# Rami Shoula

**Delivery Driver** 

### Profile

Experienced and reliable Delivery Driver with over three years of experience transporting goods from production areas to customers and businesses. I bring forth a proven track record of timely, error-free deliveries, and a reputation for excellent customer service. Experienced in collecting payments, servicing delivery vehicles, and working with a team to ensure complete customer satisfaction.

# Employment History

# Delivery Driver at Fido's Inc., Valhalla

August 2015 — September 2019

- Provide quality customer service from the beginning of a transaction to the end.
- Utilize excellent time management skills to ensure that orders are received on time.
- Accurately processed order paperwork and payment transactions.
- Complied with company safety and sanitary standards at all times.
- Maintained the cleanliness of the trucks to ensure goods were transported in an acceptable environment.
- · Assisted with food preparation when necessary.

## Delivery Driver at Erickson's Inc., New York

September 2008 — July 2015

- Worked in collaboration with other departments to ensure exceptional customer service with the delivery of high-end items.
- Adhered to safety rules when operating the trucks.
- Handled credit invoices and collected proper authorizations to proceed with transactions.
- Carefully packed and unpacked goods.
- Assisted customers and reported any customer complaints.
- Performed routine maintenance checks on trucks.
- Ensured that all goods were delivered in a safe, timely, and effective manner.

## Education

High School Diploma, Norwell High School, Norwell

September 2009 — May 2013

### ■ References

Lisa Ford from Fido's Inc.

lford@fidosinc.com · 914-585-5596

Ben Hayworth from Fido's Inc.

#### **Details**

romioshoula@gmail.com

#### **Skills**

**Customer Service Skills** 

Clean Driving Record

Safe Driving Skills

**Navigation Skills** 

Physical Fitness and Endurance

Time Management Skills

**Languages**Spanish

 $bhayworth@fidosinc.com \cdot 914\text{-}293\text{-}2290$ 

# Genna Leeds from Erickson's Inc.

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