Rami Shoula

McDonalds Crew Member

Profile

Dynamic, reliable, and enthusiastic team player, committed to ensuring positive experiences for all customers. Bringing forth an excellent attitude, good work ethic, and and strong mathematical skills.

Employment History

Cashier at Wendy's, Nanuet

January 2018 — March 2021

- Utilized excellent customer service skills to ensure an accurate and pleasant checkout experience.
- Followed all food service and safety protocols.
- Worked as a productive and dependable team member.
- Used problem-solving skills to address any customer issues or concerns.
- Informed customers of any menu changes or special offerings.
- Worked to remain punctual and reliable at all times.

Server at Domino's Pizza, Brick Township

September 2016 — December 2018

- Brought forth a dedication to ensuring satisfactory experiences for all customers.
- Accurately recorded orders and ensured that customer requests were met.
- Maintained a neat and clean environment at all times.
- Documented and reported any issues to a supervisor.
- Approached each work shift with enthusiasm, honesty, and integrity.

Education

Associate of Applied Business, Rockland Community College, New City

September 2019 — Present

High School Diploma, New City High School, New City

September 2012 — May 2016

1 References

Linda Sullivan from Wendy's

 $sull_Ind32@wendysnan.org \cdot 845\text{-}345\text{-}6565$

Jake Esposito from Domino's Pizza

espos_it98@dominos.com · 732-433-1212

Allan Johnson from New City Food Council

johnsona@newcityfood.org · 845-217-5659

Details

romioshoula@gmail.com

Skills

Customer Service

Highly Organized

Ability to Work in a Team

Honesty and Integrity

Mathematical Skills

Communication Skills

Languages

English

Spanish

German