

Rami Shoula

Bank Teller

Profile

Experienced Bank Teller seeking to fill a full-time or part-time position. Adept in providing fast and efficient banking services to customers, while helping them to successfully complete desired transactions. Skilled in performing routine and complex banking transactions, while complying with all rules and regulations.

Employment History

Bank Teller at Citibank, New York

July 2018 — February 2021

- Successfully performed a full range of Teller duties.
- Fostered a welcoming and friendly customer environment.
- Provided prompt and courteous services to all customers.
- Utilized banking knowledge to recognize customer needs and suggested appropriate banking services.
- Worked as an enthusiastic and cooperative team member.

Bank Teller at Walden Savings Bank, Montgomery

June 2015 — June 2018

- Provided exceptional customer service and basic product information to customers.
- Ensured the accurate processing of customer transactions.
- Assisted customers with account maintenance questions and procedures.
- Promoted bank products and services by referring customers to appropriate business partners as necessary.
- Assisted supervisors in daily branch operations.

Education

Associate of Communications, University at Albany , Albany

September 2010 — May 2015

High School Diploma, Academy of the Holy Names, Albany

September 2006 — June 2010

References

Alex Bishop from Citibank

bishop.alex@citibanknyc.com · 212-445-3277

Morgan Ellison from Citibank

ellison.morgan@citibanknyc.com · 212-443-8977

John Linthrop from Walden Savings Bank

jlinthrop@waldensavingsbank.com · 457-329-5545

Details

romioshoula@gmail.com

Skills

Time Management

Ability to Multitask

Adaptability

Customer Service

Advanced Banking Knowledge

Languages

English

Polish