

# Rami Shoula

Google Project Manager

## 👤 Profile

Dynamic Project Manager with vast experience in vendor management, customer support, and customer experience optimization. Adept in providing helpful data analysis, troubleshooting, and cross-functional company support. A versatile team player with a passion for learning and growing within an organization.

## 📁 Employment History

### Project Manager at Verizon Communications, Newbury Park

June 2017 — March 2021

- Brought forth a strong knowledge of user experience data.
- Continually identified and delivered scalable solutions.
- Served as an enthusiastic cross-functional partner.
- Worked with stakeholders to plan requirements.
- Used technical judgment to drive project delivery.
- Coordinated with stakeholders to manage and control project issues.

### Assistant Project Manager at Pepsi Beverages Company, San Fernando

November 2014 — May 2017

- Assisted in the management of technical vendors.
- Lead quarterly business reviews.
- Planned requirements with internal customers.
- Managed project schedules and communicated risks to project stakeholders.
- Coordinated with global delivery teams.
- Developed reports to track schedule, budgets, risk, and overall project progress.

## 🎓 Education

### Bachelor of Arts, Seattle Central College, Seattle

September 2010 — May 2014

### High School Diploma, Ballard High School, Ballard

September 2006 — June 2010

## 🗨️ References

### Edward Mann from Verizon Communications

[edwardd\\_mann58@vercomm.com](mailto:edwardd_mann58@vercomm.com) · 805-567-7878

### Jacida Lenox from Pepsi Beverages Company

[lenox@pepsibevca.com](mailto:lenox@pepsibevca.com) · 818-436-8899

### Raymond Hill from Seattle Central College

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## Details

[romioshoula@gmail.com](mailto:romioshoula@gmail.com)

## Skills

Adaptability

Effective Time Management

Interpersonal Skills

Dedicated team player

Strategic Planning

## Languages

Dutch

English

