

Rami Shoula

Train Operator

Profile

Experienced Train Operator with over 10 years of experience providing safe and pleasant travel for passengers. Bringing forth exceptional mechanical skills, and a superior awareness of safety rules and regulations. Adept in planning route operations, and handling vehicle technicalities. Bringing forth strong communication skills, and a commitment to safe, timely, and pleasant travel.

Employment History

Train Operator at Metro North Railroad, New York

August 2008 — September 2019

- Adhered to all transit rules and regulations, resulting in safe and productive travel.
- Planned and adjusted routes according to need.
- Addressed both major and minor vehicle failures.
- Exercised prudent judgment at all times.
- Performed visual inspection of trains prior to departure.
- Happily provided assistance to passengers with special needs, and worked to accommodate them as best as possible.
- Remained committed to the safety and satisfaction of passengers above all things.

Conductor at Canadian National Railway, Melville

July 2005 — July 2008

- Thoroughly inspected the condition of trains prior to departure.
- Ensured compliance with all railroad rules and regulations.
- Communicated with the Rail Traffic Control Center to ensure safe and organized travel.
- Handled problems relating to mechanics, train function, or travel difficulties with a level head and a calm attitude.
- Aimed to always provide optimal customer service and a pleasant railroad experience to passengers.

Education

Train Operator , MTA Training Program, New York

June 2007 — May 2008

High School Diploma, St. Francis High School, New York

September 2003 — May 2007

References

Ernie Young from MTA

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Olivia Brown from MTA

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Details

romioshoula@gmail.com

Skills

Advanced Train Mechanical and Electrical Knowledge

Troubleshooting Skills

Time Management Skills

Train Maintenance and Repairs

Strategic Thinking Skills

Strong Customer Service Skills

Excellent Leadership Skills

Jason Richards from Union Pacific

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