

# Rami Shoula

Scrum Master

## 👤 Profile

Dedicated and agile Scrum Master committed to ensuring that teams work in accordance with established rules, values, processes, and practices. Adept in fostering an environment conducive to productivity and success.

## 📁 Employment History

### Senior Scrum Master at B2B Solutions, New York

January 2016 — December 2020

- Leveraged my expertise to raise the bar and worked to ensure our team delivered extraordinary results.
- Helped to clearly define the team's vision, strategy and action plans.
- Continually worked to understand customers, business, and stakeholder needs and implemented solutions to meet those needs.
- Effectively managed cross functional company initiatives.
- Helped to empower and coach teams to success.
- Collaborated with engineering managers and software engineers to reach goals.

### Scrum Master at Captiva One, New York

November 2012 — November 2016

- Worked to support software engineering teams through Scrum Agile methodologies.
- Maintained an in-depth understanding on risks and coached teams on compliance to minimize operational risks.
- Appropriately utilized team feedback and metrics to identify areas of opportunity and improvement.
- Coached teams to improve collaboration and organization.
- Identified impediments and appropriately worked toward solutions.
- Communicated with leaders across the organization to ensure communication regarding delivery, risks, and opportunities for improvement.

## 🎓 Education

### Bachelor of Science in Business Administration, Manhattan College, New York

September 2008 — May 2012

### High School Diploma, Loyola High School, New York

September 2004 — May 2008

## Details

romioshoula@gmail.com

## Skills

Ability to Multitask

Ability to Work Under Pressure

Critical thinking and Problem Solving

Leadership and Teamwork

Scrum

Agile Methodologies

## Languages

English

Spanish