

Languages

English

Spanish

## Internships

Finance Internship at Western Bank, Philadelphia

July 2006 — June 2007