# Rami Shoula

**Chief Happiness Officer** 

#### Profile

Passionate and dedicated Chief Happiness Officer committed to fostering a happy, healthy, and active workforce. Experienced in overseeing HR and internal communications within organizations, leading to higher levels of employee satisfaction and engagement.

### Employment History

Chief Happiness Officer at Desmond Relations, Seattle

May 2019 — July 2021

- Served as a supportive and motivating force for all employees.
- Distributed and collected employee surveys to measure happiness, stability, and productivity.
- Worked to ensure employees felt a sense of personal fulfillment, directly affecting the chances of company growth.
- Led company initiatives to empower employees and helped to build a company culture which did so as well.
- Designed and led team-building activities aimed at keeping the company morale high.
- Worked to reduce workplace stress and foster professional development.
- Acted as a positive liaison between management and employees.

Human Resources Assistant at Seattle Central College, Seattle January 2017 — May 2019

- Worked to support the Human Resources Department, HR Programs, and recruitment efforts.
- Supported all internal and external HR inquiries and requests.
- Conducted New Employee Orientations and Benefits Orientations.
- Served as an enthusiastic and adaptable team player.

#### Education

Bachelor of Arts in Communication, Seattle Central College, Seattle September 2013 — May 2017

High School Diploma, West Seattle High School, Seattle

 ${\sf September\,2009-May\,2013}$ 

#### ■ References

Ah Lam Lee from Desmond Relations

lee\_ahlam@desrelations.com · 206-657-7699

Joan Rice from Personal Journey LLC

rice\_joan@pjllc.org · 206-543-1777

**Emmanuel Jean from Seattle Central College** 

#### **Details**

romioshoula@gmail.com

#### **Skills**

Mental Health Assessments

Human Resource Management

Effective Time Management

**Creative Thinking** 

Complex Problem Solving

**Project Management** 

Interpersonal Communication Skills

Languages

English

Italian

## Certificates

Happiness Coach Certification, Seattle

April 2019