

Rami Shoula

Doorman

Profile

Highly skilled, experienced and reliable doorman. Adept at providing excellent customer service and knowledgeable about entry screening protocols and safety guidelines. Committed to providing the highest level of support and security.

Employment History

Doorman at 1 New York Plaza, New York

January 2017 — September 2019

- Practiced outstanding customer skills when greeting and interacting with residents and visitors.
- Designed and implemented safety protocols.
- Utilized excellent surveillance skills to ensure security and safety.
- Respected the privacy and preferences of each resident and guest.
- Maintained excellent attendance records, and recorded accurate information during shifts.

Doorman at London Terrace, New York

December 2013 — December 2016

- Approached each shift with a gracious, attentive and courteous attitude.
- Greeted all residents and guests with a cordial attitude, and provided them with requested information.
- Assisted with incoming and outgoing packages and deliveries.
- Maintained a neat appearance and a professional attitude at all times.

Education

High School Diploma, Xavier High School, New York

September 2009 — May 2013

Courses

The Art of Hospitality, New York City College of Technology

June 2013 — August 2013

References

Tom Schwartz from London Terrace

schwartz.t@londonternyc.com · 212-334-4544

Camille Rodriguez from London Terrace

rodriguez.c@londonternyc.com · 212-565-5789

Derek Collins from 1 New York Plaza

derek@1newyorkp.org · 917-898-4888

Details

romioshoula@gmail.com

Skills

Health & Safety

First Aid & CPR

Customer Service

Hospitality Management

Security and Surveillance

Languages

English

Dutch