

Rami Shoula

Retail Cashier

👤 Profile

Enthusiastic and reliable Cashier, dedicated to providing excellent customer service with a smile. Organized, detail oriented, and experienced in properly handling daily accounts and managing inventory. Several years of experience in various retail settings with a proven track record of job success.

📁 Employment History

Cashier at Nordstrom, Seattle

June 2017 — August 2019

- Greeted customers with a smile and encouraged feedback pertaining to their shopping experience.
- Handled all merchandise with care and packed customer bags neatly.
- Settled customer disputes in a professional and pleasant manner.
- Maintained up-to-date knowledge of all retail promotions.
- Prevented long waits by quickly and carefully ringing up items, adding to the hassle-free experience of the customer.
- Mentored junior cashiers and new employees.
- Took on extra shifts based on the needs of the store.
- Remained punctual and professional at all times.

Cashier at Viola's Flowers and Gifts, Seattle

March 2014 — June 2017

- Put forth excellent customer service efforts at all times.
- Recorded and processed all flower orders in an organized and accurate manner.
- Provided relevant information and suggestions regarding floral arrangements and purchases.
- Ensured proper delivery times for all events and coordinated travel for deliveries.
- Answered phones, relayed important messages, and served as a general liaison between the florist and customers.

Inventory Monitor at Wal-mart , Hartford

July 2011 — April 2014

- Carefully and accurately monitored and recorded all refrigerated items ready for stocking.
- Delivered inventory reports to my supervisor in a timely fashion each and every week.
- Coordinated and scheduled deliveries based on sales and future needs.
- Worked well with other employees to ensure proper running of the inventory department.

Details

romioshoula@gmail.com

Skills

Excellent Organizational skills

Superior Customer Service Skills

Strong Mathematical Skills

Teamwork Skills

Multitasking Skills

Honesty and Integrity

🎓 Education

Associate of Business Administration, WCC, Valhalla

August 2015 — May 2017

High School Diploma, Valhalla High School, Valhalla

September 2011 — May 2015

References

Evan Rightworth from Wal-mart

erightworth@walmart.com · 314-999-4538

Lydia Cooke from Viola's Flowers and Gifts

lcooke@violas.com · 712-743-2827

Internships

Receptionist at Phil Sampson Dentistry, Bellevue

August 2014 — April 2015

- Answered phones and recorded messages.
- Greeted clients with care and informed them of protocols for their visit.
- Performed basic front desk duties.
- Worked well with other employees to add to a productive environment.