

# Rami Shoula

Government Employee

## Profile

Experienced Customs and Border Protection Officer seeking to utilize my skills and experience for the betterment of the greater good. Committed to implementing best practices and procedures to detect and prevent terrorists and harmful objects from entering or exiting the United States. Bringing forth an excellent work ethic and a dedication to honesty, good will, and integrity.

## Employment History

### Customs and Border Protection Officer at Laguardia Airport, New York

May 2018 — September 2021

- Worked as a productive and reliable member of Homeland Security professionals.
- Appropriately responded to and resolved questions and uncertainties related to persons, events, or items.
- Carefully investigated travelers, bags, and cargo.
- Utilized excellent decision making skills and great attention to detail to ensure the highest levels of safety.
- Upheld all laws governing imported and exported goods.

### Customs Entry Processor at Laguardia Airport, New York

May 2014 — March 2018

- Validated and processed commercial documentation for presentation of entry release request to US Customs and Border Protection.
- Carefully reviewed the contents of documents to ensure there is no missing information that is required.
- Accurately determined suggested Tariff Treatment.
- Identified the proper classification codes for imported goods.
- Worked to make sure urgent files were processed with speed and accuracy.
- Thoroughly performed analysis of customs entry data as required.
- Assisted Compliance Director with all customs compliance issues as needed.

## Education

### Associate of Science in Criminal Justice, St. John's University, New York

September 2012 — May 2014

- Magna Cum Laude

## Details

[romioshoula@gmail.com](mailto:romioshoula@gmail.com)

## Skills

Advanced Analytical Thinking Skills

Knowledge of ABI & ACE Programs

Technical Knowledge of Customs Regulations

Strong Decision Making Skills

Excellent Communication Skills

Systems knowledge in MS Office, ACS, PDM, PLM, Island Pacific

## Languages

English

Spanish