

Rami Shoula

Tour Guide

👤 Profile

Energetic and resourceful Tour Guide with several years of experience accompanying clients on trips and to various locations in different parts of the world. Adept at performing research in an effort to make optimal travel plans. Experienced in organizing itineraries according to time frames, weather, and events. Dedicated to providing clients with the best customer service and travel experience possible.

📁 Employment History

Universal Studios Tour Guide at Walt Disney World Resort, Orlando

April 2015 — September 2019

- Greeted clients and developed itineraries based on their interests and needs.
- Escorted clients through the real working movie studios.
- Provided clients with informative literature and provided access to special departments.
- Showed clients around different points of interest and answered any and all questions to the best of my ability.

Tour Guide at Orlando Trip Experts, Orlando

May 2010 — March 2015

- Worked with clients to develop trip itineraries that made sense in terms of time, budget, and goals.
- Researched places to gather information about attractions, points of interest, history, weather, and other important facts.
- Effectively communicated with clients in English, Spanish, and Italian.
- Accompanied some clients on trips, serving as a translator and assistant throughout the trip.

🎓 Education

Bachelor of Communications, University of Florida, Gainesville

August 2006 — May 2010

High School Diploma, Jacksonville High School, Jacksonville

September 2002 — May 2006

📄 References

Corrine Johnson from Alpine Ski Resort

cjohnson@alpineski.com · 329-293-2213

David Miller from Big Reef Diving Company

miller.david@bigreefdive.org · 908-283-9912

Nathan Magro from Travel With Ease Inc.

nmagent@travelease.com · 983-394-9485

Details

romioshoula@gmail.com

Skills

Excellent Communication Skills

Advanced Planning Skills

Time Management Skills

Guided Tour Planning

CPR and First Aid Certified

Creative Problem Solving

Languages

Spanish

Italian

