Rami Shoula

Retail

👤 Profile

Motivated and hardworking Retail Store Associate with a love for fashion and design. Adept in working as a productive team member to meet the needs of customers and help to achieve sales goals.

💼 Employment History

Retail Associate at Hen & Henrietta , Santa Fe

July 2018 — July 2021

- Greeted customers and worked to determine their needs in a professional and enthusiastic manner.
- Remained up-to-date on the latest store offerings, promotions, and sales.
- Collaborated with team members to ensure day-to-day tasks were met with precision in a timely manner.
- Utilized proper selling techniques and product knowledge to provide the best customer service possible.
- Worked to keep the floor neat, organized, and well stocked.
- Followed all store protocols and safety regulations.

Retail Associate at Maxwell's, Santa Fe

April 2015 — May 2018

- Greeted customers promptly and with a friendly and engaging attitude.
- Assisted customers in building great wardrobes by providing helpful service and advice.
- Remained up-to-date on product features: colors, fabrics, fit, styles, care, etc.
- Handled check-out transactions and returns with accuracy and speed.
- Complied with company policies and procedures and worked to ensure a safe and happy environment.
- Initiated and assisted in store recovery as needed throughout the day.
- Performed miscellaneous duties as assigned.

🎓 Education

Associate of Business Administration, Santa Fe Community College, Santa Fe

September 2020 — Present

📢 References

References available upon request

💼 Internships

Details

romioshoula@gmail.com

Skills

Time Management

Communication Skills

Ability to Multitask

Customer Service

Fashion Styling

Marketing and Sales

Mathematical Skills

Languages

English

Spanish

Fashion and Social Media Intern at Alexander Portner Designs, Santa Fe

April 2015 — April 2016

- Assisted with email marketing strategies and other customer communications.
- Monitored and uploaded merchandise to the website.
- Conducted competitor analysis and shared relevant trends.

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