Rami Shoula

IT Director

Profile

Results-driven IT Director seeking to leverage vast experience directing IT infrastructure to cut costs and data processing times. Bringing forth the ability to effectively manage IT teams to achieve business priorities.

Employment History

Director of Information Technology at Evol Technology, BostonJuly 2018 — May 2021

- Effectively managed software, network, and cloud infrastructure.
- Established IT operations best practices, policies, and tools.
- Oversaw IT Projects and Teams to ensure company goals were met.
- Utilized data to identify trends and work towards solutions and improvements.
- Developed strategies to improve IT functions and overall company growth.

IT Manager at JForce, New York

October 2015 — May 2018

- Successfully oversaw all systems and software operations.
- Designed and implemented systems and procedures.
- Worked to uphold user needs and the highest level of system functionality possible.
- Audited systems and assessed overall performance.
- · Assisted with establishing budgets to honor company goals.
- Recommended software that fulfilled operational needs.

Education

Bachelor of Science in Information Technology , Hunter College, New York

September 2011 — May 2015

High School Diploma, Xavier High School, New York

September 2007 — June 2011

References

Darrah Colarro from JForce

darrah.c@jforceorg.ny · 917-435-2221

Jake Hammel from Evol Technology

hammel_ja@evoltech.com · 617-432-8989

Ricardo Limone from Evol Technology

ricardo_li@evoltech.com · 617-547-4343

Details

romioshoula@gmail.com

Skills

Process Management

IT Service Management

Effective Analysis Research

Adaptability

HTML/CSS/JavaScript

Languages

Spanish

English

Russian