

Rami Shoula

Network Systems Analyst

👤 Profile

Highly skilled and dynamic Network Systems Analyst, bringing forth the ability to effectively manage and oversee optimal network services for organizations. Adept in setting up administrator and server accounts, and experienced in managing the functionality of systems. Resourceful, and committed to continually advancing my knowledge of relevant technologies.

📁 Employment History

Network Systems Analyst at Seattle Information Technology, Seattle

April 2016 — September 2019

- Maintained optimal network performance by performing network monitoring and analysis.
- Ensured network security by developing network access, monitoring, control, and performing evaluations.
- Worked to maintain the confidentiality of information and network data.
- Perform troubleshooting to system failures and worked to find long-lasting solutions.
- Tested and accurately configured software and maintained high functioning hardware.

Network Systems Analyst at Skilljar, Seattle

March 2019 — March 2019

- Provided outstanding technical support to clients.
- Performed regular data backups to protect the organization's information.
- Performed scheduled updates, routine maintenance calls, and made repairs when necessary.
- Collaborated with the IT Team to ensure that security software was properly installed on all employee computers.

🎓 Education

Bachelor of Computer Information Systems , University of Connecticut , Storrs

September 2010 — May 2014

High School Diploma, Glastonbury High School, Glastonbury

September 2006 — May 2010

📄 References

Larry Hayes from Skilljar

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Amanda Saccomano from Skilljar

Details

romioshoula@gmail.com

Skills

Knowledgeable about Hardware, Software, and Programming

Advanced Project Management Skills

Strong Analytical Thinking Skills

Complex Problem Solving Skills

Dedicated Team Player

Languages

German

English

sacomano@skilljarseattle.com · 206-334-3832

Rhavi Patel from Seattle Information Technology

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