

Rami Shoula

Flight Attendant

👤 Profile

Enthusiastic and experienced Flight Attendant with a true passion for travel. Offering over six years of experience as a Flight Attendant on both private and commercial aircrafts. Adept in assisting Pilots, Flight Professionals, and patrons, resulting in a positive experience for everyone. Bringing forth a positive attitude, and the desire to serve and assist with dedication. CPR and First Aid Certified, and experienced in working through challenges with a calm and productive demeanor.

📁 Employment History

Flight Attendant at American Airlines, Chicago

June 2011 — September 2019

- Served as a dedicated Flight Attendant for American Airlines for over six years.
- Assisted passengers, provided information, and handled concerns with care.
- Followed terminal and aircraft rules and guidelines to achieve safety and success.
- Handled various in-flight tasks to promote safety and traveler satisfaction.
- Remained punctual and reliable at all times.

Airline Customer Service Agent at American Airlines, Chicago

July 2009 — April 2011

- Provided top of the line customer service to all airport patrons.
- Worked with colleagues to ensure a smooth workflow and productivity.
- Answered questions and concerns relating to travel and airport procedures.
- Remained calm and professional during high-stress situations.
- Assisted passengers with special needs, and served as a source of support.
- Aimed to achieve complete customer satisfaction.

🎓 Education

FA Program, International Air and Hospitality Academy, Vancouver

May 2009

Associate of Communications, Arizona State University, Tempe

September 2005 — May 2009

📄 References

Linda Monahan from American Airlines

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Claudia Campano from American Airlines

Details

romioshoula@gmail.com

Skills

Reliability

Safety Rules and Regulations

CPR and First Aid Certified

Interpersonal Skills

Team Building Skills

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Alfred Ward from International Air and Hospitality Academy

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