SHUBHAM VERMA

Data Scientist | Machine Learning Engineer sv72910501@gmail.com | +91 7428380652 | Delhi, New Delhi

GitHub | Linkedin

EDUCATION

Banaras Hindu University

Master of Computer Application

Varanasi Uttar Pradesh

August 2024 - Present

SGPA: 8.45

University of Delhi (Hansraj College)

Bachelor of Computer Science (Prog)

Delhi New Delhi

July 2021 - October 2024

CGPA: 8.24%

Govt. Model Sanskriti Sr. Sec. School Faridabad Haryana Intermediate July 2020 - April 2021

Percentage: 95%

Govt. Model Sanskriti Sr. Sec. School Faridabad Haryana High School July 2015 - July 2017

High School Percentage: 89.4

EXPERIENCE

Smart India Hackathon 2024, Grand Finalist | Part Time On-Site | DEC 2024 - DEC 2024

• Led a **team of 6 members** to the Grand Finale of **India's largest innovation competition**, solving a **real-world problem** with a tech-driven solution.

- Designed and developed an **AI-driven customized** time-slot delivery system, optimizing parcel and article deliveries based on customer availability. **Leveraged AI-driven** correspondence to dynamically schedule deliveries as per **sender or receiver preferences**, enhancing logistics efficiency, customer satisfaction, and last-mile delivery success rates.
- Achieved finalist recognition among thousands of competing teams nationwide, showcasing strong leadership, problem-solving, and technical skills.

SKILLS

 $\begin{array}{lll} \mbox{Programming Skills:} & \mbox{Python, Java, C, C++, Machine Learning, Deep Learning} \\ \mbox{Frameworks:} & \mbox{Flasks, ExpressJs, TensorFlow, Matplotlib, Seaborn, Scikit Learn} \\ \mbox{Tools / Platforms:} & \mbox{Power BI, Tableau, Google Cloud Platform (GCP), PostMan} \end{array}$

Databases: SQL, MongoDB, SQL Lite

PROJECTS / OPEN-SOURCE

AI-Based Customized Time-Slot Delivery System | Link Python, Machine Learning, AI, Logistics Optimization

- Led a team to develop an **AI-driven system** for dynamic scheduling of parcel deliveries based on sender and receiver availability.
- Implemented AI-based correspondence algorithms to optimize delivery time slots, enhancing logistics efficiency and reducing missed deliveries..
- Presented the solution at the **Smart India Hackathon 2024** Grand Finale, competing among top teams across India.

Customer Churn Prediction | Link Python, Machine Learning, Data Analysis, D2K Pvt Ltd

- Developed a machine learning model to predict customer churn for **D2K Pvt Ltd**, enabling proactive retention strategies.
- Analyzed key customer behavior patterns using EDA, feature engineering, and statistical insights.
- Developed and optimized a machine learning model, achieving 88% accuracy with Logistic Regression and 86% with Random Forest.
- Visualized customer behavior and retention trends using **Seaborn**, **Matplotlib**, and **Power BI**, providing actionable business insights